



COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF PUBLIC WELFARE
Norristown State Hospital
1001 Sterigere Street
Bldg 2 Rm. 161
Norristown, Pennsylvania 19401

ADULT RESIDENTIAL LICENSING

1-866-711-4115
610-270-1137

CERTIFIED MAIL – RETURN RECEIPT REQUESTED
Mailing Date: April 30, 2012

Betty Bebian, RN, NHA, Administrator
Artman Lutheran Home
250 Bethlehem Pike
Ambler, Pennsylvania 19002

Dear Ms. Bebian:

As a result of the Department of Public Welfare's licensing inspection on March 20, 2012 of the above personal care home, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed Violation Report were found.

All violations specified on the enclosed Violation Report must be corrected by the dates specified on the Violation Report and continued compliance with 55 Pa.Code Ch. 2600 must be maintained. As soon as each violation is corrected, notify the Department's Regional Office of Adult Residential Licensing so that compliance can be verified.

Sincerely,

A handwritten signature in cursive script that reads "Chevon Miller".

Chevon Miller
Regional Licensing Administrator

Enclosure(s)
Violation Report

VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa. Code Chapter 2600

NAME AND ADDRESS OF PERSONAL CARE HOME ARTMAN LUTHERAN HOME, 250 BETHLEHEM PIKE AMBLER, PA 19002		CURRENT LICENSE NUMBER 127780	
INSPECTION DATES (include all dates of the inspection) 03/20/2012		REGIONAL REPRESENTATIVE Andrea Kurtz, Lori Knockstead	
PRINTED NAME AND TITLE OF LEGAL ENTITY REPRESENTATIVE SIGNING PLAN OF CORRECTION (Required on FIRST PAGE only unless multiple representatives produce the plan) <i>Betty Behian, RN Personal Care Administrator</i>			
SIGNATURE OF LEGAL ENTITY <i>Betty Behian RN</i>	DATE 4-12-12	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION <i>Cherian Miller</i>	DATE 4/27/12

REGULATION 55 Pa. Code §2600	VIOLATION	DATE COMPLIANCE VERIFIED BY	PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	DATE COMPLIANCE VERIFIED BY
15a The home shall immediately report suspected abuse of a resident served in the home in accordance with the Older Adult Protective Services Act (35 P. S. §§ 10225.701—10225.707) and 6 Pa. Code § 15.21—15.27 (relating to reporting suspected abuse) and comply with the requirements regarding restrictions on staff persons.	On 3-16-12, an allegation of abuse against Resident #1 was reported to Staff person A. The home did not report the allegation in writing to the local area agency on aging until 3-19-12.	3-20-12	allegation of abuse was reported to local area agency on aging immediately on 3-16-12. At this time we did not have a blank form available & agency offered to email a form to us. Due to an email issue the form was not received until 3-19-12 & it was completed & faxed immediately. Personal Care Adm. has created a binder containing Abuse reporting instruction & 10 blank copies of Abuse report form. The Adm. will ensure that blank forms are always available for reporting in writing within 48 hrs. as required.	4/27/12 CRM

Leaving Blank as instructed by Chevon Mitchell.

B. Behm
4-12-12

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PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

Page 2 of 4

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42b A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way.	On 3-16-12 Staff person B was feeding Resident #1 in the dining area of the 2nd floor of the home at approximately 9 am. Staff person B was observed by Staff person C hitting Resident #1 on the right upper arm. <i>Withdrawn 4/27/12 oem</i>			

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SIGNATURE OF LEGAL ENTITY <i>Betty Bebian</i>	DATE <i>4-12-12</i>	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION <i>Cherou Miller</i>	DATE <i>4/27/12</i>

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42s A resident has the right to privacy of self and possessions. Privacy shall be provided to the resident during bathing, dressing, changing and medical procedures.	The home video records the second floor common dining room.	<i>4-4-12</i>	<i>Recording from this 2nd floor camera was discontinued. All cameras that are currently recording were viewed by Personal Care Administrator and Security Director to ensure that only corridors leading to exits are being recorded and that no other common areas are being recorded.</i>	<i>4/27/12</i> <i>AM</i>

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227d Each home shall document in the resident's support plan the medical, dental, vision, hearing, mental health or other behavioral care services that will be made available to the resident, or referrals for the resident to outside services if the resident's physician, physician's assistant or certified registered nurse practitioner, determine the necessity of these services.	An assessment completed for Resident #1 on 8-27-11 states the resident is not eating and that numerous attempts must be made to encourage the resident to eat. The support plan dated 8-27-11 does not address how this need will be met. Repeated Violations: 12/08/2011	3-21-12	Support plan was updated to include specific instructions for caregivers to encourage resident to eat and to offer assistance. Information also added directing caregiver to stop feeding if resident becomes agitated and offer food again after a few minutes and to notify nurse if resident not eating. In service held with all PC Unit Managers regarding need for specific intervention on support plan to direct caregivers. PC admin + 1 Unit Manager attended DPW training	Steps have been taken to correct violation; full compliance is not verifiable <i>[Signature]</i> DATE Initials (DPW)

On RCB forms on 4/12/12. Two more Unit Managers will be attended Training on 4/20/12 at Temple Amber regarding Developing Comprehensive Resident Assessments & Support Plans and will share in for next time with Staff