

COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF PUBLIC WELFARE

CERTIFICATE OF COMPLIANCE

This Certificate is hereby granted to VIVE BENE, INC.

LEGAL ENTITY

To operate TILBURG'S HOME FOR THE YOUNG AT HEART

NAME OF FACILITY OR AGENCY

Located at 801 MARKET STREET, WILLIAMSPORT, PA 17701

(COMPLETE ADDRESS OF FACILITY OR AGENCY)

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

To provide Personal Care Homes

TYPE OF SERVICE(S) TO BE PROVIDED

The total number of persons which may be cared for at one time may not exceed 24
or the maximum capacity permitted by the Certificate of Occupancy, whichever is smaller.

(MAXIMUM CAPACITY)

Restrictions: _____

This certificate is granted in accordance with the Public Welfare Code of 1967, P. L. 31, as amended, and Regulations

55 Pa. Code Chapter 2600: Personal Care Homes

(MANUAL NUMBER AND TITLE OF REGULATIONS)

and shall remain in effect from October 6, 2010 until October 6, 2011,
unless sooner revoked for non-compliance with applicable laws and regulations.

No: 218390

Robert E. Robinson

ISSUING OFFICER

Kevin T. Casey

DEPUTY SECRETARY

NOTE: This certificate is issued for the above site(s) only and is not transferable
and should be posted in a conspicuous place in the facility.

PW 628 - 4/02



COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF PUBLIC WELFARE
PO BOX 2675
HARRISBURG, PENNSYLVANIA 17105-2675

ADULT RESIDENTIAL LICENSING

OCT 08 2010

PHONE: (717) 783-3670
FAX: (717) 783-5662

Mr. Michael A. Palermo, Owner
Vive Bene, Inc.
Tilburg's Home for the Young at Heart
801 Market Street
Williamsport, Pennsylvania 17701

Dear Mr. Palermo:

As a result of the Department of Public Welfare's licensing inspection on August 25, 2010 of the above personal care home, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed Violation Report were found.

All violations specified on the enclosed Violation Report must be corrected by the dates specified on the Violation Report and continued compliance with 55 Pa.Code Ch. 2600 must be maintained. As soon as each violation is corrected, notify the Department's Regional Office of Adult Residential Licensing so that compliance can be verified.

A regular license is being issued based on the enclosed Violation Report. Your license is enclosed.

Sincerely,

A handwritten signature in cursive script that reads "Kevin T. Casey".

Kevin T. Casey
Deputy Secretary

Enclosures
License
Violation Report

VIOLATION REPORT
PERSONAL CARE HOMES – 55 Pa.Code Chapter 2600

| | | | |
|--|------------------------|--|------------------------|
| NAME AND ADDRESS OF PERSONAL CARE HOME Tilburg's Home for the Young at Heart, 801 Market Street, Williamsport, Pennsylvania, 17701 | | CURRENT LICENSE NUMBER 218390 | |
| INSPECTION DATE(S) (Include all dates of the inspection) August 25, 2010 | | REGIONAL REPRESENTATIVE Leslie Patton and Anne Graziano | |
| PRINTED NAME AND TITLE OF LEGAL ENTITY REPRESENTATIVE SIGNING PLAN OF CORRECTION (Required on FIRST PAGE only unless multiple representatives produce the plan) | | | |
| SIGNATURE OF LEGAL ENTITY REPRESENTATIVE <i>M. A. Palermo</i> | DATE 9-11-10 | REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION <i>James Hauer</i> | DATE 9-24-10 |

| 1 REGULATION 55 Pa.Code § 2600. | 2 VIOLATION | 3 DATE BY WHICH CORRECTION WILL BE COMPLETED | 4 PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur) | 5 DATE COMPLIANCE VERIFIED BY DPW |
|---|---|--|---|---|
| 101j7 Each resident shall have the following in the bedroom: An operable lamp or other source of lighting that can be turned on/off at bedside. | The resident in the first floor bedroom at the end of the building where the rear fire exit is located does not have a source of light at bedside. Repeated violation- 7/30/09 | August 28, 2010 | A lamp that clips onto the headboard was purchased and placed on the bed. Housekeeping staff will check daily to make sure operable lamps are available and functional. *photo included | Steps have been taken to correct violation; full compliance is not verifiable 9-24-10 Date _____ Initials (DPW) _____ |

