

COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF PUBLIC WELFARE

CERTIFICATE OF COMPLIANCE

This Certificate is hereby granted to GROVE MANOR

LEGAL ENTITY

To operate WOODCREST SENIOR LIVING COMMUNITY

NAME OF FACILITY OR AGENCY

Located at 1 WOODCREST CIRCLE, SCOTTTDALE, PA 15683

(COMPLETE ADDRESS OF FACILITY OR AGENCY)

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

To provide Personal Care Homes

TYPE OF SERVICE(S) TO BE PROVIDED

The total number of persons which may be cared for at one time may not exceed 31

31

or the maximum capacity permitted by the Certificate of Occupancy, whichever is smaller.

(MAXIMUM CAPACITY)

Restrictions: _____

This certificate is granted in accordance with the Public Welfare Code of 1967, P.L. 31, as amended, and Regulations

55 Pa.Code Chapter 2600: Personal Care Homes

(MANUAL NUMBER AND TITLE OF REGULATIONS)

and shall remain in effect from November 3,

2011

until November 3,

2012

unless sooner revoked for non-compliance with applicable laws and regulations.

No: 442120

Robert E. Robinson

ISSUING OFFICER

R. C. King

DIRECTOR

NOTE: This certificate is issued for the above site(s) only and is not transferable and should be posted in a conspicuous place in the facility.

PW 628 - 01/11



COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF PUBLIC WELFARE
PO BOX 2675
HARRISBURG, PENNSYLVANIA 17105-2675

ADULT RESIDENTIAL LICENSING

PHONE: (717) 783-3670
FAX: (717) 783-5662

NOV 17 2011

Mr. Robert Dulla, Jr., Executive Director
Grove Manor
435 North Broad Street
Grove City, Pennsylvania 16127

RE: Woodcrest Senior Living Community
1 Woodcrest Circle
Scottsdale, Pennsylvania 15683

Dear Mr. Dulla:

As a result of the Department of Public Welfare's licensing inspection on October 11, 2011 of the above personal care home, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed Violation Report were found.

All violations specified on the enclosed Violation Report must be corrected by the dates specified on the Violation Report and continued compliance with 55 Pa.Code Ch. 2600 must be maintained. As soon as each violation is corrected, notify the Department's Regional Office of Adult Residential Licensing so that compliance can be verified.

A regular license is being issued based on the enclosed Violation Report. Your license is enclosed.

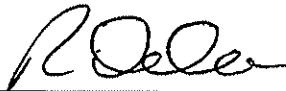

Sincerely,


A handwritten signature in black ink, appearing to read 'R Melusky', with a long horizontal stroke extending to the right.

Ronald Melusky
Director


Enclosures
License
Violation Report

VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa. Code Chapter 2600

NAME AND ADDRESS OF PERSONAL CARE HOME WOODCREST SENIOR LIVING COMMUNITY, 1 WOODCREST CIRCLE SCOTTDALE, PA 15683		CURRENT LICENSE NUMBER 442120	
INSPECTION DATES (Include all dates of the inspection) 10/11/2011		REGIONAL REPRESENTATIVE D. McConnell, N. Mandock	
PRINTED NAME AND TITLE OF LEGAL ENTITY REPRESENTATIVE SIGNING PLAN OF CORRECTION (Required on FIRST PAGE only unless multiple representatives produce the plan) <p style="text-align: center; font-size: 1.2em;">Robert Dulla Jr / Personal Care Administrator.</p>			
SIGNATURE OF LEGAL ENTITY 	DATE 10-21-11	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION 	DATE 10/21/11

REGULATION 55 Pa. Code §2600	VIOLATION	DATE COMPLIANCE VERIFIED BY	PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	DATE COMPLIANCE VERIFIED BY
25a1 Prior to admission, or within 24 hours after admission, a written resident-home contract between the resident and the home shall be in place. The administrator or a designee shall complete this contract and review and explain its contents to the resident and the resident's designated person if any, prior to signature.	Resident #1, admitted 6/21/10, did not have a resident-home contract completed. <p style="text-align: center; font-size: 1.2em;">Western Region</p> <p style="text-align: center;">OCT 23 2011</p> <p style="text-align: center;">Adult Residential Licensing</p>	10-21-11 10-21-11	All Residents admitted to PCH will have a resident contract completed upon admission. The Administrator will be responsible for monitoring compliance by reviewing the chart within 24 hr of admission to assure compliance. (Addendum 1) Contract for resident #1 completed.	 10/30/11


