

COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF PUBLIC WELFARE

CERTIFICATE OF COMPLIANCE

This Certificate is hereby granted to MILTON DEVELOPMENTAL SERVICES, INC.

LEGAL ENTITY

To operate MILTON DEVELOPMENTAL SERVICES

NAME OF FACILITY OR AGENCY

Located at 58 WALNUT STREET, P.O. BOX 416, MILTON, PA 17847

(COMPLETE ADDRESS OF FACILITY OR AGENCY)

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

To provide Personal Care Homes

TYPE OF SERVICE(S) TO BE PROVIDED

The total number of persons which may be cared for at one time may not exceed 18
or the maximum capacity permitted by the Certificate of Occupancy, whichever is smaller.

(MAXIMUM CAPACITY)

Restrictions: _____

This certificate is granted in accordance with the Public Welfare Code of 1967, P.L. 31, as amended, and Regulations

55 Pa.Code Chapter 2600: Personal Care Homes

(MANUAL NUMBER AND TITLE OF REGULATIONS)

and shall remain in effect from March 29, 2012 until March 29, 2013,
unless sooner revoked for non-compliance with applicable laws and regulations.

No: 213730

Robert E. Robinson

ISSUING OFFICER

[Signature]

DIRECTOR

NOTE: This certificate is issued for the above site(s) only and is not transferable
and should be posted in a conspicuous place in the facility.

PW 628 - 01/11



COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF PUBLIC WELFARE
PO BOX 2675
HARRISBURG, PENNSYLVANIA 17105-2675

ADULT RESIDENTIAL LICENSING

PHONE: (717) 783-3670
FAX: (717) 783-5662

MAY 08 2012

Ms. Sandra L. Tristan, Director
Milton Developmental Services, Inc.
Milton Developmental Services
58 Walnut Street, P.O. Box 416
Milton, Pennsylvania 17847

Dear Ms. Tristan:

As a result of the Department of Public Welfare's licensing inspection on February 7, 2012 of the above personal care home, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed Violation Report were found.

All violations specified on the enclosed Violation Report must be corrected by the dates specified on the Violation Report and continued compliance with 55 Pa.Code Ch. 2600 must be maintained. As soon as each violation is corrected, notify the Department's Regional Office of Adult Residential Licensing so that compliance can be verified.

A regular license is being issued based on the enclosed Violation Report. Your license is enclosed.

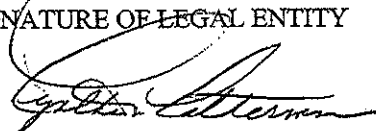
Sincerely,

A handwritten signature in black ink, appearing to read 'R. Melusky'.

Ronald Melusky
Director

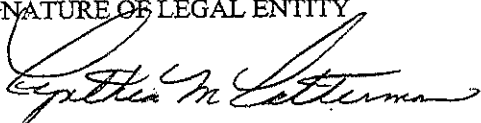

Enclosures
License
Violation Report

VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

NAME AND ADDRESS OF PERSONAL CARE HOME MILTON DEVELOPMENTAL SERVICES, 58 WALNUT STREET P O BOX 416 MILTON, PA 17847		CURRENT LICENSE NUMBER 213730	
INSPECTION DATES (Include all dates of the inspection) 02/07/2012		REGIONAL REPRESENTATIVE Leslie Patton, Ann O'Haire	
PRINTED NAME AND TITLE OF LEGAL ENTITY REPRESENTATIVE SIGNING PLAN OF CORRECTION (Required on FIRST PAGE only unless multiple representatives produce the plan) <i>Cynthia M. Catherman</i>			
SIGNATURE OF LEGAL ENTITY 	DATE <i>3-23-12</i>	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION <i>M. Moghli</i>	DATE <i>3/30/12</i>

