

COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF PUBLIC WELFARE

CERTIFICATE OF COMPLIANCE

This Certificate is hereby granted to HUMAN SERVICES CENTER

LEGAL ENTITY

To operate CARITAS

NAME OF FACILITY OR AGENCY

Located at 2882 OLD PRINCETON ROAD, NEW CASTLE, PA 16101

(COMPLETE ADDRESS OF FACILITY OR AGENCY)

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

To provide Personal Care Homes

TYPE OF SERVICE(S) TO BE PROVIDED

The total number of persons which may be cared for at one time may not exceed 11
or the maximum capacity permitted by the Certificate of Occupancy, whichever is smaller.

(MAXIMUM CAPACITY)

Restrictions: No Residents with mobility needs may be served - Bedroom 10

This certificate is granted in accordance with the Public Welfare Code of 1967, P.L. 31, as amended, and Regulations

55 Pa.Code Chapter 2600: Personal Care Homes

(MANUAL NUMBER AND TITLE OF REGULATIONS)

and shall remain in effect from March 28, 2011 until March 28, 2012,
unless sooner revoked for non-compliance with applicable laws and regulations.

No: 441330

Robert E. Robinson

ISSUING OFFICER

R. C. King

DIRECTOR

NOTE: This certificate is issued for the above site(s) only and is not transferable
and should be posted in a conspicuous place in the facility.

PW 628 - 01/11



COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF PUBLIC WELFARE
PO BOX 2675
HARRISBURG, PENNSYLVANIA 17105-2675

ADULT RESIDENTIAL LICENSING

MAR 23 2011

PHONE: (717) 783-3670
FAX: (717) 783-5662

Mr. Dennis W. Nebel, Psy.D, Executive Director
Human Services Center
130 West North Street
New Castle, Pennsylvania 16101

RE: Caritas
2882 Old Princeton Road
New Castle, Pennsylvania 16101

Dear Mr. Nebel:

As a result of the Department of Public Welfare's licensing inspection on February 9, 2011 and March 4, 2011 of the above personal care home, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed Violation Report were found.

All violations specified on the enclosed Violation Report must be corrected by the dates specified on the Violation Report and continued compliance with 55 Pa.Code Ch. 2600 must be maintained. As soon as each violation is corrected, notify the Department's Regional Office of Adult Residential Licensing so that compliance can be verified.

A regular license is being issued based on the enclosed Violation Report. Your license is enclosed.

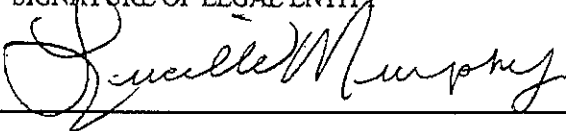
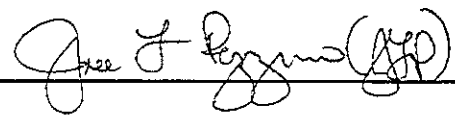
Sincerely,



A handwritten signature in black ink, appearing to read 'R. Melusky'.

Ronald Melusky
Acting Director

Enclosures
License
Violation Report

VIOLATION REPORT
 PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

NAME AND ADDRESS OF PERSONAL CARE HOME CARITAS, 2882 OLD PRINCETON ROAD NEW CASTLE, PA 16101		CURRENT LICENSE NUMBER 441330	
INSPECTION DATES (Include all dates of the inspection) 02/09/2011		REGIONAL REPRESENTATIVE Jason Williams, Deb McConnell	
PRINTED NAME AND TITLE OF LEGAL ENTITY REPRESENTATIVE SIGNING PLAN OF CORRECTION (Required on FIRST PAGE only unless multiple representatives produce the plan)			
SIGNATURE OF LEGAL ENTITY 	DATE 2/18/11	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION 	DATE 3-10-11

