



pennsylvania
DEPARTMENT OF PUBLIC WELFARE

CERTIFIED MAIL – RETURN RECEIPT REQUESTED
MAILING DATE: September 27, 2013

Ms. Melanie Werdel, EVP Administration
Emeritus Corporation
3131 Elliott Avenue, Suite 500
Seattle, Washington 98121

RE: Emeritus at Creekview
1100 Grandon Way
Mechanicsburg, Pennsylvania 17055

Dear Ms. Werdel:

As a result of the Department of Public Welfare's Human Services licensing inspection on January 10, 2013 of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained. As soon as each violation is corrected, notify the Department's Regional Office of Human Services Licensing so that compliance can be verified.

Sincerely,

A handwritten signature in cursive script that reads "Gloria Emick".

Gloria Emick
Regional Licensing Administrator

Enclosure(s)

Violation Report: 31612 - 01/10/2013 - Loudenslager, Lynn
PCH Name: EMERITUS AT CREEKVIEW

1. REGULATION 55 Pa.Code §2600

2600.171(b)(1) - If staff persons or volunteers of the home provide transportation for the residents, all vehicle occupants shall be in an appropriate safety restraint at all times the vehicle is in motion.

2a. DESCRIPTION OF VIOLATION

On 12/28/2012 Staff Member A transported seven residents to Applebees for lunch. Resident #1 was transported in a wheelchair which was secured to the floor of the van; however, Resident #1 was not secured in the wheelchair. When Staff Member A had to stop quickly, Resident #1 tumbled from the wheelchair, bruising her knees and arm.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Immediately – Staff person A was retrained on properly and fully securing wheel chair bound residents in the community's bus.

Immediately and ongoing – All staff will be properly secured during transportation

1-11-2013 – All Staff that are responsible for securing residents in the bus completed the Sure-Lok Wheelchair securement and occupant systems training program.

1-11-2013 – All transportation staff took and passed the Emeritus "Bus Driver" training and test.

Ongoing – All new and current staff that will be responsible for securing residents in the bus will receive proper onboarding that includes bus safety and securing residents properly.

Repeat Violation: No

Date(s) of Previous Violation(s):

Signature of Legal Entity Representative
(Required on EVERY Page)

Printed Name and Title of Legal Entity Representative
(Required on EVERY Page)

S. Denny Granahan

Date 8/23/2013

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of 9-27-13
(Date)

Plan of correction implementation status as of 9-27-13
(Date)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

The above plan of correction was approved by [Signature]
RECEIVED TIME SEP. 12. 4:37PM(s)

Violation Report: 31612 - 01/10/2013 - Loudenslager, Lynn
PCH Name: EMERITUS AT CREEKVIEW

1. REGULATION 55 Pa.Code §2600

2600.171(b)(4) - If staff persons or volunteers of the home provide transportation for the residents, at least one staff member transporting or accompanying the residents shall have completed the initial new hire direct care staff person training as specified in § 2600.65 (relating to direct care staff person training and orientation).

2a. DESCRIPTION OF VIOLATION

Staff Member A was hired 1/17/2012 as the activities director. One of the responsibilities of the position is to drive residents to scheduled activities usually unaccompanied by other staff members. Staff Member A completed initial new hire direct care staff person training on 8/14/2012. The assistant executive director of the home stated that Staff Member A drove residents without other staff between 1/17/2012 and 8/13/2012.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Immediately and ongoing – Residents will not be transported unless the staff member driving or accompanying them have complete the Initial new hire direct care staff person training as specified in §2600.65.

1/22/2013 and ongoing – All staff that transport residents without a direct care staff person will complete the initial new hire direct care staff person training before transporting residents.

Ongoing – All new or current staff who will participate in transporting residents shall receive the above training.

Repeat Violation: No Date(s) of Previous Violation(s):

Signature of Legal Entity Representative
(Required on EVERY Page) *[Signature]*

Printed Name and Title of Legal Entity Representative
(Required on EVERY Page) *Seldon M. Granahan* Date *8/23/2013*

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of 9-27-13
(Date)

The above plan of correction was approved by SE
(Initials)

RECEIVED TIME SEP. 12. 4:37PM

Plan of correction implementation status as of 9-27-13
(Date)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented