



**COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF PUBLIC WELFARE**

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Room 230
Pittsburgh, Pennsylvania 15222**

ADULT RESIDENTIAL LICENSING

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Mailing Date: **APR 12 2012**

Mr. Timothy Berry, Regional Director
Brooke Grove Foundation, Inc.
18100 Slade School Road
Sandy Spring, Maryland 20860

RE: Rest Assured Residential Living Center
1137 Shirley's Hollow Road
Meyersdale, Pennsylvania 15552

Dear Mr. Berry:

As a result of the Department of Public Welfare's licensing inspection on March 9, 2012, of the above personal care home, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed Violation Report were found.

All violations specified on the enclosed Violation Report must be corrected by the dates specified on the Violation Report and continued compliance with 55 Pa.Code Ch. 2600 must be maintained. As soon as each violation is corrected, notify the Department's Regional Office of Adult Residential Licensing so that compliance can be verified.

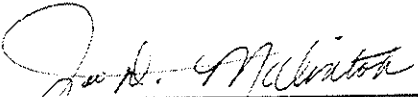
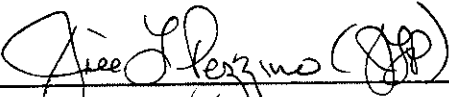
Sincerely,

A handwritten signature in cursive script, appearing to read "Jill Pezzino".

Jill Pezzino
Regional Licensing Administrator

Enclosure(s)

VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

NAME AND ADDRESS OF PERSONAL CARE HOME REST ASSURED RESIDENTIAL LIVING CENTER, 1157 SHIRLEY S HOLLOW ROAD MEYERSDALE, PA		CURRENT LICENSE NUMBER 321320	
15552 INSPECTION DATES (Include all dates of the inspection) 03/09/2012		REGIONAL REPRESENTATIVE Alden Linhart, Susan Pollock	
PRINTED NAME AND TITLE OF LEGAL ENTITY REPRESENTATIVE SIGNING PLAN OF CORRECTION (Required on FIRST PAGE only unless multiple representatives produce the plan) <p style="text-align: center; font-size: 1.2em;"><i>Jodi D. McClintock, Administrator</i></p>			
SIGNATURE OF LEGAL ENTITY 	DATE <i>4-4-12</i>	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION 	DATE <i>4-5-12</i>

REGULATION 55 Pa.Code §2600	VIOLATION	PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	DATE COMPLIANCE VERIFIED BY
<p>15a The home shall immediately report suspected abuse of a resident served in the home in accordance with the Older Adult Protective Services Act (35 P. S. §§ 10225.701—10225.707) and 6 Pa. Code § 15.21—15.27 (relating to reporting suspected abuse) and comply with the requirements regarding restrictions on staff persons.</p>	<p>On 2/29/2012, staff person A observed staff person B treating resident #1 roughly as the resident was physically hurried while walking. The resident is severely arthritic and staff person A observed that the resident was crying out in pain. This incident was not reported to the administrator and subsequently not reported to DPW until 3/9/2012. This exceeds the required 24 hour reporting time frame.</p> <p style="text-align: center; font-size: 1.5em; font-weight: bold; margin-top: 20px;">RECEIVED</p> <p style="text-align: center; font-weight: bold; margin-top: 10px;">APR 4 2012</p>	<p style="font-size: 1.5em; font-family: cursive;">See attached ~ plan of correction <i>jm</i></p>	



A Service of Brooke Grove Foundation, Inc.

Violations for Rest Assured Living Center - #321320

Inspection Date: 3/9/12

15a: Direct care staff person was suspended immediately before her next scheduled day to work on 3/2/12 pending investigation. The investigation began immediately when the state inspector was here on 3/2/12. Employee was terminated on 3/7/12.

DPW and AAA were notified immediately about this concern. The Area Agency on Aging (AAA) visited Rest Assured on 3/5/12 to investigate the concern. They interviewed staff as well as residents. DPW was here on 3/9/12 to investigate the concern.

Plan of correction will be ongoing – staff trained on the importance of timely/immediate reporting to Administration. Mandatory staff meeting and in-service about reporting and abuse as a follow up is also scheduled for April 10 2012 at 12:00 noon. Staff was instructed to notify Administration immediately upon an incident so that reporting to the personal care home regional office or the personal care home complaint hotline can occur within 24 hours. All staff did go through training on Policy and Procedure of abuse and abuse reporting as well as resident rights. Resident Rights and the Rest Assured policy for abuse and reporting will be once again gone over on 4/10/12 and will be required to be signed off on by each individual staff person, whom will also get a copy of these items. Training will be ongoing and continuous.

Continued and ongoing training by outside resources such as Area Agency on Aging, various Home Health agencies as well as Administration and the Regional Director of facility. The 2012 annual training calendar for staff is being developed and will include in-services throughout the year on abuse and abuse reporting as well as resident rights. Administration will monitor the trainings and keep a record of staff attendance.

Staff will continue to be trained in the importance of timely reporting to Administration – ongoing in-services will be conducted as well as each month during the staff meeting – this topic will be discussed with various scenarios being used to illustrate the importance of timely reporting and the importance of resident rights.

Staff was also advised and will continue to be advised each month during meetings and in-services that in the event that a staff person DOES NOT report this occurrence in a timely fashion – termination will follow.

Rest Assured has zero tolerance for staff not reporting in a timely fashion to Administration any event of importance. This will be stressed to staff in various ways such as written, meetings, in-services and reminders posted throughout the home.