

COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF PUBLIC WELFARE

CERTIFICATE OF COMPLIANCE

This Certificate is hereby granted to PITTSTON HEAVENLY MANOR, INC.
LEGAL ENTITY

To operate PITTSTON HEAVENLY MANOR
NAME OF FACILITY OR AGENCY

Located at 51 NORTH MAIN STREET, PITTSTON, PA 18640
(COMPLETE ADDRESS OF FACILITY OR AGENCY)

ADDRESS OF SATELLITE SITE _____ ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE _____ ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE _____ ADDRESS OF SATELLITE SITE

To provide Personal Care Homes
TYPE OF SERVICE(S) TO BE PROVIDED

The total number of persons which may be cared for at one time may not exceed 55
or the maximum capacity permitted by the Certificate of Occupancy, whichever is smaller. (MAXIMUM CAPACITY)

Restrictions: _____

This certificate is granted in accordance with the Public Welfare Code of 1967, P.L. 31, as amended, and Regulations

55 Pa.Code Chapter 2600: Personal Care Homes
(MANUAL NUMBER AND TITLE OF REGULATIONS)

and shall remain in effect from July 12, 2011 until July 12, 2012,
unless sooner revoked for non-compliance with applicable laws and regulations.

No: 218690

Robert E. Robinson

ISSUING OFFICER

R. C. King

DIRECTOR

NOTE: This certificate is issued for the above site(s) only and is not transferable and should be posted in a conspicuous place in the facility.

PW 628 - 01/11



COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF PUBLIC WELFARE
PO BOX 2675
HARRISBURG, PENNSYLVANIA 17105-2675

ADULT RESIDENTIAL LICENSING

JUL 12 2011

PHONE: (717) 783-3670
FAX: (717) 783-5662

Mr. Frank Minelli, Owner
Pittston Heavenly Manor, Inc.
Pittston Heavenly Manor
51 North Main Street
Pittston, Pennsylvania 18640

Dear Mr. Minelli:

As a result of the Department of Public Welfare's licensing inspection on May 24, 2011 of the above personal care home, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed Violation Report were found.

All violations specified on the enclosed Violation Report must be corrected by the dates specified on the Violation Report and continued compliance with 55 Pa.Code Ch. 2600 must be maintained. As soon as each violation is corrected, notify the Department's Regional Office of Adult Residential Licensing so that compliance can be verified.

A regular license is being issued based on the enclosed Violation Report. Your license is enclosed.

Sincerely,

A handwritten signature in black ink, appearing to read 'R. Melusky', with a long horizontal stroke extending to the right.

Ronald Melusky
Acting Director

Enclosures
License
Violation Report

VIOLATION REPORT
 PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

NAME AND ADDRESS OF PERSONAL CARE HOME PITTSTON HEAVENLY MANOR, 51 NORTH MAIN STREET PITTSTON, PA 18640		CURRENT LICENSE NUMBER 218691	
INSPECTION DATES (Include all dates of the inspection) 05/24/2011		REGIONAL REPRESENTATIVE Ann O'Haire, Meriann O'Malley	
PRINTED NAME AND TITLE OF LEGAL ENTITY REPRESENTATIVE SIGNING PLAN OF CORRECTION (Required on FIRST PAGE only unless multiple representatives produce the plan) <i>Frank Minelli</i>			
SIGNATURE OF LEGAL ENTITY <i>Frank Minelli</i>	DATE 6-22-11	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION <i>Duane C Valence</i>	DATE 6-24-11

REGULATION 55 Pa.Code §2600	VIOLATION	DATE COMPLIANCE VERIFIED BY	PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	DATE COMPLIANCE VERIFIED BY
54a Direct care staff persons shall have the following qualifications: (1) Be 18 years of age or older, except as permitted in subsection (b). (2) Have a high school diploma, GED or active registry status on the Pennsylvania nurse aide registry. (3) Be free from a medical condition, including drug or alcohol addiction, that would limit direct care staff persons from providing necessary personal care	Staff person A had an official transcript from Stratford Career Institute stating that this staff person had acquired a high school diploma from this program. This home study program does not fill the requirement for a state sponsored High School or GED program and is not an acceptable qualification. RECEIVED JUN 16 2011 SCRANTON FIELD OFFICE Adult Residential Licensing	5-29-11	<i>In the future the administrator will make sure all employees have the proper GED or diploma. The staff person has enrolled in GED program. The home will ensure a GED or High school diploma will be in place by first week of August</i>	Steps have been taken to correct violation; full compliance is not verifiable Date: 6/24/11 Initials: (DVM)

