

COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF PUBLIC WELFARE

CERTIFICATE OF COMPLIANCE

This Certificate is hereby granted to ALBRIGHT CARE SERVICES

LEGAL ENTITY

To operate RIVERVIEW MANOR

NAME OF FACILITY OR AGENCY

Located at 3201 RIVER ROAD, LEWISBURG, PA 17837

(COMPLETE ADDRESS OF FACILITY OR AGENCY)

ADDRESS OF SATELLITE SITE _____ ADDRESS OF SATELLITE SITE _____

ADDRESS OF SATELLITE SITE _____ ADDRESS OF SATELLITE SITE _____

ADDRESS OF SATELLITE SITE _____ ADDRESS OF SATELLITE SITE _____

To provide Personal Care Homes

TYPE OF SERVICE(S) TO BE PROVIDED

The total number of persons which may be cared for at one time may not exceed 100
or the maximum capacity permitted by the Certificate of Occupancy, whichever is smaller. (MAXIMUM CAPACITY)

Restrictions: _____

This certificate is granted in accordance with the Public Welfare Code of 1967, P. L. 31, as amended, and Regulations

55 Pa.Code Chapter 2600: Personal Care Homes

(MANUAL NUMBER AND TITLE OF REGULATIONS)

and shall remain in effect from May 18, 2011 until May 18, 2012,
unless sooner revoked for non-compliance with applicable laws and regulations.

No: 202980

Robert E. Robinson

ISSUING OFFICER

R. C. King

DIRECTOR

NOTE: This certificate is issued for the above site(s) only and is not transferable
and should be posted in a conspicuous place in the facility.

PW 628 - 01/11



COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF PUBLIC WELFARE
PO BOX 2675
HARRISBURG, PENNSYLVANIA 17105-2675

ADULT RESIDENTIAL LICENSING

MAY 18 2011

PHONE: (717) 783-3670
FAX: (717) 783-5662

Ms. Jacaqualine Dancho, Treasurer
Albright Care Services
90 Maplewood Drive
Lewisburg, Pennsylvania 17837

RE: Riverview Manor
3201 River Road
Lewisburg, Pennsylvania 17837

Dear Ms. Dancho:

As a result of the Department of Public Welfare's licensing inspection on April 28, 2011 of the above personal care home, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed Violation Report were found.

All violations specified on the enclosed Violation Report must be corrected by the dates specified on the Violation Report and continued compliance with 55 Pa.Code Ch. 2600 must be maintained. As soon as each violation is corrected, notify the Department's Regional Office of Adult Residential Licensing so that compliance can be verified.

A regular license is being issued based on the enclosed Violation Report. Your license is enclosed.

Sincerely,

A handwritten signature in black ink, appearing to read 'R Melusky'.

Ronald Melusky
Acting Director

Enclosures
License
Violation Report

VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa. Code Chapter 2600

NAME AND ADDRESS OF PERSONAL CARE HOME RIVERVIEW MANOR, 3201 RIVER ROAD LEWISBURG, PA 17837		CURRENT LICENSE NUMBER 202980	
INSPECTION DATES (Include all dates of the inspection) 04/28/2011		REGIONAL REPRESENTATIVE Ryan Novak, Leslie Patton	
PRINTED NAME AND TITLE OF LEGAL ENTITY REPRESENTATIVE SIGNING PLAN OF CORRECTION (Required on FIRST PAGE only unless multiple representatives produce the plan) <p align="center"><i>Melissa Bowersox</i></p>			
SIGNATURE OF LEGAL ENTITY <i>Melissa Bowersox Admin</i>	DATE 5-11-11	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION <i>Diane Valencia</i>	DATE 5-13-11

REGULATION 55 Pa. Code §2600	VIOLATION	DATE COMPLIANCE VERIFIED BY	PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	DATE COMPLIANCE VERIFIED BY
54a Direct care staff persons shall have the following qualifications: (1) Be 18 years of age or older, except as permitted in subsection (b). (2) Have a high school diploma, GED or active registry status on the Pennsylvania nurse aide registry. (3) Be free from a medical condition, including drug or alcohol addiction, that would limit direct care staff persons from providing necessary personal care	Direct care staff person D (hired 4/19/10) does not have a high school diploma, GED, or active registry status on the Pennsylvania nurse aid registry. The staff person has been retained beyond the 30-day provisional hiring period pending receipt of the required documentation.	4-29-11 <i>per Adm MB</i>	Direct Care Staff person (D) provided high School Diploma. (see attached) Administrator will verify prior to hiring staff that regulation 54A is met. Administrator will add to quality management plan.	Dev 5-13-11
	RECEIVED MAY 31 2011 SCRANTON FIELD OFFICE Adult Residential Licensing	4-29-11	Per tele call w/ Adm MB. The Home's Human Resources Dept will be responsible to ensure all required employee documentation is secured prior to employee hire date. The administrator will be responsible to do a double check of all new hires for the Home to ensure all documentation required by this regulation is available in the employee's record in order to insure future compliance. @CV 5-13-11	

