

COMMONWEALTH OF PENNSYLVANIA  
DEPARTMENT OF PUBLIC WELFARE

# CERTIFICATE OF COMPLIANCE

This Certificate is hereby granted to C.R.O.S.S.,INC.

LEGAL ENTITY

To operate CUMBERLAND VISTA

NAME OF FACILITY OR AGENCY

Located at 1073 YORK ROAD, DILLSBURG, PA 17019

(COMPLETE ADDRESS OF FACILITY OR AGENCY)

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

To provide Personal Care Homes

TYPE OF SERVICE(S) TO BE PROVIDED

The total number of persons which may be cared for at one time may not exceed 8  
or the maximum capacity permitted by the Certificate of Occupancy, whichever is smaller.

(MAXIMUM CAPACITY)

Restrictions: \_\_\_\_\_

This certificate is granted in accordance with the Public Welfare Code of 1967, P.L. 31, as amended, and Regulations

55 Pa.Code Chapter 2600: Personal Care Homes

(MANUAL NUMBER AND TITLE OF REGULATIONS)

and shall remain in effect from April 21, 2011 until April 21, 2012,  
unless sooner revoked for non-compliance with applicable laws and regulations.

No: **310280**

*Robert E. Robinson*

ISSUING OFFICER

*R. C. King*

DIRECTOR

NOTE: This certificate is issued for the above site(s) only and is not transferable  
and should be posted in a conspicuous place in the facility.

PW 628 - 01/11



COMMONWEALTH OF PENNSYLVANIA  
DEPARTMENT OF PUBLIC WELFARE  
PO BOX 2675  
HARRISBURG, PENNSYLVANIA 17105-2675

ADULT RESIDENTIAL LICENSING

APR 08 2011

PHONE: (717) 783-3670  
FAX: (717) 783-5662

Mr. Jim Roberts, Director  
C.R.O.S.S., Inc.  
712 Pinola Road  
Shippensburg, Pennsylvania 17257

RE: Cumberland Vista  
1073 York Road  
Dillsburg, Pennsylvania 17019

Dear Mr. Roberts:

As a result of the Department of Public Welfare's licensing inspection on March 4, 2011 of the above personal care home, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed Violation Report were found.

All violations specified on the enclosed Violation Report must be corrected by the dates specified on the Violation Report and continued compliance with 55 Pa.Code Ch. 2600 must be maintained. As soon as each violation is corrected, notify the Department's Regional Office of Adult Residential Licensing so that compliance can be verified.

A regular license is being issued based on the enclosed Violation Report. Your license is enclosed.

Sincerely,

A handwritten signature in black ink, appearing to read 'R. Melusky', with a small flourish at the end.

Ronald Melusky  
Acting Director

Enclosures  
License  
Violation Report

VIOLATION REPORT  
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

NAME AND ADDRESS OF PERSONAL CARE HOME Cumberland Vista, 1073 York Road Dillsburg, PA 17019		CURRENT LICENSE NUMBER 310280	
INSPECTION DATES (Include all dates of the inspection) 03/04/2011		REGIONAL REPRESENTATIVE McKinley Rouse	
PRINTED NAME AND TITLE OF LEGAL ENTITY REPRESENTATIVE SIGNING PLAN OF CORRECTION (Required on FIRST PAGE only unless multiple representatives produce the plan) <i>Susan A. Flowers, Administrator</i>			
SIGNATURE OF LEGAL ENTITY <i>Susan A. Flowers</i>	DATE 3-24-11	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION <i>Blain Emick</i>	DATE 3/30/11

REGULATION 55 Pa.Code §2600	VIOLATION	DATE BY WHICH CORRECTION WILL BE COMPLETED	PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	DATE COMPLIANCE VERIFIED BY
103i Outdated or spoiled food or dented cans may not be used.	<ul style="list-style-type: none"> <li>At the time of the inspection, an undated, opened bag of bread was found in a drawer next to the kitchen stove.</li> <li>There were 3 bottles of syrup found in the pantry with expired dates.</li> </ul> <p>Repeated Violations: 01/27/2010</p> <p align="center">PCH Division Central Region Field Office</p> <p align="center">MAR 28 2011</p> <p align="center"><b>RECEIVED</b></p>	3-4-11  ongoing	<p>The 3 bottles of syrup were removed and disposed of the day of inspection. The bread was dated. It had just been received from Panera Bread on 3-2-11.</p> <p>Long Term Plan: A Bi-monthly home inspection Checklist (that was developed last inspection) will continue to be completed. In addition staff will be trained on 3-30-11 on Regulation 103i and also educated on "use-by" and "Best used by" dates using the attached resource. <del>It should be noted that the house parent had just gone through pantry and thought that these bottles had best use by dates on them.</del></p>	<p>Steps have been taken to correct violation; full compliance is not verifiable</p> <p>3/30/11 <i>AE</i></p> <p>Date Initials (DPW)</p>