REGULATION 55 Pa.Code §2600	VIOLATION	DATE COMPLIANCE VERIFIED BY	PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	DATE COMPLIANCE VERIFIED BY
26a The home shall establish and implement a quality management plan.	The home has not conducted a quality management review since the home opened in April of 2010.		the home did not conduct a quality management review since April 2010.	3-10-11 
65e Direct care staff persons shall have at least 12 hours of annual training relating to their job duties.	Direct care staff persons A and B only had 8 hours each of annual training in the training year of 1/1/10 through 12/31/10.	2/18/11	I the Administrator inadvertently missed conducting a quality management training in 2010 II, the Administrator was responsible and schedule an annual training on 2/18/11 reviewing policy and procedure of quality management III a staff training plan was posted, every month a training will be conducted and checked off from the plan the Administrator is responsible for monitoring the list as well as the staff.	3-10-11 

Western Region

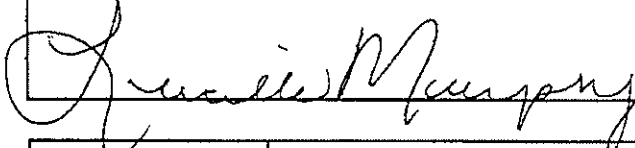
Adult Residential Licensing

VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

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SIGNATURE OF LEGAL ENTITY <i>Quella Murphy</i>		DATE 2/18/11	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION
			DATE

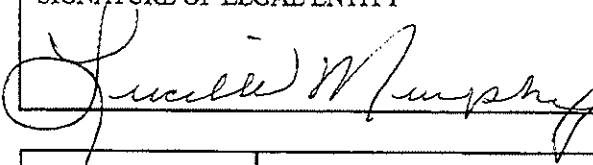
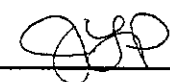
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26a The home shall establish and implement a quality management plan.	The home has not conducted a quality management review since the home opened in April of 2010.			
65e Direct care staff persons shall have at least 12 hours of annual training relating to their job duties.	Direct care staff persons A and B only had 8 hours each of annual training in the training year of 1/1/10 through 12/31/10.	2/18/11	<p><i>Direct Care Staff A and B had 8 hours each of annual training from 1/1/10 through 12/31/10 instead of 12 hours.</i></p> <p><i>I staff A is part time and works 1 day in the home 8-4</i></p> <p><i>Staff B was off sick and on vacation</i></p> <p><i>the administrator is responsible for insuring staff gets 12 hours a year</i></p> <p><i>Beginning 2/18/11 the Administrator will monitor staff records to ensure each staff earns 12 hours for training</i></p>	

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	3/8/11		

REGULATION 55 Pa. Code §2600	VIOLATION	DATE COMPLIANCE VERIFIED BY	PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	DATE COMPLIANCE VERIFIED BY
26a The home shall establish and implement a quality management plan.	The home has not conducted a quality management review since the home opened in April of 2010.	2/18/11	A quality management review will be conducted. The review will be documented in writing including the date of the review, who conducted the review, how the review was done, the findings, and any follow-up action planned. The administrator will schedule and conduct a quality management review annually.	
65e Direct care staff persons shall have at least 12 hours of annual training relating to their job duties.	Direct care staff persons A and B only had 8 hours each of annual training in the training year of 1/1/10 through 12/31/10.	2/18/11	Staff persons A and B will complete four hours of the 2010 training. Documentation will be kept. The administrator will review all staff training records to ensure all staff has received the required 12 hours of annual training and documentation is kept. The administrator will monitor all staff person training through the quality management review to ensure all staff persons receive the required 12 hours of annual training.	

