

COMMONWEALTH OF PENNSYLVANIA  
DEPARTMENT OF PUBLIC WELFARE

# CERTIFICATE OF COMPLIANCE

This Certificate is hereby granted to **WARREN J UPTON**

LEGAL ENTITY

To operate **UPTON'S COUNTRY COMFORT**

NAME OF FACILITY OR AGENCY

Located at **544 BUCHANAN ROAD, NORMALVILLE, PA 15469**

(COMPLETE ADDRESS OF FACILITY OR AGENCY)

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

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ADDRESS OF SATELLITE SITE

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To provide **Personal Care Homes**

TYPE OF SERVICE(S) TO BE PROVIDED

The total number of persons which may be cared for at one time may not exceed **16**  
or the maximum capacity permitted by the Certificate of Occupancy, whichever is smaller.

(MAXIMUM CAPACITY)

Restrictions:

This certificate is granted in accordance with the Public Welfare Code of 1967, P.L. 31, as amended, and Regulations

**55 Pa.Code Chapter 2600: Personal Care Homes**

(MANUAL NUMBER AND TITLE OF REGULATIONS)

and shall remain in effect from **April 5, 2013** until **February 20, 2014**,  
unless sooner revoked for non-compliance with applicable laws and regulations.

No: **474700**

*Robert E. Robinson*

ISSUING OFFICER

*R. C. King*

DIRECTOR

NOTE: This certificate is issued for the above site(s) only and is not transferable  
and should be posted in a conspicuous place in the facility.

PW 628 - 01/11



**pennsylvania**  
DEPARTMENT OF PUBLIC WELFARE

**APR 08 2013**

Mr. Warren J. Upton  
Upton's Country Comfort  
544 Buchanan Road  
Normalville, Pennsylvania 15469

Dear Ms. Johnson:

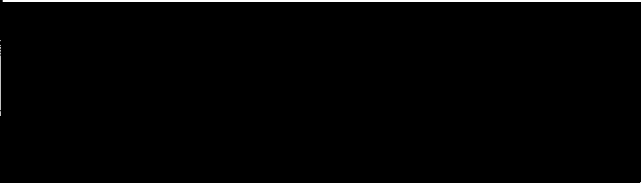

As a result of your personal care home's recent adjustment of the use of physical space, we are issuing a revised license under the authority of 55 Pa.Code Ch. 2600 (relating to Personal Care Home Licensing). The revised license indicates a revised licensed capacity for your personal care home. The expiration date of the license remains unchanged. Your revised license is enclosed.

Sincerely,

A handwritten signature in black ink that reads "Ronald Melusky / 98".

Ronald Melusky  
Director

Enclosures  
License  
Violation Report

|   |   |  |                        |
|---|---|--|------------------------|
| PCH Name: UPTON S COUNTRY COMFORT   |   | 2013   | License Number: 474700 |
| Address: 544 BUCHANAN ROAD, NORMALVILLE, PA 15469   |   |  | County: Fayette        |
| Administrator: Melissa Johnson  | Western Field Office<br>Adult Residential Licensing |  | Region: WEST           |
| Legal Entity Name: WARREN J UPTON   |   |  |                        |
| Legal Entity Address: 544 BUCHANAN ROAD, NORMALVILLE, PA 15469  |   |  |                        |
| Certificate(s) of Occupancy<br>R-4<br>12/18/2012<br>Fayette County  |   |  |                        |
| <b>Staffing Hours</b>   |   |  |                        |
| Resident Support: 0   | Total Daily Staff: 8                                | Waking Staff: 6  |                        |
| Type of Inspection: Partial   | BHA Docket Number:                                  | Notice: Announced  |                        |
| Reason(s) for Inspection(s)<br>Interim  |   |  |                        |
| On-Site Inspections Dates and Department Representatives On-Site<br>02/06/2013: Garrigan, Laurie  |   |  |                        |
| Off-Site Inspection Dates and Inspectors, if Applicable   |   |  |                        |
| <b>Other Details</b>  |   |  |                        |
| Partial or Full Triggers:   |   | Random Indicators:   |                        |
| <b>Resident Demographic Data as of Inspection Dates</b>   |   |  |                        |
| Licensed Capacity: 16<br>Number of Residents Served: 8<br>Secured Dementia Care Unit in Home: No<br>Area:<br>Secured Dementia Unit Capacity, if Applicable:<br> |   | Number of Residents who:<br> |                        |

Violation Report: 47470 - 02/06/2013 - Garrigan, Laurie

2013

PCH Name: UPTON S COUNTRY COMFORT

1. REGULATION 55 Pa.Code §2600

2600.91 - Telephone numbers for the nearest hospital, police department, fire department, ambulance, poison control, local emergency management and personal care home complaint hotline shall be posted on or by each telephone with an outside line.

