

COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF PUBLIC WELFARE

CERTIFICATE OF COMPLIANCE

This Certificate is hereby granted to MON-YOUGH COMMUNITY SERVICES, INC.

LEGAL ENTITY

To operate MON-YOUGH COMMUNITY SERVICES

NAME OF FACILITY OR AGENCY

Located at 624 LYSLE BLVD., MCKEESPORT, PA 15132

(COMPLETE ADDRESS OF FACILITY OR AGENCY)

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

To provide Personal Care Homes

TYPE OF SERVICE(S) TO BE PROVIDED

The total number of persons which may be cared for at one time may not exceed 45
or the maximum capacity permitted by the Certificate of Occupancy, whichever is smaller.

(MAXIMUM CAPACITY)

Restrictions: _____

This certificate is granted in accordance with the Public Welfare Code of 1967, P.L. 31, as amended, and Regulations

55 Pa.Code Chapter 2600: Personal Care Homes

(MANUAL NUMBER AND TITLE OF REGULATIONS)

and shall remain in effect from January 28, 2011 until June 15, 2011,
unless sooner revoked for non-compliance with applicable laws and regulations.

No: 430031

Robert E. Robinson

ISSUING OFFICER

R C King

DIRECTOR

NOTE: This certificate is issued for the above site(s) only and is not transferable
and should be posted in a conspicuous place in the facility.

PW 628 - 01/11



COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF PUBLIC WELFARE
PO BOX 2675
HARRISBURG, PENNSYLVANIA 17105-2675

ADULT RESIDENTIAL LICENSING

PHONE: (717) 783-3670
FAX: (717) 783-5662

CERTIFIED MAIL – RETURN RECEIPT
MAILING DATE: JAN 31 2011

Ms. Noreen Fredrick, Executive Director
Mon-Yough Community Services, Inc.
Attn: Chris Zeolefrow
500 Walnut Street
McKeesport, Pennsylvania 15132

RE: Mon-Yough Community Services
625 Lysle Boulevard
McKeesport, Pennsylvania 15132

Dear Ms. Fredrick:

As a result of the Department of Public Welfare's (Department) licensing inspection on October 14, 2010, October 25, 2010 and January 11, 2011 of the above personal care home, the violations specified on the enclosed Violation Report were found.

Based on violations with 55 Pa.Code Ch. 2600, your current license #430030 dated June 15, 2010 to June 15, 2011 is REVOKED. A FIRST PROVISIONAL license, effective January 28, 2011 to June 15, 2011 is being issued based on your plan to correct the violations as specified on the Violation Report. This decision is made pursuant to 62 P.S. 1026(b)(1) and 55 Pa.Code § 20.71(a)(2) (relating to conditions for denial, nonrenewal or revocation.) Your FIRST PROVISIONAL license is enclosed.


All violations specified on the Violation Report must be corrected by the dates specified on the Violation Report and continued compliance with 55 Pa.Code Ch. 2600 must be maintained. As soon as each violation is corrected, notify the Department's Regional Office of Adult Residential Licensing so that compliance can be verified.

If you disagree with the decision to issue a PROVISIONAL license, you have the right to appeal through hearing before the Bureau of Hearings and Appeals, Department of Public Welfare in accordance with 1 Pa.Code Part II, Chs. 31-35. If you decide to appeal, a written request for an appeal must be received within 10 days of the date of this letter by:

Jacob Herzing, Enforcement Manager
Adult Residential Licensing
Department of Public Welfare
423 West, Health and Welfare Building
Seventh and Forster Streets
Harrisburg, Pennsylvania 17120

This decision is final 11 days from the date of this letter, or if you decide to appeal, upon issuance of a decision by the Bureau of Hearings and Appeals.

