

COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF PUBLIC WELFARE

CERTIFICATE OF COMPLIANCE

This Certificate is hereby granted to KEYSTONE SERVICE SYSTEMS, INC.
LEGAL ENTITY

To operate SILVER SPRING SPECIALIZED COMMUNITY RESIDENCE
NAME OF FACILITY OR AGENCY

Located at 427 HOGESTOWN ROAD, MECHANICSBURG, PA 17050
(COMPLETE ADDRESS OF FACILITY OR AGENCY)

ADDRESS OF SATELLITE SITE ADDRESS OF SATELLITE SITE

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To provide Personal Care Homes
TYPE OF SERVICE(S) TO BE PROVIDED

The total number of persons which may be cared for at one time may not exceed 8
or the maximum capacity permitted by the Certificate of Occupancy, whichever is smaller.
(MAXIMUM CAPACITY)

Restrictions: _____

This certificate is granted in accordance with the Public Welfare Code of 1967, P.L. 31, as amended, and Regulations

55 Pa.Code Chapter 2600: Personal Care Homes
(MANUAL NUMBER AND TITLE OF REGULATIONS)

and shall remain in effect from April 9, 2012 until April 9, 2013,
unless sooner revoked for non-compliance with applicable laws and regulations.

No: 305710

Robert E. Robinson
ISSUING OFFICER

[Signature]
DIRECTOR

NOTE: This certificate is issued for the above site(s) only and is not transferable
and should be posted in a conspicuous place in the facility.



COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF PUBLIC WELFARE
PO BOX 2675
HARRISBURG, PENNSYLVANIA 17105-2675

ADULT RESIDENTIAL LICENSING

APR 18 2012

PHONE: (717) 783-3670
FAX: (717) 783-5662

Mr. Michael Grier, CEO
Keystone Services Systems, Inc.
3609 Derry Street
Harrisburg, Pennsylvania 17111

RE: Silver Spring Specialized Community Residence
427 Hogestown Road
Mechanicsburg, Pennsylvania 17050

Dear Mr. Grier:

As a result of the Department of Public Welfare's licensing inspection on March 6, 2012 of the above personal care home, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed Violation Report were found.

All violations specified on the enclosed Violation Report must be corrected by the dates specified on the Violation Report and continued compliance with 55 Pa.Code Ch. 2600 must be maintained. As soon as each violation is corrected, notify the Department's Regional Office of Adult Residential Licensing so that compliance can be verified.

A regular license is being issued based on the enclosed Violation Report. Your license is enclosed.



Sincerely,


A handwritten signature in black ink, appearing to read "R. Melusky", with a long horizontal stroke extending to the right.

Ronald Melusky
Director

Enclosures
License
Violation Report



VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

NAME AND ADDRESS OF PERSONAL CARE HOME SILVER SPRING SPECIALIZED COMMUNITY RESIDENCE, 427 HOGESTOWN ROAD MECHANICSBURG, PA 17050		CURRENT LICENSE NUMBER 305710	
INSPECTION DATES (Include all dates of the inspection) 03/06/2012		REGIONAL REPRESENTATIVE Jaime Erb, Ron Minnich	
PRINTED NAME AND TITLE OF LEGAL ENTITY REPRESENTATIVE SIGNING PLAN OF CORRECTION (Required on FIRST PAGE only unless multiple representatives produce the plan)			
SIGNATURE OF LEGAL ENTITY 	DATE 3-22-12	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION 	DATE 4/2/12

REGULATION 55 Pa.Code §2600	VIOLATION	DATE COMPLIANCE VERIFIED BY	PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	DATE COMPLIANCE VERIFIED BY
65g Direct care staff persons, ancillary staff persons, substitute personnel and regularly-scheduled volunteers shall be trained annually in the following areas: (1) Fire safety completed by a fire safety expert or by a staff person trained by a fire safety expert. (2) Emergency preparedness procedures and recognition and response to crises and emergency situations. (3) Resident rights (under these	Staff person A, hired 1/18/10, did not receive training in fire safety completed by a fire safety expert or by a staff person trained by a fire safety expert during training year June 2010 to July 2011. <div style="text-align: center;"> PCH Division Central Region Field Office MAR 28 2012 RECEIVED </div>	5/11/12	All staff will receive training by a Fire safety expert by 5/11/12. An alternate training will be scheduled if staff members are unable to attend the training by a fire safety expert. In the future, all staff will attend training by a fire safety expert during	<div style="text-align: right;"> Steps have been taken to correct violation; full compliance is not verifiable. 4/8/12  Date Initials (DPW) </div>

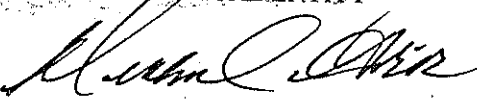

each calendar year.
↓ ↓ Cont'd 1,

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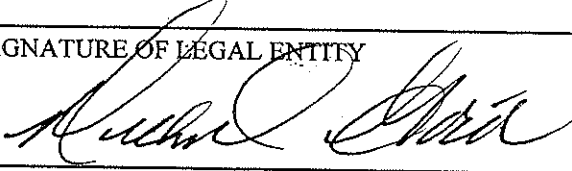

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regulations). (4) The Older Adult Protective Services Act (35 P. S. §§ 10225.101—10225.5102). (5) Falls and accident prevention. (6) New population groups that are being served at the home that were not previously served, if applicable.			<i>The administrator or designee will conduct quarterly reviews of staff annual trainings. Progress of each staff person's annual training on required topics will be reviewed to ensure that all topics that are required are met by all staff.</i> CB 4/2/12	

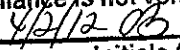
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93a Each ramp, interior stairway and outside steps shall have a well-secured handrail.	<p>The hallway exit door leading to the outside designated smoking area has an 8 1/2 inch step down on to the patio area. The outside step does not have a handrail.</p> <p>The dining room exit door leading to the outside designated smoking area has an 8 1/2 inch step down on to the patio area. The outside step does not have a handrail.</p>	5/1/12	<p>The assistant program director will contact someone to install a well-secured handrail to the hallway exit door and dining room exit door.</p> <p>In the future, the Program Administrator will ensure that each ramp, interior stairway, and outside steps have a well-secured handrail.</p>	

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107d The written emergency procedures shall be reviewed, updated and submitted annually to the municipal emergency management agency.	The home's written emergency procedures have not been reviewed since 2/10/11.	3/6/12	<p>The home's written emergency procedures were reviewed by [REDACTED] Program Director on 3/6/12.</p> <p>The date the emergency procedures were reviewed was added to a report that is reviewed monthly.</p> <p>In the future, emergency procedures will be reviewed on an annual basis and as needed if changes occur.</p>	<p>Steps have been taken to correct violation; full compliance is not verifiable.</p> <p style="text-align: right;">Date: 4/2/12 Initials (DPW): </p>