

COMMONWEALTH OF PENNSYLVANIA  
DEPARTMENT OF PUBLIC WELFARE

# CERTIFICATE OF COMPLIANCE

This Certificate is hereby granted to MILTON DEVELOPMENTAL SERVICES, INC.

LEGAL ENTITY

To operate MILTON DEVELOPMENTAL SERVICES II

NAME OF FACILITY OR AGENCY

Located at 60 WALNUT STREET, P.O. BOX 416, MILTON, PA 17847

(COMPLETE ADDRESS OF FACILITY OR AGENCY)

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

To provide Personal Care Homes

TYPE OF SERVICE(S) TO BE PROVIDED

The total number of persons which may be cared for at one time may not exceed 24  
or the maximum capacity permitted by the Certificate of Occupancy, whichever is smaller.

(MAXIMUM CAPACITY)

Restrictions: \_\_\_\_\_

This certificate is granted in accordance with the Public Welfare Code of 1967, P.L. 31, as amended, and Regulations

55 Pa.Code Chapter 2600: Personal Care Homes

(MANUAL NUMBER AND TITLE OF REGULATIONS)

and shall remain in effect from November 5, 2010 until November 5, 2011,  
unless sooner revoked for non-compliance with applicable laws and regulations.

No: **202150**

*Robert E. Robinson*

ISSUING OFFICER

*Kevin T. Casey*

DEPUTY SECRETARY

NOTE: This certificate is issued for the above site(s) only and is not transferable  
and should be posted in a conspicuous place in the facility.

PW 628 - 4/02



COMMONWEALTH OF PENNSYLVANIA  
DEPARTMENT OF PUBLIC WELFARE  
PO BOX 2675  
HARRISBURG, PENNSYLVANIA 17105-2675

ADULT RESIDENTIAL LICENSING

NOV 16 2010

PHONE: (717) 783-3670  
FAX: (717) 783-5662

Ms. Sandra L. Tristan, Director  
Milton Developmental Services, Inc.  
Milton Developmental Services II  
60 Walnut Street, P.O. Box 416  
Milton, Pennsylvania 17847

Dear Ms. Tristan:

As a result of the Department of Public Welfare's licensing inspection on August 30, 2010 of the above personal care home, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed Violation Report were found.

All violations specified on the enclosed Violation Report must be corrected by the dates specified on the Violation Report and continued compliance with 55 Pa.Code Ch. 2600 must be maintained. As soon as each violation is corrected, notify the Department's Regional Office of Adult Residential Licensing so that compliance can be verified.

A regular license is being issued based on the enclosed Violation Report. Your license is enclosed.

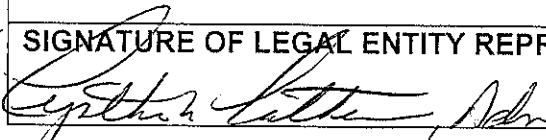
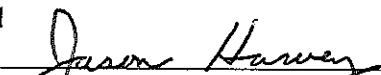
Sincerely,

A handwritten signature in cursive script that reads "Kevin T. Casey".

Kevin T. Casey  
Deputy Secretary

Enclosures  
License  
Violation Report

**VIOLATION REPORT**  
**PERSONAL CARE HOMES – 55 Pa.Code Chapter 2600**

<b>NAME AND ADDRESS OF PERSONAL CARE HOME</b> Milton Developmental Services II, 60 Walnut Street, P.O. Box 416, Milton, Pennsylvania, 17847		<b>CURRENT LICENSE NUMBER</b> 202150		
<b>INSPECTION DATE(S) (Include all dates of the inspection)</b> August 30, 2010		<b>REGIONAL REPRESENTATIVE</b> Leslie Patton and Florence Babiarz		
<b>PRINTED NAME AND TITLE OF LEGAL ENTITY REPRESENTATIVE SIGNING PLAN OF CORRECTION (Required on FIRST PAGE only unless multiple representatives produce the plan)</b>				
<b>SIGNATURE OF LEGAL ENTITY REPRESENTATIVE</b> 		<b>DATE</b> 10-1-10	<b>REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION</b> 	
			<b>DATE</b> 10-12-10	

1 REGULATION 55 Pa.Code § 2600.	2 VIOLATION	3 DATE BY WHICH CORRECTION WILL BE COMPLETED	4 PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	5 DATE COMPLIANCE VERIFIED BY DPW
3c The personal care home shall post the current license, a copy of the current Violation Report (VR) issued by the Department and a copy of this chapter in a conspicuous and public place in the personal care home.	The Home did not have posted a copy of the 55 PA code Chapter 2600 regulations.	2-30-10	55 PA Chapter 2600 Regs Are now posted Latches Are now Kept in 'Latched' position in shadow Boxes in effort to deter residents from removing required posted Items. It is now requested that staff check the postings At the Onset of their Shift to help ensure Compliance is maintained	10-12-10 JH

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SCRANTON FIELD OFFICE  
 Adult Residential Licensing

*Original*

**VIOLATION REPORT**  
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SIGNATURE OF LEGAL ENTITY REPRESENTATIVE <i>Leslie Patton Adm</i>		DATE 10-1-10	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION <i>Jason Hawsey</i>
			DATE 10-20-10


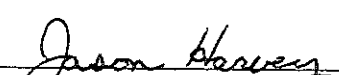
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16b The home shall develop and implement written policies and procedures on the prevention, reporting, notification, investigation and management of reportable incidents and conditions.	The home's policy does not indicate the home's investigative methods regarding reportable incidents.  Repeated violation- 8/14/09	9-23-10	Unusual Incidents Policy And Procedures has been revised to include the facility investigative methods regarding reportable incidents  See attached	10-20-10 <i>JH</i>

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51 Criminal history checks and hiring policies shall be in accordance with the Older Adult Protective Services Act (OAPSA) (35 P.S. §§ 10225.101-10225.5102) and 6 Pa.Code Chapter 15 (protective services for older adults).	Resident #1 began receiving services from Sun Home Health on 5/7/10. The home did not obtain a PA criminal background check for the home health staff person(s) who provide the service.	8-30-10	PA Background Checks have been obtained from Sun Home Health Services for all staff providing services to Resident #1  Criminal History Background Checks will be maintained in adm. office for all Fee For Service Staff persons in which the residents (or facility) utilizes to maintain compliance with O.A.P.S.A.  See attached	Steps have been taken to correct violation; full compliance is not verifiable 10-20-10 Date Initials (DPW)
52 Hiring, retention and utilization of staff persons shall be in accordance with the Older Adult Protective Services Act (35 P.S. §§ 10225.101—10225.5102) and 6 Pa.Code Chapter 15 (protective services for older adults) and other applicable regulations.				

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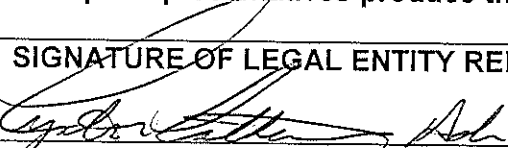

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			DATE 10-20-10

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65a Prior to or during the first work day, all direct care staff persons including ancillary staff persons, substitute personnel and volunteers shall have an orientation in general fire safety and emergency preparedness that includes the following:  (1) Evacuation procedures. (2) Staff duties and responsibilities during fire drills, as well as during emergency evacuation, transportation and at an emergency location if applicable. (3) The designated meeting place outside the building or within the fire-safe area in the event of an actual fire.	Staff person A (hired 6/1/10) did not receive the training required to be completed on or before the first day of work.  <div style="text-align: center; font-weight: bold; font-size: 1.2em;">RECEIVED</div>	8-31-10	Staff Person A has now been orientated in required components of Reg 65A  Prior to the first day of work, all staff will be trained to comply with this regulation TRAINING will be provided by the Adm.  See attached	10-20-10 <i>AM</i>