2a. DESCRIPTION OF VIOLATION

There are no emergency service numbers posted on or near the telephone in the kitchen.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Posted emergency service numbers by all phones 2/6/13.  
Will make sure emergency numbers are posted by all phones at all times.

Repeat Violation: No

Date(s) of Previous Violation(s):

Signature of Legal Entity Representative (Required on EVERY Page)

*Warren J Upton*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page)

Warren J Upton

Date 3-4-13

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of 3/13/13 (Date)

Plan of correction implementation status as of 3/13/13 (Date)

- Fully Implemented
- Partially Implemented - Adequate Progress MS
- Partially Implemented - Inadequate Progress
- Not Implemented

The above plan of correction was approved by MS (Initials)

Violation Report: 47470 - 02/06/2013 - Garrigan, Laurie  
 PCH Name: UPTON S COUNTRY COMFORT

2013

1. REGULATION 55 Pa.Code §2600

2600.93(a) - Each ramp, interior stairway and outside steps must have a well-secured handrail

Western Field Office  
 Adult Residential Licensing

2a. DESCRIPTION OF VIOLATION

There is no handrail for the step at the entrance to the living room off of the kitchen.

There is no handrail for the 8 steps off the deck near the living room.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Will have all handrails on interior entrance to living room & handrail for the 8 steps off the deck by 3-10-13.

Will make sure home has grab bar or handrail for any step or steps for in the future

Repeat Violation: No

Date(s) of Previous Violation(s):

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 (Required on EVERY Page)

*Warren J Upton*

Printed Name and Title of Legal Entity Representative  
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Violation Report: 47470 - 02/06/2013 - Garrigan, Laurie  
 PCH Name: UPTON S COUNTRY COMFORT

6 2013

1. REGULATION 55 Pa.Code §2600  
 2600.94(b) - Interior stairs, exterior steps and ramps must have nonskid surfaces.

Western Field Office  
 Adult Residential Licensing

2a. DESCRIPTION OF VIOLATION

The two decks and all of the steps leading to both decks do not have nonskid surfaces.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Placed temporary skid resistance mat on deck & shingles on the steps by 3-10-13. Will paint all steps & deck with skid resistance paint as soon as the temperature warms up.  
 Will make sure all steps or ramps has nonskid surfaces.

Repeat Violation: No

Date(s) of Previous Violation(s):

Signature of Legal Entity Representative  
 (Required on EVERY Page)

*Warren J. Upton*

Printed Name and Title of Legal Entity Representative  
 (Required on EVERY Page)

Warren J. Upton

Date

2-04-13

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 (Initials)

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Violation Report: 47470 - 02/06/2013 - Garrigan, Laurie  
PCH Name: UPTON S COUNTRY COMFORT

Mar 6 2013

1. REGULATION 55 Pa.Code §2600

2600.100(b) - The home shall ensure that ice, snow and obstructions are removed from outside walkways, ramps, steps, recreational areas and exterior fire escapes.

Western Field Office  
Adult Residential Licensing

2a. DESCRIPTION OF VIOLATION

There was approximately 4 inches of snow on the driveway and sidewalks from 8:45 AM to 2:45 PM.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Will keep all sidewalks & driveways clear of snow at all times.

on 2/6/13, snow was cleared from areas cited @ approximately 6:00 P.M.

