

COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF PUBLIC WELFARE

CERTIFICATE OF COMPLIANCE

This Certificate is hereby granted to WHEELER CARE CENTERS, INC.

LEGAL ENTITY

To operate COLONIAL WOODS

NAME OF FACILITY OR AGENCY

Located at 1710 CREEK ROAD, GLENMORE, PA 19343

(COMPLETE ADDRESS OF FACILITY OR AGENCY)

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

To provide Personal Care Homes

TYPE OF SERVICE(S) TO BE PROVIDED

The total number of persons which may be cared for at one time may not exceed 31
or the maximum capacity permitted by the Certificate of Occupancy, whichever is smaller.

(MAXIMUM CAPACITY)

Restrictions: _____

This certificate is granted in accordance with the Public Welfare Code of 1967, P.L. 31, as amended, and Regulations

55 Pa.Code Chapter 2600: Personal Care Homes

(MANUAL NUMBER AND TITLE OF REGULATIONS)

and shall remain in effect from January 14, 2011 until January 14, 2012,
unless sooner revoked for non-compliance with applicable laws and regulations.

No: 198230

Robert E. Robinson

ISSUING OFFICER

R. C. [Signature]

DIRECTOR

NOTE: This certificate is issued for the above site(s) only and is not transferable
and should be posted in a conspicuous place in the facility.

PW 628 - 01/11



COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF PUBLIC WELFARE
PO BOX 2675
HARRISBURG, PENNSYLVANIA 17105-2675

ADULT RESIDENTIAL LICENSING

FEB 02 2011

PHONE: (717) 783-3670
FAX: (717) 783-5662

Mr. Fred Wheeler, President
Wheeler Care Centers, Inc.
P.O. Box 70
Glenmore, Pennsylvania 19343

RE: Colonial Woods
1710 Creek Road
Glenmore, Pennsylvania 19343

Dear Mr. Wheeler:

As a result of the Department of Public Welfare's licensing inspection on November 16, 2010 of the above personal care home, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed Violation Report were found.

All violations specified on the enclosed Violation Report must be corrected by the dates specified on the Violation Report and continued compliance with 55 Pa.Code Ch. 2600 must be maintained. As soon as each violation is corrected, notify the Department's Regional Office of Adult Residential Licensing so that compliance can be verified.

A regular license is being issued based on the enclosed Violation Report. Your license is enclosed.



Sincerely,

A handwritten signature in black ink, appearing to read 'RMelusky', written over a large, stylized letter 'D'.

Ronald Melusky
Acting Director



Enclosures
License
Violation Report


VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

NAME AND ADDRESS OF PERSONAL CARE HOME COLONIAL WOODS, 1710 CREEK ROAD GLENMORE, PA 19343		CURRENT LICENSE NUMBER 198230	
INSPECTION DATES (Include all dates of the inspection) 11/16/2010		REGIONAL REPRESENTATIVE Michelle Morton, Patricia Adams	
PRINTED NAME AND TITLE OF LEGAL ENTITY REPRESENTATIVE SIGNING PLAN OF CORRECTION (Required on FIRST PAGE only unless multiple representatives produce the plan)			
SIGNATURE OF LEGAL ENTITY 	DATE 12/23/10	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION 	DATE 12/30/10



REGULATION 55 Pa.Code §2600	VIOLATION	DATE COMPLIANCE VERIFIED BY	PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	DATE COMPLIANCE VERIFIED BY
16c The home shall report the incident or condition to the Department's personal care home regional office or the personal care home complaint hotline within 24 hours in a manner designated by the Department. Abuse reporting shall also follow the guidelines in § 2600.15 (relating to abuse reporting covered by law).	On 6/24/10, the home experienced a power outage related to severe storms throughout the county. The power outage lasted until 6/28/10. The home reported the incident in writing on 6/29/10, but did not report the incident by telephone at any point.	6/29/2010	<p>IMMEDIATE: The emergency was reported both verbally and in written form when the Administrator returned from vacation on June 29, 2010. A copy is on file with Southeastern Regional Office.</p> <p>ONGOING: The Emergency Preparedness Plan has been reiterated to all staff members with exact instructions as how to proceed when Administrators are not available during an emergency event. Both Administrators are knowledgeable of the regulations and will act promptly when emergency events occur. All events will be reported timely.</p>	<p style="writing-mode: vertical-rl; transform: rotate(180deg);">Steps have been taken to correct violation. Full compliance is not verifiable</p> <p style="text-align: right;">Date <u>12/21/10</u> Initials (DPW) <u>SM</u></p>