RECEIVED

SEP 15 2010

SCRANTON FIELD OFFICE
 Adult Residential Licensing

VIOLATION REPORT
PERSONAL CARE HOMES – 55 Pa.Code Chapter 2600

| | | | |
|--|------------------------|---|------------------------|
| NAME AND ADDRESS OF PERSONAL CARE HOME Tilburg's Home for the Young at Heart, 801 Market Street, Williamsport, Pennsylvania, 17701 | | CURRENT LICENSE NUMBER 218390 | |
| INSPECTION DATE(S) (Include all dates of the inspection) August 25, 2010 | | REGIONAL REPRESENTATIVE Leslie Patton and Anne Graziano | |
| PRINTED NAME AND TITLE OF LEGAL ENTITY REPRESENTATIVE SIGNING PLAN OF CORRECTION (Required on FIRST PAGE only unless multiple representatives produce the plan) | | | |
| SIGNATURE OF LEGAL ENTITY REPRESENTATIVE <i>M. A. Palermo</i> | DATE 9-11-10 | REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION <i>James Hursey</i> | DATE 9-24-10 |

| 1 REGULATION 55 Pa.Code § 2600. | 2 VIOLATION | 3 DATE BY WHICH CORRECTION WILL BE COMPLETED | 4 PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur) | 5 DATE COMPLIANCE VERIFIED BY DPW |
|--|--|--|--|---|
| 101r-2 Window coverings shall be clean, in good repair, provide privacy and cover the entire window when drawn. | The second floor full bathroom that faces south has a double hung window that measures approximately 15 inches wide by 28 inches long. There are no window coverings on this window. The window is in the line of sight of another home that shares the same backyard property line. | <i>August 28, 2010</i> | <i>A window curtain was purchased and placed in window. Housekeeping staff will check daily to make sure all windows have coverings. * photo included.</i> | <i>9-24-10 JH</i> |

VIOLATION REPORT
PERSONAL CARE HOMES – 55 Pa.Code Chapter 2600

| | | | |
|--|------------------------|---|------------------------|
| NAME AND ADDRESS OF PERSONAL CARE HOME Tilburg's Home for the Young at Heart, 801 Market Street, Williamsport, Pennsylvania, 17701 | | CURRENT LICENSE NUMBER 218390 | |
| INSPECTION DATE(S) (Include all dates of the inspection) August 25, 2010 | | REGIONAL REPRESENTATIVE Leslie Patton and Anne Graziano | |
| PRINTED NAME AND TITLE OF LEGAL ENTITY REPRESENTATIVE SIGNING PLAN OF CORRECTION (Required on FIRST PAGE only unless multiple representatives produce the plan) | | | |
| SIGNATURE OF LEGAL ENTITY REPRESENTATIVE <i>M. A. Palermo</i> | DATE 9-11-10 | REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION <i>Jason Harvey</i> | DATE 9-24-10 |

| 1 REGULATION 55 Pa.Code § 2600. | 2 VIOLATION | 3 DATE BY WHICH CORRECTION WILL BE COMPLETED | 4 PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur) | 5 DATE COMPLIANCE VERIFIED BY DPW |
|---|---|--|--|---|
| 103e Food served and returned from an individual's plate may not be served again or used in the preparation of other dishes. Leftover food shall be labeled and dated. | The following items located in the "Frigidaire Frost-Free" brand freezer were not labeled and/or dated: <ul style="list-style-type: none"> - A plastic ice cream container containing chicken broth with noodles and rice was not dated. - A Ziploc bag containing sweet basil was not labeled or dated. - A plastic deli container containing a chocolate éclair was not labeled or dated. | August 25, 2010 | This was corrected at time of inspection. Staff will label and date all leftover food in freezers and refrigerator | 9-24-10 JH |