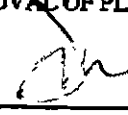
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			10/31/11

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63a At least one staff person for every 50 residents who is trained in first aid and certified in obstructed airway techniques and CPR shall be present in the home at all times.	<p>On 10/2/11 and 10/8/11, from 11pm-7am, 6 residents were present in the home. During this time, no staff persons were present in the home who were certified in first aid and CPR.</p> <p>Repeated Violations: 10/18/2010</p> <p style="text-align: center; font-size: 1.2em;">Western Region</p> <p style="text-align: center;">OCT 25 2011</p> <p style="text-align: center;">Adult Residential Licensing</p>	10-24-11	<p>All Direct care staff will be trained in CPR/ First Aid during the general orientation program. The Administrator will be responsible for training & monitoring for compliance by reviewing the general orientation for completion prior to direct care staff working in resident care.</p> <p style="text-align: center;">ADDENDUM 2. Administrator will ensure that</p>	<p>Steps have been taken to correct violation; full compliance is not verifiable</p> <p style="text-align: center;">10/31/11</p> <p>Date Initials (DPW)</p>

Immediately
at least one staff person trained in CPR and First Aid is in the home at all times.



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64c An administrator shall have at least 24 hours of annual training relating to the job duties. The Department-approved administrator training course specified in subsection (a) fulfills the annual training requirement for the first year.	Staff person A, the home's administrator, did not complete annual training for training year 2010.	10-21-11 <i>WITHDRAWN</i>	The Administrator will attend 24 hrs of continuing education per year. Attached are the Con-ED completion certs for 2010, that were misfiled at the time of inspection. The Administrator will monitor completion of Con-ED monthly. (Addendum 3)	

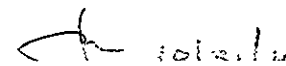
Western Region
OCT 31 2011
Adult Residential Licensing

VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa. Code Chapter 2600



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816 Wheelchairs, walkers, prosthetic devices and other apparatus used by residents shall be clean, in good repair and free of hazards.	Resident #2 has an enabler bar on his/her bed that is not securely attached to the bed and has a 2" gap from the mattress. It also has an uncovered opening of 12". This poses a hazard of limb entrapment for the resident. Western Region OCT 31 2011 ult Residential Licensing	10-21-11	The enabler bar was removed & returned to the family & a review of the dangers of the device. The Administrator will be responsible for inspections of resident rooms for hazardous devices as well as staff will monitor on a daily basis. In the event a resident requires an enabler or	 10-31-11

other similar device, the administrator will ensure an openings are securely covered to prevent entrapment.






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91 Telephone numbers for the nearest hospital, police department, fire department, ambulance, poison control center, municipal emergency management agency and personal care home complaint hot line shall be posted on or by each telephone with an outside line.	The home does not have the current Personal Care Home Complaint Hotline phone number posted. Western Region OCT 31 2011 ult Residential Licensing	10-21-11	All phones in Resident rooms will have current telephone numbers posted. The Admin will be responsible to make any changes to the list. Staff will monitor, on a daily basis, that posted numbers are present next to phones.	 10-31-11


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130a There shall be an operable automatic smoke detector located within 15 feet of each bedroom door.	The nearest operable smoke detector to resident bedrooms #208 and #209 is 19.3' away from the bedroom doors.	10-21-11	Smoke detectors will be within 15ft of a bedroom door. As per the Inspector, an additional smoke detector was installed.	 10-31-11
<p>Western Region</p> <p>OCT 31 2011</p> <p>Adult Residential Licensing</p>				

