

COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF PUBLIC WELFARE

CERTIFICATE OF COMPLIANCE

This Certificate is hereby granted to WARREN J. UPTON

LEGAL ENTITY

To operate UPTON'S COUNTRY COMFORT

NAME OF FACILITY OR AGENCY

Located at 544 BUCHANAN ROAD, NORMALVILLE, PA 15469

(COMPLETE ADDRESS OF FACILITY OR AGENCY)

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

To provide Personal Care Homes

TYPE OF SERVICE(S) TO BE PROVIDED

The total number of persons which may be cared for at one time may not exceed 8
or the maximum capacity permitted by the Certificate of Occupancy, whichever is smaller.

(MAXIMUM CAPACITY)

Restrictions: _____

This certificate is granted in accordance with the Public Welfare Code of 1967, P.L. 31, as amended, and Regulations

55 Pa.Code Chapter 2600: Personal Care Homes

(MANUAL NUMBER AND TITLE OF REGULATIONS)

and shall remain in effect from February 19, 2011 until February 19, 2012,
unless sooner revoked for non-compliance with applicable laws and regulations.

No: 474700

Robert E. Robinson

ISSUING OFFICER

[Signature]

DIRECTOR

NOTE: This certificate is issued for the above site(s) only and is not transferable
and should be posted in a conspicuous place in the facility.

PW 628 - 01/11



COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF PUBLIC WELFARE
PO BOX 2675
HARRISBURG, PENNSYLVANIA 17105-2675

ADULT RESIDENTIAL LICENSING

FEB 22 2011

PHONE: (717) 783-3670
FAX: (717) 783-5662

Mr. Warren J. Upton, Owner
Upton's Country Comfort
544 Buchanan Road
Normalville, Pennsylvania 15469

Dear Mr. Upton:

As a result of the Department of Public Welfare's licensing inspection on December 2, 2010 of the above personal care home, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed Violation Report were found.

All violations specified on the enclosed Violation Report must be corrected by the dates specified on the Violation Report and continued compliance with 55 Pa.Code Ch. 2600 must be maintained. As soon as each violation is corrected, notify the Department's Regional Office of Adult Residential Licensing so that compliance can be verified.

A regular license is being issued based on the enclosed Violation Report. Your license is enclosed.

Sincerely,

A handwritten signature in black ink, appearing to read "R. Melusky".

Ronald Melusky
Acting Director

Enclosures
License
Violation Report

VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

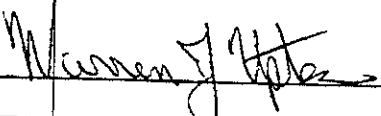

NAME AND ADDRESS OF PERSONAL CARE HOME UPTON S COUNTRY COMFORT, 544 BUCHANAN ROAD NORMALVILLE, PA 15469		CURRENT LICENSE NUMBER 474700	
INSPECTION DATES (Include all dates of the inspection) 12/02/2010		REGIONAL REPRESENTATIVE M. Orme	
PRINTED NAME AND TITLE OF LEGAL ENTITY REPRESENTATIVE SIGNING PLAN OF CORRECTION (Required on FIRST PAGE only unless multiple representatives produce the plan) <i>Warren Upton owner</i>			
SIGNATURE OF LEGAL ENTITY <i>Warren Upton</i>	DATE <i>1-24-11</i>	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION <i>Jan B. Kumbel (g)</i>	DATE <i>2-1-11</i>

REGULATION 55 Pa.Code §2600	VIOLATION	DATE COMPLIANCE VERIFIED BY	PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	DATE COMPLIANCE VERIFIED BY
3c The personal care home shall post the current license, a copy of the current Violation Report (VR) issued by the Department and a copy of this chapter in a conspicuous and public place in the personal care home.	The home's most recent violation report was not posted in a conspicuous and public place in the home.	<i>12/2/10</i> <i>2-15-11</i>	<i>Posted homes recent violation report in a conspicuous and public place in home. For the future will make sure violation report is in a public place</i> <i>The Administrator or designee will check weekly to ensure the current violation report is posted.</i> <i>1-30-11 g</i>	<i>2-1-11 g</i>