Immediately - During ice and snow conditions, a designated staff person will check all exit passageways to ensure they are free and clear of ice, snow or any obstructions. ms 3/13/13

Repeat Violation: No

Date(s) of Previous Violation(s):

Signature of Legal Entity Representative  
(Required on EVERY Page)

*Warren J Upton*

Printed Name and Title of Legal Entity Representative  
(Required on EVERY Page)

Warren J Upton

Date 3-4-13

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(Initials)

Violation Report: 47470 - 02/06/2013 - Garrigan, Laurie  
PCH Name: UPTON S COUNTRY COMFORT

2013

1. REGULATION 55 Pa.Code §2600

2600.102(e) - Privacy shall be provided for toilets, showers and bathtubs by partitions of doors  
Western Field Office  
Adult Residential Licensing

2a. DESCRIPTION OF VIOLATION

There are two toilets in the upper level bathroom; however, there is no door on the left stall.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Door was installed on left stall 2/8/13.  
By 4/13/13 - A latch will be installed on the sliding door which was installed.  
MS 3/13/13

Repeat Violation: No      Date(s) of Previous Violation(s):

Signature of Legal Entity Representative (Required on EVERY Page) *Warner J Upton*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) *Warner J Upton*      Date *3-4-13*

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Violation Report: 47470 - 02/06/2013 - Garrigan, Laurie  
PCH Name: UPTON S COUNTRY COMFORT

MAR 6 2013

1. REGULATION 55 Pa.Code §2600

Western Field Office

2600.103(f) - Food requiring refrigeration shall be stored at or below 40°F. Frozen food shall be kept at or below 0°F. Thermometers are required in refrigerators and freezers.

2a. DESCRIPTION OF VIOLATION

The temperature of the kitchen refrigerator was 44 degrees Fahrenheit throughout the day from 8:45 AM to 2:45 PM.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Had serviceman come and service refrigerator.  
Will start watching temperature 3x a day & document the temperatures.

Repeat Violation: No

Date(s) of Previous Violation(s):

Signature of Legal Entity Representative  
(Required on EVERY Page)

*Warren J. Upton*

Printed Name and Title of Legal Entity Representative  
(Required on EVERY Page)

Warren J. Upton

Date 3-4-13

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(Initials)

Violation Report: 47470 - 02/06/2013 - Garrigan, Laurie

PCH Name: UPTON S COUNTRY COMFORT

2013

1. REGULATION 55 Pa.Code §2600

2600.123(c) - For a home serving nine or more residents, an emergency evacuation diagram of each floor showing corridors, line of travel to exit doors and location of the fire extinguishers and pull signals shall be posted in a conspicuous and public place on each floor.

2a. DESCRIPTION OF VIOLATION

There is no emergency evacuation diagram posted in a conspicuous and public place on the upper level of the home.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Place an emergency evacuation diagram 2/6/13.

Will make sure that all ~~pub~~ conspicuous and public places has an emergency evacuation diagram

By 4/13/13 - the administrator or designee will monitor the home at least monthly to ensure emergency evacuation diagrams of each floor showing corridors, line of travel to exit doors and location of fire extinguishers and pull signals are posted in a conspicuous and public place on each floor.  
ms 3/13/13

Repeat Violation: No Date(s) of Previous Violation(s):

Signature of Legal Entity Representative (Required on EVERY Page) Warren J. Upton

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) Warren J. Upton Date 3-4-13

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Violation Report: 47470 - 02/06/2013 - Garrigan, Laurie

2013

PCH Name: UPTON S COUNTRY COMFORT

1. REGULATION 55 Pa.Code §2600

2600.124 - The home shall notify the local fire department in writing of the address of the home, location of the bedrooms and the assistance needed to evacuate in an emergency. Documentation of notification shall be kept.

2a. DESCRIPTION OF VIOLATION

As of 8/9/12, four resident bedrooms have been added to the home; however, the fire department has not been notified of their location.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Fire department knows of the bedroom on 2nd floor that ~~was~~ was being used by other than home. Will notify fire department with each new resident that is admitted to the 4 bedrooms that was added to the home.

Repeat Violation: No

Date(s) of Previous Violation(s):

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*Warren J. Upton*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page)

Warren J. Upton

Date 3-4-13

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Violation Report: 47470 - 02/06/2013 - Garrigan, Laurie  
PCH Name: UPTON S COUNTRY COMFORT

Mar 6 2013

1. REGULATION 55 Pa.Code §2600  
2600.125(b) - Combustible materials shall be inaccessible to residents.

Western Field Office  
Adult Residential Licensing

2a. DESCRIPTION OF VIOLATION

There are 2 gallon cans of paint in the unlocked, upper level bathroom.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Two gallons of paint was removed 2/6/13. And will make sure for the future that all combustible materials shall be inaccessible to residents.

Repeat Violation: No      Date(s) of Previous Violation(s):

Signature of Legal Entity Representative (Required on EVERY Page) *Warren J. Upton*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) *Warren J. Upton*      Date *2-4-13*

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