





COMMONWEALTH OF PENNSYLVANIA  
DEPARTMENT OF PUBLIC WELFARE  
PO BOX 2675  
HARRISBURG, PENNSYLVANIA 17105-2675

ADULT RESIDENTIAL LICENSING

PHONE: (717) 783-3670  
FAX: (717) 783-5662

JUL 12 2011

Mr. Jerome Perry, President  
Pacona Corporation  
Glucolodge  
Box 1416, RD 1, Kemmertown Road  
Stroudsburg, Pennsylvania 18360

Dear Mr. Perry:

As a result of the Department of Public Welfare's licensing inspection on May 25, 2011 of the above personal care home, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed Violation Report were found.

All violations specified on the enclosed Violation Report must be corrected by the dates specified on the Violation Report and continued compliance with 55 Pa.Code Ch. 2600 must be maintained. As soon as each violation is corrected, notify the Department's Regional Office of Adult Residential Licensing so that compliance can be verified.

A regular license is being issued based on the enclosed Violation Report. Your license is enclosed.

Sincerely,

A handwritten signature in black ink, appearing to read "R. Melusky".

Ronald Melusky  
Acting Director

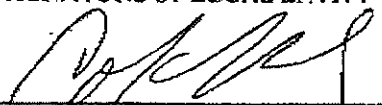

Enclosures  
License  
Violation Report

VIOLATION REPORT  
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

NAME AND ADDRESS OF PERSONAL CARE HOME GLUCC LODGE, BOX 1416 RD 1 KEMMERTOWN RD STROUDSBURG, PA 18360		CURRENT LICENSE NUMBER 241720	
INSPECTION DATES (include all dates of the inspection) 05/25/2011		REGIONAL REPRESENTATIVE Betty Bloch, Ryan Novak	
PRINTED NAME AND TITLE OF LEGAL ENTITY REPRESENTATIVE SIGNING PLAN OF CORRECTION (Required on FIRST PAGE only unless multiple representatives produce the plan) <i>Caroline Reitz Admin.</i>			
SIGNATURE OF LEGAL ENTITY <i>[Signature]</i>	DATE 7-1-11	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION <i>[Signature]</i>	DATE 7-1-11

REGULATION 55 Pa.Code §2600	VIOLATION	DATE COMPLIANCE VERIFIED BY	PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	DATE COMPLIANCE VERIFIED BY
42x A resident has the right to a system to safeguard a resident's money and property.	On 5/25/11 at 11:45am staff person A, who is the administrator, opened the red lockbox which was supposed to contain the funds it manages for residents who request it. When this staff person opened the box to review the funds with the inspector, the funds were missing. This staff person did not know they were missing and promptly notified the police and owner of the facility. The home did not safeguard these funds residents entrusted to it. The home does not have a written policy on how it will safeguard resident s' money and property. The owner of the facility voluntarily stated he will reimburse all residents' funds missing from this lockbox at the time of this inspection.	7/1/11	<p>A policy has been written and has been applied to new admissions regarding safeguarding resident's money and property. All current residents will be counselled on the home policy regarding cash &amp; valuables by July 1st of, 2011.</p> <p>The 6 residents that have been effected have been reimbursed, (please see attachments).</p> <p>Residents have access to there money M-F</p> <p>Administrator will check to ensure residents funds and valuables that are kept by the home are checked weekly.</p> <p>The lock box has been placed in a secured location.</p>	<p><i>DCU</i></p> <p>7-1-11</p>

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PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600