Western Region

JAN 28 2011

VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

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16b The home shall develop and implement written policies and procedures on the prevention, reporting, notification, investigation and management of reportable incidents and conditions.	The home has not developed written policies and procedures that address the prevention, reporting, notification, investigation, and management of reportable incidents and conditions.	12/4/10	The Home Has Developed Written policies and procedures that address the prevention, reporting, notification, investigation, and management of reportable incidents and conditions. That these written policies and procedures shall be updated and accessible as needed.	2-1-11 9

Western Region

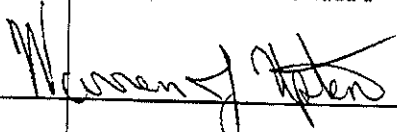
JAN 28 2011


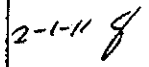
Residential Licensing

2-15-11

All STATE PRISONS will be deducted on the policy and procedures. Documentation will be kept. 1-31-11 9

VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

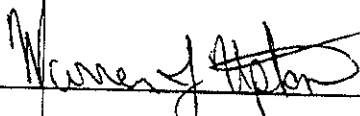
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25b 25b - The contract shall be signed by the administrator or a designee, the resident and the payer, if different from the resident, and cosigned by the resident's designated person if any, if the resident agrees.	The contract for resident #1, admitted 7/8/10, was not signed by the resident.	12/2/10	Had resident #1 sign  contract. Will make sure that each resident will sign or make mark on the contract.	2-1-11 

Western Region

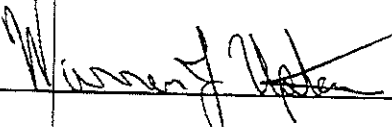
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25d A home may not seek or accept payments from a resident in excess of one-half of any funds received by the resident under the Senior Citizens Rebate and Assistance Act (72 P. S. §§ 4751-1—4751-12). If the home will be assisting the resident to manage a portion of the rent rebate, the requirements of § 2600.20 (relating to financial management) may apply. There may be no charge for filling out this paperwork.	The contract for resident #1 did not include the home's intended use for the home's portion of the rent rebate. <p style="text-align: center; font-size: 1.2em;">Western Region</p> <p style="text-align: center;">JAN 23 2011</p>	12/2/10 2-15-11	Included the form for the home's portion of the rent rebate in resident #1 contract. Will in future make sure that form is signed and put in all contracts. The Administrator or designee will check all current contracts to insure the home's intended use of the rent rebate is included. 1-31-11	2-11-11 

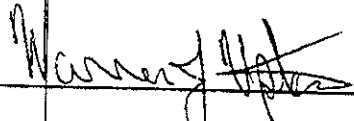
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51/52 Criminal history checks and hiring policies shall be in accordance with the Older Adult Protective Services Act (35 P. S. §§ 10225.101—10225.5102) and 6 Pa. Code Chapter 15 (relating to protective services for older adults). Hiring, retention and utilization of staff persons shall be in accordance with the Older Adult Protective Services Act (35 P. S. §§ 10225.101—10225.5102) and 6 Pa. Code Chapter 15	There was no criminal history background check for staff person A, hired on 8/15/10. <div style="text-align: center; font-weight: bold; font-size: 1.2em;">Western Region</div> <div style="text-align: center; margin-top: 20px;">JAN 23 2011</div> <div style="text-align: center; font-weight: bold; font-size: 1.2em;">Adult Residential Licensing</div>	<div style="text-align: center; font-size: 1.5em;">12/2/10</div> <div style="text-align: center; margin-top: 20px;">2-29-11</div>	Obtained a criminal history background check for staff A. For future will make sure that a criminal history background check for each staff has in the staffes file. The Administrator and all staff persons involved in the hiring and retention of staff will complete the on-line older adult protective services act training. Documentation will be kept.	Steps have been taken to correct violation; full compliance is not verifiable 2-1-11 Date Initials (DPW)

