



**pennsylvania**  
DEPARTMENT OF PUBLIC WELFARE

**CERTIFIED MAIL – RETURN RECEIPT REQUESTED**  
**MAILING DATE: August 8, 2012**

Mr. Robert A. Reitz, COO  
227 Evergreen Road Operations, LLC  
227 Evergreen Road  
Pottstown, Pennsylvania 19464

RE: Sanatoga Court

Dear Mr. Reitz:

As a result of the Department of Public Welfare's licensing inspection on June 28, 2012, July 5, 2012 and July 17, 2012 of the above personal care home, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed Violation Report were found.

All violations specified on the enclosed Violation Report must be corrected by the dates specified on the Violation Report and continued compliance with 55 Pa.Code Ch. 2600 must be maintained. As soon as each violation is corrected, notify the Department's Regional Office of Adult Residential Licensing so that compliance can be verified.

Sincerely,

  
Chevon Miller  
Regional Licensing Administrator

Enclosure(s)



Violation Report: 13614 - 06/22/2012 - Foulkes, Kimberli  
 PCH Name: SANATOGA COURT

**1. REGULATION 55 Pa.Code §2600**

2600.42(b) - A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way.

**2. DESCRIPTION OF VIOLATION**

On 6/15/12, resident #1 was last observed by staff in the SCU of the home at 7:00pm. The resident was located wandering outside of the home, by staff at a nearby facility and returned to the home at approximately 8:45 PM. The staff of the home was unaware that the resident was missing during this period of time.

**3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)**

*Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.*

Please find enclosed a copy of residents updated support plan to redirect and monitor resident's behavior.

Please see copy of elopement drill attached.

In addition to drill the staff were in-serviced on the elopement policies and procedures

an additional nurse call station extender panel has been installed, please see copy of invoice and picture of the additional alarm on the secured unit

In addition, we have ordered an Detex alarm for the stairwell 3 exit door outside the dementia secured unit. Please see order form attached.

The RCD/ secured unit director/ designed will continue to review elopement policies and monitor resident's behavior to maintain and stay in compliance with regulation 2600.42b

Repeat Violation: No

Date(s) of Previous Violation(s):

Signature of Legal Entity Representative  
 (Required on EVERY Page)

Karen Kehler

*Karen Kehler*

Printed Name and Title of Legal Entity Representative  
 (Required on EVERY Page)

Karen Kehler Executive Director

Date 7/29/12

**DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!**

The above plan of correction is approved as of

8/3/12  
 (Date)

Verification of Legal Entity Representative Signature

8/3/12  
 (Date)

The above plan of correction was approved by

CKM  
 (Initials)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented