



**COMMONWEALTH OF PENNSYLVANIA  
DEPARTMENT OF PUBLIC WELFARE**

**11 Stanwix Street  
Room 230  
Pittsburgh, Pennsylvania 15222**

**ADULT RESIDENTIAL LICENSING**

Phone: (412) 565-5616/5614  
Toll Free: 1-888-322-3664  
Fax: (412) 565-5633/565-2840  
[www.dpw.state.pa.us](http://www.dpw.state.pa.us)

Mailing Date: **SEP 15 2011**

Ms. Loriann Putzier, Chief Operating Officer  
Tithonus Greensburg, LP  
c/o Integracare Corporation  
6600 Brooktree Court, Suite 100  
Wexford, Pennsylvania 15090

RE: Newhaven Court at Lindwood  
100 Freedom Way  
Greensburg, Pennsylvania 15601

Dear Ms. Putzier:

As a result of the Department of Public Welfare's licensing inspection on July 5, 2011, of the above personal care home, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed Violation Report were found.

All violations specified on the enclosed Violation Report must be corrected by the dates specified on the Violation Report and continued compliance with 55 Pa.Code Ch. 2600 must be maintained. As soon as each violation is corrected, notify the Department's Regional Office of Adult Residential Licensing so that compliance can be verified.

Sincerely,

A handwritten signature in black ink that reads "Janine Wenzig" with a stylized flourish at the end.

Janine Wenzig  
Regional Licensing Administrator

Enclosure(s)


**VIOLATION REPORT**  
**PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600**

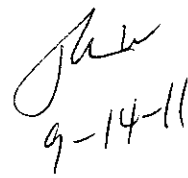
P. 005

FAX No. 724 853 2525

New Haven Lynwood

SEP/14/2011/WED 08:31 AM


NAME AND ADDRESS OF PERSONAL CARE HOME NEWHAVEN COURT AT LINDWOOD, 100 FREEDOM WAY GREENSBURG, PA 15601		CURRENT LICENSE NUMBER 429360	
INSPECTION DATES (Include all dates of the inspection) 07/05/2011		REGIONAL REPRESENTATIVE Lisa V. Flinger-Alman	
PRINTED NAME AND TITLE OF LEGAL ENTITY REPRESENTATIVE SIGNING PLAN OF CORRECTION (Required on FIRST PAGE only unless multiple representatives produce the plan)			
SIGNATURE OF LEGAL ENTITY	DATE	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION	DATE
			9-17-11

REGULATION 55 Pa.Code §2600	VIOLATION	DATE COMPLIANCE VERIFIED BY	PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	DATE COMPLIANCE VERIFIED BY
42c A resident shall be treated with dignity and respect.	On 8/12/11 at approximately 5:00pm while residents on the secure dementia unit were seated for dinner, resident #1 was agitated and was telling others to shut up. Staff person A spoke to resident in a disrespectful manner, stating "We would all be better if you shut up."  <b>Western Region</b>  SEP 14 2011  <b>Adult Residential Licensing</b>	June 13, 2011    June 23, 2011	On June 13, 2011, the Executive Director received a report of suspected Resident Rights violation concerning resident # 1. The Executive Director conducted a thorough investigation into the allegation. The Department of Welfare, Area on Aging and the resident's family were notified of the incident. The suspected employee was suspended pending the investigation. The allegation of a Resident Right violation was substantiated and the employee was terminated.  On June 23, 2011, the Executive Director conducted in-services with all staff members to review the policies and procedures regarding Resident Rights and Resident Abuse Reporting, and the requirement of immediately reporting all alleged or suspected incidences directly to the Executive Director.	 9-14-11

See page 1A

**VIOLATION REPORT**  
**PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600**

Page 1 A of 1

NAME AND ADDRESS OF PERSONAL CARE HOME NEWHAVEN COURT AT LINDWOOD, 100 FREEDOM WAY GREENSBURG, PA 15601		CURRENT LICENSE NUMBER 429360	
INSPECTION DATES (Include all dates of the inspection) 07/05/2011		REGIONAL REPRESENTATIVE Lisa V. Flimmer-Alman	
PRINTED NAME AND TITLE OF LEGAL ENTITY REPRESENTATIVE SIGNING PLAN OF CORRECTION (Required on FIRST PAGE only unless multiple representatives produce the plan)			
SIGNATURE OF LEGAL ENTITY	DATE	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION 	DATE 9-14-11

REGULATION 55 Pa.Code §2600	VIOLATION	DATE COMPLIANCE VERIFIED BY	PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	DATE COMPLIANCE VERIFIED BY
42c A resident shall be treated with dignity and respect.	On 6/12/11 at approximately 5:00pm while residents on the secure dementia unit were seated for dinner, resident #1 was agitated and was telling others to shut up. Staff person A spoke to resident in a disrespectful manner, stating "We would all be better if you shut up."	Immediately and Ongoing	The Executive Director will continue to review and discuss the communities' orientation materials, policies, procedures, and Employee Handbook that addresses the Older Adult Protective Services Act. This includes the definition of Resident Rights and the immediate reporting of suspected Resident Rights violations. This training is part of new employee orientation and annual training.	
	<b>Western Region</b>  SEP 14 2011  Adult Residential Licensing			

P. 006

FAX No. 724 853 2525

SEP/14/2011/WED 08:31 AM New Haven Lynwood