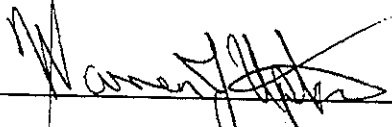
1-31-11/4

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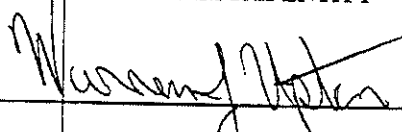
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(relating to protective services for older adults) and other applicable regulations.	<div style="text-align: center; font-size: 2em; font-weight: bold; margin-bottom: 20px;">Western Region</div> <div style="text-align: center; font-size: 1.2em; margin-bottom: 20px;">JAN 23 2011</div> <div style="text-align: center; font-size: 1.1em;">Adult Residential Licensing</div>			

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following: (i) Safe management techniques. (ii) ADLs and IADLs. (iii) Personal hygiene. (iv) Care of residents with dementia, mental illness, cognitive impairments, mental retardation and other mental disabilities. (v) The normal aging cognitive, psychological and functional abilities of individuals who are older. (vi) Implementation of the initial assessment, annual	<p style="font-size: 1.2em;">Western Region</p> <p style="font-size: 1.2em;">JAN 28 2011</p> <p style="font-size: 1.2em;">Adult Residential Licensing</p>		<p style="font-family: cursive;">Approved Direct Care Staff training and pass the competency test prior to providing unsupervised ADL's services</p> <p style="text-align: right; font-size: 1.2em;">1-31-11 ✓</p>	

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REGULATION 55 Pa.Code §2600	VIOLATION	DATE COMPLIANCE VERIFIED BY	PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	DATE COMPLIANCE VERIFIED BY
assessment and support plan. (vii) Nutrition, food handling and sanitation. (viii) Recreation, socialization, community resources, social services and activities in the community. (ix) Gerontology. (x) Staff person supervision, if applicable. (xi) Care and needs of residents with special emphasis on the residents being served in the home. (xii) Safety management and hazard prevention.	Western Region JAN 28 2011 Adult Residential Licensing			

VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

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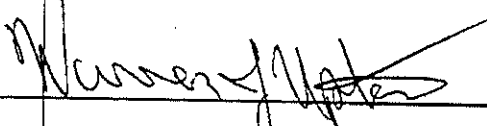

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Upton Country Comfort
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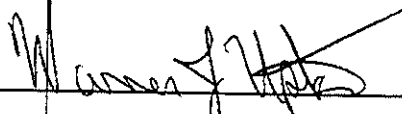
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(xiii) Universal precautions. (xiv) The requirements of this chapter. (xv) Infection control. (xvi) Care for individuals with mobility needs, such as prevention of decubitus ulcers, incontinence, malnutrition and dehydration, if applicable to the residents served in the home. (6) Smoke detectors and fire alarms. (7) Telephone use and notification of emergency services.	Western Region JAN 28 2011 Adult Residential Licensing			

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100a The exterior of the building and the building grounds or yard shall be in good repair and free of hazards.	The back side walk has a propane pipeline extending across the sidewalk posing a tripping hazard. <p style="text-align: center; font-weight: bold;">Western Region</p> <p style="text-align: center;">JAN 28 2011</p> Adult Residential Licensing	12/3/10	Buried pipeline under concrete no longer a trip hazard. Administator will make sure all walkways are free from tripping hazards	2-1-11 

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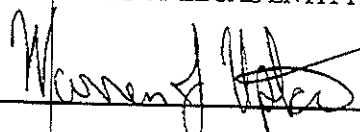
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107d The written emergency procedures shall be reviewed, updated and submitted annually to the municipal emergency management agency.	The home's written emergency procedures have not been submitted to the municipal emergency management agency since since 2006.	12/4/10 2-15-11	Called municipal for updated emergency management, most updated they had but not changed since 2006, municipal said new one should come out 2011. Administrator will make sure to notify if have documentation for updated emergency management. The Administrator will submit the home's emergency procedures to the local emergency management agency. Documentation will be kept. 1-21-11	2-1-11

Western Region

JAN 28 2011

Adult Residential Licensing

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PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

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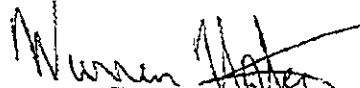
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132f Alternate exit routes shall be used during fire drills.	The "sitting room door" was the only exit used for the five consecutive monthly fire drills from 7/7/10 through 11/22/10.	12/22/10 2-15-11	Used rear entrance for fire exist. Will make sure that every fire drill resident will use a different exist. The Administrator will monitor fire drills and the fire drill record to ensure alternate exits are used. 1-31-11 y	Steps have been taken to correct violation; full compliance is not verifiable 7-1-11 Date Initials (DPW)