VIOLATION REPORT
PERSONAL CARE HOMES – 55 Pa.Code Chapter 2600

| | | | |
|---|-----------------|--|-----------------|
| NAME AND ADDRESS OF PERSONAL CARE HOME Tilburg's Home for the Young at Heart, 801 Market Street, Williamsport, Pennsylvania, 17701 | | CURRENT LICENSE NUMBER 218390 | |
| INSPECTION DATE(S) (Include all dates of the inspection) August 25, 2010 | | REGIONAL REPRESENTATIVE Leslie Patton and Anne Graziano | |
| PRINTED NAME AND TITLE OF LEGAL ENTITY REPRESENTATIVE SIGNING PLAN OF CORRECTION (Required on FIRST PAGE only unless multiple representatives produce the plan) | | | |
| SIGNATURE OF LEGAL ENTITY REPRESENTATIVE <i>M. A. Palermo</i> | DATE 9-11-10 | REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION <i>Jason Haring</i> | DATE 9-24-10 |

| 1 REGULATION 55 Pa.Code § 2600. | 2 VIOLATION | 3 DATE BY WHICH CORRECTION WILL BE COMPLETED | 4 PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur) | 5 DATE COMPLIANCE VERIFIED BY DPW |
|---------------------------------------|--|--|---|---|
| Continued from the previous page | <p>The following items located in the "Howard" brand industrial refrigerator were not labeled and/or dated:</p> <ul style="list-style-type: none"> - Sliced cheese wrapped in plastic and stored in a plastic container was not labeled or dated. - Bologna stored in a plastic container was not dated. | <i>August 25, 2010</i> | <p><i>This was corrected at time of inspection.</i></p> <p><i>Staff will label and date all items opened in refrigerator. Sliced Cheese will be labeled and dated. Bologna will be labeled and dated.</i></p> | <i>9-24-10</i> |

**VIOLATION REPORT
PERSONAL CARE HOMES – 55 Pa.Code Chapter 2600**

| | | | |
|--|------------------------|--|------------------------|
| NAME AND ADDRESS OF PERSONAL CARE HOME Tilburg's Home for the Young at Heart, 801 Market Street, Williamsport, Pennsylvania, 17701 | | CURRENT LICENSE NUMBER 218390 | |
| INSPECTION DATE(S) (Include all dates of the inspection) August 25, 2010 | | REGIONAL REPRESENTATIVE Leslie Patton and Anne Graziano | |
| PRINTED NAME AND TITLE OF LEGAL ENTITY REPRESENTATIVE SIGNING PLAN OF CORRECTION (Required on FIRST PAGE only unless multiple representatives produce the plan) | | | |
| SIGNATURE OF LEGAL ENTITY REPRESENTATIVE <i>M. A. Palermo</i> | DATE 9-11-10 | REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION <i>Jason Hanning</i> | DATE 9-24-10 |

| 1 REGULATION 55 Pa.Code § 2600. | 2 VIOLATION | 3 DATE BY WHICH CORRECTION WILL BE COMPLETED | 4 PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur) | 5 DATE COMPLIANCE VERIFIED BY DPW |
|---|---|--|---|---|
| 103f Food requiring refrigeration shall be stored at or below 40°F. Frozen food shall be kept at or below 0°F. Thermometers shall be required in refrigerators and freezers. | <p>The "Hotpoint Custom Crafted" brand freezer located in the home's kitchen had a temperature of 8 degrees Fahrenheit.</p> <p>The "Amana" brand freezer located in the home's kitchen had a temperature reading of 22 degrees Fahrenheit.</p> <p>The "Gibson" brand freezer located in the home's kitchen had a temperature reading of 4 degrees Fahrenheit.</p> | <p><i>August 24, 2010</i></p> | <p><i>The 'Hotpoint Custom Crafted' freezer, the 'Amana' freezer, and the Gibson freezer were readjusted to reestablish the proper temperature of 0° F.</i></p> <p><i>Staff will check the temperature of all freezers daily.</i></p> | <p><i>9-24-10 JH</i></p> |

