

COMMONWEALTH OF PENNSYLVANIA  
DEPARTMENT OF PUBLIC WELFARE

# CERTIFICATE OF COMPLIANCE

This Certificate is hereby granted to THE PALMS AT O'NEIL, INC.

LEGAL ENTITY

To operate THE PALMS AT O'NEIL

NAME OF FACILITY OR AGENCY

Located at 1 GLENSHIRE LANE, MCKEESPORT, PA 15132

(COMPLETE ADDRESS OF FACILITY OR AGENCY)

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

To provide Personal Care Homes

TYPE OF SERVICE(S) TO BE PROVIDED

The total number of persons which may be cared for at one time may not exceed 95  
or the maximum capacity permitted by the Certificate of Occupancy, whichever is smaller.

(MAXIMUM CAPACITY)

Restrictions: \_\_\_\_\_

This certificate is granted in accordance with the Public Welfare Code of 1967, P.L. 31, as amended, and Regulations

55 Pa.Code Chapter 2600: Personal Care Homes

(MANUAL NUMBER AND TITLE OF REGULATIONS)

and shall remain in effect from March 1, 2012 until March 1, 2013,  
unless sooner revoked for non-compliance with applicable laws and regulations.

No: **439640**

*Robert E. Robinson*

ISSUING OFFICER

*[Signature]*

DIRECTOR

NOTE: This certificate is issued for the above site(s) only and is not transferable  
and should be posted in a conspicuous place in the facility.

PW628 - 01/11



COMMONWEALTH OF PENNSYLVANIA  
DEPARTMENT OF PUBLIC WELFARE  
PO BOX 2675  
HARRISBURG, PENNSYLVANIA 17105-2675

ADULT RESIDENTIAL LICENSING

**MAR 26 2012**

PHONE: (717) 783-3670

FAX: (717) 783-5662

Mr. Craig L. Anlauf, President  
The Palms at O'Neil, Inc.  
The Palms at O'Neil  
1 Glenshire Lane  
McKeesport, Pennsylvania 15132

Dear Mr. Anlauf:

As a result of the Department of Public Welfare's licensing inspection on January 30, 2012 and January 31, 2012, and the corrections you have made after our inspection, we have found the above personal care home to be in compliance with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes). Therefore, a regular license is being issued. Your license is enclosed.


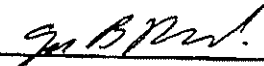
Sincerely,

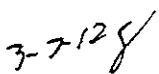
A handwritten signature in black ink, appearing to read "R. Melusky".

Ronald Melusky  
Director

Enclosures  
License  
Violation Report

VIOLATION REPORT  
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

NAME AND ADDRESS OF PERSONAL CARE HOME THE PALMS AT O NEIL, 1 GLENSHIRE LANE MCKEESPORT, PA 15132		CURRENT LICENSE NUMBER 439640	
INSPECTION DATES (Include all dates of the inspection) 01/30/2012, 1/31/12		REGIONAL REPRESENTATIVE Dennis Ropon, Diane Whitney, Dennis Ropon, Diane Whitney	
PRINTED NAME AND TITLE OF LEGAL ENTITY REPRESENTATIVE SIGNING PLAN OF CORRECTION (Required on FIRST PAGE only unless multiple representatives produce the plan)			
SIGNATURE OF LEGAL ENTITY 	DATE 3-1-12	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION 	DATE 3-7-12

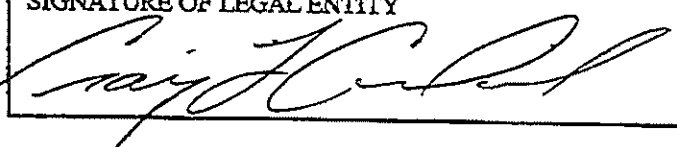
REGULATION 55 Pa.Code §2600	VIOLATION	DATE COMPLIANCE VERIFIED BY	PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	DATE COMPLIANCE VERIFIED BY
183e Prescription medications, OTC medications and CAM shall be stored in an organized manner under proper conditions of sanitation, temperature, moisture and light and in accordance with the manufacturer's instructions.	Resident #4's prescribed Humulin R 100 u/ml is being stored in the unrefrigerated medication cart; however, the manufacturer's instructions indicate to refrigerate, do not freeze the medication.  Resident #4's prescribed Lantus 100 units /ml is being stored in the unrefrigerated medication cart; however, the manufacturer's instructions indicate store/refrigerate at 36 to 46 degrees Fahrenheit, discard if found frozen.	1-31-12	Attached are the medication insert or manufactures directions for "storage" and in use "open" Humulin and Lantus. It is permissible by the manufacture and recommended by the American Diabetes Association to store the medication at room temperature to avoid painful injections. The instructions on the bottle read "Important: see accompanying literature." "Refrigerate do not freeze." Please see attached documentation. All insulin is dated when opened according to in house policy.	3-7-12 

RECEIVED

MAR

Western Field Office  
Adult Residential Licensing

VIOLATION REPORT  
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

NAME AND ADDRESS OF PERSONAL CARE HOME THE PALMS AT O NEIL, 1 GLENSHIRE LANE MCKEESPORT, PA 15132		CURRENT LICENSE NUMBER 439640	
INSPECTION DATES (Include all dates of the inspection) 01/30/2012, 1/31/12		REGIONAL REPRESENTATIVE Dennis Ropon, Diane Whitney, Dennis Ropon, Diane Whitney	
PRINTED NAME AND TITLE OF LEGAL ENTITY REPRESENTATIVE SIGNING PLAN OF CORRECTION (Required on FIRST PAGE only unless multiple representatives produce the plan)			
SIGNATURE OF LEGAL ENTITY 	DATE 3-1-12	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION	DATE 3-7-12

REGULATION 55 Pa.Code §2600	VIOLATION	DATE COMPLIANCE VERIFIED BY	PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	DATE COMPLIANCE VERIFIED BY
185a The home shall develop and implement procedures for the safe storage, access, security, distribution and use of medications and medical equipment by trained staff persons.	Resident #6 is prescribed Veramist 27.5mcg, 2- sprays in each nostril daily; however, the medication is not available in the home for administration.  <div style="text-align: center; font-size: 2em; font-weight: bold; margin: 10px 0;">RECEIVED</div> <p style="text-align: center; margin: 5px 0;">MAR</p> Western Field Office Adult Residential Licensing	03/01/2012	The medication was ordered by the facility. The family/POA selected to take responsibility for supplying the medications. The home attempted several times to obtain the medication from the family and the physician. After several failed attempts the family agreed to let the home's pharmacy order the medication. The physician was notified of missed doses and a Medication Error report was submitted to DPW. The Palms has added a new policy to the Medication Error Procedure. It states after two consecutive missed doses, due to the medication not being available, the medication is to immediately be ordered from the house pharmacy. The families/POAs/Resident that selected to be responsible for their medications will be made aware of this policy in writing as well as all future families/POAs/Resident. The Medication carts will be reviewed monthly to ensure compliance with this regulation and policy. Staff has been educated and will complete training on this new policy.	3-7-12 