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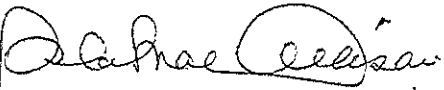
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42e A resident shall have access to a telephone in the home to make calls in privacy. Nontoll calls shall be without charge to the resident.	The home's contract includes "Home Rules" that state, "J. The Resident may use the house telephone. Please limit calls to ten (10) minutes as a courtesy to other residents."	12/14/2010	<p>IMMEDIATE: The language in Paragraph 20, Sub. J has been changed to eliminate reference to request residents to limit their calls to 10 minutes as a courtesy to other residents. This request was never enforced.</p> <p>ONGOING: Residents will continue to use the Home phone for Personal non-toll calls with no restriction on time of usage.</p>	 1/12/11


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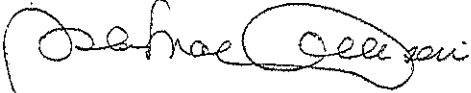

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60a Staffing shall be provided to meet the needs of the residents as specified in the resident's assessment and support plan.	The home has two designated meeting places during fire drills or real emergencies; one by the garage and one by the hedge row. The home only has one staff person on duty at night to supervise and account for all residents in both meeting places.	11/17/2010	<p>IMMEDIATE: The Emergency Preparedness Plan and Fire Safety Training Materials have been changed to designate only one (1) designated meeting—which is to the extreme right of building—eliminating residents having to go down (and up) a steep hill.</p> <p>ON-GOING: Staffing issues will be reviewed and adjusted on an as needed basis. As additional staffing is required authorization for additional staffing will be requested reviewed with owners. As for the establishment of a change in procedure, more concise thought will be given to eliminate conflicting staffing issues with emergency procedures.</p>	 1/12/11

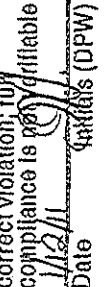
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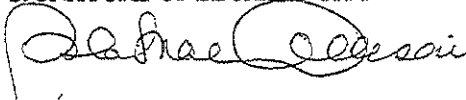

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91 Telephone numbers for the nearest hospital, police department, fire department, ambulance, poison control center, municipal emergency management agency and personal care home complaint hotline shall be posted on or by each telephone with an outside line.	The emergency service numbers posted near the phone in the "Oak Room" do not include the nearest hospital, the emergency management agency and the Personal Care Home Hotline.	11/17/2010	IMMEDIATE: This resident had received her phone on the day of the inspection. This clerical error was corrected immediately by adding the required emergency contacts. ON-GOING: All resident rooms will have a list of emergency contact numbers to eliminate the oversight of a resident not having these numbers available to them.	


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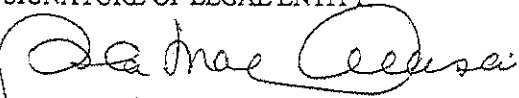

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95 Furniture and equipment shall be in good repair, clean and free of hazards.	On 11/16/10, the emergency lights in the 3rd floor hallway were blinking "charge", indicating they needed to be charged. The lights did not operate when the test button was pushed.	11/17/2010	<p>IMMEDIATE: Four new batteries were purchased and installed.</p> <p>ON-GOING: The procedure of checking emergency lights will be changed from monthly to two times per month—the 1st and 15th of each month.</p>	<p>Steps have been taken to correct violation; full compliance is not verifiable</p> <p> Date 11/2/11 Initials (DPW)</p>


