

COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF PUBLIC WELFARE

CERTIFICATE OF COMPLIANCE

This Certificate is hereby granted to HFA, INC.

LEGAL ENTITY

To operate OLIVIA VILLAGE

NAME OF FACILITY OR AGENCY

Located at 13771 SOUTH EAGLE VALLEY ROAD, TYRONE, PA 16686

(COMPLETE ADDRESS OF FACILITY OR AGENCY)

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

To provide Personal Care Homes

TYPE OF SERVICE(S) TO BE PROVIDED

The total number of persons which may be cared for at one time may not exceed 33
or the maximum capacity permitted by the Certificate of Occupancy, whichever is smaller.

(MAXIMUM CAPACITY)

Restrictions: _____

This certificate is granted in accordance with the Public Welfare Code of 1967, P.L. 31, as amended, and Regulations

55 Pa.Code Chapter 2600: Personal Care Homes

(MANUAL NUMBER AND TITLE OF REGULATIONS)

and shall remain in effect from September 6, 2011 until September 6, 2012,
unless sooner revoked for non-compliance with applicable laws and regulations.

No: 319170

Robert E. Robinson

ISSUING OFFICER

[Signature]

DIRECTOR

NOTE: This certificate is issued for the above site(s) only and is not transferable
and should be posted in a conspicuous place in the facility.

PW 628 - 01/11



COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF PUBLIC WELFARE
PO BOX 2675
HARRISBURG, PENNSYLVANIA 17105-2675

ADULT RESIDENTIAL LICENSING

SEP 06 2011

PHONE: (717) 783-3670
FAX: (717) 783-5662

Ms. Heidi A. Aguillo, President
HFA, Inc.
Olivia Village
13771 South Eagle Valley Road
Tyrone, Pennsylvania 16686

Dear Ms. Aguillo:

As a result of the Department of Public Welfare's licensing inspection on July 19, 2011 of the above personal care home, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed Violation Report were found.

All violations specified on the enclosed Violation Report must be corrected by the dates specified on the Violation Report and continued compliance with 55 Pa.Code Ch. 2600 must be maintained. As soon as each violation is corrected, notify the Department's Regional Office of Adult Residential Licensing so that compliance can be verified.

The license indicates the home's recent change in the name from Olivia Village Assisted Living Residence to Olivia Village.

A regular license is being issued based on the enclosed Violation Report. Your license is enclosed.

Sincerely,

A handwritten signature in cursive script that reads "Ronald Melusky" followed by a stylized flourish.

Ronald Melusky
Acting Director

Enclosures
License
Violation Report

VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

NAME AND ADDRESS OF PERSONAL CARE HOME OLIVIA VILLAGE ASSISTED LIVING RESIDENCE, 13771 SOUTH EAGLE VALLEY ROAD TYRONE, PA 16686		CURRENT LICENSE NUMBER 319171	
INSPECTION DATES (Include all dates of the inspection) 07/19/2011		REGIONAL REPRESENTATIVE Serena Chou, McKinley Rouse	
PRINTED NAME AND TITLE OF LEGAL ENTITY REPRESENTATIVE SIGNING PLAN OF CORRECTION (Required on FIRST PAGE only unless multiple representatives produce the plan) HEIDI A. AGUILLO, RN, BSN / ADMINISTRATOR			
SIGNATURE OF LEGAL ENTITY <i>Heidi A. Aguillo</i>	DATE 8/10/2011	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION <i>Gloria Emich</i>	DATE 8-12-11

REGULATION 55 Pa.Code §2600	VIOLATION	DATE BY WHICH CORRECTION WILL BE COMPLETED	PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	DATE COMPLIANCE VERIFIED BY
15c The home shall immediately submit to the Department's personal care home regional office a plan of supervision or notice of suspension of the affected staff person.	On 4/24/2011, an allegation of abuse was made against staff person A, regarding resident #1. The home did not submit a plan of supervision or notice of suspension of the staff person to the Department. <p style="text-align: center;">PCH Division Central Region Field Office</p> <p style="text-align: center;">AUG 11 2011</p> <p style="text-align: center; font-size: 1.5em; font-weight: bold;">RECEIVED</p>	07/19/2011 and ongoing	<p>SHORT TERM GOALS:</p> <ol style="list-style-type: none"> 1. The Administrator reviewed with the staff the Policy and Procedures on Reportable Incident. 2. The Administrator reviewed with the staff the Abuse Statement Policy. <p>LONG TERM GOALS:</p> <ol style="list-style-type: none"> 1. The Administrator will make sure that a Reportable Incident that includes a plan of supervision or notice of suspension of staff on any alleged abuse is submitted to the Department. 2. The Administrator will continue educating staff on how to handle difficult behavior and situations. 3. The Administrator implemented a quarterly review on Reportable Incidents. 	<p>Steps have been taken to correct violation; full compliance is not verifiable</p> <p style="text-align: center;">8/12/11 <i>SE</i></p> <p>Date Initials (DPW)</p>

VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

NAME AND ADDRESS OF PERSONAL CARE HOME OLIVIA VILLAGE ASSISTED LIVING RESIDENCE, 13771 SOUTH EAGLE VALLEY ROAD TYRONE, PA 16686		CURRENT LICENSE NUMBER 319171	
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SIGNATURE OF LEGAL ENTITY <i>Heidi A. Aguillo</i>	DATE 8/10/11	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION <i>Glen Smith</i>	DATE 8-12-11

REGULATION 55 Pa.Code §2600	VIOLATION	DATE BY WHICH CORRECTION WILL BE COMPLETED	PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	DATE COMPLIANCE VERIFIED BY
42c A resident shall be treated with dignity and respect.	Staff member A allegedly stated to resident #1, "Shut up... leave me alone... go away... get away, I'm too busy," repeatedly, on 4/24/2011 between 8:00 pm to 8:00 pm. Resident #1 was not treated with dignity or respect.	04/25/2011 and ongoing	<p>SHORT TERM GOALS:</p> <ol style="list-style-type: none"> 1. Staff member A although denied statements like "shut up, go away, leave me alone, I'm too busy," she was counseled by the Administrator on how to speak to residents and how to maintain treating residents with dignity and respect. 2. The Administrator instructed staff member A on how to handle particularly resident #1 on her repetitive requests. 3. The Administrator reviewed with all staff on Resident's Rights that includes treating residents with dignity and respect. <p>LONG TERM GOALS:</p> <ol style="list-style-type: none"> 1. The Administrator will make sure that every staff is fully aware of resident's rights that include treating residents with dignity and respect. 2. The Administrator will continue monitoring and mentoring staff on how to handle difficult behavior and situations. That every staff is aware that any staff member in violation of Resident's Rights will undergo disciplinary measures/ actions. 3. The Administrator will conduct a staff quarterly review on Resident's Rights. 	<p>Steps have been taken to correct violation; full compliance is not verifiable</p> <p>8-12-11 <i>SE</i> Date Initials (DPW)</p>