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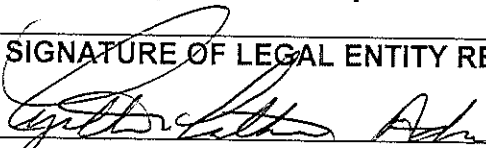
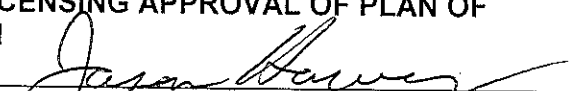
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(4) Smoking safety procedures, the home's smoking policy and location of smoking areas, if applicable. (5) The location and use of fire extinguishers. (6) Smoke detectors and fire alarms. (7) Telephone use and notification of emergency services.	Continued from the previous page	(8-31-10)	Continued see page 4 (see attached)	see previous page


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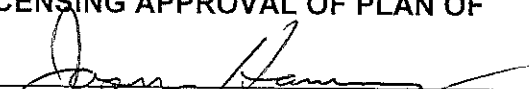
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65b Within 40 scheduled working hours, direct care staff persons, ancillary staff persons, substitute personnel and volunteers shall have an orientation that includes the following:  (1) Resident rights. (2) Emergency medical plan. (3) Mandatory reporting of abuse and neglect under the Older Adult Protective Services Act. (4) Reporting of reportable incidents and conditions.	Staff person A (hired 6/1/10) did not receive the training required to be completed within the first 40 scheduled working hours.	8-31-10	TRAINING has been Completed with Staff person A, hired 6/1/10, By Adm.  Within 40 scheduled working hrs All staff will receive TRAINING to comply with Reg 65b.  -see attached-	10-20-10 

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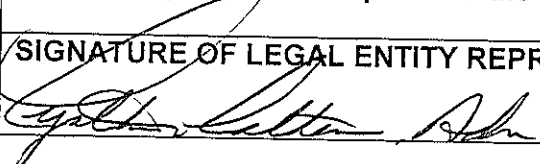

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65c Ancillary staff persons shall have a general orientation to their specific job functions as it relates to their position prior to working in that capacity.	Staff person A (hired 6/1/10) did not receive a general orientation regarding the staff person's specific job function.	8-31-10	General Orientation to Specific job functions have been reviewed with staff person A hired 6-10-10.  Ancillary staff persons shall Always receive general orientation provided by the Adm. specific to job function prior to working in that capacity.  - See attached -	10-20-10


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66a A staff training plan shall be developed annually.	The home did not develop a staff training plan for the 2010 training year.	8-31-10	<p>Staff TRAINING Plan is located. Copy Attached.</p> <p>A TRAINING Plan will shall always be developed Annually AS specified in 66a.</p>	10-20-10 

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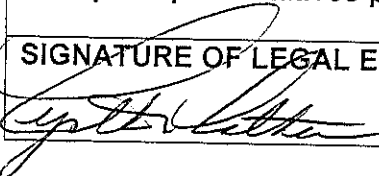
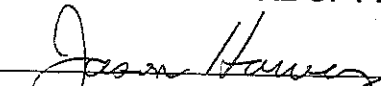
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82c Poisonous materials shall be kept locked and inaccessible to residents unless all of the residents living in the home are able to safely use or avoid poisonous materials.	A 9.62 pound box of "Ultra Vista" brand laundry detergent located in the home's basement contained a label that stated, "Avoid contact with eyes. In case of eye contact, flush with water for at least 15 minutes. Harmful if swallowed. If swallowed drink a glass of water or milk. Call a physician. Keep out of reach of children." The detergent was unlocked and accessible to residents.  None of the residents in the home have been accessed to determine that they can safely use and avoid poisonous materials.	8-30-10	Basement Door will be kept locked at all times so that Laundry Det (poisonous materials) remain inaccessible to residents and staff persons only have access to the basement. Poisonous substances policy + procedures have been reviewed with all staff persons.	10-20-10 <i>JH</i>

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85a Sanitary conditions shall be maintained.	<p>The second floor hall bathroom had a strong urine smell. The white bathtub had black stains inside and the green shower mat had soap scum on a majority of the mat.</p> <p>Bedroom # 3 located on the second floor has a white bath tub with numerous brown and black stains and the tan shower mat had not been cleaned.</p>	8-31-10	<p>BATHROOMS ARE CLEANED</p> <p>HOUSEKEEPING STAFF IS REQUIRED TO ENSURE SANITATION CONDITIONS ARE MAINTAINED</p> <p>WHEN HOUSEKEEPING STAFF ARE ABSENT FROM WORK ON ANY GIVEN DAY A SUBSTITUTE RELIEF STAFF WILL BE SCHEDULED, TO ENSURE SANITARY CONDITIONS ARE MAINTAINED</p>	10-20-10 

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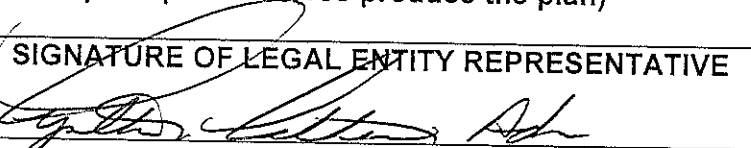
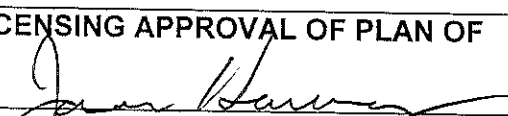
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95 Furniture and equipment shall be in good repair, clean and free of hazards.	The sink located in the bathroom adjoining bedroom # 3 was blocked and did not drain properly.	8-31-10	Maintenance opened clogged drain in the bathroom. Residents, as well as Staff are encouraged to report instances of Disrepair to Adm. See attached	10-20-10 <i>[Signature]</i>

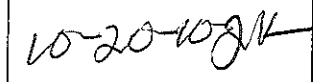
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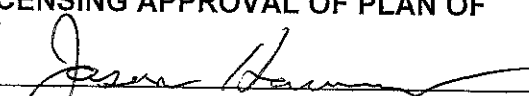
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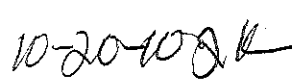
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101j2 Each resident shall have the following in the bedroom: A chair for each resident that meets the resident's needs.	Triple occupancy room #4 located on the second floor had only 2 chairs.	8-31-10	Chairs are now in place so that each resident has a chair in 101j2 Housekeeping as well as direct care staff will monitor at the onset of each shift. Residents have been requested to keep frailty sled, required items in place to ensure compliance  see attached	10-20-10 

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OCT 08 2010

**VIOLATION REPORT**  
**PERSONAL CARE HOMES – 55 Pa.Code Chapter 2600**

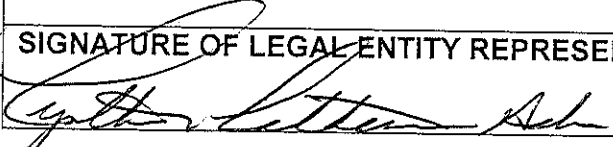
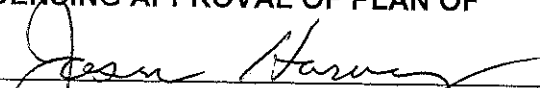
NAME AND ADDRESS OF PERSONAL CARE HOME Milton Developmental Services II, 60 Walnut Street, P.O. Box 416, Milton, Pennsylvania, 17847		CURRENT LICENSE NUMBER 202150	
INSPECTION DATE(S) (Include all dates of the inspection) August 30, 2010		REGIONAL REPRESENTATIVE Leslie Patton and Florence Babiarz	
PRINTED NAME AND TITLE OF LEGAL ENTITY REPRESENTATIVE SIGNING PLAN OF CORRECTION (Required on FIRST PAGE only unless multiple representatives produce the plan)			
SIGNATURE OF LEGAL ENTITY REPRESENTATIVE 	DATE 10-1-10	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION 	DATE 10-20-10