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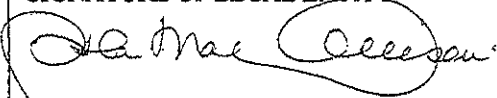
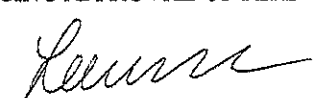
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103f Food requiring refrigeration shall be stored at or below 40°F. Frozen food shall be kept at or below 0°F. Thermometers shall be required in refrigerators and freezers.	On 11/16/10 at 2:00 p.m., there was no thermometer in the small refrigerator under the cabinet in the kitchen.	11/29/2010	IMMEDIATE: A thermometer was purchased and installed. ON-GOING: All refrigerator and freezers will be checked two times per month to assure the thermometers are there. If not, new ones will be purchased and installed.	 1/12/11

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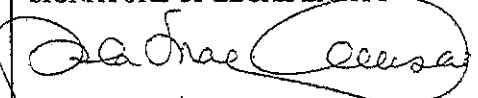
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109b Cats and dogs present at the home shall have a current rabies vaccination. A current certificate of rabies vaccination from a licensed veterinarian shall be kept.	On 11/16/10, a cat was present at the home in resident room #3. The home does not have a current certificate of rabies vaccination for the cat. On 11/16/10, a dog was present at the home in the "Oak Room." The home does not have a current certificate of rabies vaccination for the dog.	11/17/2010	<p>IMMEDIATE: The owners and responsible parties of the animals were contacted and the certificates were brought in; and, are on file in the office.</p> <p>ON-GOING: All residents and responsible parties will be informed that no pets are to be brought onto the premises without proper documentation of their health condition. New admissions cannot take place unless the documentation is available at the time of admission.</p>	

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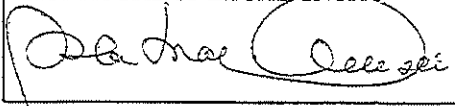

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132d Residents shall be able to evacuate the entire building to a public thoroughfare, or to a fire-safe area designated in writing within the past year by a fire safety expert within the period of time specified in writing within the past year by a fire safety expert.	The home's designated evacuation time from a fire safety expert is 3 minutes and 12 seconds. The home's fire drill evacuation times are:	10/24/2010	<p>IMMEDIATE: Individual strobe lights were ordered and installed in three resident's room who have hearing deficiencies to immediately alert them when an alarm is activated, by doing so, they will be able to evacuate the home more quickly during a fire drill or an actual emergency.</p> <p>ON-GOING: We will be more responsive to our residents with hearing deficiencies. When additional residents are admitted who have hearing deficiencies we will immediately order and install the individual strobe lights in their room(s).</p> <p><i>All residents will be evacuated within 3 minutes and 12 seconds. If any evacuation time exceeds 3 minutes and 12 seconds, another drill will be held on that same shift within 2 weeks. UAR 12/23/10</i></p>	<p style="writing-mode: vertical-rl; transform: rotate(180deg);">Steps have been taken to correct violation; fully compliant is not verifiable</p> <p style="writing-mode: vertical-rl; transform: rotate(180deg);">Date <u>12/30/10</u> Initials (DPW) <u>MA</u></p>