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REGULATION 55 Pa.Code §2600	VIOLATION	DATE COMPLIANCE VERIFIED BY	PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	DATE COMPLIANCE VERIFIED BY
services with reasonable skill and safety.				<i>See previous page of 15 doc</i>

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65b Within 40 scheduled working hours, direct care staff persons, ancillary staff persons, substitute personnel and volunteers shall have an orientation that includes the following: (1) Resident rights. (2) Emergency medical plan. (3) Mandatory reporting of abuse and neglect under the Older Adult Protective Services Act (35 P. S. §§ 10225.101—10225.5102). (4) Reporting of reportable incidents	Staff person D (hired 4/19/10) did not complete orientation regarding resident rights, the home's emergency medical plan, mandatory reporting of abuse, and reportable incidents and conditions which is to be completed within the first 40 hours of work.	4-29-11 <i>per Adm M.B.</i>	Staff person (D) completed orientation regarding resident rights, the home's emergency medical plan, mandatory reporting of abuse, and reportable incidents and conditions. (See attached) Administrator will assure all staff hired have the training in regulation 65B within 40 scheduled working hours. Administrator will add to quality management plan.	DCU 5-13-11
		4-29-11	<i>Per tele call w/ administrator M.B. The administrator's administrative Assistant will also do a double check to make sure a 11 employee training is completed timely per regulation DCU 5-13-11</i>	

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				<i>See previous page 3 of 15 DCV</i>

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65d Direct care staff persons hired after April 24, 2006, may not provide unsupervised ADL services until completion of the following: (1) Training that includes a demonstration of job duties, followed by supervised practice. (2) Successful completion and passing the Department-approved direct care training course and passing of the competency test. (3) Initial direct care staff person training to include the	Staff person E (hired 4/4/11) did not complete the Department-approved online direct care staff person course and competency test which is to be completed prior to performing unsupervised ADL services.	4-29-11 <i>for Adm M.B.</i>	Staff person E completed the Direct Care Staff person course and competency test on 4-29-11. (See attached) Administrator will assure all direct care staff meet regulation 65 D prior to performing unsupervised care. Administrator will add to quality management plan.	DCV 5-13-11
		4-29-11	<i>for Tele call w/ Administrator M.B. this date. Administrative Assistant will do a double check of all new employee training to ensure training is completed timely. Administrator will also monitor all new hire training.</i> DCV 5-13-11	

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following: (i) Safe management techniques. (ii) ADLs and IADLs. (iii) Personal hygiene. (iv) Care of residents with dementia, mental illness, cognitive impairments, mental retardation and other mental disabilities. (v) The normal aging-cognitive, psychological and functional abilities of individuals who are older. (vi) Implementation of the initial assessment, annual				<i>See previous page 5/15/11 DCU</i>

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assessment and support plan. (vii) Nutrition, food handling and sanitation. (viii) Recreation, socialization, community resources, social services and activities in the community. (ix) Gerontology. (x) Staff person supervision, if applicable. (xi) Care and needs of residents with special emphasis on the residents being served in the home. (xii) Safety management and hazard prevention.				<i>See prior page 5 of 15 DCU</i>

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(xiii) Universal precautions. (xiv) The requirements of this chapter. (xv) Infection control. (xvi) Care for individuals with mobility needs, such as prevention of decubitus ulcers, incontinence, malnutrition and dehydration, if applicable to the residents served in the home. (6) Smoke detectors and fire alarms. (7) Telephone use and notification of emergency services.				<i>See prior page 5 of 15 DCV</i>

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88a Floors, walls, ceilings, windows, doors and other surfaces shall be clean, in good repair and free of hazards.	Resident # 1's bathroom contained a pink oval rug outside the bathtub. The rug does not have a slip resistant backing, which poses a fall risk.	4-28-11 <i>Res. Adm M.B.</i>	-The pink oval rug in resident room # 1's bathroom was removed on 4/28/11. Administrator will do quarterly checks on all resident rooms to be sure the PCU is meeting regulatory compliance. Administrator will add to quality management plan.	
		4-28-11	Per Tele Call w/ Adm M.B. on 5-13-11 Housekeeping and direct care staff will be responsible to do daily checks of all resident areas and bathrooms to ensure there are no items needing repairs or any items that create a hazard for residents. Residents and staff made aware of the need to not have rugs w/ that slip resistant backing present in resident rooms and bathrooms. <i>DCV 5/13/11</i>	

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91 Telephone numbers for the nearest hospital, police department, fire department, ambulance, poison control center, municipal emergency management agency and personal care home complaint hotline shall be posted on or by each telephone with an outside line.	The following resident rooms do not have the updated personal care complaint hotline number posted on or near the phones: • 1, 6, 10, 13, 23, 37, & 73	4-29-11 per Adm M.B.	Resident rooms 1, 6, 10, 13, 23, 37, 73 have the updated Personal Care complaint Hotline number posted in their rooms. (See attached)	
		4-29-11	Per tele call w/ Administrator M.B. this date 5-13-11. Direct care staff and Housekeeping to monitor Resident Telephones daily to ensure that all phone numbers required by this regulation are present by or posted near each phone with an outside telephone line. Any missing phone numbers or missing posted cards with the required phone numbers will be brought to the attention of the administrator immediately and required phone numbers will be posted immediately. DCV 5-13-11	DCV 5-13-11

