



COMMONWEALTH OF PENNSYLVANIA  
DEPARTMENT OF PUBLIC WELFARE  
PO BOX 2675  
HARRISBURG, PENNSYLVANIA 17102-1810

ADULT RESIDENTIAL LICENSING  
Central Region Field Office  
555 Walnut Street, 6<sup>th</sup> Floor  
Harrisburg, Pennsylvania 17101

PHONE: (717) 772-4673  
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**CERTIFIED MAIL – RETURN RECEIPT REQUESTED**  
**MAILING DATE: February 17, 2012**

Ms. Meredith Ankerbrand, Board Member  
Christian Residential Opportunities and Social Services, Inc.  
Christian Residential Opportunities and Social Services  
712 Pinola Road  
Shippensburg, Pennsylvania 17257

Dear Ms. Ankerbrand:

As a result of the Department of Public Welfare's licensing inspection on December 16, 2011 of the above personal care home, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed Violation Report were found.

All violations specified on the enclosed Violation Report must be corrected by the dates specified on the Violation Report and continued compliance with 55 Pa.Code Ch. 2600 must be maintained. As soon as each violation is corrected, notify the Department's Regional Office of Adult Residential Licensing so that compliance can be verified.

Sincerely,

A handwritten signature in cursive script that reads "Gloria Emick".

Gloria Emick  
Regional Licensing Administrator

Enclosure(s)

VIOLATION REPORT  
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

NAME AND ADDRESS OF PERSONAL CARE HOME CHRISTIAN RESI OPP & SOCIAL SVCS C R O S S INC, 712 PINOLA ROAD SHIPPENSBURG, PA 17257		CURRENT LICENSE NUMBER 344260	
INSPECTION DATES (Include all dates of the inspection) 12/16/2011		REGIONAL REPRESENTATIVE Doug Hoover	
PRINTED NAME AND TITLE OF LEGAL ENTITY REPRESENTATIVE SIGNING PLAN OF CORRECTION (Required on FIRST PAGE only unless multiple representatives produce the plan) <i>Sheryl Lahda, House Parent / Asst. Admin.</i>			
SIGNATURE OF LEGAL ENTITY <i>Sheryl Lahda</i>	DATE <i>1/5/12</i>	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION <i>Gloria Ennis</i>	DATE <i>2-13-12</i>

REGULATION 55 Pa.Code §2600	VIOLATION	DATE BY WHICH CORRECTION WILL BE COMPLETED	PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	DATE COMPLIANCE VERIFIED BY
25c1 Each resident shall retain, at a minimum, the current personal needs allowance as the resident's own funds for personal expenditure. A contract to the contrary is not valid. A personal needs allowance is the amount that a resident shall be permitted to keep for his personal use.	The contract for resident #1 who receives SSI, dated 5/10/06, lists the monthly personal needs allowance as \$60.00. The current monthly personal needs allowance is \$85.00. There is no addendum or contract in the resident's record that reflects the change in the personal needs allowance.  PCH Division Central Region Field Office  JAN 10 2012  <b>RECEIVED</b>	<i>1/5/12</i>  <i>on going</i>	<i>Resident has been receiving \$85.00 since Jan. 1, 2009</i>  <i>An adendum has been added to the contract</i>  <i>Administration will check yearly to see that all contracts are current</i>	<i>2-13-12 DE</i>

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PRINTED NAME AND TITLE OF LEGAL ENTITY REPRESENTATIVE SIGNING PLAN OF CORRECTION (Required on FIRST PAGE only unless multiple representatives produce the plan)			
SIGNATURE OF LEGAL ENTITY <i>Sheryl Zahdu</i>	DATE 1/5/12	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION <i>Glori Erub</i>	DATE 2-13-12

REGULATION 55 Pa.Code §2600	VIOLATION	DATE BY WHICH CORRECTION WILL BE COMPLETED	PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	DATE COMPLIANCE VERIFIED BY
42c A resident shall be treated with dignity and respect.	Resident #1, admitted 11/5/87, participates in an off-site day program. The resident is on an pureed diet. Staff A confirmed that the home has been sending a packed lunch with original containers, labeled baby food for the lunch meal (on 12/16/11, "Plum Organic Just Apples" baby food was packed). Giving the resident a packed lunch including baby food, for eating in a public, group setting is an undignified treatment of the resident.	12/19/11  on going	All food item labeled "baby food" were removed from the home on the next business day.  Foods labeled "baby food" will not be purchased, sent to the day program or at any time served to an adult resident	2-13-12 <i>EE</i>



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SIGNATURE OF LEGAL ENTITY <i>Shouf Zahedi</i>	DATE 1/5/12	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION <i>Glori Enid</i>	DATE 2-13-12

REGULATION 55 Pa.Code §2600	VIOLATION	DATE BY WHICH CORRECTION WILL BE COMPLETED	PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	DATE COMPLIANCE VERIFIED BY
103i Outdated or spoiled food or dented cans may not be used.	<p>The following items were found in the basement of the home with the following expiration dates:</p> <ul style="list-style-type: none"> <li>1 box (24 count) of "Potato Straws" snacks expired on 9/18/11;</li> <li>1 box (14 count) of "Veggie Straws" snacks expired on 6/21/11;</li> <li>1 box (72 count) of "Pepperidge Farm Goldfish" snacks expired on 10/16/11;</li> <li>30 bags of "Snyders Pretzels" expired on 3/31/10 and</li> <li>4 16 oz. bags of "Rouche Brothers Corn Chips" which expired on 11/17/10.</li> </ul> <p>The kitchen had a package of "Plum Organic Just Apples Baby Food Simple Purees" which expired on 7/21/11.</p>	<p>12/19/11</p> <p>1/16/12</p> <p>on going</p>	<p>These items listed were immediately (next business day) removed from site.</p> <p>All storage areas will be thoroughly inspected and all out dated or spoiled food or dented cans will be removed.</p> <p>All food items coming into the home will be closely monitored and dated before being shelved for use by the house parent. Storage areas will be thoroughly inspected twice yearly.</p>	<p>Steps have been taken to correct violation; full compliance is not verifiable</p> <p>2-13-12</p> <p>Date Initials (DPW)</p>