



**COMMONWEALTH OF PENNSYLVANIA  
DEPARTMENT OF PUBLIC WELFARE**

11 Stanwix Street  
Room 230  
Pittsburgh, Pennsylvania 15222

**ADULT RESIDENTIAL LICENSING**

Phone: (412) 565-5616/5614  
Toll Free: 1-888-322-3664  
Fax: (412) 565-5633/565-2840  
[www.dpw.state.pa.us](http://www.dpw.state.pa.us)

Mailing Date: **APR 5 2012**

Mr. Thomas Loughry, President  
Crystal Waters, Inc.  
Crystal Waters  
4639 Route 119, Hwy. North  
Home, Pennsylvania 15747

Dear Mr. Loughry:

As a result of the Department of Public Welfare's licensing inspection on March 1, 2012, of the above personal care home, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed Violation Report were found.

All violations specified on the enclosed Violation Report must be corrected by the dates specified on the Violation Report and continued compliance with 55 Pa.Code Ch. 2600 must be maintained. As soon as each violation is corrected, notify the Department's Regional Office of Adult Residential Licensing so that compliance can be verified.

Sincerely,


A handwritten signature in cursive script, appearing to read "Janine Wenzig".

Janine Wenzig  
Regional Licensing Administrator

Enclosure(s)

**VIOLATION REPORT**  
**PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600**

NAME AND ADDRESS OF PERSONAL CARE HOME CRYSTAL WATERS, 4639 ROUTE 119 HWY NORTH HOME, PA 15747		CURRENT LICENSE NUMBER 427650	
INSPECTION DATES (Include all dates of the inspection) 03/01/2012		REGIONAL REPRESENTATIVE D. McConnell	
PRINTED NAME AND TITLE OF LEGAL ENTITY REPRESENTATIVE SIGNING PLAN OF CORRECTION (Required on FIRST PAGE only unless multiple representatives produce the plan) <i>Tina Rae Loughry Administrator</i>			
SIGNATURE OF LEGAL ENTITY <i>Tina Rae Loughry</i>		DATE 3-14-12	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION <i>[Signature]</i>
			DATE 3-19-12

REGULATION 55 Pa.Code §2600	VIOLATION	DATE COMPLIANCE VERIFIED BY	PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	DATE COMPLIANCE VERIFIED BY
42s A resident has the right to privacy of self and possessions. Privacy shall be provided to the resident during bathing, dressing, changing and medical procedures.	The home has an audio monitoring system throughout the hallways of the home. Resident conversations in one hallway are heard in different hallways of the home.  Repeated Violations: 06/28/2011  <div style="border: 1px solid black; padding: 5px; text-align: center;"> <b>Western Region</b>   <b>MAR 16 2012</b>                       Adult Residential                 </div>	3-6-12	All monitors have been removed from premises. When Crystal Waters received a violation on 6-28-11, our plan of correction included signed statements by all residents stating that they were aware of the system. However, the new regulation effective 1-1-12 states that all audio monitors are prohibited. Because I had not read new regulations, I was unaware that the signed statements were no longer acceptable. All monitors were removed from premises and will not be used again.	 3-19-12