



pennsylvania
DEPARTMENT OF PUBLIC WELFARE

CERTIFIED MAIL – RETURN RECEIPT REQUESTED
MAILING DATE: July 25, 2013

Mr. Lloyd R. Davis, Commandant
Department of Military and Veterans' Affairs
Southeastern Veterans' Center
4th Floor
One Veterans' Drive
Spring City, Pennsylvania 19475

Dear Mr. Davis:

As a result of the Department of Public Welfare's Human Services licensing inspection on June 24, 2013 of the above personal care home, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed Violation Report were found.

All violations specified on the enclosed Violation Report must be corrected by the dates specified on the Violation Report and continued compliance with 55 Pa.Code Ch. 2600 must be maintained. As soon as each violation is corrected, notify the Department's Regional Office of Human Services Licensing so that compliance can be verified.

Sincerely,

A handwritten signature in cursive script that reads "Gloria Emick".

Gloria Emick
Regional Licensing Administrator

Enclosure(s)

Violation Report: 13837 - 06/24/2013 - OPake, Hope
 PCH Name: SOUTHEASTERN VETERANS CENTER

1. REGULATION 55 Pa.Code §2600
 2600.65(b) - Within 40 scheduled working hours, direct care staff persons, ancillary staff persons, substitute personnel and volunteers shall have an orientation that includes the following:
 (1) Resident rights.
 (2) Emergency medical plan.
 (3) Mandatory reporting of abuse and neglect under the Older Adult Protective Services Act (35 P.S. §§ 10225.101-10225.5102).
 (4) Reporting of reportable incidents and conditions.

2a. DESCRIPTION OF VIOLATION
 All staff did not receive training in emergency medical plans and reporting of reportable incidents upon the April 23, 2013 opening date of the personal care home.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

All Staff in the home are being trained on resident rights, the emergency medical plan and mandatory reporting of abuse and neglect under the "Older Adult Protective Services Act (35 P.S. 10225.101 - 10225.5102). This training will be completed by July 31, 2013 and any new direct care staff persons, ancillary staff persons, substitute personnel and volunteers will receive the training within 40 scheduled working hours as an orientation to the home.

The Personal Care Administrator will conduct the orientation and training for all staff and volunteers using the Personal Care Home Regulations (55 Pa Code Chapter 2600) and the home's policy and procedures. The Nurse Educator / Designee will randomly audit the training records for a period of six months to insure compliance.

Repeat Violation: No	Date(s) of Previous Violation(s):			
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Signature of Legal Entity Representative
 (Required on EVERY Page) Catherine Sanker

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) Catherine Sanker, PCH Administrator	Date 7/18/2013
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DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of <u>7-24-13</u> (Date)	Plan of correction implementation status as of <u>7-24-13</u> (Date)
The above plan of correction was approved by <u>CS</u> (Initials)	<input type="checkbox"/> Fully Implemented <input checked="" type="checkbox"/> Partially Implemented - Adequate Progress <input type="checkbox"/> Partially Implemented - Inadequate Progress <input type="checkbox"/> Not Implemented

Violation Report: 13837 - 06/24/2013 - O'Pake, Hope
 PCH Name: SOUTHEASTERN VETERANS CENTER

1. REGULATION 55 Pa.Code §2600

2600.187(a) - A medication record shall be kept to include the following for each resident for whom medications are administered:

- (1) Resident's name.
- (2) Drug allergies.
- (3) Name of medication.
- (4) Strength.
- (5) Dosage form.
- (6) Dose.
- (7) Route of administration.
- (8) Frequency of administration.
- (9) Administration times.
- (10) Duration of therapy, if applicable.
- (11) Special precautions, if applicable.
- (12) Diagnosis or purpose for the medication, including pro re nata (PRN).
- (13) Date and time of medication administration.
- (14) Name and initials of the staff person administering the medication.

2a. DESCRIPTION OF VIOLATION

The medication administration record for Resident #1 does not include a diagnosis or purpose for Melatonin 3 mg and Occuvite Preservision.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

The medical record for Resident #1 was corrected on 6/24/2013 by the LPN on duty. The Personal Care Administrator will re-educate the LPN's on staff as to the importance and regulatory need for the diagnosis to be listed on the medication record for all medications. See attached record of training. Regulation 55 Pa Code 2600.187(a) was reviewed with the LPN's. A review of regulation will be included in the orientation of licensed staff. The Personal Care Administrator will work with the Nurse Educator to include Regulation 55 Pa Code 2600.187(a) in the licensed staff orientation program at the Southeastern Veterans' Center. The Nurse Educator / Designee will randomly audit charts for a period of six months to insure compliance.

Repeat Violation: No	Date(s) of Previous Violation(s):		
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Signature of Legal Entity Representative
 (Required on EVERY Page) *Catherine Sanker*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) Catherine Sanker, PC Administrator	Date 7/18/2013
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The above plan of correction is approved as of 7-24-13
 (Date)

The above plan of correction was approved by JS
 (Initials)

Plan of correction implementation status as of 7-24-13
 (Date)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented