



SEP 10 2012

Ms. Ruth Sillers, Corporate Officer  
Riverstone Manor, LLC  
Walnutport, Pennsylvania 18088

RE: Riverstone Manor  
One Main Street  
Walnutport, Pennsylvania 18088

Dear Ms. Sillers:

This is to acknowledge receipt of your request to appeal the Department of Public Welfare's (Department) decision to REVOKE the license for Riverstone Manor. Your request has been forwarded to the Department's Bureau of Hearings and Appeals. You will be contacted regarding the date and time of the hearing.

Sincerely,

A handwritten signature in black ink, appearing to read "Ronald Melusky". The signature is written in a cursive style with a long, sweeping underline that extends to the right.

Ronald Melusky  
Director

cc: Megan Wiest, Attorney, Office of General Counsel

RECEIVED

SEP 04 2012

Adult Residential Licensing

Riverstone Manor  
Personal Care Home  
One Main St  
PO Box 333  
Walnutport, PA 18088

RECEIVED

SEP 04 2012

Human Services Licensing  
Management and Research

August 31, 2012

Jacob Herzing, Enforcement Officer  
Human Services Licensing  
Department of Public Welfare  
Room 631 Health and Welfare Building  
625 Forster Street  
Harrisburg PA 17120

Re: Riverstone Manor  
Provisional License  
License number 223941  
Revocation Appeal

Mr. Jacob Herzing,

I am writing to you to express my intent to exercise my right to appeal the license revocation of the above mentioned facility in a letter dated August 28, 2012.


It is my belief that our corrections were made in the required time and that the revocation was unjust. Therefore I am requesting a meeting with the director Mr. Ronald Melusky to discuss possible settlements and / or a due process hearing of appeal.

Thank you for your kind attention and anticipated cooperation in this matter.

Sincerely,



Adam Herman  
Administrator



Ruth Sillers  
Corporate Officer

AH/ak



**pennsylvania**  
DEPARTMENT OF PUBLIC WELFARE

**CERTIFIED MAIL - RETURN RECEIPT REQUESTED**  
**MAILING DATE: AUG 28 2012**

Ms. Ruth Sillers, Corporate Officer  
Riverstone Manor, LLC  
P.O. Box 333  
Walnutport, Pennsylvania 18088

RE: Riverstone Manor  
One Main Street  
Walnutport, Pennsylvania 18088

Dear Ms. Sillers:

As a result of the Department of Public Welfare's (Department) licensing inspection on August 10, 2012 of the above personal care home, the violations specified on the enclosed Violation Report were found.

As a result of violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes), the Department is REVOKING your license to operate the above personal care home. The decision to REVOKE your license is made pursuant to 62 P.S. § 1026 (b)(1) and 55 Pa.Code § 20.71(a)(2); (6) (relating to conditions for denial, nonrenewal or revocation).

In accordance with 55 Pa.Code § 2600.269 (a)(3) (relating to ban on admissions) no new resident admissions are permitted after the date of this letter.

If you disagree with the decision to REVOKE your license, you have the right to appeal through hearing before the Bureau of Hearings and Appeals, Department of Public Welfare in accordance with 1 Pa.Code Part II, Chs. 31-35. If you decide to appeal, a written request for an appeal must be received within 10 days of the date of this letter by:

Jacob Herzing, Enforcement Manager  
Human Services Licensing  
Department of Public Welfare  
Room 631 Health and Welfare Building  
625 Forster Street  
Harrisburg, Pennsylvania 17120

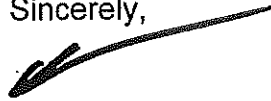
Ms. Ruth Sillers

2

This decision is final 11 days from the date of this letter, or if you decide to appeal, upon issuance of a decision by the Bureau of Hearings and Appeals.

The enclosed Violation Report specifies plans of correction and dates by which corrections must be made. If you choose to appeal, this plan of correction must be followed during your operation pending your appeal.

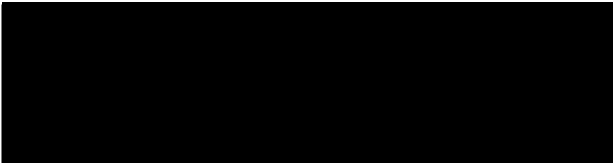
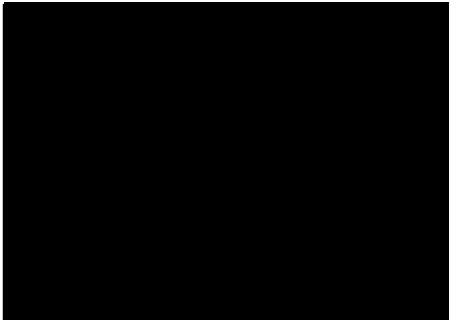
Sincerely,

A handwritten signature in black ink, appearing to read "Ronald Melusky", written over a horizontal line.

Ronald Melusky  
Director

Enclosure  
Violation Report

**VIOLATION REPORT**  
**PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600**

PCH Name: RIVERSTONE MANOR		License Number: 223941
Address: ONE MAIN STREET, WALNUTPORT, PA 18088		County: Northampton
Administrator: Adam Herman		Region: NORTH
Legal Entity Name: RIVERSTONE MANOR LLC		
Legal Entity Address: PO BOX 333, WALNUTPORT, PA 18088		
<b>Certificate(s) of Occupancy</b> I-1 03/15/2012 Walnutport Borough		
<b>Staffing Hours</b> Resident Support: NM                      Total Daily Staff: 3                      Waking Staff: 2		
Type of Inspection: Partial                      BHA Docket Number:                      Notice: Unannounced		
<b>Reason(s) for Inspection(s)</b> Complaint		
<b>On-Site Inspections Dates and Department Representatives On-Site</b> 08/10/2012: Patton, Leslie; Rushin, Jullenne		
<b>Off-Site Inspection Dates and Inspectors, if Applicable</b>    		
<b>Other Details</b> Partial or Full Triggers:                      Random Indicators:		
<b>Resident Demographic Data as of Inspection Dates</b>		
Licensed Capacity: 72 Number of Residents Served: 3 Secured Dementia Care Unit in Home: No Area: Secured Dementia Unit Capacity, if Applicable: 	Number of Residents who: 	

Violation Report: 22394 - 08/10/2012 - Patton, Leslie  
PCH Name: RIVERSTONE MANOR

1. REGULATION 58 Pa. Code §2600  
2600.3(c) - The personal care home shall post the current license, a copy of the current licensing inspection summary issued by the Department and a copy of this chapter in a conspicuous and public place in the personal care home.

2a. DESCRIPTION OF VIOLATION  
The personal care home license issued on 6/22/12 was not posted in a public and conspicuous location in the home. According to staff person A, who is the administrator, the license is located in administrator's office because staff person A did not believe the license currently had to be posted.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)  
Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

See Attached

Repeat Violation: No      Date(s) of Previous Violation(s):

Signature of Legal Entity Representative  
(Required on EVERY Page) *Adam Herman*

Printed Name and Title of Legal Entity Representative      Date  
(Required on EVERY Page)      Adam Herman Administrator      Riverstone Manor      8/16/12

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of 8/20/12  
(Date)

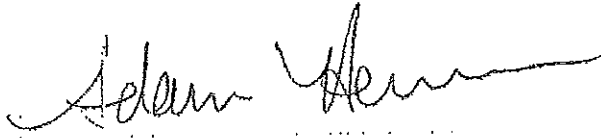
The above plan of correction was approved by B.B.  
(Initials)

Plan of correction implementation status as of 8/20/12  
(Date)  
 Fully Implemented  
 Partially Implemented - Adequate Progress  
 Partially Implemented - Inadequate Progress  
 Not Implemented

5

Regulation 55Pa.code 2600.3(c)

The reason for this regulation is assure to all who inquire that we are a fully functional and licensed entity in accordance with DPW standards. The root cause of this violation is due to a misunderstanding and the license was left in the administrators' office. We fixed the problem immediately by framing the license and displaying it on the wall outside the Administrator's office. To ensure that this frame is not moved, staff have been informed of its whereabouts and the Administrator can check daily upon arrival at the office that the license is still hanging there. All future staff upon orientation will also be informed as to where this license is displayed. This process shall be overseen by the Administrator.



8/16/12

Adam Herman Administrator  
Riverstone Manor

Violation Report: 22394 - 08/10/2012 - Patton, Leslie  
PCH Name: RIVERSTONE MANOR

1. REGULATION 58 Pa.Code §2600  
2600.5(a)(1) - The administrator or a designee shall provide, upon request, immediate access to the home, the residents and records to: Agents of the Department.

2a. DESCRIPTION OF VIOLATION  
On 8/10/12, Representatives of the Department arrived at the home at approximately 12:45pm, at which time only staff person B was present in the home. Staff person B indicated they did not have access to the resident or staff records which were locked in the administrator's office. Staff person B also stated that they did not know how to contact staff person A, who is the administrator. The co-owner arrived at the home at approximately 1:00pm, but was unable to gain access to the requested records until approximately 3:45pm.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)  
Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

See Attached

Repeat Violation: No      Date(s) of Previous Violation(s):

Signature of Legal Entity Representative  
(Required on EVERY Page) *Adam Herman*

Printed Name and Title of Legal Entity Representative      Administrator      Date      8/16/12  
(Required on EVERY Page) *Adam Herman Riverstone Manor*

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of 8-17-12  
(Date)

Plan of correction implementation status as of 8-17-12  
(Date)

The above plan of correction was approved by *AD*  
(Initials)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

Regulation 55Pa.code 2600.5(a)1

The reason for this regulation is to provide proof that the residents' medical needs are being met. The root cause of this violation is a lack of communication between the Administrator and this particular staff member during the interim change of legal ownership. To immediately fix the problem, staff person B has been informed that the resident medical records are stored in the med room which she had keys to. The staff records and other residents' records are stored in a separate office of the main building which will remain open during business hours when the Administrator is available. Emergency transfer records with all pertinent medical information is kept in the medication room. If the Administrator is unavailable a designated staff member will have access to all records should the request by Agents of the Department be made again. Now that this problem has been corrected it the responsibility of the Administrator that all staff during orientation are aware of this and the importance of record keeping in regards to residents and their care. The Administrator shall make sure the home is in compliance of this regulation at all times.

*Adam Herman*  
Adam Herman Administrator  
8/16/12

*QH*  
8-17-12

Violation Report: 22394 - 08/10/2012 - Patton, Leslie  
PCH Name: RIVERSTONE MANOR

1. REGULATION 55 Pa.Code §2600  
2600.20(b)(1) - The home shall keep a record of financial transactions with the resident, including the dates, amounts of deposits, amounts of withdrawals and the current balance.

2a. DESCRIPTION OF VIOLATION  
The record for resident # 1 did not contain a record of the resident's finances indicating that the resident is receiving PNA money. On the day of the inspection, resident #1 was interviewed and indicated that he/she has not received spending money for one year or his/her Rent Rebate check for 7 years. The resident also indicated that he/she does not know the amount of his/her check because it goes to the owners of the property. On the day of the inspection, staff person B was interviewed and stated she/he has no knowledge of how the resident's finances, PNA money or Rent Rebate funds are managed. Staff person A, who is the administrator, stated he/she has no knowledge of how much residents #1-#3 are paying the property owners on a monthly basis nor does the administrator have any knowledge regarding the residents' rent rebate, if applicable.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)  
Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

*See Attached*

Repeat Violation: No      Date(s) of Previous Violation(s):

Signature of Legal Entity Representative  
(Required on EVERY Page) *Adam Herman*

Printed Name and Title of Legal Entity Representative, Administrator  
(Required on EVERY Page) *Adam Herman Riverstone Manor*      Date *8/16/12*

**DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!**

The above plan of correction is approved as of 8-17-12  
(Date)

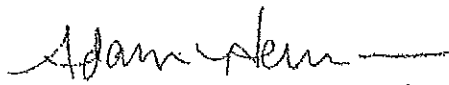
Plan of correction Implementation status as of 8-17-12  
(Date)

The above plan of correction was approved by *OS*  
(Initials)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

Regulation 55Pa.code 2600.20(b)1

The reason for this regulation is to assure that there are no misappropriation of resident funds. The root cause of this violation is a misunderstanding that the residents are no longer renting their rooms from the property owner in a tenant/landlord agreement. The residents are now officially residence of the Riverstone Manor. The Administrator has no knowledge of funds and the whereabouts before June 21<sup>st</sup> of this year 2012. The only funds collected from the residents, at this time is their social security. From this point on Riverstone Manor plans to apply for the supplement. Every resident will then receive their allotted \$85.00 a month allowance. All of these transactions between the residents and the home will be recorded and documented in each resident file. The responsibility of recording these transactions will be the Administrator and the CFO of Riverstone Manor. These transactions and money exchange will occur the first week of the month especially being that the 3<sup>rd</sup> of every month is when social security is distributed. A written receipt that the residents will sign will be given at the time of transaction so there is no confusion regarding this matter from either party as well as to provide proof for the DPW. Again, with all transactions being signed off by the Administrator to prevent any further violations.

  
Adam Herman Administrator  
8/16/12

  
8-17-12

Violation Report: 22394 - 08/10/2012 - Patton, Leslie  
PCH Name: RIVERSTONE MANOR

1. REGULATION 58 Pa. Code §2600  
2600.25(a)(1) - Prior to admission, or within 24 hours after admission, a written resident-home contract (contract) between the resident and the home shall be in place.

2a. DESCRIPTION OF VIOLATION  
The home received its license on 6/22/2012. As indicated by staff person A, who is the administrator, a resident home contract was not completed for residents #1, #2 and #3

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)  
Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

See Attached

Repeat Violation: No      Date(s) of Previous Violation(s):

Signature of Legal Entity Representative  
(Required on EVERY Page) *Adam Herman*

Printed Name and Title of Legal Entity Representative      Date  
(Required on EVERY Page)      Adam Herman Administrator      Riverstone Manor      8/16/12

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

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(Date)

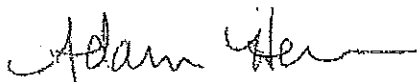
Plan of correction implementation status as of 8-17-12  
(Date)

The above plan of correction was approved by QH  
(Initials)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

Regulation 55Pa.code 2600.25(a)1

The purpose of this regulation is to assure the resident signing the contract that all of their rights are to be upheld and it is Riverstone Manor's responsibility to do so. The root cause of this violation is due to a misunderstanding as to the status of residency post admission being the residents were already living on the premises prior to the initial DPW inspection. After clarification that these residents are in fact residents of Riverstone Manor, a scheduled appointment has been made with their case worker to take place August 22, 2012 for a formal signing of the resident contract. During this appointment the residents and their caseworker will be explained in great detail the nature and purpose of the Resident-home Contract. Proceeding further no resident will be admitted into Riverstone Manor without this Resident-home Contract being signed at the time of admission or within the allotted time frame of 24 hours. This process is the sole responsibility of the Administrator.



Adam Herman Administrator  
8/16/12 Riverstone Manor

Violation Report: 22394 - 08/10/2012 - Patton, Leslie  
PCH Name: RIVERSTONE MANOR

1. REGULATION 55 Pa.Code §2600  
2600.56 - The administrator shall be present in the home an average of 20 hours or more per week, in each calendar month.

2a. DESCRIPTION OF VIOLATION  
The home did not have a staff schedule indicating the amount of hours staff person A, who is the administrator, is present in the home. When interviewed, staff person B stated that he/she sees the administrator approximately once every 2 weeks. Resident #1 was interviewed and stated he/she did not know the administrator.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)  
Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

See Attached

No information was submitted for review regarding action steps taken to remedy this problem. 8-17-12

Repeat Violation: No      Date(s) of Previous Violation(s):

Signature of Legal Entity Representative  
(Required on EVERY Page) *Adam Herman*

Printed Name and Title of Legal Entity Representative      Date  
(Required on EVERY Page)      Adam Herman Administrator      Riverstone Manor      8/16/12

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of 8-17-12  
(Date)

Plan of correction implementation status as of 8-17-12  
(Date)

The above plan of correction was approved by *AO*  
(Initials)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

Regulation 55Pa.code 2600.56

The purpose of this regulation is to assure that the home is operating within DPW guidelines for proper staffing. The root cause of this violation is the lack of communication between staff and Administrator as to when the Administrator was actually in the office. The large size of the facility can sometimes make it difficult as to the whereabouts of staff. There is a schedule located in Riverstone Manor's staffing book. To immediately fix this problem a monthly staff schedule including the hours as to when the Administrator is on the premises will be posted next to the License and emergency contact numbers that are already hanging on the same wall. During all employee orientations this will be shown to every employee that are employed by Riverstone Manor. This will also be shown especially to staff person B to clarify any confusion in this matter. This posting of the staff schedule will be the responsibility of the office manager and will be checked on daily by the Administrator.

*Adam Herman*  
Adam Herman Administrator  
8/16/12 Riverstone Manor

*QH*  
8-17-12

Violation Report: 27394 - 08/10/2012 - Patton, Leslie  
PCH Name: RIVERSTONE MANOR

**1. REGULATION 55 Pa.Code §2600**  
2600 57(a) - At all times one or more residents are present in the home a direct care staff person who is 21 years of age or older and who serves as the designee, shall be present in the home. The direct care staff person may be the administrator if the administrator provides direct care services.

**2a. DESCRIPTION OF VIOLATION**  
The home is currently serving 3 residents and has one direct care staff person, who is staff person B, who also lives in the home. On the day of the inspection, staff person B stated that they run errands and accompany residents to medical appointments. Staff person B also acknowledged leaving the remaining residents in the home without the presence of another staff person present stating "I did not think it was a personal care home yet".

**3. PLAN OF CORRECTION (POC)** (Attach pages as necessary. Remember that you must sign and date any attached pages.)  
Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

See Attached

The home has provided no documentation or verification of the steps taken to insure resident health and safety. CC 8-17-12

Repeat Violation: No	Date(s) of Previous Violation(s):		
Signature of Legal Entity Representative (Required on EVERY Page)			
Printed Name and Title of Legal Entity Representative (Required on EVERY Page)		Administrator Adam Herman Riverstone Manor	Date 8/16/12
<b>DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!</b>			
The above plan of correction is approved as of <u>8-17-12</u> (Date)		Plan of correction implementation status as of <u>8-17-12</u> (Date)	
The above plan of correction was approved by <u>CC</u> (Initials)		<input type="checkbox"/> Fully Implemented <input type="checkbox"/> Partially Implemented - Adequate Progress <input type="checkbox"/> Partially Implemented - Inadequate Progress <input checked="" type="checkbox"/> Not Implemented	

Regulation 55Pa.code 2600.57(a)

The purpose of this regulation is to assure the safety and constant care that is to be provided by the home to all residents. The root cause of this violation is again the same misunderstanding as to the status of our residents at the time of this inspection. Now that this has all been clarified, immediately following this inspection there is constant staffing around the clock. The staffing requirements are being met and upheld in every aspect. The Administrator will be there on a daily basis also to provide transportation to doctor's appointments etc, so as to always make sure a staff member is present at all times in the home. It will be the sole responsibility of the Administrator to assure that staffing requirements are being met from here on forth.

*Adam Herman*  
Adam Herman Administrator  
8/16/12 Riverstone Manor

Violation Report: 21394 - 08/10/2012 - Patton, Leslie  
PCH Name: RIVERSTONE MANOR

1. REGULATION 55 Pa.Code §2600  
2600.63(a) - At least one staff person for every 50 residents who is trained in first aid and certified in obstructed airway techniques and CPR shall be present in the home at all times.

2a. DESCRIPTION OF VIOLATION  
Staff person B was the only staff person present in the home on 8/10/12 at approximately 12:45pm. At that time, 2 residents were present. The CPR and First Aid training for staff person B expired 7/30/12, resulting in there not being anyone present in the home with current CPR and First Aid training.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)  
Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

*See Attached*

*Residents continue to be covered for by staff who do not possess current first aid and CPR training.  
08/17/12*

Repeat Violation: No      Date(s) of Previous Violation(s):

Signature of Legal Entity Representative  
(Required on EVERY Page)

Printed Name and Title of Legal Entity Representative  
(Required on EVERY Page)      Date 8/16/12  
*Administrator Adam Herman Riverstone Manor*

**DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!**

The above plan of correction is approved as of 8-17-12  
(Date)

The above plan of correction was approved by OS  
(Initials)

Plan of correction implementation status as of 8-17-12  
(Date)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

Regulation 55Pa.code 2600.63(a)

The purpose of this regulation is to assure resident safety in life threatening situations in the personal care home. The root cause of this violation is the expiration of staff person B's CPR/First Aid. To immediately fix this problem, staff person B can no longer work on her own in the home without other certified staff being present. A licensed CPR/First Aid Trainer has been called and is coming to give a class for staff B and other new hires on Friday August 24,2012. It will be the responsibility of the Administrator to check on a monthly basis the status of employee certifications for CPR and First Aid.