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SIGNATURE OF LEGAL ENTITY <i>Sarah Kimmel</i>	DATE 6-22-11	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION <i>Duane Valencia</i>	DATE 6-24-11

REGULATION 55 Pa.Code §2600	VIOLATION	DATE COMPLIANCE VERIFIED BY	PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	DATE COMPLIANCE VERIFIED BY
services with reasonable skill and safety.			<i>Staff person A has apply for her NED and will work being supervised until she passes her NED and she has 6 months to complete. And Admin will follow up and when she has her NED the Admin will fax a copy to DPW office.</i>	<i>See previous page 1 of 14</i>

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SIGNATURE OF LEGAL ENTITY <i>Janet Kinell</i>	DATE 6-22-11	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION <i>Dune C. Valance</i>	DATE 6-24-11


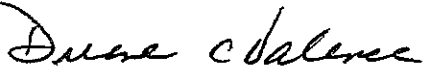
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57d At least 75% of the personal care service hours specified in subsections (b) and (c) shall be available during waking hours.	<p>The calculation of waking hours on 5/15/2010 for staff coverage for the home required a total of 53 hours based on the home's census of 52 residents and 1 resident with mobility issues. The home's waking hours were required to have 39.75 hours and the total waking hours was a total of 37.0 hours. The home was short 2.75 hours</p> <p>The home did not have the required waking staff hours based on the home's census of 52 residents and 1 resident who is immobile on 5/22/11. The home had a total of 53.5 hours and 37.5 waking hours. The home is required to have a total of 39.5 waking hours. The home was short 2 hours for their waking hours.</p>	5-29-11	<p>In the future there will be enough workers on to cover the wake hours for all the residents. At the time there was a call off on that day the last minute. The Admin and supervisor will mean there will be an on call person every day in case a staff member should call off so the work hours will be covered outside sleeping hours.</p>	<p>Steps have been taken to correct violation; full compliance is not verifiable Date: 6-22-11 Initials (DPW): <i>DPW</i></p>

VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600



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SIGNATURE OF LEGAL ENTITY <i>Suzanne M. Mill</i>	DATE 6-22-11	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION <i>Duane C. Valence</i>	DATE 6-24-11

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65e Direct care staff persons shall have at least 12 hours of annual training relating to their job duties.	Direct care staff worker C (hired 6/7/08) did not complete the required 12 hours of annual training for the training year of 1/1/10 to 12/31/10. Staff person C had a record of completing 10 hours of direct care staff training hours for this time period.	5-29-11	<p><i>In the future all staff will have their proper hours of training for the year.</i></p> <p><i>At the time this staff member had just came back from suffering from a stroke</i></p> <p><i>By June 27</i></p>	<p><i>See page 14 of 14</i></p>


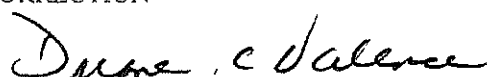
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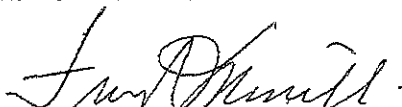
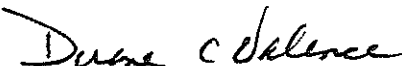
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85a Sanitary conditions shall be maintained.	<p>*The white tile wall underneath the sink in the corner of the kitchen was covered with a black, moist substance that appeared to be a combination of mildew and dirt. There was also dirt and water on the floor in this area.</p> <p>*There was also visible dirt on the floor in the opposite corner of the kitchen, especially underneath the metal work table that is located to the left of a Continental refrigerator.</p> <p>*The area behind the stove had a large amount of dust and dirt alongside and directly behind it. The cabinets to the left of the door were sticky and dirt was visible on the doors interior and exterior surfaces.</p> <p>*A 2 foot by 2 foot cardboard box full of plastic forks was found in front of the food service window leading into the dining room. The box had obviously been wet in the past, and the left side of it was ripped. The plastic forks inside were visibly dirty and had splash spots where various liquids fell on them.</p> <p style="margin-top: 20px;">Repeated Violations: 11/19/2010</p>	5-29-11	<p><i>All area that were noted during the inspection on the violation were scrubbed and cleaned and items were discarded during time of inspection on May 24 and May 25.</i></p> <p><i>Kitchen staff were retrained on cleanliness of kitchen area a copy of this memo will be sent to DPN office.</i></p> <p><i>In future Admin will ensure these areas are kept clean at all times.</i></p>	DCV 6-24-11