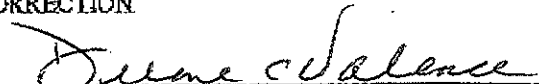
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51 Criminal history checks and hiring policies shall be in accordance with the Older Adult Protective Services Act (35 P. S. §§ 10225.101—10225.5102) and 6 Pa. Code Chapter 15 (relating to protective services for older adults).  Hiring, retention and utilization of staff persons shall be in accordance with the Older Adult Protective Services Act (35 P. S. §§ 10225.101—10225.5102) and 6 Pa. Code Chapter 15	<p>The copies of the criminal history background checks for employees of Compassionate Care Hospice of Northwestern PA (d/b/a Compassionate Care Hospice), who provide hospice services to resident #1, were not completed on the required PA State Police Request for Criminal Record Check form (SP4-164), or via the e-patch system. They were completed by a third party agency, CSS, Inc.</p> <p>Ancillary staff person B, hired 12/17/10, did not have an FBI criminal history background check completed within one year prior to or within 90 days after the date of hire, in accordance with the OAPSA. Review of this staff person's record indicated s/he was employed in North Carolina in 2009. In addition, s/he has unsupervised access to residents while completing housekeeping duties in their rooms.</p>	<p>7/1/11</p> <p>5-25-2011</p>	<p>We had a background on all Compassionate Care Hospice staff that came to the home. Compassionate Care Hospice sent in the forms, but not the sp4-164 forms Administrator called hospice &amp; they faxed over the required forms right away.</p> <p>Administrator will check all backgrounds on Agency's that come in to the home to be sure that they are the correct sp4-164 forms.</p> <p>Before agency staff are able to provide service to the residents criminal backgrounds need to be supplied FBI criminal history background check has been completed by another facility. Administrator was aware of this at the time, but put it aside and was then overlooked.</p> <p>Administrator had successfully obtained FBI records forms from the other facility on the same day of inspection. To avoid this being overlooked in the future the Administrator will add the FBI background check to the new employee's checklist.</p>	<p>Steps have been taken to correct violation; full compliance is not verifiable</p> <p>Date: 7-1-11 Initials: DPW</p>

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VIOLATION REPORT  
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

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(relating to protective services for older adults) and other applicable regulations.				<i>See previous page 2 of 13</i>

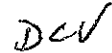
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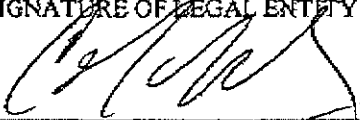

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65g Direct care staff persons, ancillary staff persons, substitute personnel and regularly-scheduled volunteers shall be trained annually in the following areas: (1) Fire safety completed by a fire safety expert or by a staff person trained by a fire safety expert. (2) Emergency preparedness procedures and recognition and response to crises and emergency situations. (3) Resident rights (under these	Staff person C did not receive the required 2010 annual training in accident and fall prevention, as reviewed with staff person A, who is the administrator. Staff person C's date of hire was 10/16/00.	5-25-2011	Staff member C has been here since the year 2000, and each year she had participated in all training. Staff member C, stated that she did receive the training but must have not signed in at the time of training. Staff member C received fall & accident training on 5/5/11 by Bayada nursing (see attached)  Staff person C will be rescheduled to receive annually training for accident & fall training for 2011  Administrator will check all training papers at time of training to make sure all staff has signed in appropriately.	 7-1-11

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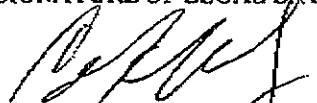

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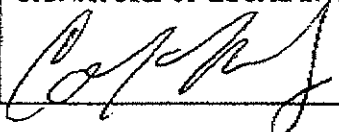

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regulations). (4) The Older Adult Protective Services Act (35 P. S. §§ 10225.101—10225.5102). (5) Falls and accident prevention. (6) New population groups that are being served at the home that were not previously served, if applicable.				See previous page 4


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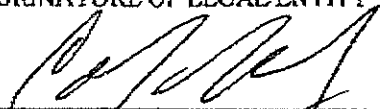
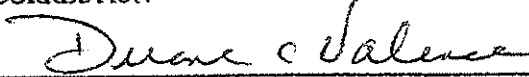
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81b Wheelchairs, walkers, prosthetic devices and other apparatus used by residents shall be clean, in good repair and free of hazards.	The L-shaped grab/assist bar was not attached to the upper portion of resident #2's bed which caused a space of approximately 5" between the mattress and the side of the grab/assist bar which posed a possible safety hazard to this resident.  Repeated Violations: 05/18/2010	6/30/11	Grab bar has been re-enforced to the resident #2's bed during the time of inspection.  Maintenance will assure that all grab bars will be re-enforced to the beds at time of residents admission.  Administrator has in-service housekeepers and staff on looking for assist bars to assure that they are safe & secured daily. We also added that to the check list regarding checking for grab bars that they are safe and secured  Administrator will check residents grab bars weekly to assure they are secured	DCV 7-1-11

