

COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF PUBLIC WELFARE

CERTIFICATE OF COMPLIANCE

This Certificate is hereby granted to UNIVERSAL HEALTH RECOVERY CENTERS, INC.

LEGAL ENTITY

To operate UNIVERSAL HEALTH RECOVERY CENTER

NAME OF FACILITY OR AGENCY

Located at 2000 PROVIDENCE AVENUE, CHESTER, PA 19013

(COMPLETE ADDRESS OF FACILITY OR AGENCY)

ADDRESS OF SATELLITE SITE _____ ADDRESS OF SATELLITE SITE _____

ADDRESS OF SATELLITE SITE _____ ADDRESS OF SATELLITE SITE _____

ADDRESS OF SATELLITE SITE _____ ADDRESS OF SATELLITE SITE _____

To provide Personal Care Homes

TYPE OF SERVICE(S) TO BE PROVIDED

The total number of persons which may be cared for at one time may not exceed 16
or the maximum capacity permitted by the Certificate of Occupancy, whichever is smaller. (MAXIMUM CAPACITY)

Restrictions: _____

This certificate is granted in accordance with the Public Welfare Code of 1967, P.L. 31, as amended, and Regulations

55 Pa.Code Chapter 2600: Personal Care Homes

(MANUAL NUMBER AND TITLE OF REGULATIONS)

and shall remain in effect from March 24, 2011 until March 24, 2012,
unless sooner revoked for non-compliance with applicable laws and regulations.

No: 188360

Robert E. Robinson

ISSUING OFFICER

R. C. King

DIRECTOR

NOTE: This certificate is issued for the above site(s) only and is not transferable
and should be posted in a conspicuous place in the facility.

PW 628 - 01/11



COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF PUBLIC WELFARE
PO BOX 2675
HARRISBURG, PENNSYLVANIA 17105-2675

ADULT RESIDENTIAL LICENSING

MAR 28 2011

PHONE: (717) 783-3670
FAX: (717) 783-5662

Mr. Michael Salazar, CEO
Universal Health Recovery Centers, Inc.
2001 Providence Avenue
Chester, Pennsylvania 19013

RE: Universal Health Recovery Center
2000 Providence Avenue
Chester, Pennsylvania 19013

Dear Mr. Salazar:

As a result of the Department of Public Welfare's licensing inspection on January 10, 2011 of the above personal care home, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed Violation Report were found.

All violations specified on the enclosed Violation Report must be corrected by the dates specified on the Violation Report and continued compliance with 55 Pa.Code Ch. 2600 must be maintained. As soon as each violation is corrected, notify the Department's Regional Office of Adult Residential Licensing so that compliance can be verified.

A regular license is being issued based on the enclosed Violation Report. Your license is enclosed.

Sincerely,

A handwritten signature in black ink, appearing to read 'R. Melusky'.

Ronald Melusky
Acting Director



Enclosures
License
Violation Report


VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa. Code Chapter 2600

NAME AND ADDRESS OF PERSONAL CARE HOME UNIVERSAL HEALTH RECOVERY CENTER, 2000 PROVIDENCE AVENUE CHESTER, PA 19013		CURRENT LICENSE NUMBER 188350
INSPECTION DATES (include all dates of the inspection) 01/10/2011	REGIONAL REPRESENTATIVE Christine McHale, Justin Tropp	
PRINTED NAME AND TITLE OF LEGAL ENTITY REPRESENTATIVE SIGNING PLAN OF CORRECTION (Required on FIRST PAGE only unless multiple representatives produce the plan) <i>Mary Deitch, ID, Psy.D. Program Director</i>		
SIGNATURE OF LEGAL ENTITY <i>M Deitch</i>	DATE <i>2/7/11</i>	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION <i>Cheron Mitchell</i>
		DATE <i>3/15/11</i>

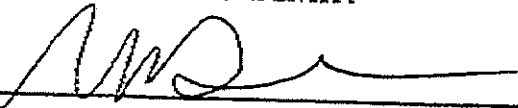
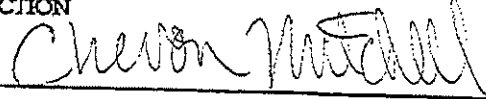
REGULATION 55 Pa. Code §2600	VIOLATION	DATE BY WHICH CORRECTION WILL BE COMPLETED	PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	DATE COMPLIANCE VERIFIED BY
26a The home shall establish and implement a quality management plan.	The home did not review reportable incidents, complaints, and staff training during their 12/10/10 quality management review as outlined in their quality management plan.	Ongoing & Complete	During the review documented in 12/10 these areas were reviewed however, not documented correctly. A form was created to ensure further reviews are completed and documented properly.	Steps have been taken to correct violation; full compliance is not verifiable <i>3/15/11</i> Date Initials (DPW) <i>[Signature]</i>

VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa. Code Chapter 2600

NAME AND ADDRESS OF PERSONAL CARE HOME UNIVERSAL HEALTH RECOVERY CENTER, 2000 PROVIDENCE AVENUE CHESTER, PA 19013		CURRENT LICENSE NUMBER 188360	
INSPECTION DATES (Include all dates of the inspection) 01/10/2011		REGIONAL REPRESENTATIVE Christine McHale, Justin Trupp	
PRINTED NAME AND TITLE OF LEGAL ENTITY REPRESENTATIVE SIGNING PLAN OF CORRECTION (Required on FIRST PAGE only unless multiple representatives produce the plan)			
SIGNATURE OF LEGAL ENTITY 	DATE 2/7/11	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION 	DATE 3/15/11


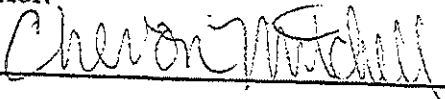
REGULATION 55 Pa. Code §2600	VIOLATION	DATE BY WHICH CORRECTION WILL BE COMPLETED	PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	DATE COMPLIANCE VERIFIED BY
65a Prior to or during the first work day, all direct care staff persons including ancillary staff persons, substitute personnel and volunteers shall have an orientation in general fire safety and emergency preparedness that includes the following: (1) Evacuation procedures. (2) Staff duties and responsibilities during fire drills, as well as during emergency evacuation, transportation and at an emergency	Staff person A, whose first day of work was 2/12/10, did not receive orientation in evacuation procedures.	Completed 2/13/11 First Full day was 2/13/11	Please see attachment. Staff was trained in all areas but was not initiated by trainer. During review of emergency preparedness plan all areas are covered. Specifically, during training on #2 evacuation procedures are also reviewed. For future new staff, Director will review documentation more carefully.	3/15/11 

VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

NAME AND ADDRESS OF PERSONAL CARE HOME UNIVERSAL HEALTH RECOVERY CENTER, 2000 PROVIDENCE AVENUE CHESTER, PA 19013		CURRENT LICENSE NUMBER 188369	
INSPECTION DATES (Include all dates of the inspection) 01/10/2011		REGIONAL REPRESENTATIVE Christine McEale, Justin Trupp	
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REGULATION 55 Pa.Code §2600	VIOLATION	DATE BY WHICH CORRECTION WILL BE COMPLETED	PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	DATE COMPLIANCE VERIFIED BY
location if applicable. (3) The designated meeting place outside the building or within the firesafe area in the event of an actual fire. (4) Smoking safety procedures, the home's smoking policy and location of smoking areas, if applicable. (5) The location and use of fire extinguishers. (6) Smoke detectors and fire alarms. (7) Telephone use and notification of emergency services.				

VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa. Code Chapter 2600

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REGULATION 55 Pa. Code §2600	VIOLATION	DATE BY WHICH CORRECTION WILL BE COMPLETED	PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	DATE COMPLIANCE VERIFIED BY
65b Within 40 scheduled working hours, direct care staff persons, ancillary staff persons, substitute personnel and volunteers shall have an orientation that includes the following: (1) Resident rights. (2) Emergency medical plan. (3) Mandatory reporting of abuse and neglect under the Older Adult Protective Services Act (35 P. S. §§ 10225.101—10225.5102). (4) Reporting of reportable incidents	Ancillary staff person B, hired on 9/17/10, did not receive training on resident rights, the home's emergency medical plan, and the Older Adult Protective Services Act.	2/10/11	All ancillary staff will be trained or retrained in all four areas by 2/10/11. all ancillary staff will be trained in this area and be appropriately documented by Human Resources. See attachment	3/15/11 CCW

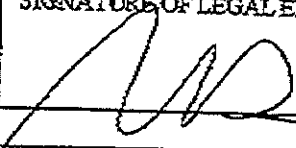
VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

NAME AND ADDRESS OF PERSONAL CARE HOME UNIVERSAL HEALTH RECOVERY CENTER, 2000 PROVIDENCE AVENUE CHESTER, PA 19015		CURRENT LICENSE NUMBER 188360	
INSPECTION DATES (include all dates of the inspection) 01/10/2011		REGIONAL REPRESENTATIVE Christine McHale, Justin Trupp	
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REGULATION 55 Pa.Code §2600 and conditions.	VIOLATION	DATE BY WHICH CORRECTION WILL BE COMPLETED	PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	DATE COMPLIANCE VERIFIED BY

