



**COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF PUBLIC WELFARE**

11 Stanwix Street
Room 230
Pittsburgh, Pennsylvania 15222

ADULT RESIDENTIAL LICENSING

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www.dpw.state.pa.us

Mailing Date: **MAR 16 2012**

Ms. Robin L. Dowling
Chief Compliance Officer
Stairways Behavioral Health, Inc.
2185 W. 8th Street
Erie, PA 16505

RE: Stairways
810 Walnut Street
Erie, PA 16502

Dear Ms. Dowling:

As a result of the Department of Public Welfare's licensing inspection on December 14, 2011 of the above personal care home, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed Violation Report were found.

All violations specified on the enclosed Violation Report must be corrected by the dates specified on the Violation Report and continued compliance with 55 Pa.Code Ch. 2600 must be maintained. As soon as each violation is corrected, notify the Department's Regional Office of Adult Residential Licensing so that compliance can be verified.

Sincerely,

A handwritten signature in black ink, appearing to read "Janine Wenzig".

Janine Wenzig
Regional Licensing Administrator

Enclosure(s)

VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

NAME AND ADDRESS OF PERSONAL CARE HOME STAIRWAYS, 810 WALNUT STREET ERIE, PA 16502		CURRENT LICENSE NUMBER 407590	
INSPECTION DATES (Include all dates of the inspection) 12/14/2011		REGIONAL REPRESENTATIVE D. McConnell, B. McAfee	
PRINTED NAME AND TITLE OF LEGAL ENTITY REPRESENTATIVE SIGNING PLAN OF CORRECTION (Required on FIRST PAGE only unless multiple representatives produce the plan) <i>Robin L. Dowling, Chief Compliance Officer</i>			
SIGNATURE OF LEGAL ENTITY <i>Robin L. Dowling</i>	DATE 3-6-12	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION <i>[Signature]</i>	DATE 3/9/12

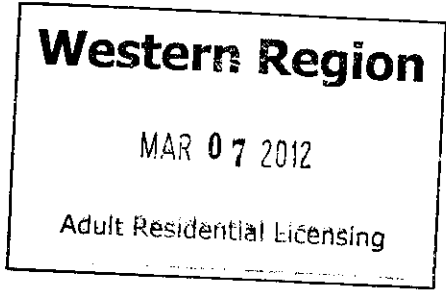
REGULATION 55 Pa.Code §2600	VIOLATION	DATE COMPLIANCE VERIFIED BY	PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	DATE COMPLIANCE VERIFIED BY
16c The home shall report the incident or condition to the Department's personal care home regional office or the personal care home complaint hotline within 24 hours in a manner designated by the Department. Abuse reporting shall also follow the guidelines in § 2600.15 (relating to abuse reporting covered by law).	On 12/8/11 the home received an allegation of abuse against resident #1. The home did not submit an incident report to the Department until 12/13/11. <div style="border: 1px solid black; padding: 5px; text-align: center;"> Western Region MAR 07 2012 Adult Residential Licensing </div>	12/21/11 12/21/11 <i>Immediately</i>	A.) PCH Administrative Designee identified and trained on regulation 16c, Abuse Reporting Requirements B.) Staff trained on notification expectations regarding abuse reporting <i>The administrator will ensure that all reportable incidents are reported to the</i>	Steps have been taken to correct violation; full compliance is not verifiable <u>3/9/12</u> Date <i>DM</i> Initials (DPW)

Department in the required time frames, including immediate phone reports where necessary and a written report. On 3-9-12

VIOLATION REPORT
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INSPECTION DATES (Include all dates of the inspection) 12/14/2011		REGIONAL REPRESENTATIVE D. McConnell, B. McAfee	
PRINTED NAME AND TITLE OF LEGAL ENTITY REPRESENTATIVE SIGNING PLAN OF CORRECTION (Required on FIRST PAGE only unless multiple representatives produce the plan)			
SIGNATURE OF LEGAL ENTITY <i>Robert A. Dwyer</i>	DATE 3-6-12	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION <i>[Signature]</i>	DATE 3/9/12

REGULATION 55 Pa.Code §2600	VIOLATION	DATE COMPLIANCE VERIFIED BY	PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	DATE COMPLIANCE VERIFIED BY
15a The home shall immediately report suspected abuse of a resident served in the home in accordance with the Older Adult Protective Services Act (35 P. S. §§ 10225.701—10225.707) and 6 Pa. Code § 15.21—15.27 (relating to reporting suspected abuse) and comply with the requirements regarding restrictions on staff persons.	On 12/8/11, an allegation of staff to resident abuse toward resident #1 was reported to the home. The home did not report the allegation to the local area agency on aging until 12/13/11.	12/21/11 12/21/11 Immediately	K.) PCH Administrative Designee Identified and trained on regulation 15a, KET 13 Reporting requirements B.) Staff trained on notification expectations regarding house reporting All reports of suspected abuse shall be reported immediately to the local area agency on aging in accordance with OARSA.	Steps have been taken to correct violation; full compliance is not verifiable 3/9/12 Date Initials (DPW)




Ju 3-9-12

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PRINTED NAME AND TITLE OF LEGAL ENTITY REPRESENTATIVE SIGNING PLAN OF CORRECTION (Required on FIRST PAGE only unless multiple representatives produce the plan)			
SIGNATURE OF LEGAL ENTITY <i>Roth & Darby</i>	DATE 3-6-12	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION <i>[Signature]</i>	DATE 3-9-12

REGULATION 55 Pa.Code §2600	VIOLATION	DATE COMPLIANCE VERIFIED BY	PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	DATE COMPLIANCE VERIFIED BY
15b If there is an allegation of abuse of a resident involving a home's staff person, the home shall immediately develop and implement a plan of supervision or suspend the staff person involved in the alleged incident.	On 12/8/11, an allegation of staff to resident abuse was made against staff person A regarding resident #1. The home did not develop or implement a plan of supervision or suspend staff person A until 12/13/11. Staff person A worked unsupervised on 12/9/11 and 12/12/11 (10pm-7am).	12/21/11 Immediately	A) PCH Administrative Designee identified and trained on regulation 15b and trained on agency standard for plans of supervision If any staff person has an allegation of abuse against them, the administrator shall either develop a plan of supervision for the accused employee or suspend the employee	Steps have been taken to correct violation; full compliance is not verifiable 3/9/12 Date Initials (DPW)

Western Region
 MAR 07 2012
 Adult Residential Licensing

until the completion of an investigation by the Department. Jc 3-9-12

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REGULATION 55 Pa.Code §2600	VIOLATION	DATE COMPLIANCE VERIFIED BY	PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	DATE COMPLIANCE VERIFIED BY
15d The home shall immediately notify the resident and the resident's designated person of a report of suspected abuse or neglect involving the resident.	On 12/8/11, the home received a report of suspected abuse involving resident #1. The home did not notify the resident's designee until 12/13/11. <div style="border: 1px solid black; padding: 10px; margin: 10px auto; width: 80%; text-align: center;"> Western Region MAR 07 2012 Adult Residential Licensing </div>	12/21/11 <i>Immediately</i>	AD PCH Administrative Designee were trained on regulation 15d The administrator will ensure that the resident's designated person is notified of any suspected neglect or abuse involving the resident. <div style="text-align: right; margin-top: 10px;"> <i>Jan 3-9-12</i> </div>	Steps have been taken to correct violation; full compliance is not verifiable 3-9-12 Date Initials (DPW)