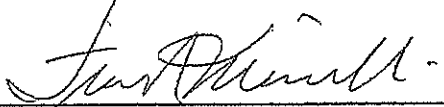

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95 Furniture and equipment shall be in good repair, clean and free of hazards.	<p>There were 4 inoperable major appliances in the home's kitchen. Two dishwasher, an ice machine, and a Continental brand stainless steel upright refrigerator. The interiors of both dishwashers had food particles and undissolved soap in them.</p> <p>The refrigerator had a mildew odor, and the wire racks inside white and light green substances on them. The ice cube machine had also been inoperable. During interview, Staff member D said that broken appliances and clutter in the kitchen made it difficult to clean effectively.</p> <p>Repeated Violations: 11/19/2010</p>	6-21-11	<p><i>All dishwasher and ice makers were discarded. Refrig. was repaired by repair person on 6-21-11. A copy of this will repair will be sent to DPH office.</i></p> <p><i>In the future Admin Kitchen staff and supervisor will insure refry are in good working condition and clean at all times.</i></p>	Dev 6-24-11

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PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600


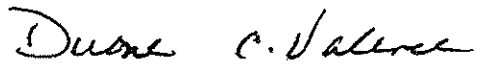
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103c Food shall be protected from contamination while being stored, prepared, transported and served.	Unopened cases of pineapple juice and cranberry syrup and an opened box of bananas were sitting on the floor next to the pantry. A large, blue plastic garbage can sat to the left of these boxes, and the garbage can lid was sitting on top of the food items.	5-29-11	<p><i>At time of inspection all food & drink items were taken up from floor and put in the proper place off the floor. Garbage can lid was placed and hallway clean.</i></p> <p><i>In the future look an inspection will be conducted on 5-24-11 and 5-25-11 for the look a copy will be sent to DPH office</i></p> <p><i>In the future look kitchen staff and Admin will make sure food and drink items are not on floor and Garbage lid is kept on can</i></p>	DCV 6-24-11

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103d Food shall be stored off the floor.	Unopened cases of pineapple juice and cranberry syrup and an opened box of bananas were sitting on the floor next to the pantry.	5-29-11	<p><i>The cases of Juice were disposed of and the kitchen staff will make sure all food is stored properly and away from the floor.</i></p> <p><i>Cooks had an inservice on food placement and cross contamination.</i></p> <p><i>In future cooks and kitchen staff and admin will insure food is kept off floor. Forward photo will be sent to DPW office.</i></p>	DCU 6-24-11



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103i Outdated or spoiled food or dented cans may not be used.	<p>Chips and pretzels were placed in two round, plastic containers. Cellophane wrap loosely covered each bowl, but neither container had a date indicating freshness or when the original container was opened.</p> <p>A large bag of veal patties were found in the home's freezer. The patties had been removed from their original container and were not dated for freshness.</p>	5-24-11	<p>At time of inspection chips & pretzels were put in proper containers and dated. Veal patties were discarded.</p> <p>Cook had memo on 5-24-11 and 5-25-11 a copy will be sent to DPH office.</p> <p>In the future cook kitchen staff and Adman will insure all food items are in proper containers and properly dated.</p>	DCU 6-24-11

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SIGNATURE OF LEGAL ENTITY <i>Scott A. Minelli</i>	DATE 6-22-11	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION <i>Diane C. Valence</i>	DATE 6-24-11



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144c2 The location of a smoking room or outside smoking area shall be a safe distance from heat sources, hot water heaters, combustible or flammable materials and away from common walkways and exits.	The home had evidence of smoking near the front entrance of the facility along the entrance walkway. The home had a countless number of cigarettes butts that were lying on the ground along this common walkway.	5-29-11	<p><i>In the future</i> The home will have an inserver for staff an smoking regulation by 6-30-11 a copy will be sent to DPW office a couple of residents were consulted about their smoking in the common areas and told about the house rule</p> <p><i>In the future</i> Staff and supervisor will have smoking area and Admin will ensure smoking is kept to proper areas</p>	<p>Steps have been taken to correct violation; full compliance is not verifiable Date <i>6/22/11</i> Initials (DPW) <i>DCV</i></p>

