

COMMONWEALTH OF PENNSYLVANIA  
DEPARTMENT OF PUBLIC WELFARE

# CERTIFICATE OF COMPLIANCE

This Certificate is hereby granted to DALLASTOWN OPERATING, INC.

LEGAL ENTITY

To operate VICTORIAN VILLA

NAME OF FACILITY OR AGENCY

Located at 621 EAST MAIN STREET, DALLASTOWN, PA 17313

(COMPLETE ADDRESS OF FACILITY OR AGENCY)

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

To provide Personal Care Homes

TYPE OF SERVICE(S) TO BE PROVIDED

The total number of persons which may be cared for at one time may not exceed 40  
or the maximum capacity permitted by the Certificate of Occupancy, whichever is smaller.

(MAXIMUM CAPACITY)

Restrictions: \_\_\_\_\_

This certificate is granted in accordance with the Public Welfare Code of 1967, P.L. 31, as amended, and Regulations

55 Pa.Code Chapter 2600: Personal Care Homes

(MANUAL NUMBER AND TITLE OF REGULATIONS)

and shall remain in effect from September 18, 2011 until September 18, 2012,  
unless sooner revoked for non-compliance with applicable laws and regulations.

No: **320000**

*Robert E. Robinson*

ISSUING OFFICER

*R. C. King*

DIRECTOR

NOTE: This certificate is issued for the above site(s) only and is not transferable and should be posted in a conspicuous place in the facility.

PW 628 - 01/11



COMMONWEALTH OF PENNSYLVANIA  
DEPARTMENT OF PUBLIC WELFARE  
PO BOX 2675  
HARRISBURG, PENNSYLVANIA 17105-2675

ADULT RESIDENTIAL LICENSING

AUG 24 2011

PHONE: (717) 783-3670  
FAX: (717) 783-5662

Ms. Sue Boone, Administrator  
Dallastown Operating, Inc.  
Victorian Villa  
621 East Main Street  
Dallastown, Pennsylvania 17313

Dear Ms. Boone:

As a result of the Department of Public Welfare's licensing inspection on July 11, 2011, and the corrections you have made after our inspection, we have found the above personal care home to be in compliance with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes). Therefore, a regular license is being issued. Your license is enclosed.

Sincerely,

A handwritten signature in black ink, appearing to read 'R. Melusky', with a long horizontal stroke extending to the right.

Ronald Melusky  
Acting Director

Enclosure  
License

**VIOLATION REPORT**  
**PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600**

NAME AND ADDRESS OF PERSONAL CARE HOME VICTORIAN VILLA, 621 EAST MAIN STREET DALLASTOWN, PA 17313		CURRENT LICENSE NUMBER 320000	
INSPECTION DATES (Include all dates of the inspection) 07/11/2011		REGIONAL REPRESENTATIVE Rebecca Riel, Denny Granahan	
PRINTED NAME AND TITLE OF LEGAL ENTITY REPRESENTATIVE SIGNING PLAN OF CORRECTION (Required on FIRST PAGE only unless multiple representatives produce the plan) <p align="center" style="font-size: 1.2em;"><i>SUE Boone, Administrator</i></p>			
SIGNATURE OF LEGAL ENTITY <p align="center" style="font-size: 1.2em;"><i>Sue Boone</i></p>		DATE <p align="center" style="font-size: 1.2em;"><i>7/28/11</i></p>	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION <p align="center" style="font-size: 1.2em;"><i>Phil L. Coaf</i></p>
			DATE <p align="center" style="font-size: 1.2em;"><i>8/4/11</i></p>

REGULATION 55 Pa.Code §2600	VIOLATION	DATE COMPLIANCE VERIFIED BY	PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation as well as a plan to assure the violation does not recur)	DATE COMPLIANCE VERIFIED BY
202 The following procedures are prohibited: (1) Seclusion, defined as involuntary confinement of a resident in a room from which the resident is physically prevented from leaving, is prohibited. (2) Aversive conditioning, defined as the application of startling, painful or noxious stimuli, is prohibited. (3) Pressure point techniques, defined as the application of pain for the purpose of achieving	On 4/1/2011, Haloperidol (1mg/1-2 pills each evening as needed for agitation) was prescribed for Resident #1. The home requested an order to change the medication, stating that Resident #1 "is experiencing episodes of agitation in the daytime as well as the evening." The doctor changed the order on 4/8/2011 to Haldol (1mg/TID PRN). The home's progress notes for Resident #1 on 6/20/2011 at 1100 hours reads "Resident increased Agitation regarding family. Gave PRN Haldol with effect @ 1400. More calm. Went for a walk outside.  <div style="text-align: center; padding: 10px;">                         PCH Division                          Central Region Field Office                           JUL 29 2011   <b>RECEIVED</b> </div>	<p style="font-size: 1.5em;"><i>7/28/11</i></p>	Resident #1's haldol prn order was reviewed with the MD and was discontinued on 7/12/11.  All resident medical records were reviewed by the Personal Care Administrator to ensure there was no use of chemical restraints.  Each month the MAR's and the MD orders will be reviewed by the LPN to ensure no chemical restraints are utilized.  An audit has been developed to monitor for the use of chemical restraints. This audit will be completed weekly x4, then monthly x 2 by the LPN/designee and will be reported at the quarterly QA	<p style="font-size: 1.5em;"><i>NSC</i></p> <p style="font-size: 1.5em;"><i>8/4/11</i></p>

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SIGNATURE OF LEGAL ENTITY <i>Aue Boone</i>	DATE 7/28/11	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION <i>Neil L. Cozy</i>	DATE 8/4/11

REGULATION 55 Pa.Code §2600	VIOLATION	DATE COMPLIANCE VERIFIED BY	PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	DATE COMPLIANCE VERIFIED BY
<p>compliance, is prohibited.</p> <p>(4) A chemical restraint, defined as use of drugs or chemicals for the specific and exclusive purpose of controlling acute or episodic aggressive behavior, is prohibited.</p> <p>(5) A mechanical restraint, defined as a device that restricts the movement or function of a resident or portion of a resident's body, is prohibited.</p> <p>(6) A manual restraint, defined as a hands-on physical means that restricts, immobilizes or</p>				

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reduces a resident's ability to move his arms, legs, head or other body parts freely, is prohibited.				