

COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF PUBLIC WELFARE

CERTIFICATE OF COMPLIANCE

This Certificate is hereby granted to HILLSIDE MANOR PERSONAL CARE HOME, INC.

To operate HILLSIDE MANOR PERSONAL CARE HOME

Located at 177 OLIVER ROAD, UNIONTOWN, PA 15401

ADDRESS OF SATELLITE SITE ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE ADDRESS OF SATELLITE SITE

To provide Personal Care Homes

The total number of persons which may be cared for at one time may not exceed 76
or the maximum capacity permitted by the Certificate of Occupancy, whichever is smaller.

Restrictions: _____

This certificate is granted in accordance with the Public Welfare Code of 1967, P.L. 31, as amended, and Regulations

55 Pa.Code Chapter 2600: Personal Care Homes

and shall remain in effect from April 8, 2011 until April 8, 2012,
unless sooner revoked for non-compliance with applicable laws and regulations.

No: 467990

Robert E. Robinson

ISSUING OFFICER

[Signature]

DIRECTOR

NOTE: This certificate is issued for the above site(s) only and is not transferable
and should be posted in a conspicuous place in the facility.

PW 628 - 01/11



COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF PUBLIC WELFARE
PO BOX 2675
HARRISBURG, PENNSYLVANIA 17105-2675

ADULT RESIDENTIAL LICENSING

APR 08 2011

PHONE: (717) 783-3670
FAX: (717) 783-5662

Mr. James E. Stambaugh II, President
Hillside Manor Personal Care Home, Inc.
Hillside Manor Personal Care Home
177 Oliver Road
Uniontown, Pennsylvania 15401

Dear Mr. Stambaugh:

As a result of the Department of Public Welfare's licensing inspection on February 25, 2011 and April 1, 2011 of the above personal care home, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed Violation Report were found.

All violations specified on the enclosed Violation Report must be corrected by the dates specified on the Violation Report and continued compliance with 55 Pa.Code Ch. 2600 must be maintained. As soon as each violation is corrected, notify the Department's Regional Office of Adult Residential Licensing so that compliance can be verified.

A regular license is being issued based on the enclosed Violation Report. Your license is enclosed.

Sincerely,

A handwritten signature in black ink, appearing to read 'RM', written over a horizontal line.

Ronald Melusky
Acting Director

Enclosures
License
Violation Report

VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

NAME AND ADDRESS OF PERSONAL CARE HOME HILLSIDE MANOR PERSONAL CARE HOME, 177 OLIVER ROAD UNIONTOWN, PA 15401		CURRENT LICENSE NUMBER 467990	
INSPECTION DATES (Include all dates of the inspection) 02/25/2011		REGIONAL REPRESENTATIVE Amanda Schumacher, Alden Linhart, Jon Kimberland	
PRINTED NAME AND TITLE OF LEGAL ENTITY REPRESENTATIVE SIGNING PLAN OF CORRECTION (Required on FIRST PAGE only unless multiple representatives produce the plan)			
SIGNATURE OF LEGAL ENTITY <i>C. Stambaugh</i>	DATE 3-13-11	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION	DATE 3-25-11

REGULATION 55 Pa.Code §2600	VIOLATION	DATE COMPLIANCE VERIFIED BY	PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	DATE COMPLIANCE VERIFIED BY
16c The home shall report the incident or condition to the Department's personal care home regional office or the personal care home complaint hotline within 24 hours in a manner designated by the Department. Abuse reporting shall also follow the guidelines in § 2600.15 (relating to abuse reporting covered by law).	<p>On 1/27/11, resident #1 had fallen and was sent to the hospital via ambulance. The home has not submitted an incident report to the Department.</p> <p>On 2/10/11, resident #1 had fallen and was sent to the hospital via ambulance. The home has not submitted an incident report to the Department.</p> <p align="center">MAR 23 2011</p> <p align="center">Adult Residential Licensing</p>	<p align="center">3-13-11</p> <p align="center">4-15-11</p>	<p>All SHIFT COORDINATORS were Retrained ON WHEN AN INCIDENT Report Needs to be Submitted.</p> <p>THE two incident reports for resident #1 were completed AND submitted to DPW ON 3/21/2011</p> <p>The Administrator will monitor all reported incidents to ensure all reportable incidents and conditions are reported in accordance with 2600.16c. 3-25-11</p>	<p>Steps have been taken to correct violation; full compliance is not verifiable</p> <p>4-4-11 Date</p> <p>DPW Initials (DPW)</p>

VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

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65a Prior to or during the first work day, all direct care staff persons including ancillary staff persons, substitute personnel and volunteers shall have an orientation in general fire safety and emergency preparedness that includes the following: (1) Evacuation procedures. (2) Staff duties and responsibilities during fire drills, as well as during emergency evacuation, transportation and at an emergency	Staff person A was hired on 12/30/10 and did not receive the following training or prior to the first day of work: evacuation procedures, staff duties and responsibilities during fire drills, as well as during emergency evacuation, transportation and at an emergency location if applicable, the designated meeting place outside the building or within the fire-safe area in the event of an actual fire, smoking safety procedures, the home's smoking policy and location of smoking areas, if applicable, the location and use of fire extinguishers, smoke detectors and fire alarms, and telephone use and notification of emergency services. Western Region MAR 23 2011 Adult Residential Licensing	3-13-11	STAFF PERSON "A" WAS PREVIOUSLY EMPLOYED AT HILLSIDE MANOR FROM 11-25-08 to 9-28-09. ALL OF THE MENTIONED TRAINING WAS COMPLETED DURING THIS HIRING PROCESS. I WAS UNAWARE IT NEEDED REPEATED FOR A REHIRE. WE REPEATED A CRIMINAL CHECK AT THE TIME OF REHIRE. ALL OF THIS TRAINING WAS REPEATED AND DOCUMENTED. IN THE FUTURE-ALL Rehires WILL Repeat TRAINING.	4-4-11

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location if applicable. (3) The designated meeting place outside the building or within the firesafe area in the event of an actual fire. (4) Smoking safety procedures, the home's smoking policy and location of smoking areas, if applicable. (5) The location and use of fire extinguishers. (6) Smoke detectors and fire alarms. (7) Telephone use and notification of emergency services.	VIOLATION REPORT MAR 23 2011 Adult Residential Licensing	4-15-11	The Administrator or designated staff person will review all current and newly hired staff person training records to ensure all staff persons have completed the required training. 3-25-11 y	

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65b Within 40 scheduled working hours, direct care staff persons, ancillary staff persons, substitute personnel and volunteers shall have an orientation that includes the following: (1) Resident rights. (2) Emergency medical plan. (3) Mandatory reporting of abuse and neglect under the Older Adult Protective Services Act (35 P. S. §§ 10225.101—10225.5102). (4) Reporting of reportable incidents	Staff person A was hired on 12/30/10 and did not receive the following training within the first 40 scheduled hours of work: resident rights, emergency medical plan, mandatory reporting of abuse and neglect under the Older Adult Protective Services Act, and reporting of reportable incidents and conditions. APR 23 2011 Adult Residential Licensing	3-13-11 4-15-11	ALL OF THIS TRAINING WAS Repeated and documented. IN THE FUTURE All Rehires will Repeat All INITIAL TRAINING. The administrator or designated staff person will review all current and newly hired staff person training records to ensure all staff persons have completed the required training. 3-25-11g	4-4-11 <i>g</i>

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REGULATION 55 Pa.Code §2600 and conditions.	VIOLATION	DATE COMPLIANCE VERIFIED BY	PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	DATE COMPLIANCE VERIFIED BY
<p>Western Region</p> <p>MAR 23 2011</p> <p>Adult Residential Licensing</p>		3-13-11	See pg #5	

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65d Direct care staff persons hired after April 24, 2006, may not provide unsupervised ADL services until completion of the following: (1) Training that includes a demonstration of job duties, followed by supervised practice. (2) Successful completion and passing the Department-approved direct care training course and passing of the competency test. (3) Initial direct care staff person training to include the	Direct care staff person A started work 12/30/10, and is providing direct care services. Staff person A has not completed the direct care staff training or passed the competency test. Western Region MAR 23 2011 Adult Residential Licensing	3-13-11	THE DIRECT CARE STAFF TRAINING AND THE competency test WERE Repeated ON 3-7-2011. NOW THAT I AM AWARE - All Rehired employees WILL Repeat All REQUIRED TRAINING IF THEY HAVE BEEN EMPLOYED ELSE WHERE OVER ONE YR.	4-4-11 9

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PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