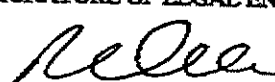

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132c A written fire drill record shall include the date, time, the amount of time it took for evacuation, the exit route used, the number of residents in the home at the time of the drill, the number of residents evacuated, the number of staff persons participating, problems encountered and whether the fire alarm or smoke detector was operative.	The fire drill record indicates that all times for fire drills conducted for the period of 1/12/11-9/14/11 were not the exact amount of time it took for evacuation since they were rounded off to the nearest minute. Each fire drill evacuation time is recorded as 2 minutes. Western Region OCT 31 2011 Adult Residential Licensing	10-21-11 10-21-11	The fire drill record will contain exact time for evacuation of the building. The administrator will be responsible for documenting a reviewing the fire drill record on a monthly basis. Fire drill on 10/17/11 took 2 minutes and 20 seconds, and was recorded on the fire drill log properly.	 10-31-11


DM 10-31-11

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132f Alternate exit routes shall be used during fire drills.	The home has not alternated the use of the fire exits within the home.	10-21-11	Alternate exit routes will be used during fire drills. The Administrator will be responsible for monitoring alternate exit use on a monthly basis.	
	Western Region OCT 21 2011 Adult Residential Licensing	10-21-11	Alternate exits used on 10/17/11 Fire drill as per fire drill record. Jm 10-31-11	

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132g Fire drills shall be held on different days of the week, at different times of the day and night, not routinely held when additional staff persons are present and not routinely held at times when resident attendance is low.	<p>During the sleeping hours fire drill on 9/14/11, 4 staff persons participated. According to staff records, the average number of staff people on duty at this time of day is 2. The home did not conduct this fire drill with the minimum staff usually on duty at that time.</p> <p>The last 2 sleeping hours fire drills were held at 11pm. The home did not vary the times of these sleeping hours fire drills during the 11pm-7am shift.</p> <p align="center">Western Region</p> <p align="center">OCT 21 2011</p> <p align="center">Adult Residential Licensing</p>		<p>Fire Drills will be held @ the staff on Duty. 4 hours for the night time drills will be varied.</p> <p>The Administrator will be responsible for monitor compliance on a monthly basis.</p>	

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14]b] A resident shall have a medical evaluation: (1) At least annually.	Resident #3's most recent medical evaluation was completed on 9/28/10. Resident #4's most recent medical evaluation was completed on 7/29/10. Repeated Violations: 10/18/2010 <div style="text-align: center;"> Western Region OCT 27 2011 Adult Residential Licensing </div>		Residents will have a annual medical evaluation completed. The administrator will be responsible to develop a calendar of resident's a dates needed to complete the annual evaluation. Appointments will be made 2 months in advance assure completion.	

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183e Prescription medications, OTC medications and CAM shall be stored in an organized manner under proper conditions of sanitation, temperature, moisture and light and in accordance with the manufacturer's instructions.	The manufacturer's guidelines indicate that opened Novolin insulin vials should be discarded after 30 days. However, the opened Novolin Insulin vial for resident #2 was not dated when opened.		Insulin will be dated upon opening of the vial. The staff will be responsible for dating the bottle & The Administrator will be responsible for monitoring compliance.	
	Western Region OCT 11 2011 Adult Residential Licensing			

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185a The home shall develop and implement procedures for the safe storage, access, security, distribution and use of medications and medical equipment by trained staff persons.	The prescribed PRN medication Maxalt, for resident #2 was not available in the home. Western Region OCT 2011 Adult Residential Licensing		All medications listed on the MAR will be continued in the med box. The Administrator will be responsible for obtaining a discontinuation order from a physician if the medication is not going to be used.	

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225c The resident shall have additional assessments as follows: (1) Annually. (2) If the condition of the resident significantly changes prior to the annual assessment. (3) At the request of the Department upon cause to believe that an update is required.	The most recent assessment completed for resident #3 and #4 was 8/21/10. The most recent assessment completed for resident #4 was 7/29/10. Repeated Violations: 10/18/2010 Western ... OCT ... Adult Residential ...		Annual Assessments will be completed on all PC Residents. The Administrator will be responsible for completion & will make the assessment part of the annual calendar to include the medical eval, Assessment & support plan.	


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227c The support plan shall be revised within 30 days upon completion of the annual assessment or upon changes in the resident's needs as indicated on the current assessment.	The most recent support plan completed for resident #3 and #5 was 6/21/10. The most recent support plan completed for resident #4 was 7/29/10. <p style="text-align: center;">Western Region</p> <p style="text-align: center;">OCT 11 2011</p> <p style="text-align: center;">Adult Residential Licensing</p>		The support plan will be completed on all PC Residents. The Administrator will be responsible for completion & will make the support plan part of the annual calendar to include the medical eval, assessment & support plan.	



