



**COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF PUBLIC WELFARE**

11 Stanwix Street
Room 230
Pittsburgh, Pennsylvania 15222

ADULT RESIDENTIAL LICENSING

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www.dpw.state.pa.us

Mailing Date: 9 2011

Ms. Loriann Putzier, Chief Operating Officer
Tithonus Lancaster, LP
C/O Integracare Corp.
6600 Brooktree Court, Suite 1000
Wexford, Pennsylvania 15090

RE: Magnolias of Lancaster
1870 Rohrestown Road
Lancaster, Pennsylvania 17601

Dear Ms. Putzier:

As a result of the Department of Public Welfare's licensing inspection on March 7, 2011 of the above personal care home, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed Violation Report were found.

All violations specified on the enclosed Violation Report must be corrected by the dates specified on the Violation Report and continued compliance with 55 Pa.Code Ch. 2600 must be maintained. As soon as each violation is corrected, notify the Department's Regional Office of Adult Residential Licensing so that compliance can be verified.

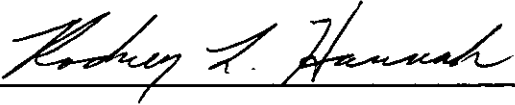

Sincerely,

A handwritten signature in cursive script that reads "Jill Pezzino".

Jill Pezzino
Regional Licensing Administrator

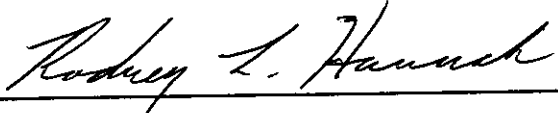
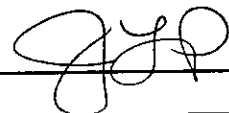
Enclosure(s)


VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

NAME AND ADDRESS OF PERSONAL CARE HOME MAGNOLIAS OF LANCASTER, 1870 ROHRESTOWN ROAD LANCASTER, PA 17601		CURRENT LICENSE NUMBER 322590	
INSPECTION DATES (Include all dates of the inspection) 03/07/2011		REGIONAL REPRESENTATIVE Alden Linhart, Denny Granahan	
PRINTED NAME AND TITLE OF LEGAL ENTITY REPRESENTATIVE SIGNING PLAN OF CORRECTION (Required on FIRST PAGE only unless multiple representatives produce the plan)			
SIGNATURE OF LEGAL ENTITY 	DATE 04-19-2011	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION 	DATE 4-22-11

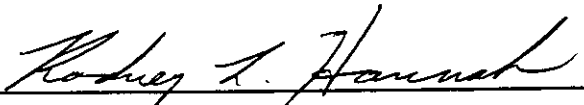

REGULATION 55 Pa.Code §2600	VIOLATION	DATE COMPLIANCE VERIFIED BY	PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	DATE COMPLIANCE VERIFIED BY
15a The home shall immediately report suspected abuse of a resident served in the home in accordance with the Older Adult Protective Services Act (35 P. S. §§ 10225.701—10225.707) and 6 Pa. Code § 15.21—15.27 (relating to reporting suspected abuse) and comply with the requirements regarding restrictions on staff persons.	On February 27 2011, an allegation of abuse against resident #1 was reported to staff person A in writing by staff member B as reported to him/her by direct staff person C. The home investigated the allegation of abuse which reportedly occurred on February 22, 2011. The incident report received by DPW was dated March 2, 2011. This exceeds the 24 hour mandatory reporting time frame required by OAPSA when there is an allegation of suspected abuse. <p style="text-align: center; font-size: 1.2em;">Western Region</p> <p style="text-align: center;">2 1 11</p> <p style="text-align: center;">Adult Residential Licensing</p>	03/02/2011 ON GOING	The Executive Director will continue to review and discuss the communities' orientation materials, chapter specific, and Employee Handbook that addresses the Older Adult Protective Services Act. This includes the definition of Resident Abuse and the immediate reporting of suspected abuse along with Resident Rights. This training is part of new employee orientation and annual training.	