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following: (i) Safe management techniques. (ii) ADLs and IADLs. (iii) Personal hygiene. (iv) Care of residents with dementia, mental illness, cognitive impairments, mental retardation and other mental disabilities. (v) The normal aging-cognitive, psychological and functional abilities of individuals who are older. (vi) Implementation of the initial assessment, annual	Uniontown Region MAR 23 2011 Adult Residential Licensing	4-15-11	The Administrator or designated staff person will check all current and newly hire staff training records to ensure all Direct Care Staff persons providing unsupervised ADL services have completed the required training for 2600.65d and the documentation is in the staff records. 3-25-11	

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assessment and support plan. (vii) Nutrition, food handling and sanitation. (viii) Recreation, socialization, community resources, social services and activities in the community. (ix) Gerontology. (x) Staff person supervision, if applicable. (xi) Care and needs of residents with special emphasis on the residents being served in the home. (xii) Safety management and hazard prevention.	no violation MAR 23 2011 Adult Residential Licensing	3-13-11	see pg # 7	

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(xiii) Universal precautions. (xiv) The requirements of this chapter. (xv) Infection control. (xvi) Care for individuals with mobility needs, such as prevention of decubitus ulcers, incontinence, malnutrition and dehydration, if applicable to the residents served in the home. (6) Smoke detectors and fire alarms. (7) Telephone use and notification of emergency services.	RECEIVED MAR 25 2011 Adult Residential Licensing	3-13-11	<i>see page # 17</i>	

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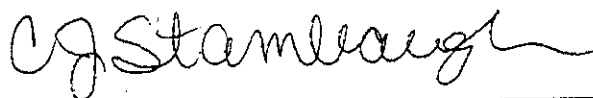
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85a Sanitary conditions shall be maintained.	<p>On 2/25/11 the main kitchen area had food debris and build up of food spills. There was also a build-up of dirt, dust and food debris under the shelving units.</p> <p>The side by side freezers in the pantry area had dirt and debris visible under the freezers on the floor.</p>	3/13/11	<p>All FLOORS will be SWEEPED AFTER EACH MEAL - Mopped DAILY - SHELVES will be dusted on a ROATING Schedule SEE Attachment</p> <p>Pantry (Dry Storage AREA) will BE SWEEP DAILY AND Mopped on a ROATING Schedule SEE Attachment</p> <p>Meeting will be held with ALL Kitchen STAFF SEE Attachment</p>	4-4-11

Westminster

MAR 23 2011

Adult Residential Licensing

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88a Floors, walls, ceilings, windows, doors and other surfaces shall be clean, in good repair and free of hazards.	The baseboard behind the toilet in the common bathroom next to the dining room is detached from the wall and in poor repair.	3/13/11	The baseboard was repaired. A monthly inspection will be done of all areas of the bldg. by housekeeping	4-4-11 4
Western Region MAR 23 2011 Adult Residential Licensing				

VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

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96c The first aid kit shall be in a location that is easily accessible to staff persons.	The home's first aid kit is located in the locked medication room and is not accessible to staff. The first aid supplies are kept in a drawer and not in a kit that can be taken to the area of an emergency.	3-13-11	2 Additional kits were purchased AND placed in the kitchen AND THE BREAK ROOM. ALL staff were instructed where they are located.	4-4-11 <i>[Signature]</i>


Western Region
MAR 23 2011
Adult Residential Licensing

VIOLATION REPORT
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101j7 Each resident shall have the following in the bedroom: An operable lamp or other source of lighting that can be turned on/off at bedside.	The bed nearest the window in room #110 does not have a source of light that can be turned on/off from bedside. Repeated Violations: 04/12/2010	3-13-11	<p>THE lamp was MOVED FROM THE DRESSER BACK TO THE NIGHT STAND. THE Resident was asked to NOT Relocate it.</p> <p>A DAILY check will be done by housekeeping.</p> <p>A weekly check will be done by the staff SUPERVISOR.</p>	<p>Steps have been taken to correct violation; full compliance is not verifiable</p> <p>4-4-11 <i>[Signature]</i></p> <p>Date Initials (DPW)</p>
Western Region MAR 23 2011 Adult Residential Licensing				