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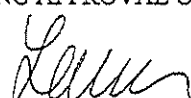
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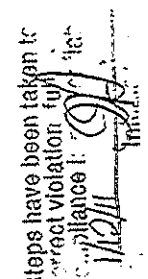
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132e A fire drill shall be held during sleeping hours once every 6 months.	Sleeping hour fire drills were held on 9/21/09 and 7/10/10, more than 6 months apart. <table style="width: 100%; border-collapse: collapse; margin-top: 10px;"> <thead> <tr> <th style="text-align: left; border-bottom: 1px solid black;">Mont</th> <th style="text-align: left; border-bottom: 1px solid black;">Date</th> <th style="text-align: left; border-bottom: 1px solid black;">Time</th> <th style="text-align: left; border-bottom: 1px solid black;">Evac. Time</th> <th style="text-align: left; border-bottom: 1px solid black;">FSE</th> </tr> </thead> <tbody> <tr><td>Jan</td><td></td><td></td><td></td><td>No</td></tr> <tr><td>Feb</td><td></td><td></td><td></td><td>No</td></tr> <tr><td>Mar</td><td></td><td></td><td></td><td>No</td></tr> <tr><td>Apr</td><td></td><td></td><td></td><td>No</td></tr> <tr><td>May</td><td></td><td></td><td></td><td>No</td></tr> <tr><td>Jun</td><td>06/08/2010</td><td>11:30 AM</td><td>2 min, 36 sec</td><td>No</td></tr> <tr><td>Jul</td><td>07/10/2010</td><td>10:30 PM</td><td>3 min, 57 sec</td><td>No</td></tr> <tr><td>Aug</td><td>08/30/2010</td><td>11:20 AM</td><td>2 min, 5 sec</td><td>No</td></tr> <tr><td>Sep</td><td>09/08/2010</td><td>06:15 PM</td><td>3 min, .02 sec</td><td>No</td></tr> <tr><td>Oct</td><td>10/21/2010</td><td>05:20 AM</td><td>3 min, 6 sec</td><td>No</td></tr> <tr><td>Nov</td><td>11/15/2010</td><td>02:25 PM</td><td>2 min, 3 sec</td><td>No</td></tr> <tr><td>Dec</td><td></td><td></td><td></td><td>No</td></tr> </tbody> </table>	Mont	Date	Time	Evac. Time	FSE	Jan				No	Feb				No	Mar				No	Apr				No	May				No	Jun	06/08/2010	11:30 AM	2 min, 36 sec	No	Jul	07/10/2010	10:30 PM	3 min, 57 sec	No	Aug	08/30/2010	11:20 AM	2 min, 5 sec	No	Sep	09/08/2010	06:15 PM	3 min, .02 sec	No	Oct	10/21/2010	05:20 AM	3 min, 6 sec	No	Nov	11/15/2010	02:25 PM	2 min, 3 sec	No	Dec				No	12/20/2010	<p>IMMEDIATE: A new Administrator has been hired and properly trained to be cognitive to state regulations regarding the need to hold 6-month nighttime fire drills. The timing of these drills has been added to an electronic scheduling alert.</p> <p>ON-GOING: An automated system has been established to insure we are alerted timely of the need to Conduct our 6-month nighttime fire drills.</p>	 1/12/11
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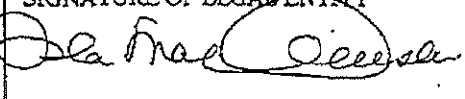
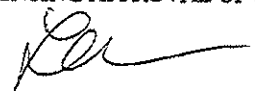
VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600


