



**COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF PUBLIC WELFARE**

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Room 230
Pittsburgh, Pennsylvania 15222

ADULT RESIDENTIAL LICENSING

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Mailing Date: **OCT 18 2011**

Mr. William Vistas, Administrator
Pleasant Ridge Mature Living, LLC
369 Bethel Road
North Huntingdon, Pennsylvania 15642

RE: Pleasant Ridge Mature Living
981 Pleasant Hill Road
Leechburg, Pennsylvania 15656

Dear Mr. Vistas:

As a result of the Department of Public Welfare's licensing inspection on September 9, 2011, of the above personal care home, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed Violation Report were found.

All violations specified on the enclosed Violation Report must be corrected by the dates specified on the Violation Report and continued compliance with 55 Pa.Code Ch. 2600 must be maintained. As soon as each violation is corrected, notify the Department's Regional Office of Adult Residential Licensing so that compliance can be verified.

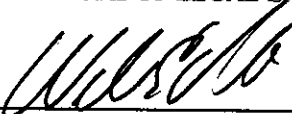
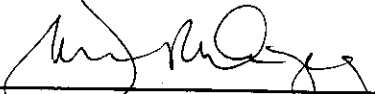
Sincerely,

A handwritten signature in cursive script, appearing to read "Janine Wenzig".

Janine Wenzig
Regional Licensing Administrator

Enclosure(s)

VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

NAME AND ADDRESS OF PERSONAL CARE HOME PLEASANT RIDGE MATURE LIVING, 981 PLEASANT HILL ROAD LEECHBURG, PA 15656		CURRENT LICENSE NUMBER 429400	
INSPECTION DATES (Include all dates of the inspection) 09/09/2011		REGIONAL REPRESENTATIVE D. McConnell	
PRINTED NAME AND TITLE OF LEGAL ENTITY REPRESENTATIVE SIGNING PLAN OF CORRECTION (Required on FIRST PAGE only unless multiple representatives produce the plan)			
SIGNATURE OF LEGAL ENTITY 	DATE 10-4-11	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION 	DATE 10-12-11

REGULATION 55 Pa.Code §2600	VIOLATION	DATE COMPLIANCE VERIFIED BY	PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	DATE COMPLIANCE VERIFIED BY
42c A resident shall be treated with dignity and respect.	On several occasions, staff person A treated resident #1 in a disrespectful manner. Resident #1 indicated that staff person A told him/her not to sleep on the sitting room couch, to "Go back to your room to sleep." Staff person A told resident #1 to return an umbrella that another staff gave resident permission to use, and on another occasion told resident to move from where resident was sitting in the smoking area so the staff person could sit there.	10/31/11	<p>on September 7, 2011 Employee A. was released from Pleasant Ridge and Westmoreland County ombudsman was called about the situation. In speaking with [redacted] she informed me there was nothing that could be done due to the employee being released and the resident being safe. At that time she offered to do some training at PR.</p> <p>October 12, 2011 she will have 2 classes on Resident Right and sensory training. The resident and her family were then counseled and made aware of the result of the situation.</p>	<p>Steps have been taken to correct violation; full compliance is not verifiable</p> <p>Date: 10-24-11 Initials (DFW)</p>
<p align="center">Western Region</p> <p align="center">OCT 11 2011</p> <p align="center">Adult Residential Licensing</p>				