Sincerely,

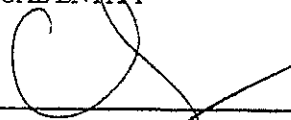



Ronald Melusky
Acting Director

Enclosures
License
Violation Report

VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

Page 1 of 17

NAME AND ADDRESS OF PERSONAL CARE HOME MON YOUGH COMMUNITY SERVICES, 624 LYSLE BLVD MCKEESPORT, PA 15132		CURRENT LICENSE NUMBER 430030	
INSPECTION DATES (Include all dates of the inspection) 10/14/2010 10/25/10		REGIONAL REPRESENTATIVE Alden Linhart, Jesse Farley, Jesse Farley, Maria Stepanovich	
PRINTED NAME AND TITLE OF LEGAL ENTITY REPRESENTATIVE SIGNING PLAN OF CORRECTION (Required on FIRST PAGE only unless multiple representatives produce the plan) <p style="text-align: center;">Chris Zellefow, PCH Administrator, Manager of MH Residential Services</p>			
SIGNATURE OF LEGAL ENTITY 		DATE 12/23/10	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION 
			DATE 1/24/11

REGULATION 55 Pa.Code §2600	VIOLATION	DATE COMPLIANCE VERIFIED BY	PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	DATE COMPLIANCE VERIFIED BY
23a A home shall provide each resident with assistance with ADLs as indicated in the resident's assessment and support plan.	On 9/27/10 after dinner, at approximately 5 PM, resident #1 choked, collapsed at the dinner table, and became unresponsive. EMS arrived and found resident pulseless and attempted to ventilate unsuccessfully. EMS then removed a large quantity of meat and French fries from the resident's airway. Per paramedics a large chunk of meat approximately 2 inches in length was extracted from the resident's airway. Ventilation was successful after food removed. Resident #1 later died on 9/29/10 due to Anoxic Encephalopathy due to Cardiac Arrest as a consequence of Laryngeal obstruction and Aspiration. According to the resident's assessment,	12/23/10	In the future, if residents require a special diet it will be documented on the MA-51, the medical evaluation, the support plan and the assessment. At this point we have one resident that requires a chopped diet and we have documentation from the physician and have added it to the support plan and the assessment. We will ensure that this is followed in the future for any resident requiring	1/24/11 JRP Initials (DPW)

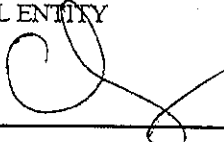
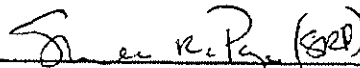
Steps have been taken to correct violation; full compliance is not verifiable
1/24/11 JRP
Initials (DPW)

Western Region

DEC 2 2010

Adult Residential Services

VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600



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DEC 27 2010	<p>the administrator and multiple staff persons resident #1 was on a chopped diet. Staff persons stated that resident #1 was on a chopped diet because he/she shoveled food into his/her mouth. According to interviews, prior to the choking incident resident #1 was served a roast beef sandwich cut in half, but contents of the sandwich and the French fries were not chopped. According to the National Dysphasia Diet (NDD), Dysphasia Mechanically – Altered diet guidelines, meat should be tender and moist, ground, or cubed smaller than ¼ inch. According to the paramedics, an approximately 2 inch chunk of meat was extracted from the resident’s airway.</p> <p>The home’s kitchen supervisor stated that</p>		<p>a special diet. In addition, Mon Yough Community Services staff will be trained on the individual needs of each resident requiring a special diet and they will also ensure that they check all of the food trays that are sent up from the kitchen to ensure that the food is prepared properly before serving it to the residents.</p> <p>See attachment 4a-4b</p>	

Western Region

VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

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	<p>the home does not keep written chopped diet guidelines or recipes for chopped diet in the kitchen and was not aware of any such guidelines maintained elsewhere in the home. In addition the administrator does not maintain any such written material regarding a chopped diet. According to kitchen staff, food for residents on a chopped diet is put through a food processor and subs are cut into four pieces and that this diet was followed for resident #1.</p> <p>Kitchen staff person C (start date 9/12/07), who prepared resident #1's last meal prior to the choking incident, stated he/she was aware that resident #1 was on a chopped diet and was told that the resident eats at a rapid pace and has</p>			

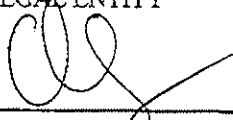

Western Region

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Adult Res...

VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

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	seizures. Staff person C stated that on the date of the choking incident everyone else was served a beef and pasta casserole but he/she decided to give resident #1 a beef sandwich because the consistency of beef and pasta casserole prepared in a blender would have been mush. The kitchen supervisor was on vacation when the incident happened.			