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101j7 Each resident shall have the following in the bedroom: An operable lamp or other source of lighting that can be turned on/off at bedside.	Room #5 located on the second floor has a lamp that is located too far away from the resident's bed.  Repeated violation- 8/14/09	8-31-10	Additional Lighting has been added so that each resident has an operable light that can be turned off at bedside.  LIGHTS ARE WALL MOUNTED to ensure compliance remains  see attached	10-20-10 

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121a Stairways, hallways, doorways, passageways and egress routes from rooms and from the building shall be unlocked and unobstructed.	The door leading onto the second floor enclosed porch was not labeled, "Not an exit."	8-31-10	The Door leading to the 2nd Floor porch is now conspicuously marked 'NO EXIT' to ensure safety  - See attached -	10-20-10 JAL

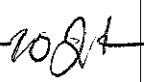
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123b Copies of the emergency procedures 107 (relating to emergency preparedness) shall be posted in a conspicuous and public place in the home and a copy shall be kept.	The Home's and County's Emergency Plan was not posted in a conspicuous and public place therefore not being available to residents and their families in the event of an emergency.	8-30-10	Copy of Emergency Plan is now posted Staff are encouraged to check at the onset of each shift as well as periodic weekly checks performed by Adm.	10-20-10 

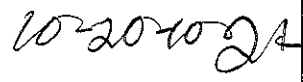
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124 The home shall notify the local fire department in writing of the address of the home, location of the bedrooms and the assistance needed to evacuate in an emergency. Documentation of notification shall be kept.	The home did not notify the local fire department of the location of the home and the type of assistance that would be needed to evacuate in the event of an emergency.	8-23-06	Notification to Milton Fire Dept letter has been located and submitted now to DPW to verify compliance with Reg 124  see attached	10-20-10 

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132b A fire safety inspection and fire drill conducted by a fire safety expert shall be completed annually. Documentation of this fire drill and fire safety inspection shall be kept.	The home did not have an observed fire drill and fire safety inspection by a fire safety expert within the past 12 months. The home's most recently conducted fire drill by a fire safety expert was conducted 6/22/09. The home most recently conducted fire safety inspection was conducted on 7/14/09.	8-11-10	Letters will be forwarded upon receipt. Fire Inspection Annual Drill and established time was completed By FIRE SAFETY Expert 8-11-10  Due to current borough policy Local experts CAN No Longer provide this service. Administration is AWARE of required time Line to Remain in compliance	10/29/10 B.D.

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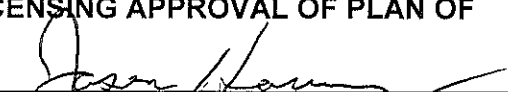
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132c A written fire drill record shall include the date, time, the amount of time it took for evacuation, the exit route used, the number of residents in the home at the time of the drill, the number of residents evacuated, the number of staff persons participating, problems encountered and whether the fire alarm or smoke detector was operative.	The home did not properly maintain the monthly fire drill log as the following information was not documented regarding the monthly fire drill conducted on 8/11/10:  <ul style="list-style-type: none"> <li>- The time the fire trill was conducted</li> <li>- The number of residents evacuated</li> <li>- If the fire alarm was activated</li> <li>- If the fire alarm was functioning during the drill</li> </ul>		All Fire Drills will be Documented by Administrator, As they are held on the monthly fire Drill Log and will include date, time, exacuation time, exit Route, Number of residents present and evacuated, Staff particip. atating, problems encountered, and whether the fire alarm was operative  See attached	Steps have been taken to correct violation; full compliance is not verifiable <del>10-20-10</del> Date Initials (DPW)