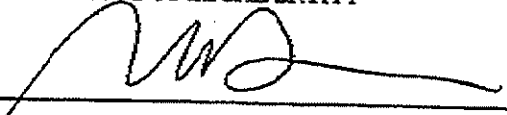
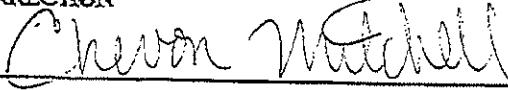
VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

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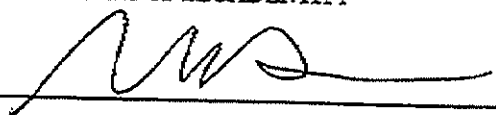
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65g Direct care staff persons, ancillary staff persons, substitute personnel and regularly-scheduled volunteers shall be trained annually in the following areas: (1) Fire safety completed by a fire safety expert or by a staff person trained by a fire safety expert. (2) Emergency preparedness procedures and recognition and response to crises and emergency situations. (3) Resident rights (under these	Ancillary staff person C did not receive training in resident rights, falls and accident prevention, and the Older Adult Protective Services Act during training year 2010.	2/10/11	All ancillary staff will be trained or retrained in resident rights, emergency medical plan, older adult protective services and risk management (falls and accident prevention) by 2/10/11. Annual training will be reviewed and documented in the future by Human Resources. See attachment	3/15/11 CRW

VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2608

NAME AND ADDRESS OF PERSONAL CARE HOME UNIVERSAL HEALTH RECOVERY CENTER, 2000 PROVIDENCE AVENUE CHESTER, PA 19013		CURRENT LICENSE NUMBER 138360	
INSPECTION DATES (Include all dates of the inspection) 01/10/2011		REGIONAL REPRESENTATIVE Christine McHale, Justin Trupp	
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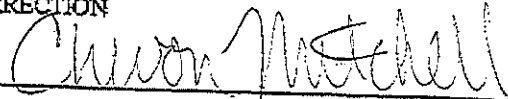
REGULATION	VIOLATION	DATE BY WHICH CORRECTION WILL BE COMPLETED	PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	DATE COMPLIANCE VERIFIED BY
55 Pa.Code §2600 regulations). (4) The Older Adult Protective Services Act (35 P. S. §§ 10225.101—10225.5102). (5) Falls and accident prevention. (6) New population groups that are being served at the home that were not previously served, if applicable.				

VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

NAME AND ADDRESS OF PERSONAL CARE HOME UNIVERSAL HEALTH RECOVERY CENTER, 2000 PROVIDENCE AVENUE CHESTER, PA 19013		CURRENT LICENSE NUMBER 188360	
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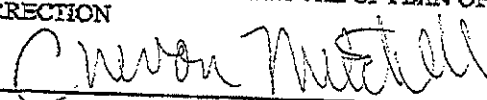
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91 Telephone numbers for the nearest hospital, police department, fire department, ambulance, poison control center, municipal emergency management agency and personal care home complaint hotline shall be posted on or by each telephone with an outside line.	<ul style="list-style-type: none"> - The telephone located in the home's family therapy room does not have emergency service number posted nearby. - The telephone located on the second floor hallway of the home did not include the telephone number the the local hospital. - The telephone located on the third floor hallway of the home did not include the telephone number the the local hospital. 	1/13/11	<p>All phones have all emergency numbers as of 1/13/11.</p> <p>All phones will be checked to ensure numbers are still attached and accurate during Sta safety walk throughs.</p>	3/16/11 <i>OCM</i>

VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

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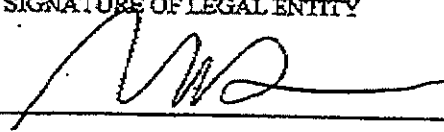
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105g1 To reduce the risks of fire hazards, lint shall be removed from the lint trap and drum of clothes dryers after each use.	On 1/10/11, there was an accumulation of lint in the lint trap of the dryer located in the home's laundry room.	1/10/11 and ongoing	Residents were educated on importance of cleaning lint trap after each use. Residents will be reminded during house group meeting. Lint trap will be checked daily by night shift to ensure cleanliness and safety.	Steps have been taken to correct violation; full compliance is not verifiable Date <u>2/15/11</u> Initials (DPW) <u>[Signature]</u>

VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

NAME AND ADDRESS OF PERSONAL CARE HOME UNIVERSAL HEALTH RECOVERY CENTER, 2000 PROVIDENCE AVENUE CHESTER, PA 19015		CURRENT LICENSE NUMBER 188360	
INSPECTION DATES (include all dates of the inspection) 04/10/2011		REGIONAL REPRESENTATIVE Christine McHale, Justin Trupp	
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			DATE 3/15/11


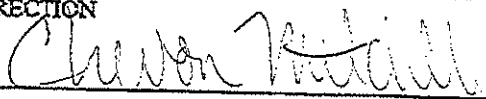
REGULATION 55 Pa.Code §2600	VIOLATION	DATE BY WHICH CORRECTION WILL BE COMPLETED	PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	DATE COMPLIANCE VERIFIED BY
141a A resident shall have a medical evaluation by a physician, physician's assistant or certified registered nurse-practitioner documented on a form specified by the Department, within 60 days prior to admission or within 30 days after admission.	Resident #: was admitted to the home on 11/29/10. The resident's medical evaluation was not dated and it cannot be determined if it was completed timely.	Completed	Resident #1 had a medical eval on 2/4/11 ^{error 12/10} 2/4/11 ^{see attachments} by medical director. However, date was illegible. All residents are evaluated within specified time frame. Will work with medical Director to ensure that documentation is legible to ensure less confusion.	3/15/11 3/15/11 OTC

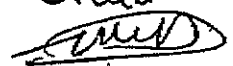
VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa. Code Chapter 2600

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141a The medical evaluation shall include the following: (1) A general physical examination by a physician, physician's assistant or nurse practitioner. (2) Medical diagnosis including physical or mental disabilities of the resident, if any. (3) Medical information pertinent to diagnosis and treatment in case of an emergency. (4) Special health or dietary needs of the resident. (5) Allergies. (6) Immunization	<ul style="list-style-type: none"> - The medical evaluation for resident #1 lists for medications and treatments states "see order sheets." No order sheets are attached to the medical evaluation. - The medical evaluation for resident #2 lists for medications and treatments states "see order sheets." No order sheets are attached to the medical evaluation. - The medical evaluation for resident #3 lists for medications and treatments states "see order sheets." No order sheets are attached to the medical evaluation. 		<p>This is not a violation. All client information is contained in one chart with different sections to ensure ease of finding information. The Resident medical evaluation is the last page of the PCH section of forms. The Physician's orders are contained in a separate section directly after the PCH section. While not directly stapled to forms, the order sheets are easily accessible and all contained together for medical personnel to easily locate.</p>	3/15/11 CRP

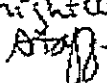
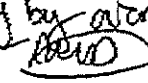

VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

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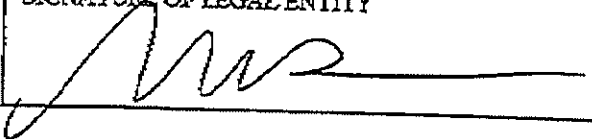

REGULATION 55 Pa.Code §2600	VIOLATION	DATE BY WHICH CORRECTION WILL BE COMPLETED	PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	DATE COMPLIANCE VERIFIED BY
history. (7) Medication regimen, contraindicated medications, medication side effects and the ability to self-administer medications. (8) Body positioning and movement stimulation for residents, if appropriate. (9) Health status. (10) Mobility assessment, updated annually or at the Department's request.			3/15/11 - all order sheets will now be stapled to Medical Grals 	

VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa. Code Chapter 2600

NAME AND ADDRESS OF PERSONAL CARE HOME UNIVERSAL HEALTH RECOVERY CENTER, 2000 PROVIDENCE AVENUE CHESTER, PA 19013		CURRENT LICENSE NUMBER 188360	
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1836i Prescription medications, OTC medications and CAM that are discontinued, expired or for residents who are no longer served at the home shall be destroyed in a safe manner according to the Department of Environmental Protection and Federal and State regulations. When a resident permanently leaves the home, the resident's medications shall be given to the resident, the designated person,	Resident #3's Lexapro 20 mg was discontinued. The home did not dispose of it and it remained with the resident's current medications.	1/10/11	The lexapro was removed and disposed of. All staff was retrained on importance of removing discontinued medications. This will be reviewed again during annual training on medication compliance. 3/15/11 - all kardex are checked nightly by  and 	Steps have been taken to correct violation; full compliance is not verifiable  Date <u>3/15/11</u> Initials (DPW)

VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

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55 Pa.Code §2600 <small>if any, or the person or entity taking responsibility for the new placement on the day of departure from the home.</small>				