Western Region

DEC 27 2010

Adult Residential Licensing



VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

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PRINTED NAME AND TITLE OF LEGAL ENTITY REPRESENTATIVE SIGNING PLAN OF CORRECTION (Required on FIRST PAGE only unless multiple representatives produce the plan) <p style="text-align: center; font-size: 1.2em;">Chris Zellefrow / MN Residential Manager</p>			
SIGNATURE OF LEGAL ENTITY 	DATE 1/11/11	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION 	DATE 1/24/11

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23a A home shall provide each resident with assistance with ADLs as indicated in the resident's assessment and support plan.	On 9/27/10 after dinner, at approximately 5 PM, resident #1 choked, collapsed at the dinner table, and became unresponsive. EMS arrived and found resident pulseless and attempted to ventilate unsuccessfully. EMS then removed a large quantity of meat and French fries from the resident's airway. Per paramedics a large chunk of meat approximately 2 inches in length was extracted from the resident's airway. Ventilation was successful after food removed. Resident #1 later died on 9/29/10 due to Anoxic Encephalopathy due to Cardiac Arrest as a consequence of Laryngeal obstruction and Aspiration. According to the resident's assessment,	2/28/11 2/28/11 3/15/11 3/15/11 Immediately	The administrator and all staff persons involved in food preparation and serving will be retrained by a registered dietitian on the preparation of meals for all current residents with special dietary needs and safe swallowing precautions if applicable. All newly hired staff involved in food preparation or serving will receive training related to special diets of current residents prior to working in that capacity. The home will develop a monthly menu in consultation with a registered dietitian that includes specific menu alternatives for special diets. A registered dietitian will review the monthly menu and changes to it to ensure residents' special dietary needs are being met. The administrator will immediately ensure that trained staff are scheduled such that residents are properly supervised and assisted with meals as needed.	Steps have been taken to correct violation; full compliance is not verifiable 1/24/11 SRP Date Initials (DPW)



VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

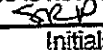
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	<p>the administrator and multiple staff persons resident #1 was on a chopped diet. Staff persons stated that resident #1 was on a chopped diet because he/she shoveled food into his/her mouth. According to interviews, prior to the choking incident resident #1 was served a roast beef sandwich cut in half, but contents of the sandwich and the French fries were not chopped. According to the National Dysphasia Diet (NDD), Dysphasia Mechanically – Altered diet guidelines, meat should be tender and moist, ground, or cubed smaller than ¼ inch. According to the paramedics, an approximately 2 inch chunk of meat was extracted from the resident’s airway.</p> <p>The home’s kitchen supervisor stated that</p>	<p>2/1/11</p> <p>2/28/11</p> <p>2/1/11</p> <p>2/28/11</p>	<p>The administrator or designated staff persons will monitor meal preparation and serving at least weekly to ensure all residents’ special dietary needs are met.</p> <p>The home will educate any residents who are on special diets on the importance of following prescribed diets including life safety issues.</p> <p>The administrator or designee will review diet orders prior to admitting resident to ensure the home can meet the residents needs and that staff are properly trained.</p> <p>All resident records will be reviewed to ensure the home is meeting residents needs and providing assistance with activities of daily living as indicated in the resident’s assessment and support plan.</p>	

VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

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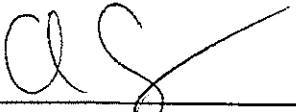

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42b A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way.	On 9/27/10 after dinner, at approximately 5 PM, resident #1 choked, collapsed at the dinner table, and became unresponsive. EMS arrived and found resident pulseless and attempted to ventilate unsuccessfully. EMS then removed a large quantity of meat and French fries from the resident's airway. Per paramedics a large chunk of meat approximately 2 inches in length was extracted from the resident's airway. Ventilation was successful after food removed. Resident #1 later died on 9/29/10 due to Anoxic Encephalopathy due to Cardiac Arrest as a consequence of Laryngeal obstruction and Aspiration. According to the resident's assessment,	12/23/10	Mon Yough Community Services staff will closely collaborate with the kitchen staff to ensure that the food preparations are consistent with what is ordered for the residents. During meal times staff will ensure that the proper trays are distributed to the residents with dietary needs. Staff will closely monitor residents during meal times to ensure they are taking small bites of food and will provide	Steps have been taken to correct violation; full compliance is not verifiable 1/24/11  Date Initials (DPW)

Western Region

DEC 27 2010

VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

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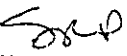
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PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

