



COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF PUBLIC WELFARE
PO BOX 2675
HARRISBURG, PENNSYLVANIA 17102-1810

ADULT RESIDENTIAL LICENSING
Central Region Field Office
555 Walnut Street, 6th Floor
Harrisburg, Pennsylvania 17101

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CERTIFIED MAIL – RETURN RECEIPT REQUESTED
MAILING DATE: April 19, 2012

Ms. Karen Gestewitz, Owner
GMK Limited
Red Rose Manor
38 Cottage Avenue
Lancaster, Pennsylvania

Dear Ms. Gestewitz:

As a result of the Department of Public Welfare's licensing inspection on February 27, 2012 of the above personal care home, a violation with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed Violation Report was found.

All violations specified on the enclosed Violation Report must be corrected by the dates specified on the Violation Report and continued compliance with 55 Pa.Code Ch. 2600 must be maintained. As soon as each violation is corrected, notify the Department's Regional Office of Adult Residential Licensing so that compliance can be verified.

Sincerely,

A handwritten signature in black ink, appearing to read 'Cybil Bomberger', with a long horizontal flourish extending to the right.

Cybil Bomberger
Regional Licensing Director

Enclosure
Violation Report

VIOLATION REPORT
 PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

NAME AND ADDRESS OF PERSONAL CARE HOME RED ROSE MANOR, 38 COTTAGE AVENUE LANCASTER, PA 17602		CURRENT LICENSE NUMBER 326530	
INSPECTION DATES (Include all dates of the inspection) 02/27/2012		REGIONAL REPRESENTATIVE Ron Minnich	
PRINTED NAME AND TITLE OF LEGAL ENTITY REPRESENTATIVE SIGNING PLAN OF CORRECTION (Required on FIRST PAGE only unless multiple representatives produce the plan) <i>X Karen Bestewitz / DMK Limited</i>			
SIGNATURE OF LEGAL ENTITY <i>X Karen Bestewitz</i>		DATE <i>X 3/23/12</i>	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION <i>Cybil Binsky</i>
			DATE <i>4/19/12</i>

REGULATION 55 Pa.Code §2600	VIOLATION	DATE COMPLIANCE VERIFIED BY <i>completed</i>	PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	DATE COMPLIANCE VERIFIED BY
42b A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way.	Residents #1, #2 and #3 were forced to cut their hair in order to expedite the treatment process of head lice. <p align="center">PCH Division Central Region Field Office APR 5 2012 RECEIVED</p>		42 b: Please see attached: (please note signatures of residents they did not feel they were <u>forced</u> together <u>haircut</u> . <i>RG</i>	 <p align="right">Steps have been taken to correct violation; full compliance is not verifiable <i>4/19/12</i> Date Initials (DPW)</p>

Red Rose Manor

3/22/12

42B:

- Change: Do NOT violate Residents Rights.
Always obtain a written consent from Residents.

- How will change be made: suggest and have resident sign a consent form for staff to alter their hair during this process.

- When will change be made:

2/27/12 - Staff did NOT trim anymore Residents hair with out their written consent.

2/29/12 Resident requested to have hair trimmed by staff to help the process of Treatment of hair. Later took self to the salon to have it cut shorter into a Pixi cut. had 2-2 step treatments done.

3/6/12 obtained another written consent by . who had 2-2 step treatments done.

42B

Red Rose Manor

3/22/12

- Who will make the change:
Red Rose Manor's owner,
administrator and staff.
- Doing so violation will not occur:
Always keep residents rights
in mind so we do not violate their
rights. Always obtain written consent
from residents.
- Training: Review residents rights
Always have consent form signed.
- Please see attached
letters signed by residents

Pg ~~2~~
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VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

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INSPECTION DATES (Include all dates of the inspection) 02/27/2012		REGIONAL REPRESENTATIVE Ron Minnich	
PRINTED NAME AND TITLE OF LEGAL ENTITY REPRESENTATIVE SIGNING PLAN OF CORRECTION (Required on FIRST PAGE only unless multiple representatives produce the plan) <i>X Karen Gestowitz / GmK Limited</i>			
SIGNATURE OF LEGAL ENTITY <i>X Karen Gestowitz</i>	DATE <i>X 3/23/12</i>	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION <i>Cy B...</i>	DATE <i>4/19/12</i>

REGULATION 55 Pa.Code §2600	VIOLATION	DATE COMPLIANCE VERIFIED BY <i>completed</i>	PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	DATE COMPLIANCE VERIFIED BY
85b There may be no evidence of infestation of insects or rodents in the home.	The home has a widespread outbreak of head lice, during a recent investigation it was discovered that 16 out of the 29 residents have had head lice.	<i>Last time saw live lice was 3/14/12</i>	<i>85 b: Please see attached:</i>	
PCH Division Central Region Field Office APR 5 2012 RECEIVED		Steps have been taken to correct violation; full compliance is not verifiable <i>4/19/12</i> Date Initials (DPW)		

Red Rose Manor

3/22/12

85B

- Change: All staff make sure the home has no more evidence of head lice. We are checking all residents heads 3 x week for anymore outbreaks. Noting that we submitted a reportable incident on 2/24/12.

- How will change be made:
Checking residents heads 3 x week on Monday, Wednesday, and Friday for 2 consecutive months then we will continue to check their heads once weekly on Wednesdays. This will start in May and continue until December. See attached charts.

- When will change be made:
We started treatments on the 1st case of head lice on February 10, 2012 and continued on.

- Who will make the change:
Red Rose Manor's owner,
Administrator and staff.

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Red Rose Manor

3/22/12

85b

- Doing so violation will NOT occur again:

Continue to observe the residents for any signs, evidence of head lice.

Continue checking/charting head checks Monday, Wednesday, and Fridays for 2 consecutive months: March and ~~February~~ April. Then we will continue weekly head checks on Wednesdays. Starting May - Dec. 2012.

Training:

All staff is trained and knowledgeable on subject of observing residents. They are to report any questions/concerns to management as soon as possible.

- see attached memo to staff
- see attached head check schedules.

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