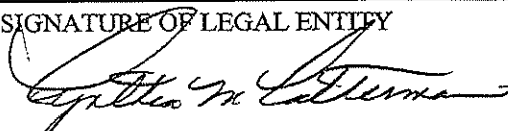
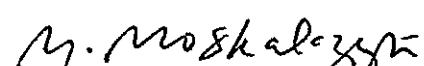
REGULATION 55 Pa.Code §2600	VIOLATION	DATE COMPLIANCE VERIFIED BY	PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	DATE COMPLIANCE VERIFIED BY
3c The personal care home shall post the current license, a copy of the current Violation Report (VR) issued by the Department and a copy of this chapter in a conspicuous and public place in the personal care home.	The home did not display in a conspicuous and public space a copy of their most current violation report. The home had two violations that steps had been taken toward a correction of a violation but were not verifiable. The violations were # 18 and #96 from inspection date 01/28/2011. RECEIVED MAR 29 2012 SCRANTON FIELD OFFICE Adult Residential Licensing	<i>2-8-2012</i>	The Location of the current violation report has been changed to be displayed in the public entry Bulletin Board. All future violation reports will be displayed in this area to be conspicuous and available to the public. The Administrator will ensure compliance.	<i>3/30/12</i>

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PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

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16c The home shall report the incident or condition to the Department's personal care home regional office or the personal care home complaint hotline within 24 hours in a manner designated by the Department. Abuse reporting shall also follow the guidelines in § 2600.15 (relating to abuse reporting covered by law).	Staff person A, who is the administrator, indicated that on 9/8/11 the home enacted the home's emergency preparedness plan and evacuated the residents of the home for a brief period of time due to local flooding. The home did not submit a Reportable Incident form to the Department's regional office notifying the Department that the evacuation had taken place.	3-23-12	It is understood that the onset of any situation causing the implementation of the facilities Emergency Preparedness plan constitutes a reportable incident. Failure to report was due to the cancellation of the need to relocate. The Administrator is and will be responsible for the timely reporting of incidents.	Steps have been taken to correct violation; full compliance is not verifiable Date: <u>3/30/12</u> Initials (DPW): <u>AP</u>

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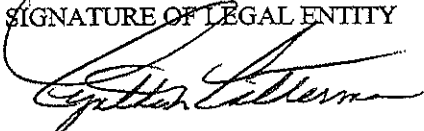
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28f1 Within 30 days of either the termination of service by the home or the resident's leaving the home, the resident shall receive an itemized written account of the resident's funds, including notification of funds still owed the home by the resident or a refund owed the resident by the home.	Resident #1 died in the hospital on 8/14/11. The home did not have a record of an itemized account of resident's funds at time of inspection.	2-8-12	<p>The closing records for resident #1 have been located and attached for your review. Within 30 days of termination of service itemized Accounting is Always Available including notification of fund still owed to the home or refunds owed to the resident.</p> <p>The financial coordinator will continue to maintain records per Chapter 2600 requirements.</p>	<p style="writing-mode: vertical-rl; transform: rotate(180deg);">Steps have been taken to correct violation; full compliance is not verifiable</p> <p style="writing-mode: vertical-rl; transform: rotate(180deg);">Date _____ Initials (DPW) _____</p>

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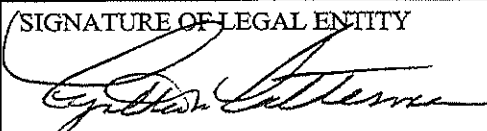
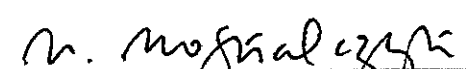
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64c An administrator shall have at least 24 hours of annual training relating to the job duties. The Department-approved administrator training course specified in subsection (a) fulfills the annual training requirement for the first year.	Staff person A, who is the administrator, completed only 8 of the required 24 hours of annual administrator training required for the 2011 training year.	May 1, 2012	<p>No later than May 1, 2012:</p> <p>The administrator will complete an additional 16 hours of approved administrator training in 2012 to meet the administrator training requirements for Training Year 2011. This training will be clearly marked "FOR TRAINING YEAR 2011" on the training documents in order to clearly identify what training in 2012 meets the 2011 training year and what training in 2012 meets the 2012 training requirements.</p> <p>The 16 hours of approved training noted above will be faxed to the Northeast Regional Office for review and will be maintained on file by the home for further review by the Department on site.</p> <p>A total of 40 hours of approved administrator training will be required in calendar year 2012 by the administrator.</p>	<p style="writing-mode: vertical-rl; transform: rotate(180deg);">Steps have been taken to correct violation; full compliance is not verifiable</p> <p style="writing-mode: vertical-rl; transform: rotate(180deg);">Date: <u>3/30/12</u> Initials: <u>MA</u> (DPW)</p>

