

COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF PUBLIC WELFARE

CERTIFICATE OF COMPLIANCE

This Certificate is hereby granted to GEORGE H NEAL MEMORIAL HOME FOR THE AGED
LEGAL ENTITY

To operate HEARTHSTONE RETIREMENT HOME
NAME OF FACILITY OR AGENCY

Located at 102 SOUTH POTOMAC STREET, WAYNESBORO, PA 17268
(COMPLETE ADDRESS OF FACILITY OR AGENCY)

ADDRESS OF SATELLITE SITE ADDRESS OF SATELLITE SITE

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ADDRESS OF SATELLITE SITE ADDRESS OF SATELLITE SITE

To provide Personal Care Homes
TYPE OF SERVICE(S) TO BE PROVIDED

The total number of persons which may be cared for at one time may not exceed 26
or the maximum capacity permitted by the Certificate of Occupancy, whichever is smaller.
(MAXIMUM CAPACITY)

Restrictions: _____

This certificate is granted in accordance with the Public Welfare Code of 1967, P.L. 31, as amended, and Regulations

55 Pa.Code Chapter 2600: Personal Care Homes
(MANUAL NUMBER AND TITLE OF REGULATIONS)

and shall remain in effect from November 2, 2012 until November 2, 2013,
unless sooner revoked for non-compliance with applicable laws and regulations.

No: 328560

Robert E. Robinson
ISSUING OFFICER

[Signature]
DIRECTOR

NOTE: This certificate is issued for the above site(s) only and is not transferable and should be posted in a conspicuous place in the facility.



pennsylvania
DEPARTMENT OF PUBLIC WELFARE

NOV 27 2012

Mr. Michael West, President Board of Directors
George H. Neal Memorial Home for the Aged
Hearthstone Retirement Home
102 South Potomac Street
Waynesboro, Pennsylvania 17268

Dear Mr. West:

As a result of the Department of Public Welfare's (Department) licensing inspection on September 19, 2012 of the above personal care home, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed Violation Report were found.

All violations specified on the enclosed Violation Report must be corrected by the dates specified on the Violation Report and continued compliance with 55 Pa.Code Ch. 2600 must be maintained. As soon as each violation is corrected, notify the Department's Regional Office of Human Services Licensing so that compliance can be verified.

A regular license is being issued based on the enclosed Violation Report. Your license is enclosed.

Sincerely,

A handwritten signature in black ink, appearing to read "Ronald Melusky", with a long horizontal stroke extending to the right.

Ronald Melusky
Director

Enclosures
License
Violation Report

Violation Report: 32858 - 09/19/2012 - McCloskey, Jason
 PCH Name: HEARTHSTONE RETIREMENT HOME

1. REGULATION 55 Pa.Code §2600

2600.3(c) - The personal care home shall post the current license, a copy of the current licensing inspection summary issued by the Department and a copy of this chapter in a conspicuous and public place in the personal care home.

2a. DESCRIPTION OF VIOLATION

On 9/19/2012 the home's current violation report was not posted in a conspicuous and public place in the home.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.


On September 19, 2012, while inspectors were present, the violation report was immediately removed from behind the current Certificate of Compliance and placed independently on the first floor community bulletin board. The most current violation report will remain posted at all times on the first floor community bulletin board. The Certificate of Compliance remains posted near this location.

PCH Division
 Central Region Field Office

NOV 5 2012

RECEIVED

Repeat Violation: No	Date(s) of Previous Violation(s):				
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Signature of Legal Entity Representative
 (Required on EVERY Page) 

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) Thomas Gossert, President of Board of Directors	Date 11/5/2012
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DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of 11-8-12
 (Date)

Plan of correction implementation status as of 11-8-12
 (Date)

The above plan of correction was approved by 
 (Initials)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

Violation Report: 32856 - 09/19/2012 - McCloskey, Jason
 PCH Name: HEARTHSTONE RETIREMENT HOME

1. REGULATION 55 Pa.Code §2600

2600.103(e) - Food served and returned from an individual's plate may not be served again or used in the preparation of other dishes. Leftover food shall be labeled and dated.

2a. DESCRIPTION OF VIOLATION

Two one-gallon plastic tubs of Blue Bunny brand ice cream, one vanilla and one chocolate and vanilla, were found in the freezer in the kitchen area. The tubs were unsealed, partially consumed and had no date indicating when the tubs were opened.

Three quart-and-a-half Blue Bunny brand ice cream containers, one vanilla, one strawberry and one vanilla, strawberry and chocolate, were observed open in the freezer in the kitchen area. The tubs were unsealed, partially consumed and had no date indicating when the containers were opened.

One 80oz. bag of Great Value brand tafer tots was found in the freezer in the kitchen area. The bag was unsealed and tied shut with a twist tie. The bag had no date indicating when the product was opened.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Attached are the documents that have been created to ensure compliance.

*Attachment A - Laminated sign has been posted on all refrigerators and freezers to remind employees of their responsibilities.

*Attachment B - A letter dated October 30, 2012 was given to all employees as a reminder of the proper procedures for dating food items.

*Attachment C - Labels were created to utilize on all food items to help ensure all information is obtained as stated in the Attachment B.

*Attachment D & E - Weekly check of all food items will be completed by an employee that is not a Kitchen Assistant. The employee that completes the weekly checks will document any findings that have not followed proper dating procedures or storage procedures. These forms will be turned into Administrator/Manager for immediate correction to be made by the Kitchen Assistants.

Continue Quality Compliance will monitor the above procedure to ensure compliance is being met. The weekly checks will be completed for a minimum of six (6) months. After this time has been met, CQI will determine future needs to ensure compliance continues to be met in this area.

Repeat Violation: No	Date(s) of Previous Violation(s):		
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Violation Report: 32856 - 09/19/2012 - McCloskey, Jason
 PCH Name: HEARTHSTONE RETIREMENT HOME

1. REGULATION 55 Pa.Code §2600

2600.133(a)(2) - If the home serves nine or more residents, if the exit or way to reach the exit is not immediately visible, access to exits shall be marked with readily visible signs indicating the direction to travel.

2a. DESCRIPTION OF VIOLATION

The main hallway on the first and second floors do not have direct visual line to the nearest exits into the secondary hallways leading to the back stairwell. There are no signs marking the line of travel to the back stairwell. On 9/21/12 the home served 25 residents.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Exit signs with directional arrows were placed on first and second floors indicating the direction to travel in the event of an emergency/drill evacuation to the fire safe area and/or exiting of the facility.

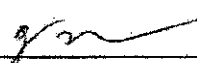
*Attachment F - Picture of First Floor Exit Sign with Directional Arrows

*Attachment G - Picture of Second Floor Exit Sign with Directional Arrows

Repeat Violation: No

Date(s) of Previous Violation(s):

Signature of Legal Entity Representative
 (Required on EVERY Page)



Printed Name and Title of Legal Entity Representative
 (Required on EVERY Page) Thomas Gossert, President of Board of Directors

Date 11/5/12

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 (Initials)