*Adam Herman*  
Adam Herman Administrator  
8/16/12 Riverstone Manor

Violation Report: 22394 - 08/10/2012 - Patton, Leslie  
PCH Name: RIVERSTONE MANOR

1. REGULATION 55 Pa.Code §2600  
2600.91 - Telephone numbers for the nearest hospital, police department, fire department, ambulance, poison control, local emergency management and personal care home complaint hotline shall be posted on or by each telephone with an outside line.

2a. DESCRIPTION OF VIOLATION  
The required numbers were not posted on or near the telephone utilized by residents which is located in the living room of the "gingerbread" section of the home.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)  
Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

See Attached

The home has not provided any evidence or documentation of compliance regarding this violation. 08-17-12

Repeat Violation: Yes      Date(s) of Previous Violation(s): 05/21/2012 \*

Signature of Legal Entity Representative (Required on EVERY Page) 

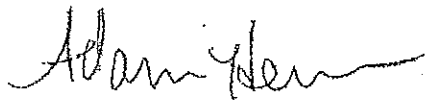
Printed Name and Title of Legal Entity Representative (Required on EVERY Page) Administrator Adam Herman Riverstone Manor      Date 8/16/12

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of <u>8-17-12</u> (Date)	Plan of correction implementation status as of <u>8-17-12</u> (Date)
The above plan of correction was approved by <u>AS</u> (Initials)	<input type="checkbox"/> Fully Implemented <input type="checkbox"/> Partially Implemented - Adequate Progress <input checked="" type="checkbox"/> Partially Implemented - Inadequate Progress <input type="checkbox"/> Not Implemented

Regulation 55Pa.code 2600.91

The purpose of this regulation is to assure resident safety in numerous emergency situations where additional help is needed. The root cause of the violation is the lack of visibility of this emergency phone numbers list. To immediately fix this violation, copies of the emergency phone list containing the numbers to the nearest hospital, police department, fire department, ambulance, poison control local emergency management, and personal care home complaint hotline are posted at every phone on the premises. The phone list is also posted outside the office of the Administrator on the wall to serve as an original copy that is to be duplicated in the event one of these lists are removed, damaged or destroyed in Riverstone Manor. Daily monitoring of these lists are to be the responsibility of every employee of Riverstone Manor. All employees will be told this during their orientation process to assure of that these phone lists are made readily available to all residents.



Adam Herman Administrator  
8/16/12 Riverstone Manor

Violation Report: 22394 - 08/10/2012 - Patton, Leslie  
 PCH Name: RIVERSTONE MANOR

1. REGULATION 55 Pa.Code §2600  
 2600.132(a) - An unannounced fire drill shall be held at least once a month.

2a. DESCRIPTION OF VIOLATION  
 Staff person A, who is the administrator, stated the home had not conducted any monthly fire drills since the home was granted a personal care home license on 6/22/12.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)  
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

*See Attached*

*The home continues to same residents of the home without fire safety steps in place to protect residents safety. OS 8-17-12*

Repeat Violation: No      Date(s) of Previous Violation(s):

Signature of Legal Entity Representative  
 (Required on EVERY Page) *[Signature]*

Printed Name and Title of Legal Entity Representative  
 (Required on EVERY Page) *Administrator Adam Herman Riverstone Manor*      Date *8/16/12*

**DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!**

The above plan of correction is approved as of 8-17-12  
 (Date)

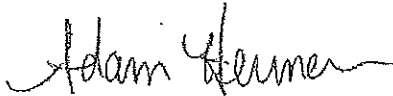
The above plan of correction was approved by OS  
 (Initials)

Plan of correction implementation status as of 8-17-12  
 (Date)

Fully Implemented  
 Partially Implemented - Adequate Progress  
 Partially Implemented - Inadequate Progress  
 Not Implemented

Regulation 55Pa.code 2600.132(a)

The purpose of this regulation is to keep up to date with fire safety and regulations pertaining to that of the DPW with the homes residents. Residents are to participate in fire drills in accordance with their home-contracts. The root cause of the violation is that there were no fire drills performed because of the misunderstanding as to when the residents became residents via contract. The immediate response to this violation is the planning and coordinating of a fire drill that will be held before the end of the month. The sole responsibility of planning such fire drills will belong to the Administrator. In addition to planning a fire drill, a meeting with the local fire chief is scheduled tentatively for the week of August 27<sup>th</sup> 2012 when he returns from vacation. The agenda of that meeting will include discussions about fire safety, staff training and fire safety compliance.