Western Region

JAN 2 2011

Adult Residential Licensing

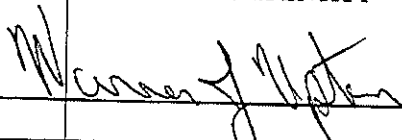
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141a The medical evaluation shall include the following: (1) A general physical examination by a physician, physician's assistant or nurse practitioner. (2) Medical diagnosis including physical or mental disabilities of the resident, if any. (3) Medical information pertinent to diagnosis and treatment in case of an emergency. (4) Special health or dietary needs of the resident. (5) Allergies. (6) Immunization	The 8/4/10 medical evaluation for resident #2, admitted on 7/9/10, indicated "see list" for the medication regimen. There was no list attached to the medical evaluation. Western Region JAN 28 2011	12/4/10	Had Dr. sign the list of meds for Resident #2. Will make sure medical evaluation has list attached and signed by the doctor	2-1-11 g

Adult Residential Licensing

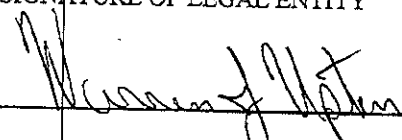
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history. (7) Medication regimen, contraindicated medications, medication side effects and the ability to self-administer medications. (8) Body positioning and movement stimulation for residents, if appropriate. (9) Health status. (10) Mobility assessment, updated annually or at the Department's request.	Western Region JAN 23 2011			

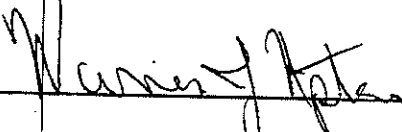
Adult Residential Licensing

VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa. Code Chapter 2600

NAME AND ADDRESS OF PERSONAL CARE HOME UPTON S COUNTRY COMFORT, 544 BUCHANAN ROAD NORMALVILLE, PA 15469		CURRENT LICENSE NUMBER 474700	
INSPECTION DATES (Include all dates of the inspection) 12/02/2010		REGIONAL REPRESENTATIVE M. Orme	
PRINTED NAME AND TITLE OF LEGAL ENTITY REPRESENTATIVE SIGNING PLAN OF CORRECTION (Required on FIRST PAGE only unless multiple representatives produce the plan)			
SIGNATURE OF LEGAL ENTITY 	DATE 1-24-11	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION	DATE g 2-1-11

REGULATION 55 Pa. Code §2600	VIOLATION	DATE COMPLIANCE VERIFIED BY	PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	DATE COMPLIANCE VERIFIED BY
183a1 Prescription medications, OTC medications and CAM shall be kept in their original labeled containers and may not be removed more than 2 hours in advance of the scheduled administration.	Staff person B, stated he/she pre-pours all resident medications prior to attending school in the morning for staff person A to administer.	12/2/10	The administrator will make sure that all residents medication is given by a trained staff only. Staff A will be obtaining her training February 2011 was to have training December 2010 and trainer had to reschedule	Steps have been taken to correct violation; full compliance is not verifiable 2-1-11 Date Initials (DPW)
<p style="font-size: 24px; font-weight: bold;">Western Region</p> <p style="font-size: 18px; font-weight: bold;">JAN 23 2011</p> <p style="font-size: 14px;">Adult Residential Licensing</p>				

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190a A staff person who has successfully completed a Department-approved medications administration course that includes the passing of the Department's performance-based competency test within the past 2 years may administer oral; topical; eye, nose and ear drop prescription medications and epinephrine injections for insect bites or other allergies.	Staff person A administers medications to residents of the home. Staff person A has not successfully completed the Department-approved medications administration training course. <p style="text-align: center; font-size: 1.2em;">Western Region</p> <p style="text-align: center;">JAN 23 2011</p>	February 2 2011	Staff person A is not permitted to give meds till she completes the Department-approved medication administration training course. The home will make sure that at no time will a staff be permitted to administer meds without proper training	