NAME AND ADDRESS OF PERSONAL CARE HOME COLONIAL WOODS, 1710 CREEK ROAD GLENMORE, PA 19343		CURRENT LICENSE NUMBER 198230	
INSPECTION DATES (Include all dates of the inspection) 11/16/2010		REGIONAL REPRESENTATIVE Michelle Morton, Patricia Adams	
PRINTED NAME AND TITLE OF LEGAL ENTITY REPRESENTATIVE SIGNING PLAN OF CORRECTION (Required on FIRST PAGE only unless multiple representatives produce the plan)			
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132f Alternate exit routes shall be used during fire drills.	Exit #1, #2, #5 and #6 were used during the fire drills on 7/24/10, 8/30/10, 9/8/10 and 10/17/10. <table style="width: 100%; border-collapse: collapse; margin-top: 10px;"> <thead> <tr> <th style="text-align: left; border-bottom: 1px solid black;">Mont</th> <th style="text-align: left; border-bottom: 1px solid black;">Date</th> <th style="text-align: left; border-bottom: 1px solid black;">Time</th> <th style="text-align: left; border-bottom: 1px solid black;">Evac. Time</th> <th style="text-align: left; border-bottom: 1px solid black;">FSE</th> </tr> </thead> <tbody> <tr><td>Jan</td><td></td><td></td><td></td><td>No</td></tr> <tr><td>Feb</td><td></td><td></td><td></td><td>No</td></tr> <tr><td>Mar</td><td></td><td></td><td></td><td>No</td></tr> <tr><td>Apr</td><td></td><td></td><td></td><td>No</td></tr> <tr><td>May</td><td></td><td></td><td></td><td>No</td></tr> <tr><td>Jun</td><td>06/08/2010</td><td>11:30 AM</td><td>2 min, 36 sec</td><td>No</td></tr> <tr><td>Jul</td><td>07/10/2010</td><td>10:30 PM</td><td>3 min, 57 sec</td><td>No</td></tr> <tr><td>Aug</td><td>08/30/2010</td><td>11:20 AM</td><td>2 min, 5 sec</td><td>No</td></tr> <tr><td>Sep</td><td>09/08/2010</td><td>06:15 PM</td><td>3 min, .02 sec</td><td>No</td></tr> <tr><td>Oct</td><td>10/21/2010</td><td>05:20 AM</td><td>3 min, 6 sec</td><td>No</td></tr> <tr><td>Nov</td><td>11/15/2010</td><td>02:25 PM</td><td>2 min, 3 sec</td><td>No</td></tr> <tr><td>Dec</td><td></td><td></td><td></td><td>No</td></tr> </tbody> </table>	Mont	Date	Time	Evac. Time	FSE	Jan				No	Feb				No	Mar				No	Apr				No	May				No	Jun	06/08/2010	11:30 AM	2 min, 36 sec	No	Jul	07/10/2010	10:30 PM	3 min, 57 sec	No	Aug	08/30/2010	11:20 AM	2 min, 5 sec	No	Sep	09/08/2010	06:15 PM	3 min, .02 sec	No	Oct	10/21/2010	05:20 AM	3 min, 6 sec	No	Nov	11/15/2010	02:25 PM	2 min, 3 sec	No	Dec				No	12/20/2010	<p>IMMEDIATE:- Beginning on fire drill conducted 12/20/10 a 'fire' took place near an established exit. All residents were directed to another exit.</p> <p>ON-GOING: Each fire drill will have a 'designated fire' so residents will know an alternate exit to use and immediately respond.</p> <p>When weather conditions improve we will hold 2 fire drills per month for a total of 3 months to reinforce alternate exits and the need to respond quickly.</p>	<p style="writing-mode: vertical-rl; transform: rotate(180deg);">Steps have been taken to correct violation by compliance with</p> 
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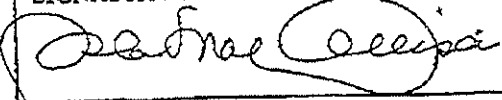

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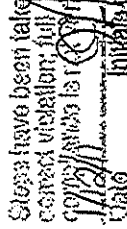
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187d The home shall follow the directions of the prescriber.	Resident #1 has a physician's order for Lisinopril 5 mg daily and Simvastin 20 mg daily. The administrator stated the home did not fill the order "as per daughter's request" and so the home has not administered the medication to the resident.	11/16/2010	IMMEDIATE: Doctor orders were submitted to the pharmacy; Medications were delivered the same day; and administered to the resident. Family members were contacted and advised we were required to follow doctor's orders and would do so immediately.	 1/12/11
			ON-GOING: Family members will be advised of the requirement to follow doctor's orders; and, should they disagree, a 30-day notice will be issued. <i>1/7/11</i>	

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p.4

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228b If the home initiates a discharge or transfer of a resident, or if the legal entity chooses to close the home, the home shall provide a 30-day advance written notice to the resident, the resident's designated person and the referral agent citing the reasons for the discharge or transfer. This shall be stipulated in the resident-home contract.	The contract for resident #1, dated 11/16/10, describes a trial period during the first 30 days of occupancy and states, "In case of termination by the Provider, shall be delivered to the Resident and the resident's Designated Person, at least twenty-four (24) hours prior to the termination of the Agreement." This would not give the resident a 30-day notice of termination.	12/21/2010	IMMEDIATE: The language of the 30-Day Trial period has been eliminated. ON-GOING: A 30-Day Trial period will no longer exist. All residents will be admitted without a trial period.	Steps have been taken to correct violation full compliance is 1/11/11  Initials (DPW)

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