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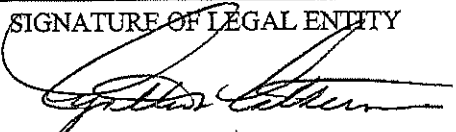
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65e Direct care staff persons shall have at least 12 hours of annual training relating to their job duties.	Staff persons B (hired 1/2/84), C (hired 2/8/89), and D (hired 7/2006) completed only 11 of the required 12 hours annual training to be completed by direct care staff during the 2011 training year.	2-23-12	<p><i>The deficient hour for the training year of 2011 has now been completed, as HCQU has provided a training on Bloodborne Pathogens on Feb 23, 2012. All staff have now received the required 12 hours of annual training.</i></p> <p><i>The Administrator will coordinate staff training to ensure compliance</i></p>	MM 3/30/12

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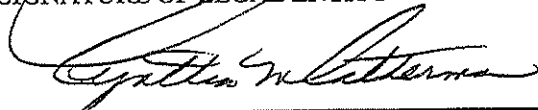

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89a The home shall have hot and cold water under pressure in each bathroom, kitchen and laundry area to accommodate the needs of the residents in the home.	The water from the sink in the bathroom located on the left side on the second floor had a temperature of 89 degrees Fahrenheit. Staff person A stated the home had been having difficulty within the past month with water temperatures being too low as a result of an "anti-scalding" system being installed.	3-9-12	The contractor (Miller's Gas 2012) that installed the anti scald device in the basement was contacted and came to the facility for consult and assist in remediation. It was determined that the left side bathroom had (years ago) interior anti scald device. It was suggested change out that part due to probable wear causing malfunction. Water temp is currently maintained within regulatory limits. This part was purchased and changed. The Building Maintenance staff is responsible to monitor and report to adm.	<div style="border: 1px solid black; padding: 5px; transform: rotate(-90deg); transform-origin: center;"> Steps have been taken to correct violation. Full compliance is not yet obtainable. Date: 3/30/12 Initials: (DPW) </div>

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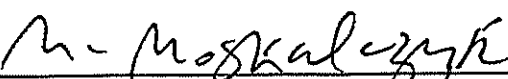
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91 Telephone numbers for the nearest hospital, police department, fire department, ambulance, poison control center, municipal emergency management agency and personal care home complaint hotline shall be posted on or by each telephone with an outside line.	The phone numbers for the local hospitals, Poison Control Center, and local Emergency Management Agency was not posted on or near the telephone located on the third floor next to the medication room.	<i>2-8-12</i>	<i>Emergency Numbers Are Now posted near the upstairs telephone located next to the Medication closet. Numbers will Always Be posted by each telephone with an outside line for reference in the event of need. The Administrator is responsible for periodic checks to ensure continued compliance</i>	<i>MM 3/30/12</i>


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101j5 Each resident shall have the following in the bedroom: A bedside table or a shelf.	Residents #2 and #3 did not have a bedside table.	3-23-12	Resident #2 and #3 now have a bedside table. Each resident will always have a bedside table or shelf available for use. Housekeeping will be responsible to ensure and periodic checks will be performed by the Administrator to ensure compliance.	MM 3/30/12

