



**COMMONWEALTH OF PENNSYLVANIA  
DEPARTMENT OF PUBLIC WELFARE**

11 Stanwix Street  
Room 230  
Pittsburgh, Pennsylvania 15222

**ADULT RESIDENTIAL LICENSING**

Phone: (412) 565-5616/5614  
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[www.dpw.state.pa.us](http://www.dpw.state.pa.us)

Mailing Date: FEB 2 2012

Mr. William F. Duffy, Chief Operating Officer  
Mentor ABI, LLC  
313 Congress Street  
Boston, Massachusetts 02210

RE: Mentor ABI, LLC – Building 2  
6816 West Lake Road  
Fairview, Pennsylvania 16415

Dear Mr. Duffy:

As a result of the Department of Public Welfare's licensing inspection on October 25, 2011, of the above personal care home, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed Violation Report were found.

All violations specified on the enclosed Violation Report must be corrected by the dates specified on the Violation Report and continued compliance with 55 Pa.Code Ch. 2600 must be maintained. As soon as each violation is corrected, notify the Department's Regional Office of Adult Residential Licensing so that compliance can be verified.

Sincerely,

Jon Kimberland  
Regional Licensing Administrator

Enclosure(s)

**VIOLATION REPORT**  
**PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600**

P. 005

FAX No. 4749797

ANCHOR INNE

JAN/23/2012/MON 11:49 AM

NAME AND ADDRESS OF PERSONAL CARE HOME MENTOR ABI LLC, BUILDING 2 6816 WEST LAKE RD FAIRVIEW, PA 16415		CURRENT LICENSE NUMBER 442050	
INSPECTION DATES (Include all dates of the inspection) 10/25/2011		REGIONAL REPRESENTATIVE Joseph Phillips, Melinda Orme	
PRINTED NAME AND TITLE OF LEGAL ENTITY REPRESENTATIVE SIGNING PLAN OF CORRECTION (Required on FIRST PAGE only unless multiple representatives produce the plan)			
SIGNATURE OF LEGAL ENTITY <i>Scott Orme</i>	DATE 1-19-12	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION	DATE 1-30-12

REGULATION 55 Pa.Code §2600	VIOLATION	DATE COMPLIANCE VERIFIED BY	PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	DATE COMPLIANCE VERIFIED BY
42b A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way.	<p>From 10/21/11 through 10/22/11 during the 11:00 p.m. to 7:00 a.m. staff person C had physical sexual contact with resident #2.</p> <p>On 10/21/11 during the 11:00 p.m. to 7:00 a.m. shift staff person C exposed his/her chest to residents #1 and #3 for a pack of cigarettes.</p>		<p>1. REGULATION WAS REVIEWED BY ADMINISTRATOR AND STAFF.</p> <p>2. ADMINISTRATOR NOTIFIED PA STATE POLICE AS PER PROTOCOL WHEN ALLEGATION WAS MADE. PA STATE POLICE INVESTIGATED &amp; SPOKE WITH STAFF AND PARTICIPANTS THAT WERE ALLEGEDLY INVOLVED. NO CHARGES WERE FILED. PA STATE POLICE WILL CONTINUE TO BE NOTIFIED IF ANY FURTHER ALLEGATIONS OF THIS NATURE OCCUR.</p> <p>3. ADMINISTRATOR COMPLETED THE NEURORESTORATIVE "MAINTAINING EFFECTIVE RELATIONSHIPS &amp; BOUNDARIES WITH CLIENTS IN THE RESIDENTIAL SETTING," WITH ALL STAFF AT THE NOVEMBER 10, 2011 STAFF MEETING.</p>	<p>Steps have been taken to correct violation; full compliance is not verifiable</p> <p>1-30-12 Date: Initials (DPW)</p>

**RECEIVED**

JAN 23 2012

Western Field Office  
Adult Residential Licensing

(Cont.)

VIOLATION REPORT  
PERSONAL CARE HOMES - 55 Pa. Code Chapter 2600

P. 006  
FAX No. 4749797  
JAN/23/2012/MON 11:50 AM ANCHOR INNE

NAME AND ADDRESS OF PERSONAL CARE HOME MENTOR ABI LLC		CURRENT LICENSE NUMBER 442050	
INSPECTION DATE(S) (Include all dates of the inspection) 10/25/2011		REGIONAL REPRESENTATIVE Joseph Phillips	
SIGNATURE OF LEGAL ENTITY <i>Scott C. Genc</i>	DATE 1-19-12	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION	DATE 1-30-12

PRIVACY CODING DOCUMENT

Resident #	Resident Name
[REDACTED]	
[REDACTED]	
[REDACTED]	
[REDACTED]	

- #3. (cont) RESIDENT RIGHTS WERE ALSO REVIEWED DURING THIS MEETING.
- #4. THE LOCAL AGING OFFICE, GECAC, HAS BEEN CONTACTED AND WILL PROVIDE A RESIDENT RIGHTS TRAINING TO STAFF ON FEBRUARY 9, 2012.
- #5. RESIDENT RIGHTS TRAINING WILL CONTINUE TO BE PROVIDED AT ORIENTATION FOR ALL NEW HIRES AND THE ABOVE BOUNDARIES TRAINING WILL BE COMPLETED QUARTERLY.

**RECEIVED**

JAN 24 2012

Western Field Office  
Adult Residential Licensing