



**pennsylvania**  
DEPARTMENT OF PUBLIC WELFARE

**CERTIFIED MAIL – RETURN RECEIPT REQUESTED**  
**MAILING DATE: DEC 10 2012**

Ms. Melanie Werdel, EVP Administration  
Emeritus Corporation  
3131 Elliott Avenue, Suite 500  
Seattle, Washington 98121

RE: Emeritus at Creekview  
1100 Grandon Way  
Mechanicsburg, Pennsylvania 17055

Dear Ms. Werdel:

As a result of the Department of Public Welfare's (Department) licensing inspection on December 4, 2012 of the above personal care home, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed Violation Report were found.

All violations specified on the enclosed Violation Report must be corrected by the dates specified on the Violation Report and continued compliance with 55 Pa.Code Ch. 2600 must be maintained. As soon as each violation is corrected, notify the Department's Regional Office of Human Services Licensing so that compliance can be verified.

Sincerely,

A handwritten signature in black ink, appearing to read "Jacob Herzing".

Jacob Herzing  
Regulatory Enforcement Manager

Enclosure(s)  
Violation Report

**LICENSING INSPECTION SUMMARY**  
**PERSONAL CARE HOMES - 55 Pa.Code §2600**

**Name of Facility / Type(s) of Service:**  
Emeritus at Creekview

**Street Address:**  
1100 Grandon Way

**City:**  
Mechanicsburg, Pennsylvania

**Zip Code:**  
17055

**License Number:**  
316120

**Type of Inspection:** Document Review

**Reason(s) for Inspection:**  
Complaint

**Notice:** No

**On-site Inspection Dates and Department Representatives On-Site:**

**Off-Site Inspection Dates and Inspectors, if Applicable:**  
December 4, 2012 – Jacob Herzing

1. REGULATION: 56 Pa.Code § 2600.18

A home shall comply with applicable Federal, State and local laws, ordinances and regulations.

2. DESCRIPTION OF VIOLATION

Pursuant to Act 56 of 2007 and 62 P.S. § 1057.3(i), "no person, organization, or program shall use the term 'assisted living' in any name or written material" unless the person, organization, or program is an assisted living residence licensed in accordance with 55 Pa.Code Chapter 2800 (relating to assisted living residences).

On December 2, 2012, the Department was notified Emeritus at Creekview published an advertisement indicating the home provides "assisted living" services in Section D, Page 6 of the Sunday Patriot-News. Emeritus at Creekview is not a licensed assisted living residence.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that each attached page must be signed and dated) Include steps to describe the violation(s) described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

The ad running in the Patriot News was corrected on 12/5/12 and no longer includes the term "Assisted Living." Proof is attached. Run date to begin 12/9/12. Also, as a result of this ad, the Patriot News has now created a new section in Senior Services entitled "Personal Care Services" and will include Emeritus @ Creekview under that section.

Printed Name and Title of Legal Entity Representative (Required on all pages)

Kathleen Douglass, Executive Director

Signature of Legal Entity Representative (Required on all pages)

*Kathleen Douglass, ED*

Date

12/6/12

DEPARTMENT USE ONLY - FACILITIES MAY NOT WRITE BELOW THIS LINE!

Repeated Violation:

Repeated Violation Dates:

The above plan of correction is approved as of 12/6/12  
(Date)

Plan of correction implementation status as of 12/6/12 :  
(Date)

Fully Implemented

Partially Implemented - Adequate Progress

Partially Implemented - Inadequate Progress

Not Implemented

The above plan of correction was approved by JH  
(Initials)