



COMMONWEALTH OF PENNSYLVANIA  
**DEPARTMENT OF PUBLIC WELFARE**  
100 LACKAWANNA AVENUE  
ROOM 330, SCRANTON STATE OFFICE BUILDING  
SCRANTON, PENNSYLVANIA 18503-1923

ADULT RESIDENTIAL LICENSING

PHONE: (570) 963-3209  
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Sent via email to: [REDACTED]  
**MAILING DATE: July 9, 2012**

Ms. Staci Calabro, President  
New Concepts, Inc.  
PO Box 167  
McEwensville, Pennsylvania 11749

RE: The Susquehanna House  
2400 Susquehanna Trail  
McEwensville, Pennsylvania 17749

Dear Ms. Calabro:

As a result of the Department of Public Welfare's licensing inspection on May 22, 2012 of the above personal care home, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed Violation Report were found.

All violations specified on the enclosed Violation Report must be corrected by the dates specified on the Violation Report and continued compliance with 55 Pa.Code Ch. 2600 must be maintained. As soon as each violation is corrected, notify the Department's Regional Office of Adult Residential Licensing so that compliance can be verified.

Sincerely,

*Anne Graziano*

Regional Licensing Administrator

Enclosure  
Violation Report



Violation Report: 21312 - 05/22/2012 - Bloch, Betty  
PCH Name: THE SUSQUEHANNA HOUSE

1. REGULATION 55 Pa.Code §2600  
2600.51 - Criminal history checks and hiring policies shall be in accordance with the Older Adult Protective Services Act (OAPSA) (35 P.S. §§ 10225.101-10225.5102) and 6 Pa.Code Chapter 15 (relating to protective services for older adults).

2a. DESCRIPTION OF VIOLATION  
The records for ancillary staff person A, hired 8/10/2008, did not contain a criminal background check.  
On 5/24/2012, a Criminal Background Check on staff person A indicated information which prohibits employment at the Personal Care Home.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)  
Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

The original criminal background check for Staff person A did not list all prohibited offenses. On 5/24/12 a new criminal background check was completed, the review indicated prohibitive offenses and the Staff person A was terminated from their position at the home. In order to ensure future compliance, the Administrator will complete criminal background checks on employees in accordance with OAPSA in the designated time frame as well as ensure follow up for records that are under review. In addition, if a record is under review, the Administrator will utilize the PA Judicial Portal System to investigate the criminal background status of the employee to determine if they are eligible for employment. Potential employees will sign a statement that they have none of the prohibitive offenses after reviewing a complete list. This policy for possible future employees has taken effect 5/24/12.

Repeat Violation: No      Date(s) of Previous Violation(s):

Signature of Legal Entity Representative (Required on EVERY Page) *[Signature]*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) *STACEY CRANE*      Date *6/12/12*

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of <u>07-09-12</u> (Date)	Plan of correction implementation status as of <u>07-09-12</u> (Date)
The above plan of correction was approved by <u>[Signature]</u> (Initials)	<input type="checkbox"/> Fully Implemented <input checked="" type="checkbox"/> Partially Implemented - Adequate Progress <input type="checkbox"/> Partially Implemented - Inadequate Progress <input type="checkbox"/> Not Implemented

Violation Report: 21312 - 05/22/2012 - Bloch, Betty  
PCH Name: THE SUSQUEHANNA HOUSE

1. REGULATION 55 Pa.Code §2600  
2600.161(b) - At least three nutritionally well-balanced meals shall be offered daily to the resident. Each meal shall include an alternative food and drink item from which the resident may choose.

2a. DESCRIPTION OF VIOLATION

Interviews with staff and residents indicated the home does not provide coffee and tea for the residents. The menus dated May 11, 2012 through May 25, 2012 state a choice of coffee or tea is available at all meals. Staff person B stated residents are required to purchase their own supplies of coffee and tea. On 5/22/12, at 4:00pm, there was not any coffee or tea that was purchased by the home available for the residents use.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

The posted menu was handwritten by staff person onto an old version of the base menu, which has not been used for a period of time. The home does not offer coffee the choice of drink at meals is tea or flavored drinks such as punch. A correct menu was posted 5/22/12. A review was conducted with staff persons on 5/22/12 regarding proper menu posting and offering the indicated food and beverage choices at all meals. In addition, this Administrator will complete weekly audits of the food menus posted in the home to ensure future compliance.

Repeat Violation: No      Date(s) of Previous Violation(s):

Signature of Legal Entity Representative (Required on EVERY Page) *[Signature]*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) *STAC CALABRO*      Date *6/12/12*

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of 07-09-12 (Date)

The above plan of correction was approved by *[Signature]* (Initials)

Plan of correction implementation status as of 07-09-12 (Date)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented