



**COMMONWEALTH OF PENNSYLVANIA  
DEPARTMENT OF PUBLIC WELFARE**

11 Stanwix Street  
Room 230  
Pittsburgh, Pennsylvania 15222

**ADULT RESIDENTIAL LICENSING**

Phone: (412) 565-5616/5614  
Toll Free: 1-888-322-3664  
Fax: (412) 565-5633/565-2840  
[www.dpw.state.pa.us](http://www.dpw.state.pa.us)

Mailing Date: **SEP 19 2011**

Mr. Philip M. Ripepi, NHA  
CPSR Associates, LLC  
500 Lewis Run Road  
Pittsburgh, Pennsylvania 15122

RE: Mon Valley Care Center  
200 Stoops Drive  
Monongahela, Pennsylvania 15063

Dear Mr. Ripepi:

As a result of the Department of Public Welfare's licensing inspection on July 11, 2011, of the above personal care home, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed Violation Report were found.

All violations specified on the enclosed Violation Report must be corrected by the dates specified on the Violation Report and continued compliance with 55 Pa.Code Ch. 2600 must be maintained. As soon as each violation is corrected, notify the Department's Regional Office of Adult Residential Licensing so that compliance can be verified.

Sincerely,

A handwritten signature in black ink that reads "Jill Pezzino/Hml".

Jill Pezzino  
Regional Licensing Administrator



Enclosure(s)

VIOLATION REPORT  
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

NAME AND ADDRESS OF PERSONAL CARE HOME MON VALLEY CARE CENTER, 200 STOOPS DRIVE MONONGAHELA, PA 15063		CURRENT LICENSE NUMBER 418160	
INSPECTION DATES (Include all dates of the inspection) 07/11/2011		REGIONAL REPRESENTATIVE Jan Cutter, Carole Perry	
PRINTED NAME AND TITLE OF LEGAL ENTITY REPRESENTATIVE SIGNING PLAN OF CORRECTION (Required on FIRST PAGE only unless multiple representatives produce the plan) <i>DAMIAN KNAUFF</i>			
SIGNATURE OF LEGAL ENTITY <i>Damian Knauff</i>	DATE 9/13/11	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION <i>Joe L. Perrino (JLP)</i>	DATE 9-19-11


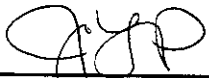
REGULATION 55 Pa.Code §2600	VIOLATION	DATE COMPLIANCE VERIFIED BY	PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	DATE COMPLIANCE VERIFIED BY
15a The home shall immediately report suspected abuse of a resident served in the home in accordance with the Older Adult Protective Services Act (35 P. S. §§ 10225.701—10225.707) and 6 Pa. Code § 15.21—15.27 (relating to reporting suspected abuse) and comply with the requirements regarding restrictions on staff persons.	On 6/25/2011, an allegation of abuse against Resident #1 was reported to staff person A. The home did not report the allegation to the local Area Agency on Aging until 6/28/2011.  <h2 style="margin: 0;">Western Region</h2>  <h3 style="margin: 0;">SEP 15 2011</h3>  Adult Residential Licensing	9-13-11	Staff Member A was given a written warning on 6/29/11 for failure to report the incident of 6/25/11 until 6/28/2011 to RCAA who then reported allegation to DPAW AAA + protective Services. An InService on 7/6/11 on Older Adult Protective Act by Medi home health was given to all staff. An ongoing InService program is implemented on the awareness of absolute importance of immediate reporting to RAA-RCAA of any suspected abuse. RAA RCA will now immediately report to DPAW, AAA + protective Services + then comply with requirements regarding restrictions on staff persons.	<div style="border: 1px solid black; padding: 5px; transform: rotate(-90deg); transform-origin: center;">                         Steps have been taken to correct violation; full compliance is not verifiable                          9-19-11                          Initials (DPW)                     </div>


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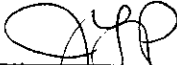
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15b If there is an allegation of abuse of a resident involving a home's staff person, the home shall immediately develop and implement a plan of supervision or suspend the staff person involved in the alleged incident.	<p>On 6/25/2011, an allegation of abuse was made against Staff Person B regarding Resident #1. The home did not develop and implement a plan of supervision or suspend the staff person until 6/28/2011.</p> <p align="center"><b>Western Region</b></p> <p align="center">SEP 15 2011</p> <p align="center">Adult Residential Licensing</p>	9-13-11	<p>Staff person A was given a written warning on 6/29/11 for failure to report the incident on 6/25/11 to RCC until 6/28/11 who then immediately reported the allegation to DPW, AAA + protective Services and suspended staff member B. An Inservice on 7/6/11 on Adult protective Act was given by Medi home health on the importance of timely reporting so all staff are of the understanding of the above - so that RCC can implement plan of supervision or suspension of staff person as required</p>	<p>Steps have been taken to correct violation; full compliance is not verifiable</p> <p align="right">Date: 9-19-11 Initials (DPW): JJP</p>

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<p>16c</p> <p>The home shall report the incident or condition to the Department's personal care home regional office or the personal care home complaint hotline within 24 hours in a manner designated by the Department. Abuse reporting shall also follow the guidelines in § 2600.15 (relating to abuse reporting covered by law).</p>	<p>On 6/25/2011, Resident #1 told Staff Person A that, on the prior evening, Staff Person B said to Resident #1 "█ is a grown ass woman and could wash herself up and she should be ashamed of herself". These comments caused the resident to cry off and on throughout the night. Resident #1 also stated that Staff Person B was often "gruff" in tone and disrespectful of the resident when speaking to the resident. The home did not submit the report to the Department until 6/28/2011.</p> <p style="text-align: center; font-size: 1.2em; font-weight: bold;">Western Region</p> <p style="text-align: center; font-size: 1.2em; font-weight: bold;">SEP 15 2011</p> <p style="text-align: center;">Adult Residential Licensing</p>	<p>9-13-11</p>	<p>Staff Person A was given a written warning on 6/29/11 for failure to report the incident on 6/25/11 to RCCC until 6/28/11 who then immediately reported to the DPW AAA + protective Services An older Adult protective Act inservice was given by Resi home health on 7/6/11 to all staff as on going training - Training will continue so staff will be fully aware of immediately reporting An incident of Alleged Abuse to RCC RCCA So insuring 24 hr reporting takes place.</p>	<p>9-15-11</p> <p></p> <p>DPW (DPW)</p>	<p>Steps have been taken to correct violation, full compliance is not verifiable</p>

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42c A resident shall be treated with dignity and respect.	<p>On 6/24/2011 at approximately 8:00 pm., Staff Person A told Resident #1 that the aide would not help the resident during pm care, and said that the resident "was a grown ass woman and could wash herself up and she should be ashamed of herself". These comments caused the resident to become very upset and cry off and on throughout the night.</p> <p>Resident #1 stated that Staff Person A was often "gruff" in tone and disrespectful of the resident when speaking to [REDACTED]</p> <p>As a result of the abuse, Staff Person A was suspended on 6/28/2011 and ultimately terminated from employment on 7/7/2011.</p> <p align="center"><b>Western Region</b></p> <p align="center">SEP 15 2011</p> <p align="center">Adult Residential Licensing</p>	9-13-11	<p>Staff by ongoing inservice will be made fully aware of understanding of residents rights, abuse, neglect timely reporting of alleged incidents - The importance of treating All residents w respect, dignity including they way they speak, look at a residents &amp; also tone of voice + listening to them.</p>	<p>Steps have been taken to correct violation; full compliance is not verifiable</p> <p align="right">9-19-11 DPA (initials) (DPW)</p>