



Sent via email to: [REDACTED]
MAILING DATE: December 3, 2012

Mr. Ronald Steven J. Miga, President
Eastern Comfort III, Inc.
4136 Nazareth Pike
Bethlehem, Pennsylvania 18020

RE: Eastern Comfort III
206 Diamond Street
Slatington, Pennsylvania 18018

Dear Mr. Miga:

As a result of the Department of Public Welfare's (Department) licensing inspection on October 15, 2012 of the above personal care home, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed Violation Report were found.

All violations specified on the enclosed Violation Report must be corrected by the dates specified on the Violation Report and continued compliance with 55 Pa.Code Ch. 2600 must be maintained. As soon as each violation is corrected, notify the Department's Regional Office of Human Services Licensing so that compliance can be verified.

Sincerely,

Michele Moskalczyk
Michele Moskalczyk
Regional Licensing Administrator

Enclosure
Violation Report

Violation Report: 21677 - 10/15/2012 - Novak, Ryan

PCH Name: EASTERN COMFORT III

1. REGULATION 55 Pa.Code §2600

2600.42(c) - A resident shall be treated with dignity and respect.

2a. DESCRIPTION OF VIOLATION

Resident #1 reported that direct care staff member A yells at Resident #1. Direct care staff member A will yell "Your teeth are flopping all around," and "to fix my teeth!" in front of other residents living in the home. Resident #1 reports that this makes Resident #1 feel badly. Direct care staff member A is not treating Resident #1 with dignity and respect.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

I have talked to the staff [redacted] as to talk to the residents with dignity and respect

that she has to respect the residents privacy about matters that pertain to a particular resident should be discussed in a private setting. Have also explained that No resident should be yelled at that she has to work on her demeanor when taking care of residents. and have done an employee write up on [redacted]

All staff are educated on Residents Rights and violating these rights would be an automatic write up .

The administrator will assure that all staff are re-trained in residents rights by 12-15-12. Documentation of this training will be maintained at the home for review by the department.

M 11/28/12

Repeat Violation: No	Date(s) of Previous Violation(s):
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Signature of Legal Entity Representative (Required on EVERY Page) *Kerry Boyer*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) Kerry Boyer, Administrator Date 11/7/2012

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of 11/28/12 (Date)

Plan of correction implementation status as of 11/28/12 (Date)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

The above plan of correction was approved by *[Signature]* (Initials)