

COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF PUBLIC WELFARE

CERTIFICATE OF COMPLIANCE

This Certificate is hereby granted to EQUITY HOUSING CORPORATION

To operate WILLOW VIEW HOME

Located at 204 HERRVILLE ROAD, WILLOW STREET, PA 17584

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

To provide Personal Care Homes

The total number of persons which may be cared for at one time may not exceed 24
or the maximum capacity permitted by the Certificate of Occupancy, whichever is smaller.

Restrictions: _____

This certificate is granted in accordance with the Public Welfare Code of 1967, P.L. 31, as amended, and Regulations

55 Pa.Code Chapter 2600: Personal Care Homes

and shall remain in effect from May 13, 2011 until May 13, 2012,
unless sooner revoked for non-compliance with applicable laws and regulations.

No: 322280

Robert E. Robinson
ISSUING OFFICER

[Signature]
DIRECTOR

NOTE: This certificate is issued for the above site(s) only and is not transferable and should be posted in a conspicuous place in the facility.



COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF PUBLIC WELFARE
PO BOX 2675
HARRISBURG, PENNSYLVANIA 17105-2675

ADULT RESIDENTIAL LICENSING

MAY 16 2011

PHONE: (717) 783-3670
FAX: (717) 783-5662

Mr. Michael Reinhart, President
Equity Housing Corporation
P.O. Box 219
Willow Street, Pennsylvania 17584

RE: Willow View Home
204 Herrville Road
Willow Street, Pennsylvania 17584

Dear Mr. Reinhart:

As a result of the Department of Public Welfare's licensing inspection on April 14, 2011 of the above personal care home, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed Violation Report were found.

All violations specified on the enclosed Violation Report must be corrected by the dates specified on the Violation Report and continued compliance with 55 Pa.Code Ch. 2600 must be maintained. As soon as each violation is corrected, notify the Department's Regional Office of Adult Residential Licensing so that compliance can be verified.

A regular license is being issued based on the enclosed Violation Report. Your license is enclosed.

Sincerely,

A handwritten signature in black ink, appearing to read 'R. Melusky', with a long horizontal flourish extending to the right.

Ronald Melusky
Acting Director

Enclosures
License
Violation Report

VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

NAME AND ADDRESS OF PERSONAL CARE HOME WILLOW VIEW HOME, 204 HERRVILLE ROAD WILLOW STREET, PA 17584		CURRENT LICENSE NUMBER 322280	
INSPECTION DATES (Include all dates of the inspection) 04/14/2011		REGIONAL REPRESENTATIVE Denny Granahan, Rebecca Reil	
PRINTED NAME AND TITLE OF LEGAL ENTITY REPRESENTATIVE SIGNING PLAN OF CORRECTION (Required on FIRST PAGE only unless multiple representatives produce the plan)			
SIGNATURE OF LEGAL ENTITY <i>Michael Reinhardt</i>	DATE 4/28/11	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION <i>Cybil Bomberg</i>	DATE 5/4/11

REGULATION 55 Pa.Code §2600	VIOLATION	DATE COMPLIANCE VERIFIED BY	PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	DATE COMPLIANCE VERIFIED BY
25c13 (13) Written information on the resident's rights and complaint procedures as specified in § 2600.41 (relating to notification of rights and complaint procedures).	The contracts for all residents do not include complaint procedures.	4-28-11 (2) 5-75-11 (2)	Willow View Home has prepared an addendum to the homes contract to include verification by signature that the resident and if applicable the designated person has received and understands our complaint procedures (for existing residents) Willow View's admission contract has been updated to include the receipt of our complaint procedure. This procedure will be explained during the resident's admission to the home. To ensure continued compliance. See attached sheets <i>All residents will receive an updated contract with all required information including complaint procedures. CB 5/4/11</i>	Steps have been taken to correct violation; full compliance is not verifiable <i>5/4/11</i> Date Initials (DPW)