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103i Outdated or spoiled food or dented cans may not be used.	The following items stored in the "True" brand freezer located in the home's kitchen were not dated when opened: - 1 bag of "Lamb Weston" brand diced seasoned potatoes - 1 plastic bag of breaded chicken breasts - 1 plastic bag of "Monarch" brand mixed vegetables	4-28-11 <i>Per Admin M.B.</i>	The "Monarch" mixed vegetables were disposed of 4/28/11 and the diced Potatoes and chicken breasts were dated 4/28/11. Administrator will do monthly audits in the kitchen to be sure the PCH is meeting regulation 103i. Administrator will add to quality management plan.	DCU 5-13-11
		4-28-11	Per telephone call with adm. M.B. this date, Administrator stated the Food Services manager will do daily checks of all Refrigerators and Freezers to ensure that all food items are properly dated as to when the food items were opened.	

Administrator will check all food storage areas monthly to ensure food items are dated.
DCU 5-13-11

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132g Fire drills shall be held on different days of the week, at different times of the day and night, not routinely held when additional staff persons are present and not routinely held at times when resident attendance is low.	Administrator F and staff person G stated ancillary staff persons from the neighboring nursing facility routinely assist personal care home staff with fire drills conducted during waking-hours.	5-11-11 <i>Per Adm MB.</i>	Fire drills will be conducted utilizing staff present in the PCH. Monthly Fire drills will be monitored by the PCH Administrator to ensure appropriate staff are participating.	Steps have been taken to correct violation; full compliance is not verifiable Date: 5/13/11 Initials (DPW): <i>DCV</i>
		5-11-11	Per tele call w/ Adm. MB this date. Fire drills will only be conducted utilizing staff from the Personal Care Home who are routinely scheduled to work the specific work shift when UNANNOUNCED monthly Fire Drills are held in the facility. DCV 5-13-11	

VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

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REGULATION 55 Pa.Code §2600	VIOLATION	DATE COMPLIANCE VERIFIED BY	PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	DATE COMPLIANCE VERIFIED BY
182b Prescription medication that is not self-administered by a resident shall be administered by one of the following: (1) A physician, licensed dentist, licensed physician's assistant, registered nurse, certified registered nurse practitioner, licensed practical nurse or licensed paramedic. (2) A graduate of an approved nursing program functioning under the direct supervision of a professional nurse who is present in the home.	Staff person H completed the initial medication administration training on 1/23/10. The Annual Practicum to be completed by 1/23/11 was not completed in its entirety due to only 2 of 4 required Medication Administration Record reviews being completed and only 1 of 2 required Medication Administration Observations being completed. Staff person <input checked="" type="checkbox"/> routinely administers medication but is not properly trained to do so.	4-29-11 <i>for Adm. M.B.</i>	Staff person H was retrained in medication administration in compliance with regulation 182 b on 4/29/11. (See attached) Administrator will do quarterly reviews on Annual practicums to be sure they are completed in accordance with the medication training program. Administrator will add to Quality management plan.	Steps have been taken to correct violation; full compliance is not verifiable Date: 5-13-11 Initials: DCD
		4-29-11	<i>Per Tele call this date w/ Administrator M.B. The STAFF Educator who is a qualified medication trainer AND the LPN who is the trained Annual Practicum Trainer will be responsible to ensure timely Annual Trainings. STAFF not trained timely will be prohibited from performing medication administration to residents - Dec 5, 13-14</i>	

VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

NAME AND ADDRESS OF PERSONAL CARE HOME RIVERVIEW MANOR, 3201 RIVER ROAD LEWISBURG, PA 17837		CURRENT LICENSE NUMBER 202980	
INSPECTION DATES (Include all dates of the inspection) 04/28/2011		REGIONAL REPRESENTATIVE Ryan Novak, Leslie Patton	
PRINTED NAME AND TITLE OF LEGAL ENTITY REPRESENTATIVE SIGNING PLAN OF CORRECTION (Required on FIRST PAGE only unless multiple representatives produce the plan)			
SIGNATURE OF LEGAL ENTITY <i>Melissa Bowers Admin.</i>	DATE 5-11-11	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION <i>Duane C. Valence</i>	DATE 5-13-11

REGULATION 55 Pa.Code §2600	VIOLATION	DATE COMPLIANCE VERIFIED BY	PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	DATE COMPLIANCE VERIFIED BY
(3) A student nurse of an approved nursing program functioning under the direct supervision of a member of the nursing school faculty who is present in the home. (4) A staff person who has completed the medication administration training in 190 for the administration of oral; topical; eye, nose and ear drop, prescription medications; insulin injections and epinephrine injections for insect bites or other allergies.	<div style="font-size: 2em; font-weight: bold; margin-bottom: 10px;">RECEIVED</div> <div style="font-size: 1.2em; font-weight: bold; margin-bottom: 10px;">MAY 31 2011</div> <div style="font-weight: bold;">SCRANTON FIELD OFFICE Adult Residential Licensing</div>			<i>See previous page 14 of 15 DCV</i>