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65g Direct care staff persons, ancillary staff persons, substitute personnel and regularly-scheduled volunteers shall be trained annually in the following areas: (1) Fire safety completed by a fire safety expert or by a staff person trained by a fire safety expert. (2) Emergency preparedness procedures and recognition and response to crises and emergency situations. (3) Resident rights (under these	Neither staff persons A nor B were trained in Fire Safety or Emergency Preparedness in the training year of 1/1/10 through 12/31/10. Repeated Violations: 04/26/2010 Western Region		<p><i>Staff Persons A and B were not trained in Fire Safety or Emergency Preparedness in the year 1/1/10 - 12/31/10</i></p> <p><i>I Staff Person A is part-time worked only on Saturdays 8-4. She was not work on those training days</i></p> <p><i>II Staff B was on vacation on both dates of trainings</i></p> <p><i>III Let Staff persons A or B miss any training they will be trained on another day</i></p>	<p><i>Steps have been taken to correct violation; full compliance is not verifiable</i></p> <p><i>3-10-11</i></p> <p><i>JWP</i> Initials (DPW)</p>

Adult Residential Licensing

4/8/2011 the next fire training will be in april over 2011

IV the next Emergency Preparedness will be
Conducted in June 2011.

V the Administrator is responsible for all trainings
and has posted the Staff Training plans to be monitored
by Staff and Administrator

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SIGNATURE OF LEGAL ENTITY <i>Jucille Murphy</i>	DATE 2/22/11	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION <i>JJP</i>	DATE 3-10-11

REGULATION 55 Pa.Code §2600	VIOLATION	DATE COMPLIANCE VERIFIED BY	PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	DATE COMPLIANCE VERIFIED BY
82c Poisonous materials shall be kept locked and inaccessible to residents unless all of the residents living in the home are able to safely use or avoid poisonous materials.	<p><i>remove</i></p> -There was a bottle of Clorox Clean-Up cleanser with bleach and a can of oven cleaner in an unlocked cabinet under the sink in the unlocked kitchen. -There was a bottle of Clorox Clean-Up cleanser with bleach, a bottle of Clorox disinfecting bathroom cleaner and a bottle of Clorox Toilet Bowl cleaner with bleach on a shelf in the unlocked staff bathroom across from the administrator's office. All labels stated to call poison control if ingested. No residents of the home have been assessed safe to use or avoid poisonous materials.	2/22/11	<p><i>There was a bottle of Clorox Clean-Up cleanser with bleach and oven cleaner in an unlocked cabinet under the sink in the unlocked kitchen.</i></p> <p><i>I, the Administrator is responsible for correcting and should have a lock put on the cabinet under the sink, the kitchen door should be locked at all times unless staff is present.</i></p> <p><i>II The Administrator and Staff will monitor to ensure cabinets are locked on a daily basis.</i></p>	

Western Region

Adult Residential Licensing

over 7

There were at least 5 Poisonous Cleaning materials found in an unlocked staff access from the Administrative office.

~~I The administrator left the Staff bathroom unlocked for the Regional representatives to use while they ate lunch in the Administrative office access from the Bathroom (used to store Cleaning materials). They decided this was a violation.~~

~~II The Administrator locked the Bathroom immediately Feb 9, 2011.~~

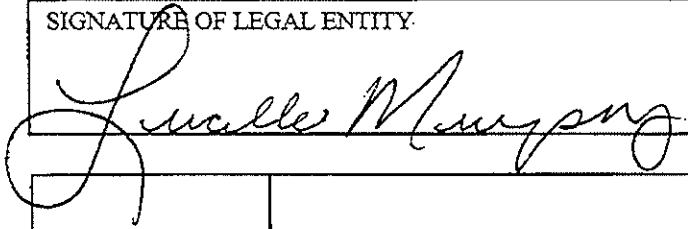
~~III The Administrator is responsible and will monitor staff in continuing to lock the Staff Bathroom at all times.~~

all labels stated to call poison control if ingested. No residents of the home have been assessed safe to use or avoid poisonous materials.

I Rather than upset my mentally ill residents with signing more papers (assessment) that makes them paranoid I would rather continue to lock up all poisonous materials.

II The administrator is responsible and will monitor staff to continue to lock up all poisonous materials.