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	<p>the home does not keep written chopped diet guidelines or recipes for chopped diet in the kitchen and was not aware of any such guidelines maintained elsewhere in the home. In addition the administrator does not maintain any such written material regarding a chopped diet. According to kitchen staff, food for residents on a chopped diet is put through a food processor and subs are cut into four pieces and that this diet was followed for resident #1.</p> <p>Kitchen staff person B (start date 9/12/07), who prepared resident #1's last meal prior to the choking incident, stated he/she was aware that resident #1 was on a chopped diet and was told that the resident eats at a rapid pace and has</p>			


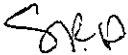
Western Region

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Adult Residential Licensing

VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

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	seizures. Staff person B stated that on the date of the choking incident everyone else was served a beef and pasta casserole but he/she decided to give resident #1 a beef sandwich because the consistency of beef and pasta casserole prepared in a blender would have been mush. The kitchen supervisor was on vacation when the incident happened.			

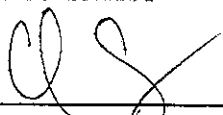

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PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

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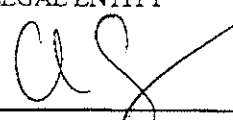

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65c Ancillary staff persons shall have a general orientation to their specific job functions as it relates to their position prior to working in that capacity.	The administrator stated that kitchen staff were verbally informed of resident #1's need for a chopped diet upon the resident's admission. The home does not have documentation demonstrating staff persons have been trained in preparation of chopped diets. The home's kitchen supervisor stated that the home does not keep written chopped diet guidelines or recipes for chopped diet in the kitchen and was not aware of any such guidelines maintained elsewhere in the home. In addition, the administrator does not maintain any such written material regarding a chopped diet. According to kitchen staff, food for residents on a chopped diet is put through a food processor and subs are cut into four	12/23/10	Mon Yough Community Services staff will work with the Administrator of the kitchen staff, which are ancillary staff, to ensure that they have the necessary information to meet the needs of the residents requiring special diets. In return the kitchen staff will provide us with the standards for the diet that is prescribed so that we can ensure that the staff understand what consistency	Steps have been taken to correct violation; full compliance is not verifiable 12/24/10 Date Initials (DPW)

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VIOLATION REPORT
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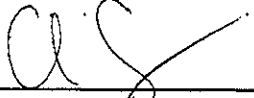

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REGULATION 55 Pa. Code §2600	VIOLATION	DATE COMPLIANCE VERIFIED BY	PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	DATE COMPLIANCE VERIFIED BY
DEC 2 2010	<p>pieces and that this diet was followed for resident #1.</p> <p>Kitchen staff person C (start date 9/12/07), who prepared resident #1's last meal prior to the choking incident, stated he/she was aware that resident #1 was on a chopped diet and was instructed that the resident eats at a rapid pace and has seizures. Staff person C stated that on the date of the choking incident everyone else was served a beef and pasta casserole but he/she decided to give resident #1 a beef sandwich because the consistency of beef and pasta casserole prepared in a blender would have been mush. The kitchen supervisor was on vacation when the incident happened.</p>		<p>the food should be when it arrives on the floor. The kitchen staff will keep written guidelines in the food preparation area for specialized diets.</p> <p>See attached 4a-4b for additional plan of correction steps.</p>	

Western Region
Adult Protective Licensing

VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

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NAME AND ADDRESS OF PERSONAL CARE HOME MON YOUGH COMMUNITY SERVICES, 624 LYSLE BLVD MCKEESPORT, PA 15132		CURRENT LICENSE NUMBER 430030	
INSPECTION DATES (Include all dates of the inspection) 10/14/2010, 10/25/10		REGIONAL REPRESENTATIVE Alden Linhart, Jesse Farley, Jesse Farley, Maria Step...	
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	According to the National Dysphasia Diet (NDD), Dysphasia Mechanically – Altered diet guidelines, meat should be tender and moist, ground, or cubed smaller than ¼ inch. According to the paramedics, an approximately 2 inch chunk of meat was extracted from the resident #1’s airway.			

