



**COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF PUBLIC WELFARE**

**11 Stanwix Street
Room 230
Pittsburgh, Pennsylvania 15222**

ADULT RESIDENTIAL LICENSING

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www.dpw.state.pa.us

Mailing Date: **FEB 8 2011**

Ms. Robin L. Dowling, CCO
Stairways Behavioral Health, Inc.
2185 West Eighth Street
Erie, Pennsylvania 16505

RE: Stairways
810 Walnut Street
Erie, Pennsylvania 16502

Dear Ms. Dowling:

As a result of the Department of Public Welfare's licensing inspection on November 22, 2010 of the above personal care home, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed Violation Report were found.

All violations specified on the enclosed Violation Report must be corrected by the dates specified on the Violation Report and continued compliance with 55 Pa.Code Ch. 2600 must be maintained. As soon as each violation is corrected, notify the Department's Regional Office of Adult Residential Licensing so that compliance can be verified.

Sincerely,

A handwritten signature in black ink that reads "Jon Kimberland".

Jon Kimberland
Regional Licensing Administrator

VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

NAME AND ADDRESS OF PERSONAL CARE HOME STAIRWAYS, 810 WALNUT STREET ERIE, PA 16502		CURRENT LICENSE NUMBER 407590	
INSPECTION DATES (Include all dates of the inspection) 11/22/2010		REGIONAL REPRESENTATIVE M. Orme	
PRINTED NAME AND TITLE OF LEGAL ENTITY REPRESENTATIVE SIGNING PLAN OF CORRECTION (Required on FIRST PAGE only unless multiple representatives produce the plan) <i>R. Youkers</i>			
SIGNATURE OF LEGAL ENTITY <i>Robert L. Dawley</i>	DATE <i>2/2/11</i>	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION <i>Jan B. Land</i>	DATE <i>2-4-11</i>

REGULATION 55 Pa.Code §2600	VIOLATION	DATE COMPLIANCE VERIFIED BY	PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	DATE COMPLIANCE VERIFIED BY
42c A resident shall be treated with dignity and respect.	Resident #1 was on a trial visit to Stairways PCH from Warren State Hospital beginning 10/20/10. On the first day of the visit, resident #1 could not be located in the home and was unaccounted for approximately 4 hours and missed his/her 3:00 pm medications. It is assumed he/she may have been sleeping in another resident's bedroom. When resident #1 went to the medication room to ask for his/her medications staff person, A, told resident #1 if he/she (went missing) again, they'd have to report him/her to the police and have him/her taken away. On 10/26/10, resident #1 went to the medication room to receive his/her insulin at 3:40pm. When resident #1 asked for his/her insulin, staff person B told him/her to "sit down, shut up, and wait your turn."	<i>3/31/11</i>	<ol style="list-style-type: none"> Individual supervision will be provided for the identified staff (the remain employed) to review regulation 42c & resident rights Residents will be educated on their rights & compliant management & reporting resources All the staff will be educated on regulation 42c & complete the on line abuse training. 	<i>2-4-11</i>

Steps have been taken to correct violation; full compliance is not verifiable
2-4-11
Date Initials (DPW)

Western Region

FEB 4 2011

Adult Residential Licensing

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SIGNATURE OF LEGAL ENTITY <i>Robert D. Dooly</i>	DATE <i>2/2/11</i>	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION	DATE

REGULATION 55 Pa.Code §2600	VIOLATION	DATE COMPLIANCE VERIFIED BY	PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	DATE COMPLIANCE VERIFIED BY
	<p>On 11/22/10, staff person B went into resident #1's bedroom and banged on the wall or door and with a raised voice said, "I want you to get up now. I'm tired of waking you up."</p> <p>On 10/27/10, resident #1 asked staff person C for a cigarette after dinner. He/she replied, "Why is it you can't remember to get up and get your medication but you can remember to get smokes?"</p>	<i>3/31/11</i>	<p><i>4. K1 staff will participate in a mandatory quarterly training that will review:</i></p> <ul style="list-style-type: none"> <i>A) Regulation 42C</i> <i>B) Resident Rights</i> <i>C) Reporting requirements</i> <i>D) Effective Communication</i> <i>E) Impact of perceived power & authority</i> <i>F) Influence of individual issues on perception i.e. trauma, adjustment, psychosis</i> 	

Western Region

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