



COMMONWEALTH OF PENNSYLVANIA  
**DEPARTMENT OF PUBLIC WELFARE**  
SOUTHEAST REGIONAL FIELD OFFICE  
NORRISTOWN STATE HOSPITAL  
1001 STERIGERE STREET  
BUILDING 2, ROOM 161  
NORRISTOWN, PA 19401

ADULT RESIDENTIAL LICENSING

TELEPHONE: (610) 270-1137  
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**CERTIFIED MAIL – RETURN RECEIPT REQUESTED**  
**MAILING DATE: March 27, 2012**

Mr. Robert A. Reitz, COO  
227 Evergreen Road Operations, LLC  
227 Evergreen Road  
Pottstown, Pennsylvania 19464

RE: Sanatoga Court

Dear Mr. Reitz:

As a result of the Department of Public Welfare's licensing inspection on February 17, 2012 and February 21, 2012 of the above personal care home, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed Violation Report were found.

All violations specified on the enclosed Violation Report must be corrected by the dates specified on the Violation Report and continued compliance with 55 Pa.Code Ch. 2600 must be maintained. As soon as each violation is corrected, notify the Department's Regional Office of Adult Residential Licensing so that compliance can be verified.

Sincerely,

Chevon Miller  
Regional Licensing Administrator

Enclosure(s)

VIOLATION REPORT  
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

|  |                 |  |                 |
|--|-----------------|--|-----------------|
| NAME AND ADDRESS OF PERSONAL CARE HOME<br>SANATOGA COURT, 227 EVERGREEN ROAD POTTSTOWN, PA 19464   |                 | CURRENT LICENSE NUMBER<br>136140   |                 |
| INSPECTION DATES (Include all dates of the inspection)<br>02/17/2012 & 2/21/12   |                 | REGIONAL REPRESENTATIVE<br>Christine McHale, Cindy Yellenic, Kimberli Foulkes                        |                 |
| PRINTED NAME AND TITLE OF LEGAL ENTITY REPRESENTATIVE SIGNING PLAN OF CORRECTION (Required on FIRST PAGE only unless multiple representatives produce the plan)<br><p style="text-align: center; font-size: 1.2em;">Karen Kostein Sr. Executive Director</p> |                 |  |                 |
| SIGNATURE OF LEGAL ENTITY<br><p style="font-size: 1.2em;">Karen Kostein</p>  | DATE<br>3/14/12 | REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION<br><p style="font-size: 1.2em;">Channon Miller</p> | DATE<br>3/26/12 |

| REGULATION<br>55 Pa.Code §2600  | VIOLATION  | DATE BY WHICH CORRECTION WILL BE COMPLETED | PLAN OF CORRECTION<br>(include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)   | DATE COMPLIANCE VERIFIED BY  |
|---|--|--|---|--|
| 23a<br>A home shall provide each resident with assistance with ADLs as indicated in the resident's assessment and support plan. | The assessment and support plan for resident #1 indicates that the resident requires assistance with toileting and having their adult diaper changed every 4 hours. On 1/28/12, the resident did not receive this assistance as required. Resident #1 was only toileted once between the hours of 7:00 am and 7:00 pm. | 3/14/12                                    | Assessment and Support plans will be monitored by RCD /Designated person to maintain compliance with regulation 23a. This will be done periodically to identify any variations with the care and what is on the support plan. Any variations will be reviewed with staff and corrections will be made immediately. Please see attached in-service with staff. | <p style="font-size: 0.8em;">Steps have been taken to correct violation; full compliance is not verifiable</p> <p style="font-size: 0.8em;">3/26/12<br/>Date</p> <p style="font-size: 0.8em;">[Signature]<br/>Initials (DPW)</p> |