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82c Poisonous materials shall be kept locked and inaccessible to residents unless all of the residents living in the home are able to safely use or avoid poisonous materials.	A 16 fluid-ounce plastic bottle of Hydrogen Peroxide was found stored on the top of resident #3's night table. The label on this bottle stated, "If swallowed, get medical help or contact a Poison Control Center right away". The door to this bedroom was unlocked and accessible to other residents in the home. Staff person A stated no residents in the home are assessed to have unsupervised access to poisonous materials.	5-25-2011	<p>Administrator has educated the resident and resident family regarding poisonous materials in the rooms.</p> <p>An addendum has been added to the admission agreement to inform residents and resident's family's on bringing in and holding onto poisonous materials and/or medication.</p> <p>Housekeeper while cleaning the room will observe the room for any poison control products and / or medication.</p> <p>Administrator will randomly check residents room to ensure no poisonous item are in residents rooms</p> <p>Administrator will remind residents at residents council meeting and staff at monthly staff meeting regarding poison materials.</p>	<p>Steps have been taken to correct violation; full compliance is not verifiable</p> <p>Date 7-1-11 Initials (DPW) </p>

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89a The home shall have hot and cold water under pressure in each bathroom, kitchen and laundry area to accommodate the needs of the residents in the home.	In the bathroom adjoining bedroom #s A-14 and A-15, the hot water temperature measured 81.3° Fahrenheit at 1:15pm. At 2:50pm it was re-measured and registered 82.0° Fahrenheit. The temperatures in the bathrooms adjoining other bedrooms in this area of the home measured over 105° Fahrenheit.	5-26-11	Maintenance cleaned the faucet screen and the water temperature was then measured at 110 degrees F.  Maintenance Staff will utilize a check list to check water temps. at random location in the home monthly and provide a copy of the check list to administrator once a month.  Maintenance Staff will let administrator know if there is a lack of hot water in anyone location	Dev 7-1-11

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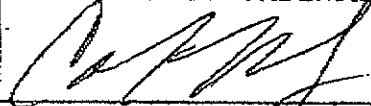
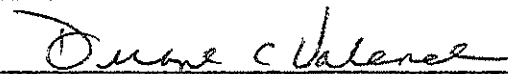
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103e Food served and returned from an individual's plate may not be served again or used in the preparation of other dishes. Leftover food shall be labeled and dated.	The following items were found in the homes Penn walk in freezer in the kitchen out of their original container, not labeled and dated: <ul style="list-style-type: none"> <li>• 1 bag of meatballs</li> <li>• 1 bag of breaded chicken</li> <li>• 5 bags of French fries</li> <li>• 1 bag of grilled chicken</li> </ul>	5-25-11	<p>All bags were dated, but because of the damp surroundings the marker was smudged and not legible.</p> <p>Inspector had kitchen staff place legible dates on bags during the time of inspection.</p> <p>Kitchen staff will use proper tools to label and date all frozen foods before placing in freezer.</p> <p>Kitchen manger will be responsible to check all food items to assure they are properly labeled and dated</p> <p>Kitchen manger will check all food labels weekly when all food supplies are received.</p>	<p>DeV</p> <p>7-1-11</p>

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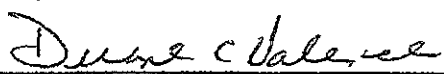
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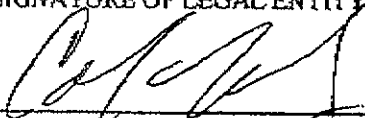
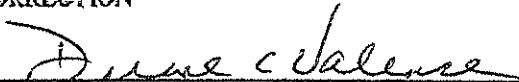
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105g2 Lint shall be cleaned from the vent duct and internal and external ductwork of clothes dryers according to the manufacturer's instructions.	The two dryer duct vents that exit the building in the employee parking lot have large accumulations of lint. The side walk and grass area under the vents have piles of lint on the ground.	5-25-2011	Maintenance had a monthly schedule to clean the dryer duct vents. Ironically, the day of inspection was the day he had the cleaning of the dryer duct vents on his schedule.  Maintenance cleaned the dryer duct vents at time of inspection. after this Maintenance now scheduled to clean outside vents biweekly bases and document that cleaning of vents occurred  administrator will receive documents to assure vents are cleaned monthly	Dec 7-1-11