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82c Poisonous materials shall be kept locked and inaccessible to residents unless all of the residents living in the home are able to safely use or avoid poisonous materials.	<p>-There was a bottle of Clorox Clean-Up cleanser with bleach and a can of oven cleaner in an unlocked cabinet under the sink in the unlocked kitchen.</p> <p>All labels stated to call poison control if ingested. No residents of the home have been assessed safe to use or avoid poisonous materials.</p>	<p>3-30-11</p> <p>3-30-11</p>	<p>All poisonous materials will be stored in a locked storage area, inaccessible to residents.</p> <p>Designated staff people will check the home for unlocked poisonous materials daily on each shift. Poisonous materials not in use will be stored properly. All staff persons will be instructed to immediately report unlocked poisonous materials.</p>	

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PERSONAL CARE HOMES - 55 Pa. Code Chapter 2600

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SIGNATURE OF LEGAL ENTITY <i>Jucille Murphy</i>	DATE <i>2/9/11</i>	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION <i>JJP</i>	DATE <i>3-10-11</i>

REGULATION 55 Pa. Code §2600	VIOLATION	DATE COMPLIANCE VERIFIED BY	PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	DATE COMPLIANCE VERIFIED BY
91 Telephone numbers for the nearest hospital, police department, fire department, ambulance, poison control center, municipal emergency management agency and personal care home complaint hotline shall be posted on or by each telephone with an outside line.	The Personal Care Home Complaint Hotline number was not posted by the portable telephone in the administrator's office nor by the resident phone in the activity room. Both phones have outside lines. Repeated Violations: 01/20/2010	<i>2/9/11</i>	<i>The Personal Care Home Complaint Hotline number was not posted by the portable telephone in the Administrator's office + in activity room. I the list of emergency numbers need to be updated, the Personal Care Home Complaint Hotline number need to be added. II the Administrator was responsible for the correction and added the number to both phone lists</i>	<i>3-10-11 JJP</i>

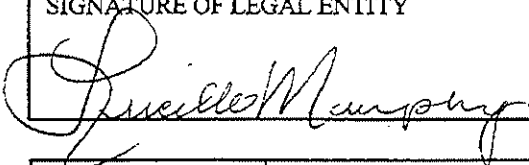

Western Region


Adult Residential Licensing

telephones weekly to ensure all required telephone numbers are by each phone 205-4880

the administrator will check all

VIOLATION REPORT
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96a The home shall have a first aid kit that includes nonporous disposable gloves, antiseptic, adhesive bandages, gauze pads, thermometer, adhesive tape, scissors, breathing shield, eye coverings and tweezers.	The first aid kit in the activity room did not contain eye coverings. Repeated Violations: 01/20/2010	2/10/11	<ol style="list-style-type: none"> I the first Aid Kit in the activity room did not contain eye coverings II the eye covering were misplaced III the administrator was responsible for the correction and put the eye covering in first aid kit IV the administrator will monitor the staff every week in checking the first aid kit, to insure everything is inside. 	3-10-11 
Western Region Adult Residential Licensing				

VIOLATION REPORT
 PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

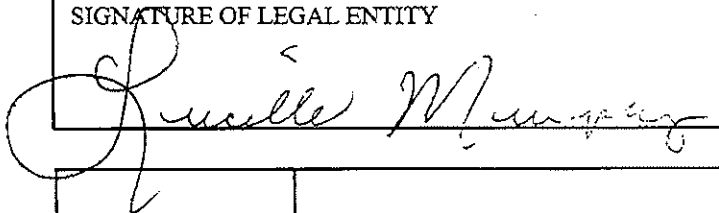
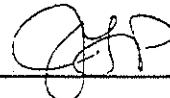
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SIGNATURE OF LEGAL ENTITY <i>Lucille Murphy</i>	DATE <i>2/11/11</i>	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION <i>JWP</i>	DATE <i>3-10-11</i>

