



COMMONWEALTH OF PENNSYLVANIA  
DEPARTMENT OF PUBLIC WELFARE  
100 LACKAWANNA AVENUE  
ROOM 330, SCRANTON STATE OFFICE BUILDING  
SCRANTON, PENNSYLVANIA 18503-1923

ADULT RESIDENTIAL LICENSING

PHONE: (570) 963-3209  
1-800-833-5095  
FAX: (570) 963-3018

**CERTIFIED MAIL – RETURN RECEIPT REQUESTED**  
**MAILING DATE: November 7, 2011**

Ms. Judy Lee, Administrator  
North Penn Manor, Inc.  
North Penn Manor  
240 North Sherman Street  
Wilkes-Barre, Pennsylvania 18702

Dear Ms. Lee:

As a result of the Department of Public Welfare's licensing inspection on September 7, 2011 of the above personal care home, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed Violation Report were found.

All violations specified on the enclosed Violation Report must be corrected by the dates specified on the Violation Report and continued compliance with 55 Pa.Code Ch. 2600 must be maintained. As soon as each violation is corrected, notify the Department's Regional Office of Adult Residential Licensing so that compliance can be verified.

Sincerely,

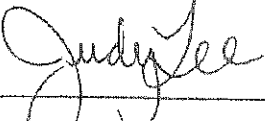
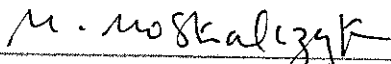
*Michele Moskalczyk*

Regional Licensing Administrator

Enclosure  
Violation Report

VIOLATION REPORT  
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

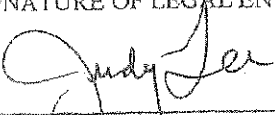
Page 1 of 3

NAME AND ADDRESS OF PERSONAL CARE HOME NORTH PENN MANOR, 240 NORTH SHERMAN STREET WILKES BARRE, PA 18702		CURRENT LICENSE NUMBER 220320	
INSPECTION DATES (Include all dates of the inspection) 09/07/2011		REGIONAL REPRESENTATIVE Florence Babiarz, Jesse Hummel	
PRINTED NAME AND TITLE OF LEGAL ENTITY REPRESENTATIVE SIGNING PLAN OF CORRECTION (Required on FIRST PAGE only unless multiple representatives produce the plan)			
SIGNATURE OF LEGAL ENTITY 	DATE 10/24/11	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION 	DATE 11.04.11

REGULATION 55 Pa.Code §2600	VIOLATION	DATE COMPLIANCE VERIFIED BY	PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	DATE COMPLIANCE VERIFIED BY
85a Sanitary conditions shall be maintained.	Department Representatives witnessed a heavy accumulation of dirt, grease and oily grime underneath the food storage and steam table located within the home's kitchen. Also located underneath the food storage and steam table was an accumulation of old deteriorating French fries, a chicken nugget, pasta and other undeterminable food pieces. Behind the oven were (2) plastic bread wrappers, (1) gallon size plastic bag, (1) extra large clear ice bag, and (1) can of Bumble Bee solid white tuna.	10/18/11	In response to regulation 85a, the dirt, grease and oily grime underneath the food storage and steam table in the kitchen area was deep cleaned by the kitchen staff by moving the steam table and food storage rack from the affected area and cleaning it thoroughly on 9/8/11. The French fries, chicken nugget, pasta and other food pieces were disposed of in the garbage by the kitchen staff the day of the inspection on 9/7/11. The plastic bread wrappers, gallon size plastic bag, extra large clear ice bag and can of white tuna were also disposed of by kitchen staff into the garbage the day of the inspection on 9/7/11. Each cook has been assigned an area to inspect for cleanliness on a daily basis. All cooks have been instructed on maintaining sanitary conditions in the entire kitchen. A new kitchen manager has been hired to make sure that sanitary conditions are being met. The administrator and supervisor will also do periodic checks to ensure compliance.	

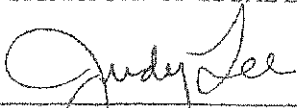
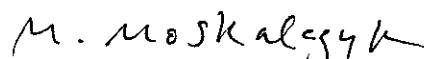
**Steps have been taken to correct violation; full compliance is not verifiable**  
11.04.11  
Date Initials (DPW)

VIOLATION REPORT  
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600


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REGULATION 55 Pa.Code §2600	VIOLATION	DATE COMPLIANCE VERIFIED BY	PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	DATE COMPLIANCE VERIFIED BY
105g1 To reduce the risks of fire hazards, lint shall be removed from the lint trap and drum of clothes dryers after each use.	The home did not clean the lint from the white GE clothes dryer located on the first floor.	9/8/11	In response to 105g1, the personal care assistant supervisor cleaned the lint from the white GE clothes dryer on the date of the inspection on 9/7/11. She had also instructed all personal care assistant staff to clean the lint every time they do a load of clothes. She also posted a reminder note in the laundry room stating the same. The supervisor will check the clothes dryer lint traps periodically to ensure that they are being emptied after each use and that we are in compliance.	<div style="border: 1px solid black; padding: 5px; width: fit-content;"> <p>Steps have been taken to correct violation; full compliance is not verifiable</p> <p><u>11.04.11</u> <i>mm</i></p> <p>Date Initials (DPW)</p> </div>

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105g2 Lint shall be cleaned from the vent duct and internal and external ductwork of clothes dryers according to the manufacturer's instructions.	The home's dryer vent leads outside to the front of the home. The vent outside of the home has an accumulation of lint approximately a 1/2 inch thick surrounding the inside ledge of the dryer vent. Below the vent was also a heavy accumulation approximately 1 and 1/2 inches of lint accumulated within the mulch. There was an excessive amount of accumulated lint behind the white GE dryer. Lint was attached to the pipes, plugs, and the back of the dryer.	9/7/11	In response to 105g2, the lint from the inside ledge of the dryer vent and below the vent, outside the front of the home, was cleaned by the maintenance staff the day of the inspection on 9/7/11. The maintenance staff will keep a log of when the outside vent is cleaned so that it could be monitored by administrator. The lint behind the white GE dryer that was attached to the pipes, plugs, and the back of the dryer was cleaned by the personal care assistant supervisor the day of the inspection on 9/7/11. She has instructed the housekeeping staff to check every day to see if there is any lint to be cleaned up. The administrator and supervisor will do periodic checks to ensure compliance.	

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11-04-11   
Date Initials (DPW)