PCH Division
Central Region Field Office

MAY 2 - 2011

RECEIVED

VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

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REGULATION 55 Pa.Code §2600	VIOLATION	DATE COMPLIANCE VERIFIED BY	PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	DATE COMPLIANCE VERIFIED BY
42e A resident shall have access to a telephone in the home to make calls in privacy. Nontoll calls shall be without charge to the resident.	The home rules state that no telephone calls are allowed after 10:00 p.m.	4-28-11 ⁽²⁾ 5/15/11 ⁽²⁾	Willow View Home has reviewed all home rules and as a result, removed the home rule concerning the resident's access to the telephone. Our house rules have been updated to exclude this rule. See attached <i>All residents will be provided with a copy of the home rules which will also be explained to the resident. Residents will be permitted to use the phone in accordance with the home rules.</i>	
Steps have been taken to correct violation; full compliance is not verified.				
Date <u>5/4/11</u> Initials (DPV) <u>CB</u>				

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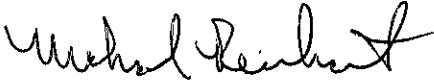
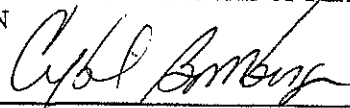
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42l A resident has the right to furnish his room and purchase, receive, use and retain personal clothing and possessions.	The home rules state that no televisions or radios are allowed after 10:00 p.m. and there will be no televisions or radios played during mealtimes. This violates the rights of residents that supply their own televisions in their room.	4/28/11	Willow View Has rewritten this rule to read as follows: Willow view encourages all televisions and radios to be either turned off or down to a level at does not interfere with any other residents right of quiet enjoyment by 10 PM. We also encourage the use of wireless headsets.	5/4/11 OB
		5/15/11	<i>Residents will be given a copy of the revised home rules and will be educated in the home rules.</i>	Steps have been taken to correct violation; full compliance is not verifiable Date Initials (DPW)



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SIGNATURE OF LEGAL ENTITY 	DATE 4/20/11	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION 	DATE 5/4/11

REGULATION 55 Pa.Code §2600	VIOLATION	DATE COMPLIANCE VERIFIED BY	PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	DATE COMPLIANCE VERIFIED BY
183e Prescription medications, OTC medications and CAM shall be stored in an organized manner under proper conditions of sanitation, temperature, moisture and light and in accordance with the manufacturer's instructions.	On 4/14/2011, Novolog mix 70/30, was opened on 3/1/2011 and still being used. The instructions on the medication say use within 28 days of opening.	5/15/11 Ⓢ	All staff will be retrained on the length of time from the opening of an insulin bottle until it must be destroyed. We have received a print out containing all the different insulin's and appropriate discard dates. This will be posted in our medication area and inside our insulin box. We are also working with our Pharmacy to initiate an automatic order system to have new supplies delivered 7 days prior to the discard date. See Attached	Steps have been taken to correct violation; full compliance is not verified. 5/4/11 CB Date Initials (DPW)

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187d The home shall follow the directions of the prescriber.	Resident #1 has a physician's order for Fluticasone 50 mcg nasal spray, 1 spray each nostril BID for allergic rhinitis. the medication was last used on 4/5/2011. The home reported that the pharmacy would not fill the prescription because the resident's insurance would not cover it until later in the month of April.	5/15/11 	<p>Resident has agreed to allow our med techs to administer ██████ nose spray to ensure proper dosage. Our medication policy is being updated to include: If a resident cannot ^{cannot} supply or afford their medication ^{cannot} we will be issued ^{cannot} We will work with the Lancaster Office of Aging, Department of Public Welfare, and any other agency to obtain alternative placement.</p> <p>medications prescribed for the resident. Medication errors will be reported as required by regulation. All attempts to secure medications will be made. In the event that medications can not be obtained by all possible avenues, or if medication changes cannot resolve issues, it may become necessary to seek alternate placement</p>	<p>Steps have been taken to correct violation; full compliance is not verifiable</p> <p>5/5/11  Date Initials (DPW)</p>

as a result of not being able to meet the resident's needs. 5/5/11