REGULATION 55 Pa.Code §2600	VIOLATION	DATE COMPLIANCE VERIFIED BY	PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	DATE COMPLIANCE VERIFIED BY
144c2 The location of a smoking room or outside smoking area shall be a safe distance from heat sources, hot water heaters, combustible or flammable materials and away from common walkways and exits.	The home uses the rear patio outside of it's activity room door as a designated smoking area. There are ashtrays on the picnic table to the left as you exit as well as on a bench to the right as you exit. This area encompasses the entire patio outside of this door. Repeated Violations: 04/26/2010	<i>4/10</i>	<i>I the fire inspector lead us to believe the area was not a safe distance</i>	<i>3-10-11 JWP</i>
Western Region		<i>2/11/11</i>	<i>II the administrator is responsible for this correction</i>	
Adult Residential Licensing			<i>III the smoking area is in a shelter away from the patio where the Regional Representatives suggested (also no smoking signs put on patio area + picnic table)</i>	
			<i>IV the administrator and staff will monitor resident to insure they are smoking in the shelter</i>	

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SIGNATURE OF LEGAL ENTITY <i>Jessie Murphy</i>	DATE 2/9/11	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION <i>JWP</i>	DATE 3-10-11

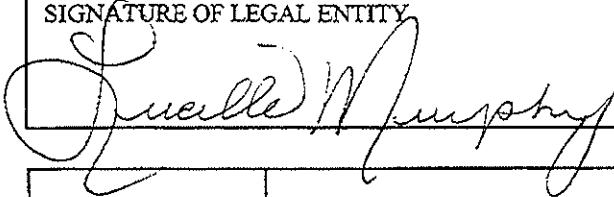
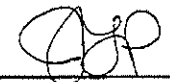
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183e Prescription medications, OTC medications and CAM shall be stored in an organized manner under proper conditions of sanitation, temperature, moisture and light and in accordance with the manufacturer's instructions. Western Region	-The current vial of Humalog 100 u/ml for resident #1 was not marked with the date it was opened. -The current Humulin 70-30 pen for resident #1 was not marked with the date it was opened.	2/9/11	<p>The current vial of Humalog 100 u/ml for resident #1 was not marked with the date it was opened. I staff did not realize this was a rule. If the head administrator monitor the staff immediately to sign the date the current Humulin 70-30 pen for resident #1 was not marked with date it was opened. I this is the first 2 Resident we have to use insulin, was not aware of rule.</p> <p>II Administrator had staff write opening Date</p> <p>III Administrator will monitor staff daily.</p>	3-10-11 <i>JWP</i>

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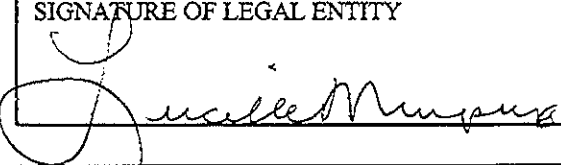
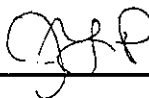
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183e Prescription medications, OTC medications and CAM shall be stored in an organized manner under proper conditions of sanitation, temperature, moisture and light and in accordance with the manufacturer's instructions.	<ul style="list-style-type: none"> -The current vial of Humalog 100 u/ml for resident #1 was not marked with the date it was opened. -The current Humulin 70-30 pen for resident #1 was not marked with the date it was opened. 	<ul style="list-style-type: none"> 3-30-11 3-30-11 3-30-11 	<ul style="list-style-type: none"> All insulin will be dated when opened. All staff persons administering medications will be educated in the practice of dating insulin when opened. Documentation will be kept. The administrator will check medications including insulin at least one time per month to ensure no medications have expired. 	

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REGULATION 55 Pa. Code §2600	VIOLATION	DATE COMPLIANCE VERIFIED BY	PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	DATE COMPLIANCE VERIFIED BY
187a A medication record shall be kept to include the following for each resident for whom medications are administered: (1) Resident's name. (2) Drug allergies. (3) Name of medication. (4) Strength. (5) Dosage form. (6) Dose. (7) Route of administration. (8) Frequency of administration. (9) Administration times. (10) Duration of therapy, if applicable. (11) Special	The February 2011 MAR for resident #2 did not have a diagnosis or indication for the following medications: Clonidine 0.1mg, Geodon 80 mg, Prandin 2 mg, Monoject 3/10cc 29g, Humulin 70-30 Pen, Haloperidol 10 mg, Lithium Carbonate 300 mg. Western Region	2/9/11 3/9/11	February 2011 MAR for Resident #2 did not have a diagnosis or indication for the following medication. I administrator monitored staff filling in says, no time to finish. II After the corrections were made (staff) the administrator (s) responsible for handling a training set up on MAR medication III The administrator will monitor staff in writing diagnosis and indications JJP	3-10-11 JJP

VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

NAME AND ADDRESS OF PERSONAL CARE HOME CARITAS, 2882 OLD PRINCETON ROAD NEW CASTLE, PA 16101		CURRENT LICENSE NUMBER 441330	
INSPECTION DATES (Include all dates of the inspection) 02/09/2011		REGIONAL REPRESENTATIVE Jason Williams, Deb McConnell	
PRINTED NAME AND TITLE OF LEGAL ENTITY REPRESENTATIVE SIGNING PLAN OF CORRECTION (Required on FIRST PAGE only unless multiple representatives produce the plan)			
SIGNATURE OF LEGAL ENTITY 	DATE 2-18-11	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION 	DATE 3-10-11

REGULATION 55 Pa.Code §2600	VIOLATION	DATE COMPLIANCE VERIFIED BY	PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	DATE COMPLIANCE VERIFIED BY
precautions, if applicable. (12) Diagnosis or purpose for the medication, including pro re nata (PRN). (13) Date and time of medication administration. (14) Name and initials of the staff person administering the medication.	Western Region 2011 Adult Residential Licensing	3-30-11 3-30-11	The administrator or designated person will review all current resident MARs for accuracy and completion including the purpose and diagnosis for all medications. The administrator will review all current resident MARs monthly for accuracy and completion including the purpose and diagnosis for all medications.	3-30-11 3-25-11 JJP

VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

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SIGNATURE OF LEGAL ENTITY <i>Jucille Murphy</i>	DATE 2/9/11	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION <i>JJP</i>	DATE 3-10-11

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187b The information in subsections 187a13 and 187a14 shall be recorded at the time the medication is administered.	<p>-Resident #1 is prescribed Lisinopril 2.5 mg tablet, one tablet per day. The February MAR for Resident #1 shows no initials for administration. Staff person C stated that Resident #2 did receive the medication daily but the MAR was not signed at the time of administration.</p> <p>-Resident #2 is prescribed Vitamin D 50,000 units, take one capsule on Monday and Thursday. The MAR for Resident #2 is initialed as being given every day since the beginning of February. Staff person C stated that the resident only receives the medication on Monday and Thursday but the MAR was mistakenly initialed on days when the medication was not administered.</p>	2-9-11	<p>Resident #1 is prescribed Lisinopril 2.5 mg tablet, one per day. The Feb. MAR for Resident #1 shows no initials for administration.</p> <p>I the Staff did not have time to sign.</p> <p>II the Administrator is responsible for the Corrector, Monitor to make sure residents got meds. the Corrector push out pill pad show the meds were taken.</p> <p>III the Administrator will have a training on 3/9/11 to review the MAR the administrator</p>	<p>Steps have been taken to correct violation: full compliance is not verifiable</p> <p align="center">3-10-11 Date Initials (DPW)</p>

Western Region

Adult Residential Licensing

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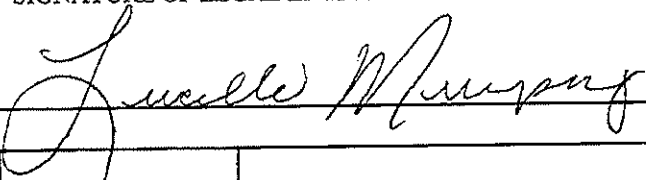

Will monitor staff to make sure they are initialing the MAR

Resident #2 was prescribed vitamin D 50,000 units one on Monday and one on Thursday the MAR indicated intakes everyday since the beginning of February.

I Staff Person C said she only ~~gave~~ gave med on Monday and Thursday. Administrator Coordinated pills, as proof. The Staff had mistakenly initialed on the day meds were not given.