**VIOLATION REPORT**  
**PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600**

NAME AND ADDRESS OF PERSONAL CARE HOME Cumberland Vista, 1073 York Road Dillsburg, PA 17019		CURRENT LICENSE NUMBER 310280	
INSPECTION DATES (Include all dates of the inspection) 03/04/2011		REGIONAL REPRESENTATIVE McKinley Rouse	
PRINTED NAME AND TITLE OF LEGAL ENTITY REPRESENTATIVE SIGNING PLAN OF CORRECTION (Required on FIRST PAGE only unless multiple representatives produce the plan) <i>Susan A. Flowers - Administrator</i>			
SIGNATURE OF LEGAL ENTITY <i>Susan A. Flowers</i>	DATE <i>3-24-11</i>	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION <i>Gloria Ewert</i>	DATE <i>3/30/11</i>

REGULATION 55 Pa.Code §2600	VIOLATION	DATE BY WHICH CORRECTION WILL BE COMPLETED	PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	DATE COMPLIANCE VERIFIED BY
103j Eating, drinking and cooking utensils shall be washed, rinsed and sanitized after each use by a method specified in 7 Pa. Code Chapter 46 Subchapter D (relating to equipment, utensils and linen).	The home's staff reported that the pots that are too large to be washed in the dishwasher are being hand washed, but not sanitized.	3-30-11  Ongoing	<p><i>Short Term Plan - Staff were made aware of possible violation on 3/16/11 during a staff meeting.</i></p> <p><i>Long Term Plan - Training will be conducted using the Attached Applicable codes &amp; serv safe material from Chapter 11- "Cleaning and sanitizing." This training will also be made part of orientation for new employees.</i></p> <p>The home will ensure that eating, drinking and cooking utensils are be washed, rinsed and sanitized after each use by a method specified in 7 Pa. Code Chapter 46 Subchapter D (relating to equipment, utensils and linen). - <i>BE</i></p>	<p>Steps have been taken to correct violation; full compliance is not verifiable</p> <p><i>7/31/11</i></p> <p>Date Initials (DPW)</p>

VIOLATION REPORT  
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

NAME AND ADDRESS OF PERSONAL CARE HOME Cumberland Vista, 1073 York Road Dillsburg, PA 17019		CURRENT LICENSE NUMBER 310280	
INSPECTION DATES (Include all dates of the inspection) 03/04/2011		REGIONAL REPRESENTATIVE McKinley Rouse	
PRINTED NAME AND TITLE OF LEGAL ENTITY REPRESENTATIVE SIGNING PLAN OF CORRECTION (Required on FIRST PAGE only unless multiple representatives produce the plan)			
SIGNATURE OF LEGAL ENTITY <i>Jasen A. Thomas</i>	DATE 3-24-11	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION <i>Glenn Emick</i>	DATE 3/31/11

REGULATION 55 Pa.Code §2600	VIOLATION	DATE BY WHICH CORRECTION WILL BE COMPLETED	PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	DATE COMPLIANCE VERIFIED BY
132h Residents shall evacuate to a designated meeting place away from the building or within the fire-safe area during each fire drill.	According to the home's fire drill records, only 7 of 8 residents evacuated during the fire drill conducted on 9/28/10.	3-16-11  Ongoing	<p><i>Short Term Plan - A Night Fire drill was conducted on 3-16-11. All residents were present in the home and all residents evacuated within 2 minutes. (see Attached)</i></p> <p><i>Long Term Plan - Record of training began on 3-28-10 (see Attached). Continued training and education will occur throughout the next 6 months, on March 18th an NFPA video "Fire's Fury" was shown to the residents. An additional Fire Drill will be conducted before 3/31/11</i></p>	<p>Steps have been taken to correct violation; full compliance is not verifiable</p> <p>3/31/11 <i>GE</i> Date Initials (DPW)</p>