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132d Residents shall be able to evacuate the entire building to a public thoroughfare, or to a fire-safe area designated in writing within the past year by a fire safety expert within the period of time specified in writing within the past year by a fire safety expert.	The home does not have documentation from a fire safety expert regarding an acceptable time of evacuation based upon the technical construction and safety features of the home. The home's monthly fire drill record indicated the following times of evacuation:  <table border="1" style="width:100%; border-collapse: collapse;"> <thead> <tr> <th>Date</th> <th>Time of evacuation</th> </tr> </thead> <tbody> <tr><td>8/11/10</td><td>3min 6sec</td></tr> <tr><td>7/26/10</td><td>3min 20sec</td></tr> <tr><td>6/8/10</td><td>3min 15sec</td></tr> <tr><td>5/29/10</td><td>3min 27sec</td></tr> <tr><td>4/22/10</td><td>3min 7sec</td></tr> <tr><td>3/30/10</td><td>3min 15sec</td></tr> <tr><td>2/17/10</td><td>2min 52sec</td></tr> <tr><td>1/25/10</td><td>3min 24sec</td></tr> <tr><td>12/4/09</td><td>3min 19sec</td></tr> <tr><td>11/13/09</td><td>3min 27sec</td></tr> <tr><td>10/19/09</td><td>3min 22sec</td></tr> <tr><td>9/9/09</td><td>3min 26sec</td></tr> </tbody> </table>	Date	Time of evacuation	8/11/10	3min 6sec	7/26/10	3min 20sec	6/8/10	3min 15sec	5/29/10	3min 27sec	4/22/10	3min 7sec	3/30/10	3min 15sec	2/17/10	2min 52sec	1/25/10	3min 24sec	12/4/09	3min 19sec	11/13/09	3min 27sec	10/19/09	3min 22sec	9/9/09	3min 26sec	8-11-10	The letter of 2009 completed by the Fire Safety Expert WAS Accepted during the inspection of Aug 2009. Adm. proceeded BASED ON that acceptance.  The letters with established time completed 8-11-10 HAS Not yet been received, but will Be forwarded upon receipt to DPW licensing	10/29/10 G.S.
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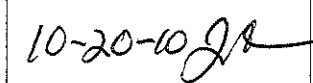
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132f Alternate exit routes shall be used during fire drills.	The home's fire drill record indicates the home is not alternating exit routes during monthly fire drills. The home fire drill log indicates the home used the front and rear exits during monthly fire drills on the following dates:  12/4/09, 11/13/09, 10/19/09, and 9/9/09.		Alternate Exit Routes will Always be used during Conducted Fire Drills performed by the Administrator, ONE Exit will Always Be blocked to comply with this regulation  see attached	Step 10-20-10 10-20-10 DPW

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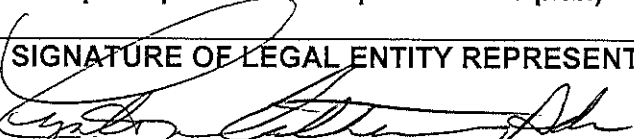
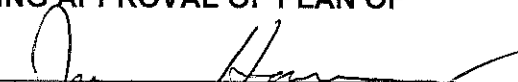
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182b Prescription medication that is not self-administered by a resident shall be administered by one of the following:  (4) A staff person who has completed the medication administration training in 190 for the administration of oral; topical; eye, nose and ear drop prescription medications; insulin injections and epinephrine injections for insect bites or other allergies.	Staff person B who is a train-the-trainer routinely administers medication to the residents of the home. Staff person C who is also a train-the-trainer periodically administers medication to the residents of the home. Staff persons B and staff person C did not complete an Annual Practicum within the past 12 months.	9-14-10	TRAINING DATE of TRAINERS WAS Oct 2009. TO DATE TRAINING HAS BEEN Completed AS required  See attached	10-20-10 

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252 Each resident's record shall include the following information:  (3) A photograph of the resident that is no more than 2 years old.	Resident #2 had a photograph that expired on 6/18/10.  Resident #3 had a photograph that expired on 7/28/10.  Resident #4 did not have her picture taken. She was admitted to the home on 8/13/10.	9-15-10	All photo's are updated And Now Contained in resident records. A photo of each resident No more than 2 yrs old will always Be Maintained	10-20-10 JH

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