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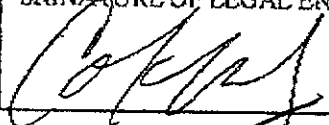

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141a A resident shall have a medical evaluation by a physician, physician's assistant or certified registered nurse practitioner documented on a form specified by the Department, within 60 days prior to admission or within 30 days after admission.	The initial medical evaluation dated 3/28/11 for resident #4 admitted 2/11/11 was not completed within 30 days after admission.	5-25-11	<p>Administrator overlooked the date on the medical evaluation for resident #4.</p> <p>Administrator will use a check list to assure that all new medical evaluations are completed timely per regulations.</p> <p>D.O.N. will also double check the check list for all new admissions to also assure all new residents medical evaluations are completed timely.</p> <p>Administrator will make a print out on a monthly basis of all medical evaluation &amp; dates &amp; will be given to the director of nursing. The director of nursing can then double check to make sure all is up to date.</p>	DCU 7-1-11

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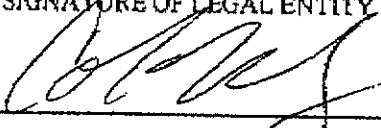
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183c Prescription medications, OTC medications and CAM stored in a refrigerator shall be kept in an area or container that is locked.	The refrigerator in the maintenance room that contains resident's medications is unlocked and accessible to staff members who are not trained to pass medications. The refrigerator contained the following resident medications: <ul style="list-style-type: none"> <li>• Lorazepam Oral Concentrate</li> <li>• 2 Vials of Lantus</li> <li>• 1 Vial of Novolog</li> <li>• 1 Vial of Humalog</li> <li>• 1 Vial of Levemir</li> <li>• 3 Boxes of Comfort Paks</li> </ul>	5-25-11	The door to the maintenance room is kept locked at all times.  An additional lock was placed on the refrigerator door itself at time of inspection. All Med Tech have been trained on the importance of keeping refrigerator door locked and not used for anything besides medication.  Administrator will check daily to assure staff keeps refrigerator door locked at all times.  The Med Tech are to be the only ones that have the key.	<p align="center">Steps have been taken to correct violation; full compliance is not verifiable</p> <p>Date <u>7-1-11</u> Initials (DPW) <u>DPV</u></p>

VIOLATION REPORT  
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NAME AND ADDRESS OF PERSONAL CARE HOME GLUCO LODGE, BOX 1416 RD 1 KEMMERTOWN RD STROUDSBURG, PA 18360		CURRENT LICENSE NUMBER 241720	
INSPECTION DATES (Include all dates of the inspection) 05/25/2011		REGIONAL REPRESENTATIVE Betty Bloch, Ryan Novak	
PRINTED NAME AND TITLE OF LEGAL ENTITY REPRESENTATIVE SIGNING PLAN OF CORRECTION (Required on FIRST PAGE only unless multiple representatives produce the plan)			
SIGNATURE OF LEGAL ENTITY 	DATE 7-1-11	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION Diane C. Valence	DATE 7-1-11

REGULATION 55 Pa.Code §2600	VIOLATION	DATE COMPLIANCE VERIFIED BY	PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	DATE COMPLIANCE VERIFIED BY
183e Prescription medications, OTC medications and CAM shall be stored in an organized manner under proper conditions of sanitation, temperature, moisture and light and in accordance with the manufacturer's instructions.	The following loose pills were found in the homes medication cart: <ul style="list-style-type: none"> <li>• 1 violet oblong Synthroid</li> <li>• 1 brown round Senna tablet</li> <li>• 1 white round Tylenol</li> </ul>	5-25-11	Loose medication was picked up and destroyed at time of inspection.  Administrator has assigned 2 Med Techs to check medication cart at time of each shift change  In addition to the med techs, the director of nursing will check the medication cart for loose pills regularly.	DCV 7-1-11