**VIOLATION REPORT
PERSONAL CARE HOMES – 55 Pa.Code Chapter 2600**

| | | | |
|--|------------------------|--|------------------------|
| NAME AND ADDRESS OF PERSONAL CARE HOME Tilburg's Home for the Young at Heart, 801 Market Street, Williamsport, Pennsylvania, 17701 | | CURRENT LICENSE NUMBER 218390 | |
| INSPECTION DATE(S) (Include all dates of the inspection) August 25, 2010 | | REGIONAL REPRESENTATIVE Leslie Patton and Anne Graziano | |
| PRINTED NAME AND TITLE OF LEGAL ENTITY REPRESENTATIVE SIGNING PLAN OF CORRECTION (Required on FIRST PAGE only unless multiple representatives produce the plan) | | | |
| SIGNATURE OF LEGAL ENTITY REPRESENTATIVE <i>M. A. Palermo</i> | DATE 9-11-10 | REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION <i>Jason Henry</i> | DATE 9-24-10 |

| 1 REGULATION 55 Pa.Code § 2600. | 2 VIOLATION | 3 DATE BY WHICH CORRECTION WILL BE COMPLETED | 4 PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur) | 5 DATE COMPLIANCE VERIFIED BY DPW |
|---|--|--|--|---|
| 107c The home shall maintain at least a 3-day supply of nonperishable food and drinking water for residents. | The home did not have an emergency supply of water on-hand for the 17 residents being served at the time of the inspection. In addition, the letter from Home Service Beverage dated 3/16/10 did not indicate water would be provided immediately in the event of an emergency. | <i>August 26, 2010</i> | <i>A letter from Home Service Beverage dated August 26, 2010 was obtained to ensure that water would be provided immediately in the event of an emergency.</i> <i>* copy included</i> | <i>9-24-10 JH</i> |

**VIOLATION REPORT
PERSONAL CARE HOMES – 55 Pa.Code Chapter 2600**

| | | | |
|--|------------------------|--|------------------------|
| NAME AND ADDRESS OF PERSONAL CARE HOME Tilburg's Home for the Young at Heart, 801 Market Street, Williamsport, Pennsylvania, 17701 | | CURRENT LICENSE NUMBER 218390 | |
| INSPECTION DATE(S) (Include all dates of the inspection) August 25, 2010 | | REGIONAL REPRESENTATIVE Leslie Patton and Anne Graziano | |
| PRINTED NAME AND TITLE OF LEGAL ENTITY REPRESENTATIVE SIGNING PLAN OF CORRECTION (Required on FIRST PAGE only unless multiple representatives produce the plan) | | | |
| SIGNATURE OF LEGAL ENTITY REPRESENTATIVE <i>M. A. Palermo</i> | DATE 9-11-10 | REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION <i>Jason Henry</i> | DATE 9-24-10 |

| 1 REGULATION 55 Pa.Code § 2600. | 2 VIOLATION | 3 DATE BY WHICH CORRECTION WILL BE COMPLETED | 4 PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur) | 5 DATE COMPLIANCE VERIFIED BY DPW |
|---|---|--|--|---|
| 121a Stairways, hallways, doorways, passageways and egress routes from rooms and from the building shall be unlocked and unobstructed. | Three large laundry baskets located on the landing outside of the home's laundry room were obstructing the route of egress at the time of inspection. | <i>August 25 2010</i> | <i>This was corrected at the time of inspection. Staff will move any laundry baskets inside the laundry room immediately</i> | <i>9-24-10 JH</i> |

VIOLATION REPORT
PERSONAL CARE HOMES – 55 Pa.Code Chapter 2600

| | | | |
|---|--|--|-----------------|
| NAME AND ADDRESS OF PERSONAL CARE HOME Tilburg's Home for the Young at Heart, 801 Market Street, Williamsport, Pennsylvania, 17701 | | CURRENT LICENSE NUMBER 218390 | |
| INSPECTION DATE(S) (Include all dates of the inspection) August 25, 2010 | REGIONAL REPRESENTATIVE Leslie Patton and Anne Graziano | | |
| PRINTED NAME AND TITLE OF LEGAL ENTITY REPRESENTATIVE SIGNING PLAN OF CORRECTION (Required on FIRST PAGE only unless multiple representatives produce the plan) | | | |
| SIGNATURE OF LEGAL ENTITY REPRESENTATIVE <i>M. a. Palermo</i> | DATE 9-11-10 | REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION <i>Jason Harvey</i> | DATE 9-24-10 |

| 1. REGULATION 55 Pa.Code § 2600. | 2. VIOLATION | 3. DATE BY WHICH CORRECTION WILL BE COMPLETED | 4. PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur) | 5. DATE COMPLIANCE VERIFIED BY DPW |
|---|--|---|---|------------------------------------|
| 123b Copies of the emergency procedures 107 (relating to emergency preparedness) shall be posted in a conspicuous and public place in the home and a copy shall be kept. | A copy of the emergency preparedness plan for the municipality was posted in the home's office and not in a public and conspicuous location. | <i>August 25, 2010</i> | <i>This was corrected at the time of inspection</i> <i>The Emergency Preparedness Plan will be posted in a public and conspicuous place.</i> | <i>9-24-10JK</i> |