  
Adam Herman Administrator  
8/16/12 Riverstone Manor

Violation Report: 22394 - 08/10/2012 - Patton, Leslie  
PCH Name: RIVERSTONE MANOR

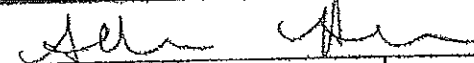
1. REGULATION 58 Pa.Code §2600  
2600.141(a)(1) - A resident shall have a medical evaluation by a physician, physician's assistant, or certified registered nurse practitioner documented on a form specified by the Department, within 60 days prior to admission or within 30 days after admission.

2a. DESCRIPTION OF VIOLATION  
The home received its license on 6/22/12. An initial medical evaluation was not completed for resident #1, #2 and #3. The only medical evaluations on file were completed on the MA-51 form and not on the form required by the Department.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)  
Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

See Attached

Repeat Violation: No.      Date(s) of Previous Violation(s):

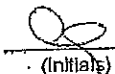
Signature of Legal Entity Representative  
(Required on EVERY Page) 

Printed Name and Title of Legal Entity Representative  
(Required on EVERY Page) Administrator Adam Herman Riverstone Manor      Date 8/16/12

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of 8-17-12  
(Date)

Plan of correction implementation status as of 8-17-12  
(Date)

The above plan of correction was approved by   
(Initials)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

Regulation 55Pa.code 2600.141(a)1

The purpose of this violation is to assure the health of the resident and that their medical needs are being met. The root cause of this violation is that the old MA-51 forms were still being used in regards to the resident medical documentation. The immediate response to fix this problem was to contact the residents' doctors to fill out the new updated and appropriate documents that are required by the Department. Resident #1's forms will be available from the doctor on or before August 20, 2012. Resident #2's forms will be available after a doctors appointment scheduled for August 23, 2012 at 3:15pm. Resident #3's forms will be available also on or before August 24, 2012 according their doctors secretary. All proper medical documentation for each resident is the responsibility of the Administrator and forms will be kept in each resident file. These resident files will be available upon request to any authorized DPW Agents upon their visit.

*Adam Herman*  
Adam Herman Administrator  
8/16/12 Riverstone Manor

Violation Report: 22394 - 08/10/2012 - Patton, Leslie  
PCH Name: RIVERSTONE MANOR

1. REGULATION 58 Pa. Code §2600  
2600.187(a) - A medication record shall be kept to include the following for each resident for whom medications are administered:
- (1) Resident's name.
  - (2) Drug allergies.
  - (3) Name of medication.
  - (4) Strength.
  - (5) Dosage form.
  - (6) Dose.
  - (7) Route of administration.
  - (8) Frequency of administration.
  - (9) Administration times.
  - (10) Duration of therapy, if applicable.
  - (11) Special precautions, if applicable.
  - (12) Diagnosis or purpose for the medication, including pro re nata (PRN).
  - (13) Date and time of medication administration.
  - (14) Name and initials of the staff person administering the medication.

2a. DESCRIPTION OF VIOLATION  
Staff person B stated the home is not utilizing/maintaining Medication Administration Records to document the administration of medications to residents #1, #2 and #3 as well as all of the the required information outlined under Ch.2600.187a.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)  
Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

*See Attached*

*No information has been provided to demonstrate steps taken towards compliance. 8-17-12*

Repeat Violation: No      Date(s) of Previous Violation(s):

Signature of Legal Entity Representative (Required on EVERY Page) *[Signature]*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) *Administrator Adam Herman Riverstone Manor*      Date *8/16/12*

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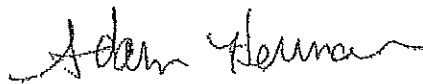
The above plan of correction is approved as of 8-17-12 (Date)  
  
The above plan of correction was approved by [Signature] (Initials)

Plan of correction implementation status as of 8-17-12 (Date)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

Regulation 55Pa.code 2600.187(a)

The purpose of this regulation is to assure that residents receive the correct medications at the times indicated by their doctor/licensed practitioner for whatever reason they are prescribed. The function of the MAR is to serve as a record that this is being done and completed by a certified staff member. The root cause of this violation is attributed to the confusion as the 3 residents transitioned from tenant to resident of the Riverstone Manor. The immediate response to this violation was to make sure that the MAR's were being completed daily for every medication prescribed. To make sure that the MAR's are being completed, a daily inspection is to be done either by the Administrator or an appointed employee by the Administrator. Every employee distributing medications will be med-certified. A trainer will be coming to Riverstone Manor the week of August 20, 2012 to certify new employees and to review with existing employees of Riverstone Manor the proper distribution of medications. This will be a mandatory class to be taken by every employee of Riverstone Manor to assure that this important task of giving medication is respected and regulations pertaining to medication administration are followed reverently.