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186a Each prescription medication shall be prescribed in writing by an authorized prescriber. Prescription orders shall be kept current.	The home did not have on hand for Resident #1, Triamcinoione 0.1% cream, for diagnosis of rash - applied to the affected area two times a day. This prescription had expired and the home failed to have the resident's physician renew this prescription. The doctor did not discontinue this medication.	5-29-11	<p>The home on 5-24-11 resident #1 cream was refilled on script on 5-24-11. Resident doctor said to keep using the cream for resident #1</p> <p>The home reviewed the 2 medications supervisor to check med cart clearly and order meds for the proper time and to ensure all meds are current in the home</p> <p>The adm/den/inf/bed team will do random med checks weekly to ensure all meds are current in the future</p>	DGV 6-24-11

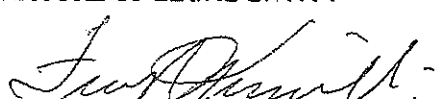

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SIGNATURE OF LEGAL ENTITY <i>John A. Murrell</i>	DATE 6-22-11	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION <i>Doreen C. Valence</i>	DATE 6-24-11

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187d The home shall follow the directions of the prescriber.	<p>Resident #2's Humalog Insulin 10 ml vial to be given as per scale daily. This vial was opened on 4/9/11 and the manufacture direction is to discard after 28 days if not used.</p> <p>Resident #3 Humalog Insulin 10 ml vial to be given as per scale daily. Resident #3's vial of Humalog insulin was opened 3/2/11 and the manufactures direction states to discard vial if opened and unsued after 28 days.</p>	5-29-11	<p>The home was given the 2 med supervisor on the importance on dating and labeling all insulin vials. It is opened and to discard if outdated.</p> <p>In the future the med supervisor will label the bottles with start and finish date and also make a note on the MAR's of the start and finish date. Admin and denials will also check that it is properly done weekly.</p>	DCV 6-24-11

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224a A determination shall be made within 30 days prior to admission and documented on the Department's preadmission screening form that the needs of the resident can be met by the services provided by the home.	Resident # 4's (hired 05/04/2011), did not have a preadmission screen completed prior to her admission to the home. The Department's preadmission screening form was found in the resident's record, but the only information recorded on the form was the date of 05/04/11 and the signature of staff member "F".	5-29-11	<p style="font-size: 1.2em; margin: 0;"><i>Resident #4 Pre admission screening was completed by the homes design on 5-24-2011</i></p> <p style="font-size: 1.2em; margin: 0;"><i>In the future Admin/design/supervisor will complete the pre admission screen timely, completely and correctly; and will be double checked by Admin/design and supervisor to ensure it is complete, timely and correct.</i></p>	DCU 6-24-11

VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

NAME AND ADDRESS OF PERSONAL CARE HOME PITTSTON HEAVENLY MANOR, 51 NORTH MAIN STREET PITTSTON, PA 18640		CURRENT LICENSE NUMBER 218691	
INSPECTION DATES (Include all dates of the inspection) 05/24/2011		REGIONAL REPRESENTATIVE Ann O'Haire, Meriam O'Malley	
PRINTED NAME AND TITLE OF LEGAL ENTITY REPRESENTATIVE SIGNING PLAN OF CORRECTION (Required on FIRST PAGE only unless multiple representatives produce the plan)			
SIGNATURE OF LEGAL ENTITY 	DATE 6-22-11	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION 	DATE 6-24-11

REGULATION 55 Pa.Code §2600	VIOLATION	DATE COMPLIANCE VERIFIED BY	PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	DATE COMPLIANCE VERIFIED BY
251b The entries in a resident's record shall be permanent, legible, dated and signed by the staff person making the entry.	The home used corrective fluid on page 12 of a document entitled "Codicil for Personal Care homes" in Resident #5's record. Corrective fluid was also used on Resident #5's "inventory of personal belongings" sheet. Many pages in the residential contract of Resident #6 were illegible due to copying issues.	5-29-11	<p>The Home Admin and Design were reminded all entries will be permanent legible dated and signed and no white-out will be used at any time.</p> <p>In the future Admin and Design will ensure no white-out will be used and all entries will be permanent & legible.</p>	DCV 6-24-11