



**COMMONWEALTH OF PENNSYLVANIA  
DEPARTMENT OF PUBLIC WELFARE**

11 Stanwix Street  
Room 230  
Pittsburgh, Pennsylvania 15222

**ADULT RESIDENTIAL LICENSING**

Phone: (412) 565-5616/5614  
Toll Free: 1-888-322-3664  
Fax: (412) 565-5633/565-2840  
[www.dpw.state.pa.us](http://www.dpw.state.pa.us)

Mailing Date: **OCT 12 2011**

Ms. Renee Good, Administrator  
Paraclete Group, LLC  
421 Cottage Lane  
Monroeville, Pennsylvania 15146

RE: George's Personal Care Home  
108 Water Street  
New Stanton, Pennsylvania 15672

Dear Ms. Good:

As a result of the Department of Public Welfare's licensing inspection on September 9, 2011, of the above personal care home, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed Violation Report were found.

All violations specified on the enclosed Violation Report must be corrected by the dates specified on the Violation Report and continued compliance with 55 Pa.Code Ch. 2600 must be maintained. As soon as each violation is corrected, notify the Department's Regional Office of Adult Residential Licensing so that compliance can be verified.

Sincerely,

A handwritten signature in black ink that reads "Janine Wenzig".

Janine Wenzig  
Regional Licensing Administrator

Enclosure(s)


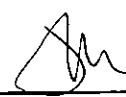
NAME AND ADDRESS OF PERSONAL CARE HOME GEORGE S PERSONAL CARE HOME, 108 WATER STREET NEW STANTON, PA 15672		CURRENT LICENSE NUMBER 440570	
INSPECTION DATES (Include all dates of the inspection) 09/09/2011		REGIONAL REPRESENTATIVE D. McConnell	
PRINTED NAME AND TITLE OF LEGAL ENTITY REPRESENTATIVE SIGNING PLAN OF CORRECTION (Required on FIRST PAGE only unless multiple representatives produce the plan) <i>Renee Good Administrator</i>			
SIGNATURE OF LEGAL ENTITY <i>Renee Good</i>	DATE 10-1-11	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION <i>[Signature]</i>	DATE 10/11/11

REGULATION 55 Pa. Code §2600	VIOLATION	DATE COMPLIANCE VERIFIED BY	PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	DATE COMPLIANCE VERIFIED BY
15a The home shall immediately report suspected abuse of a resident served in the home in accordance with the Older Adult Protective Services Act (35 P. S. §§ 10225.701—10225.707) and 6 Pa. Code § 15.21—15.27 (relating to reporting suspected abuse) and comply with the requirements regarding restrictions on staff persons.	On 9/2/11, an allegation of abuse against resident #1 was reported to the home. The home did not report the allegation to the local Area Agency on Aging.  Repeated Violations: 11/01/2010  <div style="text-align: center; font-size: 24px; font-weight: bold;">Western Region</div> <div style="text-align: center; font-size: 24px; font-weight: bold;">DOE 4 2011</div> <div style="text-align: center; font-size: 24px; font-weight: bold;">Adult Residential Licensing</div>	10-1-11	<i>In the future any incident in facility that needs to be reported to DPW will also be sent to Dept of Aging on Act 13 form. All staff and owners made aware of this. Facility also took steps to separate resident #1 &amp; 2. Resident #2 case manager notified and at facility to counsel resident #2 along with taking #2 to psychiatrist. Denise M.D. a trusted mediator as well as psychiatrist. Act 13 Report sent by Denise Baker. Staff instructed to always send incident report to DPW AND Dept Aging ACT 13</i>	Steps have been taken to correct violation; full compliance is not verifiable 10-1-11 Date <i>[Signature]</i> Initials (DPW)

*whenever there is any abuse between staff or staff/resident, resident to resident now and on going*

**VIOLATION REPORT**  
**PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600**

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# Suspected Resident Abuse Reporting and Investigation Requirements

Administrators or employees who have reasonable cause to suspect that a resident (*any age*) might be a victim of abuse must comply with the requirements listed below.

If there is an allegation of abuse involving a home's staff person, the home shall immediately develop and implement a plan of supervision or suspend the staff person involved in the alleged incident. The home is required to obtain approval for the plan of supervision from Adult Residential Licensing and the local Area Agency on Aging. The supervision plan or suspension must be in place until both ARL and the home conclude the investigation.

**Abuse**  
Any abuse that is *not* serious physical, bodily injury, sexual abuse, or suspicious death. This includes sexual harassment.

**Serious Abuse**  
Serious physical, serious bodily injury, sexual abuse, suspicious death.

Call local Area Agency on Aging Immediately

Call local Police

Call local Area Agency on Aging Immediately

Complete Act 13 form and send to AAA within 48 hours

Send written report to police within 48 hours

Complete Act 13 form and send to AAA within 48 hours

Immediately notify the resident and the resident's designated person

Call PA Department of Aging Immediately and make oral report - (717) 265-7887

Immediately notify the resident and the resident's designated person

Call ARL and/or complete the Reportable Incident and Condition Form - Fax, email or hand-deliver to ARL within 24 hours

Call ARL and/or complete the Reportable Incident and Condition Form - Fax, email or hand-deliver to ARL within 24 hours

Home must conduct an internal investigation

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Submit the final report to Adult Residential Licensing immediately following conclusion of the investigation

Submit the final report to Adult Residential Licensing immediately following conclusion of the investigation



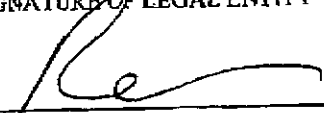

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 PERSONAL CARE HOMES 55 Pa. Code Chapter 2600

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42b A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way.	Resident #2 admitted that on 9/2/11, he/she punched resident #1 in the face. Resident #1 sustained a nasal fracture.  <b>Western Region</b>  OCT 7 2011	<i>9/28/11</i>	<i>Reviewed with Resident # 2 Home rules and Resident Rights regarding verbal/physical abuse. On 9-28-11 Dept of Agency at facility to have discussion on abuse. Explained to staff if anyone witnesses submit it 13 weeks and someone will guide staff as to what to do. Met with staff and reviewed incident abuse (verbal/physical) date of the incident was fairly recent from incident placement for abuse and report to SPA.</i>	

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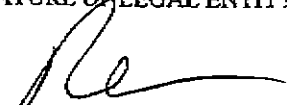

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42b A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way.	Resident #2 admitted that on 9/2/11, he/she punched resident #1 in the face, causing a nasal fracture.  <b>Western Region</b>  Adult Residential Licensor		By 10/31/11 - The Administrator will develop a system to ensure that residents will not be intimidated, physically or verbally abused, or mistreated, to include actions by a resident toward other residents.  By 10/31/11 - In addition to observation of resident behavior for signs of abusive behavior, the administrator will privately interview all residents at least monthly to assess that the residents are not neglected, intimidated, physically or verbally abused, mistreated in any way by staff or other residents.	


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121a Stairways, hallways, doorways, passageways and egress routes from rooms and from the building shall be unlocked and unobstructed.	On 9/9/11, a dining table chair was partially blocking the egress route from the dining room to the front exit of the home.  <b>Western Region</b>  OCT 7 2011  Adult Residential Licensing	<i>9/9/11</i> →	<i>Chair was removed from egress route at time of incident. Administrator instructed staff on 9-28-11 that no obstruction of egress shall be permitted. Also a check sheet (9-29-11) implemented two new pers. sign to chair egress now and ongoing.</i>	 <i>10-11-11</i>