  
Adam Herman Administrator  
8/16/12 Riverstone Manor

Violation Report: 22394 - 08/10/2012 - Patton, Leslie  
PCH Name: RIVERSTONE MANOR

1. REGULATION 55 Pa.Code §2600  
2600.225(a) - A resident shall have a written initial assessment that is documented on the Department's assessment form within 15 days of admission. The administrator or designee, or a human service agency may complete the initial assessment.

2a. DESCRIPTION OF VIOLATION  
The home received its license on 6/22/2012. As indicated by staff person A, who is the administrator, an initial assessment was not completed for resident #1, #2 and #3.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)  
Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

*See Attached*

*No information was provided to demonstrate steps taken towards compliance to date. 08-17-12*

Repeat Violation: No      Date(s) of Previous Violation(s):

Signature of Legal Entity Representative  
(Required on EVERY Page) *[Signature]*

Printed Name and Title of Legal Entity Representative  
(Required on EVERY Page) *Administrator Adam Herman Riverstone Manor*      Date *8/16/12*

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(Date)

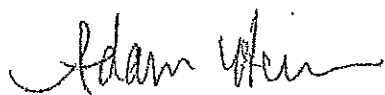
The above plan of correction was approved by [Signature]  
(Initials)

Plan of correction implementation status as of 8-17-12  
(Date)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

Regulation 55Pa.code 2600.225(a)

The purpose of this regulation is to assure the residents' ability for meeting criteria to live in a personal care home. The root cause of this violation is that with the transition and confusion with who is our resident, a initial assessment was not completed by the Administrator. All assessments are currently being completed by the Administrator after the clarification that these are officially residents of Riverstone Manor. All new residents from here on will have initial assessments completed within the time allotment of 15 days on the appropriate forms. This will be completed by the Administrator or designee to prevent this from ever happening again.



Adam Herman Administrator  
8/16/12 Riverstone Manor

Violation Report: 22394 - 08/10/2012 - Patton, Leslie  
PCH Name: RIVERSTONE MANOR

1. REGULATION 58 Pa.Code §2600  
260C.227(a) - A resident requiring personal care services shall have a written support plan developed and implemented within 30 days of admission to the home. The support plan shall be documented on the Department's support plan form.

2a. DESCRIPTION OF VIOLATION  
The home received its license on 6/22/2012. As indicated by staff person A, who is the administrator, an initial support plan was not completed for resident #1, #2 and #3

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)  
Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

*See Attached*

*NO information has been provided to demonstrate steps taken towards compliance to date. cc 8/17/12*

Repeat Violation: No      Date(s) of Previous Violation(s):

Signature of Legal Entity Representative (Required on EVERY Page) *[Signature]*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) *Administrator Adam Harmon Riverstone Manor*      Date *8/16/12*

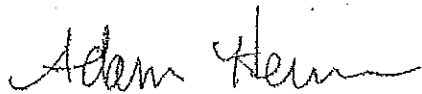
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The above plan of correction is approved as of 8-17-12 (Date)  
  
The above plan of correction was approved by cc (Initials)

Plan of correction implementation status as of 8-17-12 (Date)  
 Fully Implemented  
 Partially Implemented - Adequate Progress  
 Partially Implemented - Inadequate Progress  
 Not Implemented

Regulation 55Pa.code 2600.227(a)

The purpose of this regulation is to have a plan of support that will meet the individual need of the Resident. The root cause of this violation is again the misunderstanding of the status of our residents pre inspection. To immediately fix this problem the Administrator will complete the support plan on the Departments proper form. All of these support plans for the residents will be completed on or before August 22,2012. All new residents form here on will have this completed within the time frame allotted by the Department. This is the sole responsibility of the Administrator and is a duty that will be taken very seriously so as to assure no further violations hence forth.



Adam Herman Administrator

8/16/12 Riverstone Manor