



COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF PUBLIC WELFARE
Norristown State Hospital
1001 Sterigere Street
Bldg 2 Rm. 161
Norristown, Pennsylvania 19401

ADULT RESIDENTIAL LICENSING

1-866-711-4115
610-270-1137

CERTIFIED MAIL – RETURN RECEIPT REQUESTED
Mailing Date: August 3, 2011

Ms. Pansey L. Clarke, R.N., President
Accolades Senior Care
1023 Cherry Street 1st Floor
Philadelphia, Pennsylvania 19107

RE: Accolades Senior Care
246 Melrose Avenue
East Lansdowne, Pennsylvania 19050

Dear Ms. Clarke:

As a result of the Department of Public Welfare's licensing inspection on May 25, 2011 of the above personal care home, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed Violation Report were found.

All violations specified on the enclosed Violation Report must be corrected by the dates specified on the Violation Report and continued compliance with 55 Pa.Code Ch. 2600 must be maintained. As soon as each violation is corrected, notify the Department's Regional Office of Adult Residential Licensing so that compliance can be verified.

Sincerely,

Chevon Mitchell
Chevon Mitchell
Regional Licensing Administrator

Enclosure(s)
Violation Report

VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

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| NAME AND ADDRESS OF PERSONAL CARE HOME ACCOLADES SENIOR CARE, 246 MELROSE AVENUE EAST LANSDOWNE, PA 19050 | | CURRENT LICENSE NUMBER 135711 | |
| INSPECTION DATES (Include all dates of the inspection) 05/25/2011 | | REGIONAL REPRESENTATIVE Patricia Adams, Jesse Hummel | |
| PRINTED NAME AND TITLE OF LEGAL ENTITY REPRESENTATIVE SIGNING PLAN OF CORRECTION (Required on FIRST PAGE only unless multiple representatives produce the plan) <i>Yves Opperman, Administrator</i> | | | |
| SIGNATURE OF LEGAL ENTITY <i>[Signature]</i> | DATE <i>7/26/2011</i> | REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION <i>[Signature]</i> | DATE <i>8/2/11</i> |

| REGULATION 55 Pa.Code §2600 | VIOLATION | DATE BY WHICH CORRECTION WILL BE COMPLETED | PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur) | | DATE COMPLIANCE VERIFIED BY |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------|
| 16c The home shall report the incident or condition to the Department's personal care home regional office or the personal care home complaint hotline within 24 hours in a manner designated by the Department. Abuse reporting shall also follow the guidelines in § 2600.15 (relating to abuse reporting covered by law). | On or about 5/11/11, resident #1 attempted suicide by standing in the middle of the street and waiting for an approaching car to strike them down. The home did not submit an incident report to the Department. | <i>7/26/2011</i> | <i>Although the resident was redirected immediately, without incident, the staff has been informed to report all incidents no matter how minor it may seem. In future, the Charge Nurse will ensure that incidents are reported in compliance with State Regulations. The Charge Nurse will also ensure good communication with Direct Care Staff daily through rounds and through the communication book.</i> | <p style="font-size: small; margin: 0;">Steps have been taken to correct violation; full compliance is not verifiable</p> <p style="font-size: small; margin: 0;">Date <i>8/2/11</i> Initials (DPW) <i>[Signature]</i></p> | |