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252 Each resident's record shall include the following information: (1) Name, gender, admission date, birth date and Social Security number. (2) Race, height, weight, color of hair, color of eyes, religious affiliation, if any, and identifying marks. (3) A photograph of the resident that is no more than 2 years old. (4) Language or means of communication spoken or used by the resident. (5) The name.	Resident files do not include a photograph of the resident. Western Region OCT 2011 Adult Residential Licensing	10-21-11 10-21-11	All Personal Care Residents will have their photo taken upon admission. The Administrator will be responsible for monitoring compliance as per the Personal Care Admission Checklist Each resident's record now has a dated photo. An updated photo of each resident shall be taken every 2 years and placed in resident's record.	 10-31-11



 10-31-11

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REGULATION 55 Pa.Code §2600	VIOLATION	DATE COMPLIANCE VERIFIED BY	PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	DATE COMPLIANCE VERIFIED BY
address, telephone number and relationship of a designated person to be contacted in case of an emergency. (6) The name, address and telephone number of the resident's physician or source of health care. (7) The current and previous 2 years' physician's examination reports, including copies of the medical evaluation forms. (8) A list of prescribed medications, OTC medications and CAM. (9) Dietary	Western Ridge OCT 11 2011 Adult Residential Services			

VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

NAME AND ADDRESS OF PERSONAL CARE HOME WOODCREST SENIOR LIVING COMMUNITY, 1 WOODCREST CIRCLE SCOTTDALE, PA 15683		CURRENT LICENSE NUMBER 442120	
INSPECTION DATES (include all dates of the inspection) 10/11/2011		REGIONAL REPRESENTATIVE D. McConnell, N. Mandock	
PRINTED NAME AND TITLE OF LEGAL ENTITY REPRESENTATIVE SIGNING PLAN OF CORRECTION (Required on FIRST PAGE only unless multiple representatives produce the plan)			
SIGNATURE OF LEGAL ENTITY 	DATE 10-21-11	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION 	DATE 10-31-11


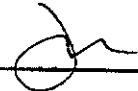
REGULATION 55 Pa.Code §2600	VIOLATION	DATE COMPLIANCE VERIFIED BY	PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	DATE COMPLIANCE VERIFIED BY
restrictions, if any. (10) A record of incident reports for the individual resident. (11) A list of allergies, if any. (12) The documentation of health care services and orders, including orders for the services of visiting nurse or home health agencies. (13) The preadmission screening, initial intake assessment and the most current version of the annual assessment. (14) A support plan. (15) Applicable court order, if any.	Western Region OCT 27 2011 Adult Residential Licensing			

VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

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REGULATION 55 Pa.Code §2600	VIOLATION	DATE COMPLIANCE VERIFIED BY	PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	DATE COMPLIANCE VERIFIED BY
(16) The resident's medical insurance information. (17) The date of entrance into the home, relocations and discharges, including the transfer of the resident to other homes owned by the same legal entity. (18) An inventory of the resident's personal property as voluntarily declared by the resident upon admission and voluntarily updated. (19) An inventory of the resident's property entrusted to the administrator for safekeeping. (20) The financial records of residents	Western Region OCT 11 2011 Adult Residential Licensing			

VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

NAME AND ADDRESS OF PERSONAL CARE HOME WOODCREST SENIOR LIVING COMMUNITY, 1 WOODCREST CIRCLE SCOTTDALE, PA 15683		CURRENT LICENSE NUMBER 442120	
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receiving assistance with financial management. (21) The reason for termination of services or transfer of the resident, the date of transfer and the destination. (22) Copies of transfer and discharge summaries from hospitals, if available. (23) If the resident dies in the home, a copy of the official death certificate. (24) Signed notification of rights, grievance procedures and applicable consent to treatment protections specified	<p>Western Region</p> <p>OCT 21 2011</p> <p>Adult Residential Licensing</p>			

VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

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m 41. (25) A copy of the resident-home contract. (26) A termination notice, if any	Western Region OCT 1 2011 Adult Residential Licensing			