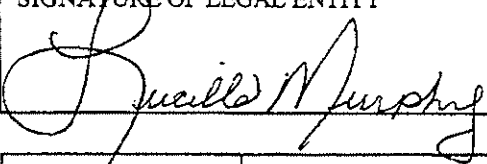
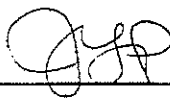
II the administrator is responsible for the correction which will be included in the training set up for 3/9/11 on medication on MAR's. Administrator will monitor staff on MAR's on a daily basis


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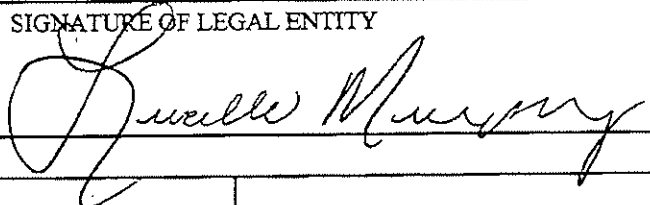
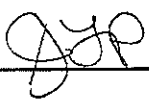
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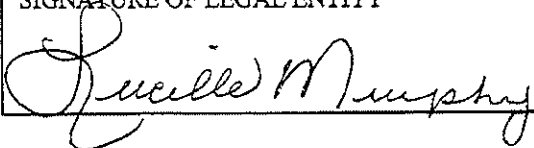
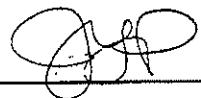
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225a A resident shall have a written initial assessment that is documented on the Department's assessment form within 15 days of admission. The administrator or designee, or a human service agency may complete the initial assessment.	The initial medical evaluation for Resident #2, dated 12/20/10, indicates for Accuchecks 4 times a day. The initial assessment for this resident, dated 12/20/10, does not address the need for these checks.	2/18/11	<p><i>Over MA-51 for Resident #2 has Accuchecks 4 + a day the initial assessment does not address the need for checks. I the accuchecks were not written on the assessment. If the Administrator was the responsible person to add the accuchecks to the assessment on Feb/18/11.</i></p> <p><i>III The Administrator will make sure all Physicians orders from the medical evaluation are written on the assessment within 15 days of admission.</i></p> <p><i>IV the Administrator will check records monthly</i></p> <ol style="list-style-type: none"> 1. MA-51 2. assessment 3. Support Plan 	3-10-11 
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254c Resident records shall be stored in locked containers or a secured, enclosed area used solely for record storage and be accessible at all times to the administrator or the administrator's designee, and upon request, to the Department or representatives of the area agency on aging.	-Resident records including the psychiatric evaluation and service plans for residents #3 and #4 were found in an unlocked desk drawer in an unlocked area of the large activity room. -A binder was found on a shelf in the same area with copies of medical prescriptions for residents of the home.	2/9/11	<i>Resident records including psychiatric evaluation and service plans for Resident #3 + 4 were found in a unlocked desk drawer in an unlocked area of activity room.</i> <i>I Staff forgot to lock the drawer with records for Resident 3+4</i> <i>II the administrator is responsible for correction she immediately locked the drawer on 2/9/11</i> <i>III the administrator will monitor the staff to ensure they lock up all confidential records.</i>	3-10-11 

Western Region
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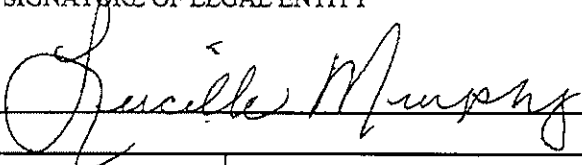
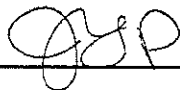
A binder was found on a shelf in the activity room with copies of Residents prescriptions.

I Staff forgot to lock up the binder after filing the Copied prescriptions

II on 2/9/11 the Administrator was responsible for creating the problem by locking up the binder.

III The Administrator will monitor the staff checking to ensure they lock up the residents Confidential information

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