



COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF PUBLIC WELFARE
100 LACKAWANNA AVENUE
ROOM 330, SCRANTON STATE OFFICE BUILDING
SCRANTON, PENNSYLVANIA 18503-1923

ADULT RESIDENTIAL LICENSING

PHONE: (570) 963-3209
1-800-833-5095
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CERTIFIED MAIL – RETURN RECEIPT REQUESTED
MAILING DATE: June 9, 2011

Thomas and Diane Fulmer
Fulmers Personal Care Home
201 Woodward Avenue
Lock Haven, Pennsylvania 17745

Dear Mr. and Mrs. Fulmer:

As a result of the Department of Public Welfare's licensing inspection on April 5, 2011 of the above personal care home, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed Violation Report were found.

All violations specified on the enclosed Violation Report must be corrected by the dates specified on the Violation Report and continued compliance with 55 Pa.Code Ch. 2600 must be maintained. As soon as each violation is corrected, notify the Department's Regional Office of Adult Residential Licensing so that compliance can be verified.

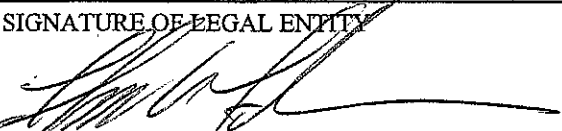
Sincerely,

Michelle Moskalczyk

Regional Licensing Administrator

Enclosure
Violation Report

VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

NAME AND ADDRESS OF PERSONAL CARE HOME FULMERS PERSONAL CARE HOME, 201 WOODWARD AVENUE LOCK HAVEN, PA 17745		CURRENT LICENSE NUMBER 347360	
INSPECTION DATES (Include all dates of the inspection) 04/05/2011		REGIONAL REPRESENTATIVE Betty Bloch, Leslie Patton, Mary Ann Domanski	
PRINTED NAME AND TITLE OF LEGAL ENTITY REPRESENTATIVE SIGNING PLAN OF CORRECTION (Required on FIRST PAGE only unless multiple representatives produce the plan) <i>Thomas A. Fulmer Owner</i>			
SIGNATURE OF LEGAL ENTITY 	DATE <i>5-27-11</i>	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION <i>Duane C. Valera</i>	DATE <i>5-27-11</i>

REGULATION 55 Pa.Code §2600	VIOLATION	DATE COMPLIANCE VERIFIED BY	PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	DATE COMPLIANCE VERIFIED BY
16c The home shall report the incident or condition to the Department's personal care home regional office or the personal care home complaint hotline within 24 hours in a manner designated by the Department. Abuse reporting shall also follow the guidelines in § 2600.15 (relating to abuse reporting covered by law).	<p>The home did not complete and submit to the Department the required Department's Reportable Incident and Condition Form regarding the alleged incident which occurred on, or about, 3/23/11 in which (discharged) resident #1 hit resident #2.</p> <p>In addition, approximately two weeks ago the local police were called into the home due to aggressive behaviors exhibited by (discharged) resident #1. The home failed to complete and submit to the Department the required Department's Reportable Incident and Condition Form regarding this incident which required the services of a law enforcement agency.</p>	<i>4-5-11</i>	<p>The incident report for resident #1 hitting resident #2 was faxed on 4/5/2011. Also on 4/5/2011a reportable incident form was completed and faxed for the incident requiring the services of the law enforcement agency for resident #1. Since that date we have completed and faxed the department's reportable incident forms on every reportable incident that has occurred. Five more reports have been faxed since 4/5/2011. In the future the administrators or the designee will complete and fax in a timely manner, a required reportable incident form for every incident and alleged incident.</p>	<p style="text-align: center;">Steps have been taken to correct violation; full compliance is not verifiable</p> <p style="text-align: center;"><i>DCPV</i></p> <p style="text-align: center;">Date <i>5-27-11</i> Initials (DPW)</p>

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SIGNATURE OF LEGAL ENTITY 	DATE 5-27-11	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION 	DATE 5-27-11


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15a The home shall immediately report suspected abuse of a resident served in the home in accordance with the Older Adult Protective Services Act (35 P. S. §§ 10225.701—10225.707) and 6 Pa. Code § 15.21—15.27 (relating to reporting suspected abuse) and comply with the requirements regarding restrictions on staff persons.	An alleged incident which occurred on, or about, 3/23/11 in which (discharged) resident #1 hit resident #2 was not reported to the Clinton County Area Agency on Aging, in accordance with the OAPSA.	4-8-11	On 4/8/2011 required reportable forms were completed and faxed to the Clinton County Area Agency on Aging. In the future, the administrators will notify, via phone and fax, the Clinton County Area Agency on Aging of all cases of abuse or alleged abuse. The blank reportable forms will be kept in a file folder on administrator C's desk, to act as a reminder.	<div style="writing-mode: vertical-rl; transform: rotate(180deg); font-size: small;"> Steps have been taken to correct violation; full compliance is not verifiable Date: 5-27-11 Initials (DPW): DCV </div>	

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42c A resident shall be treated with dignity and respect.	Staff person A was reprimanded by supervisory staff persons B, C, and D on six separate occasions within the past month for using foul language and saying rude comments to the residents.	4-11-11	Staff member A was dismissed on 4/11/11. In the future the administrators will continue to make known to our staff that it is unacceptable to use foul language and make rude comments to any resident. This will be discussed at our staff meeting on 6/6/11. As was done in this case, any staff member exhibiting any of the behaviors of staff member A will be subject to our discipline methods, which include warnings, suspensions and dismissal.	<div style="border: 1px solid black; padding: 5px; transform: rotate(-90deg); transform-origin: center;"> Steps have been taken to correct violation. Full compliance is not verified. Date: 5-27-11 Initials: (DPW) </div>

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101i A resident shall have access to his bedroom at all times.	Staff person C, who is the administrator, and staff person E both stated there have been times in which resident #3 is locked out of his/her bedroom from 7:30am - 8:15am in an effort to encourage the resident to attend breakfast.	<i>4-19-11</i>	Administrator C handed out and discussed a memo and a copy of the resident rights to all staff members on 4/19/11. See copy of memo and staff signatures showing that they received these items. An administrator or the designee will question the residents at our regular resident council meetings, to ensure that staff members are not locking any resident's door. At our 6/6/11 meeting, Staff member B will lead out in a discussion of other methods for encouraging residents to participate in mealtimes and activities throughout the day.	<i>DCV 5-27-11</i>