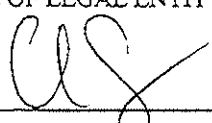

Salem Region

DEC 2010

Adult Licensing



VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

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NAME AND ADDRESS OF PERSONAL CARE HOME MON YOUGH COMMUNITY SERVICES, 624 LYSLE BLVD MCKEESPORT, PA 15132		CURRENT LICENSE NUMBER 430030	
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65d Direct care staff persons hired after April 24, 2006, may not provide unsupervised ADL services until completion of the following: (1) Training that includes a demonstration of job duties, followed by supervised practice. (2) Successful completion and passing the Department-approved direct care training course and passing of the competency test. (3) Initial direct care staff person training to include the	Staff person A (Start Date 9/8/2010), who served the meal just prior to resident #1's choking incident, stated he/she had no knowledge of the resident's special diet and a chopped diet is not included in the resident's paperwork. Staff person A stated he/she did not receive training concerning the special dietary needs for resident #1. According interviews, prior to the choking incident resident #1 was served a roast beef sandwich cut in half, but contents of the sandwich and the french fries were not chopped. The home does not have documentation demonstrating that staff persons have been trained in preparation of chopped diets. DEC 27 2010		Staff person A did receive the training in the time frame that is required by regulations (please see attached) however at the time of the incident she had only been working for here for less than three weeks and although she had all of the mental knowledge, it takes work experience to master all of the necessary skills and problem solving	Steps have been taken to correct violation; full compliance is not verifiable Date 1/24/11 Initials (DPW)

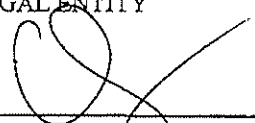

VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

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following: (i) Safe management techniques. (ii) ADLs and IADLs. (iii) Personal hygiene. (iv) Care of residents with dementia, mental illness, cognitive impairments, mental retardation and other mental disabilities. (v) The normal aging, cognitive, psychological and functional abilities of individuals who are older. (vi) Implementation of the initial assessment, annual	Western Region DEC 2 2010		abilities that arise. She was also on duty with two other veteran staff at the time of the incident, however the veteran staff person that was assisting with serving the meal was called away to take a phone call. In the future, we will emphasize more of the initial training time discussing dietary needs of residents with special	

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assessment and support plan. (vii) Nutrition, food handling and sanitation. (viii) Recreation, socialization, community resources, social services and activities in the community. (ix) Gerontology. (x) Staff person supervision, if applicable. (xi) Care and needs of residents with special emphasis on the residents being served in the home. (xii) Safety management and hazard prevention.	Western Regional DEC 2 2010		instructions/diets. See attached 4a-4b for additional plan of correction steps. JRP	

Adult Residential License

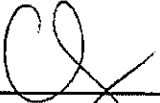

VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa. Code Chapter 2600


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NAME AND ADDRESS OF PERSONAL CARE HOME MON YOUGH COMMUNITY SERVICES, 624 LYSLE BLVD MCKEESPORT, PA 15132		CURRENT LICENSE NUMBER 430030	
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(xiii) Universal precautions. (xiv) The requirements of this chapter. (xv) Infection control. (xvi) Care for individuals with mobility needs, such as prevention of decubitus ulcers, incontinence, malnutrition and dehydration, if applicable to the residents served in the home. (6) Smoke detectors and fire alarms. (7) Telephone use and notification of emergency services.	Western Region DEC 27 2010			

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PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

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141a The medical evaluation shall include the following: (1) A general physical examination by a physician, physician's assistant or nurse practitioner. (2) Medical diagnosis including physical or mental disabilities of the resident, if any. (3) Medical information pertinent to diagnosis and treatment in case of an emergency. (4) Special health or dietary needs of the resident. (5) Allergies. (6) Immunization	The medical evaluation for resident #1, dated 9/16/2010, lists no special diet for the resident. This conflicts with the information the home was provided at the time of the resident's admission regarding the resident's history of swallowing food without chewing. The resident's assessment, dated 8/30/2010, documents that the resident is to eat a "chopped diet," per the resident's Mercy CTT team. The home did not complete a support plan for the resident because she/he was newly admitted on 8/24/10. The home's intake assessment documentation for resident #1 includes a document created while resident was hospitalized at Mayview State Hospital, dated 6/18/09, which indicates that the	2/28/11 2/11/11	The administrator or designee will review all current residents medical evaluations to ensure documentation properly addresses all residents needs including diagnoses and special dietary needs. If the home is aware of special dietary needs or a swallowing condition of a resident, that the medical evaluation does not address the home will contact the physician for clarification and to update the medical evaluation as needed. Until the discrepancy is resolved the home will provide the special diet to ensure life safety of the resident.	Steps have been taken to correct violation; full compliance is not verifiable. 1/24/11  Date Initials (DPW)

