



COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF PUBLIC WELFARE
PO BOX 2675
HARRISBURG, PENNSYLVANIA 17102-1810

ADULT RESIDENTIAL LICENSING
Central Region Field Office
1401 North 7th Street
Harrisburg, Pennsylvania 17102-1810

PHONE: (717) 772-4673
FAX: (717) 783-3956
Toll Free: 1-800-882-1885

CERTIFIED MAIL – RETURN RECEIPT REQUESTED
MAILING DATE: July 20, 2011

Mrs. Catherine C. Rowe, President/Administrator
Hillside Rest Home, Inc.
P.O. Box 552
Blue Ridge Summit, Pennsylvania 17214

RE: Hillside Personal Care
1175 Old Waynesboro Pike
Fairfield, Pennsylvania 17320

Dear Mrs. Rowe:

As a result of the Department of Public Welfare's licensing inspection on June 9, 2011, of the above personal care home, a violation with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed Violation Report was found.

The violation specified on the enclosed Violation Report must be corrected by the dates specified on the Violation Report and continued compliance with 55 Pa.Code Ch. 2600 must be maintained. As soon as the violation is corrected, notify the Department's Regional Office of Adult Residential Licensing so that compliance can be verified.

Sincerely,

A handwritten signature in cursive script that reads "Gloria Emick".

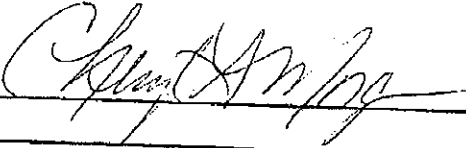
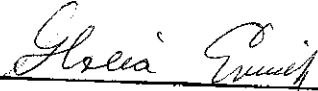
Gloria Emick
Regional Licensing Administrator

Enclosure(s)

VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

p.2

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NAME AND ADDRESS OF PERSONAL CARE HOME HILLSIDE PERSONAL CARE, 1175 OLD WAYNESBORO PIKE FAIRFIELD, PA 17320		CURRENT LICENSE NUMBER 348750	
INSPECTION DATES (Include all dates of the inspection) 06/09/2011		REGIONAL REPRESENTATIVE Denny Granahan	
PRINTED NAME AND TITLE OF LEGAL ENTITY REPRESENTATIVE SIGNING PLAN OF CORRECTION (Required on FIRST PAGE only unless multiple representatives produce the plan) Cheryl Morgan Ass't Admin			
SIGNATURE OF LEGAL ENTITY 	DATE 7/15/11	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION 	DATE 7-19-11

REGULATION 55 Pa.Code §2600	VIOLATION	DATE COMPLIANCE VERIFIED BY	PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	DATE COMPLIANCE VERIFIED BY
42c A resident shall be treated with dignity and respect.	On 6/4/2011, resident #1 throw his/her medication on the floor. Staff person A yelled at resident #1 to pick them up off of the floor. By speaking loudly in a harsh tone demanding that the resident pick up the medication, staff person A treated the resident in an undignified and disrespectful manner.	6/9/11 + 6/14/11 On-going	Staff Person A was in-serviced on residents rights and abuse. Staff person A received training in alternative choices for handling difficult residents in a calm respectful manner. On going residents we will be randomly interviewed on how they feel they are being treated. If needed more trainings will occur. If in-service is not effective staff will be discharged.	Steps have been taken to correct violation; full compliance is not verifiable 7/19/11 Date Initials (DPW)

RECEIVED TIME JUL 15 7:48PM