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103g Food shall be stored in closed or sealed containers.	In the smaller kitchen there was an uncapped can of whipped topping in the cooler and a an unsealed bag of unbaked Italian bread in the freezer. The freezer in the main kitchen contained the following unlabeled and undated items: a package of hot dogs, a bag of fried chicken pieces, ground beef, 2 large bags of pork patties, several roasts, 12 packages of assorted meats, 4 bags of frozen shrimp, 2 bags of frozen broccoli, 1 bag of frozen mixed vegetables, 3 loaves of Italian bread, and frozen lunch meat.	3/13/11	All containers shall have ORIGINAL lids AND OR CAPS kept on them - all food product will be kept in ORIGINAL box AND dated Should at ANY time it be NECESSARY to PACKAGE food in PLASTIC BAGS they will be properly SEALED, dated AND STORED with proper STOCK ROTATION AND DISCARDING OF out of DATE items. SEE Attachment STAFF training conducted on the proper storage of food in closed or sealed containers - 3-25-11	Steps have been taken to correct violation; full compliance is not verifiable 4-4-11 Date Initials (DPW)
MAR 23 2011 Adult Residential Licensing		3-17-11		

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123b Copies of the emergency procedures 107 (relating to emergency preparedness) shall be posted in a conspicuous and public place in the home and a copy shall be kept.	The municipal emergency procedures are not posted in a conspicuous and public place in the home.	3/13/11	<p>A COPY HAS BEEN PLACED ON THE BULLETIN BOARD WHERE ALL THE OTHER OFFICIAL NOTICES ARE POSTED.</p> <p>THIS WILL BE CHECKED WEEKLY BY STAFF SUPERVISOR TO ENSURE IT ISN'T REMOVED</p>	<p>Steps have been taken to correct violation; full compliance is not verifiable</p> <p><i>3-25-11</i> Date Initials (DPW)</p>
Western Region				
MAR 23 2011				
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REGULATION 55 Pa.Code §2600	VIOLATION	DATE COMPLIANCE VERIFIED BY	PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	DATE COMPLIANCE VERIFIED BY
125b Combustible materials shall be inaccessible to residents. Western Region MAR 23 2011 Adult Residential Licensing	On 2/25/11 a propane tank attached to the gas grill was on the patio was unlocked and accessible to residents On 2/25/11 a lawn mower containing gasoline was on the patio was unlocked and accessible to residents.		THE LAWN MOWER WAS REMOVED AND THE PROPANE TANK WAS REMOVED AND STORED IN THE DRY FOOD STORAGE WHERE RESIDENTS DO NOT HAVE ACCESS. ALL STAFF WAS INSTRUCTED NOT TO LEAVE ANY COMBUSTIBLES WHERE RESIDENTS HAVE ACCESS	4-4-11 <i>g</i>

VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa. Code Chapter 2600

CURRENT LICENSE NUMBER
467990

PHYSICAL ADDRESS OF PERSONAL CARE HOME
 DE MANOR PERSONAL CARE HOME, 177 OLIVER ROAD UNIONTOWN, PA 15401

INSPECTION DATES (Include all dates of the inspection)
 2/25/2011

REGIONAL REPRESENTATIVE
 Amanda Schumacher, Alden Linhart, Jon Kimberland

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SIGNATURE OF LEGAL ENTITY

C. Stambough

DATE

3-13-11

REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION

DATE

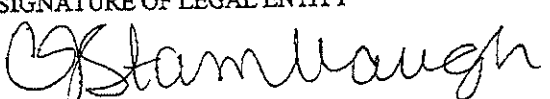
3-25-11

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132f Alternate exit routes shall be used during fire drills.	The fire drill record for the 8 consecutive fire drills from 7/31/10 through 2/7/11 indicates "all exits" used. Repeated Violations: 04/12/2010 <table border="1"> <thead> <tr> <th>Month</th> <th>Date</th> <th>Time</th> <th>Evac. Time</th> <th>FSE</th> </tr> </thead> <tbody> <tr><td>Jan</td><td>01/30/2010</td><td>10:40 AM</td><td>3min 12sec</td><td>No</td></tr> <tr><td>Feb</td><td>02/04/2010</td><td>02:22 AM</td><td>2min 12 sec</td><td>Yes</td></tr> <tr><td>Mar</td><td>03/11/2010</td><td>08:55 AM</td><td>3min 16sec</td><td>No</td></tr> <tr><td>Apr</td><td>04/06/2010</td><td>07:30 AM</td><td>3min 5sec</td><td>No</td></tr> <tr><td>May</td><td>05/10/2010</td><td>09:34 AM</td><td>3min 10sec</td><td>No</td></tr> <tr><td>Jun</td><td>06/11/2010</td><td>12:35 PM</td><td>3min 13sec</td><td>No</td></tr> <tr><td>Jul</td><td>07/31/2010</td><td>01:56 PM</td><td>3min 10sec</td><td>No</td></tr> <tr><td>Aug</td><td>08/17/2010</td><td>09:30 AM</td><td>3min 16sec</td><td>No</td></tr> <tr><td>Sep</td><td>09/15/2010</td><td>03:25 PM</td><td>3min 8sec</td><td>No</td></tr> <tr><td>Oct</td><td>10/08/2010</td><td>07:05 AM</td><td>3min 14sec</td><td>No</td></tr> <tr><td>Nov</td><td>11/13/2010</td><td>12:15 PM</td><td>3min 7sec</td><td>No</td></tr> <tr><td>Dec</td><td>12/03/2010</td><td>06:15 PM</td><td>3min 12 sec</td><td>No</td></tr> </tbody> </table>	Month	Date	Time	Evac. Time	FSE	Jan	01/30/2010	10:40 AM	3min 12sec	No	Feb	02/04/2010	02:22 AM	2min 12 sec	Yes	Mar	03/11/2010	08:55 AM	3min 16sec	No	Apr	04/06/2010	07:30 AM	3min 5sec	No	May	05/10/2010	09:34 AM	3min 10sec	No	Jun	06/11/2010	12:35 PM	3min 13sec	No	Jul	07/31/2010	01:56 PM	3min 10sec	No	Aug	08/17/2010	09:30 AM	3min 16sec	No	Sep	09/15/2010	03:25 PM	3min 8sec	No	Oct	10/08/2010	07:05 AM	3min 14sec	No	Nov	11/13/2010	12:15 PM	3min 7sec	No	Dec	12/03/2010	06:15 PM	3min 12 sec	No	3-13-11	ALTERNATE EXITS WERE USED FOR FIRE DRILLS, HOWEVER THE DOCUMENTATION WAS NOT CLEAR. WE HAVE NOW NUMBERED OUR EXITS AND WILL DOCUMENT BY NUMBER WHICH EXITS WE USE. The administrator will monitor fire drill record for accuracy and compliance and to ensure alternate exits are used for fire drills 3-25-11	Steps have been taken to correct violation; full compliance is not verifiable. 4-4-11 Initials (DPV)
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NAME AND ADDRESS OF PERSONAL CARE HOME HILLSIDE MANOR PERSONAL CARE HOME, 177 OLIVER ROAD UNIONTOWN, PA 15401		CURRENT LICENSE NUMBER 467990	
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144c2 The location of a smoking room or outside smoking area shall be a safe distance from heat sources, hot water heaters, combustible or flammable materials and away from common walkways and exits.	The home's smoking area on the outside patio had chairs with seat cushions that were not non-flammable.	3-13-11	PADS WERE REMOVED. IN THE FUTURE ANY CHAIR PADS IN THE SMOKING AREA WILL BE NON-FIAMMABLE ALL STAFF WAS REMINDED OF THIS REGULATION	4-4-11 ✓
MAR 23 2011 Adult Residential Licensing		4-15-11	The Administrator or designated staff person will check the designated smoking areas weekly to ensure there are no combustible materials present 3-25-11 ✓	

VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

NAME AND ADDRESS OF PERSONAL CARE HOME HILLSIDE MANOR PERSONAL CARE HOME, 177 OLIVER ROAD UNIONTOWN, PA 15401		CURRENT LICENSE NUMBER 467990	
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183e Prescription medications, OTC medications and CAM shall be stored in an organized manner under proper conditions of sanitation, temperature, moisture and light and in accordance with the manufacturer's instructions.	On 2/25/11, a bottle of Novolin R 100u/mL insulin for resident #5, was opened but not dated.	3/13/11	<p style="margin: 0;">ALL SHIFT COORDINATORS WERE REMINDED How important it IS TO DATE INSULIN WHEN IT IS OPENED. EACH MONDAY A CHECK WILL BE DONE OF ALL INSULIN, Eye DROPS, Ear DROPS AND MORPHINE TO VERIFY all dates - open ARE RECORDED - This will be done by</p> <p style="margin: 0; text-align: right;">4-4-11 ✓</p>	

The Staff supervisor

MAR 23 2011

Adult Residential Licensing