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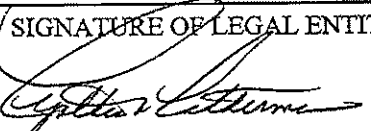
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103e Food served and returned from an individual's plate may not be served again or used in the preparation of other dishes. Leftover food shall be labeled and dated.	The home had the following food items that were located in the home's main kitchen double door commercial refrigerator that were not labeled with a date they were prepared: 1. 1 pint size "GLAD" brand plastic container of fruit salad. 2. 1 gallon size plastic container of diced raw potatoes. 3. 1 large bowl of cooked plain ravioli.	2-7-12	Regulation and Violation was reviewed with kitchen staff leftover food will always be labeled and dated. The kitchen cook will be responsible to survey the contents of refrigerator throughout the day to ensure all food are labeled and dated. The adm. will make periodic checks to ensure compliance with this regulation.	<div style="border: 1px solid black; padding: 5px; transform: rotate(-90deg); transform-origin: center;"> Steps have been taken to correct violation; full compliance is not verifiable Date: 3/30/12 Initials (DPM):  </div>

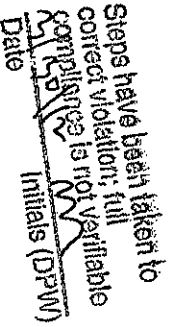
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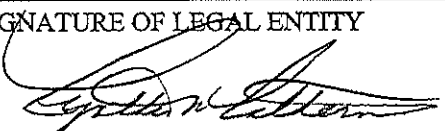
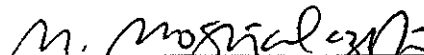
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103i Outdated or spoiled food or dented cans may not be used.	<p>The home had the following items located in the main kitchen commercial double door refrigerator, that was not labeled with an expiration date or date the item was opened.</p> <ol style="list-style-type: none"> 1. 3 flats of eggs 2. 1 pound package of "Hormel" brand of sliced pepperoni luncheon meat. <p>Repeated Violations: 01/28/2011</p>	2-7-12	<p>All opened Items will be kept with original label when possible and date of opening, or contain hand written Date transferred from package (example eggs) Outdated and/or spoiled Food will not be used.</p> <p>The Kitchen cook is responsible to ensure the Food kept in storage is properly labeled with expiration date.</p> <p>The Adm. will make periodic checks to ensure compliance is Always maintained.</p>	<p style="writing-mode: vertical-rl; transform: rotate(180deg);">Steps have been taken to correct violation; full compliance is not verifiable</p> <p style="writing-mode: vertical-rl; transform: rotate(180deg);">Date <i>[initials]</i> Initials (D/P/W)</p>	

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105g1. To reduce the risks of fire hazards, lint shall be removed from the lint trap and drum of clothes dryers after each use.	An accumulation of lint was present in the lint of traps of both "Frigidaire" brand dryers located on the home's third floor kitchen.	3-23-12	<p>This regulation has been reviewed with all staff and residents using the washer & dryer. The importance of fire safety issues have been stressed. A sign is now posted as a reminder.</p> <p>Staff persons on duty working with the residents are responsible to assist to ensure safety and compliance.</p> <p>The administrator will conduct periodic checks to ensure compliance with this regulation.</p>	<p>Steps have been taken to correct violation; full compliance is not verifiable</p> <p></p> <p>Date Initials (DPW)</p>

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223a The home shall have a current written description of services and activities that the home provides including the following: (1) The scope and general description of the services and activities that the home provides. (2) The criteria for admission and discharge. (3) Specific services that the home does not provide, but will arrange or coordinate.	The home did not have a written description of services and activities provided that indicated the criteria for admission and services that the home does not provide but will arrange or coordinate.	3-23-12	<p>A written description of services and activities provided has been established and now available for use as part of the contract and contained in policies and procedures.</p> <p>*The administrator is responsible for content and compliance</p>	<p style="writing-mode: vertical-rl; transform: rotate(180deg);">Steps have been taken to correct violation; full compliance is not verifiable</p> <p style="writing-mode: vertical-rl; transform: rotate(180deg);">Date: 3/30/12 Initials: (DPW)</p>