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54a Direct care staff persons shall have the following qualifications: (1) Be 18 years of age or older, except as permitted in subsection (b). (2) Have a high school diploma, GED or active registry status on the Pennsylvania nurse aide registry. (3) Be free from a medical condition, including drug or alcohol addiction, that would limit direct care staff persons from providing necessary personal care	Direct care staff person D does not have a high school diploma, GED diploma, or active registration status on the Pennsylvania nurse aide registry. Western Region Adult Residential Licensing	03/28/2011 03/11/2011	54a During the complaint survey conducted March 7 th , it was discovered that Direct Care Staff member D's GED diploma, on file, was not accredited by the Pennsylvania Department of Education. On March 8, 2011 notice given to staff member D that enrollment into a PA Department of Education accredited GED program must be documented and completion of GED must be within the first 6 months of employment. Staff member provided documentation of enrollment on March 28, 2011. An audit of remaining staff members was conducted. No additional Non Pennsylvania Department of Education accredited GED's or High School diplomas were found.	Steps have been taken to correct violation; full compliance is not verifiable 4-22-11 Date  Initials (DPW)

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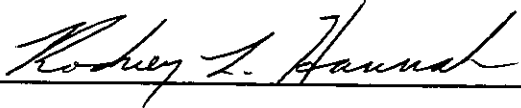
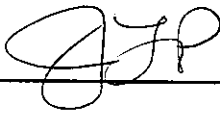
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services with reasonable skill and safety.	Western Region Adult Residential Licensing	03/07/2011 03/07/2011 ON GOING	The Executive Director and Administrative Assistant were educated to the list of non-accredited GED programs provided by the survey team along with the need to research all new hire GED's and diplomas to verify proper accreditation. As part of the communities new hire General Orientation, the Executive Director will review all GED's and diplomas prior to the start of direct care in the community.	

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SIGNATURE OF LEGAL ENTITY <i>Rodney L. Hannah</i>	DATE 04-19-2011	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION <i>JGP</i>	DATE 4-22-11



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202 The following procedures are prohibited: (1) Seclusion, defined as involuntary confinement of a resident in a room from which the resident is physically prevented from leaving, is prohibited. (2) Aversive conditioning, defined as the application of startling, painful or noxious stimuli, is prohibited. (3) Pressure point techniques, defined as the application of pain for the purpose of achieving	On February 22, 2011 resident #1 was physically restrained during incontinence care. Direct care staff members D, E and F were assisting the resident at bedtime. Western Region MAY 2 2011 Adult Residential Licensing	03/02/2011 6/30/11	202 On March 1, 2011, the Executive Director received a report of suspected abuse concerning resident # 1. The Executive Director conducted a thorough investigation into the allegation. The Department of Welfare, Area on Aging and the resident's family were notified of the incident. The suspected employee was suspended pending the investigation. The allegation of abuse was not substantiated and the employee was reinstated. <i>The home will assure that residents will not be physically restrained at any time including incontinence care. 4-25-11 JGP</i>	Steps have been taken to correct violation; full compliance is not verifiable Date <i>4-25-11</i> Initials (DPW) <i>JGP</i>

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compliance, is prohibited. (4) A chemical restraint, defined as use of drugs or chemicals for the specific and exclusive purpose of controlling acute or episodic aggressive behavior, is prohibited. (5) A mechanical restraint, defined as a device that restricts the movement or function of a resident or portion of a resident's body, is prohibited. (6) A manual restraint, defined as a hands-on physical means that restricts, immobilizes or	Western Region 21-2011 Adult Residential Licensing	03/23/2011 03/07/2011 ON GOING	Immediate training was conducted on March 2, 2011, by the Executive Director and March 3 rd by Director of Resident Care Services via in-services with all staff members to discuss Resident Rights, 2600.201 Safe Management Techniques, and Resident Abuse Reporting and the requirement of immediately reporting suspected abuse to a supervisor. On March 23, 2011 a mandatory General Staff meeting was held with the Director of Resident Care Services conducting an in-service on "How to Approach Difficult Residents" The Executive Director will continue to review and discuss the communities' orientation materials, chapter specific, and Employee Handbook that addresses the Older Adult Protective Services Act. This includes the definition of Resident Abuse and the immediate reporting of suspected abuse along with Resident Rights. This training is part of new employee	

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reduces a resident's ability to move his arms, legs, head or other body parts freely, is prohibited.				
Western Region Adult Residential Licensing				