VIOLATION REPORT
PERSONAL CARE HOMES – 55 Pa.Code Chapter 2600

| | | | |
|--|------------------------|--|------------------------|
| NAME AND ADDRESS OF PERSONAL CARE HOME Tilburg's Home for the Young at Heart, 801 Market Street, Williamsport, Pennsylvania, 17701 | | CURRENT LICENSE NUMBER 218390 | |
| INSPECTION DATE(S) (Include all dates of the inspection) August 25, 2010 | | REGIONAL REPRESENTATIVE Leslie Patton and Anne Graziano | |
| PRINTED NAME AND TITLE OF LEGAL ENTITY REPRESENTATIVE SIGNING PLAN OF CORRECTION (Required on FIRST PAGE only unless multiple representatives produce the plan) | | | |
| SIGNATURE OF LEGAL ENTITY REPRESENTATIVE <i>M. A. Palermo</i> | DATE 9-11-10 | REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION <i>Jason Hanning</i> | DATE 9-24-10 |

| 1 REGULATION 55 Pa.Code § 2600. | 2 VIOLATION | 3 DATE BY WHICH CORRECTION WILL BE COMPLETED | 4 PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur) | 5 DATE COMPLIANCE VERIFIED BY DPW | | | | | | | | | | | | |
|--|---|--|--|---|------------|---------|------------|--------|------------|------------------------|---|---|------|-------------------|--|--|
| 132d Residents shall be able to evacuate the entire building to a public thoroughfare, or to a fire-safe area designated in writing within the past year by a fire safety expert within the period of time specified in writing within the past year by a fire safety expert. | The home does not have a fire safe area or a time specified in writing by a fire safety-expert in which occupants of the home may safely evacuate to a public thoroughfare that has been written within the last year by a fire safety expert. <table border="1"> <tr> <td>Date of Fire Drill</td> <td>Evacuation Time</td> </tr> <tr> <td>6/7/10</td> <td>3min 30sec</td> </tr> <tr> <td>7/29/10</td> <td>3min 30sec</td> </tr> <tr> <td>8/3/10</td> <td>4min 55sec</td> </tr> </table> | Date of Fire Drill | Evacuation Time | 6/7/10 | 3min 30sec | 7/29/10 | 3min 30sec | 8/3/10 | 4min 55sec | <i>August 27, 2010</i> | <i>A letter from the fire safety expert dated August 19, 2010 has been received and states safe evacuation of Tilburg's Personal Care Home should be completed within 5 minutes</i> <i>* copy included</i> | Steps have been taken to correct violation; full compliance is not verifiable <i>9-24-10</i> <table border="1"> <tr> <td>Date</td> <td>Initials (D.P.W.)</td> </tr> <tr> <td></td> <td></td> </tr> </table> | Date | Initials (D.P.W.) | | |
| Date of Fire Drill | Evacuation Time | | | | | | | | | | | | | | | |
| 6/7/10 | 3min 30sec | | | | | | | | | | | | | | | |
| 7/29/10 | 3min 30sec | | | | | | | | | | | | | | | |
| 8/3/10 | 4min 55sec | | | | | | | | | | | | | | | |
| Date | Initials (D.P.W.) | | | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | | | |

**VIOLATION REPORT
PERSONAL CARE HOMES – 55 Pa.Code Chapter 2600**

| | | | |
|--|------------------------|---|-----------------------|
| NAME AND ADDRESS OF PERSONAL CARE HOME Tilburg's Home for the Young at Heart, 801 Market Street, Williamsport, Pennsylvania, 17701 | | CURRENT LICENSE NUMBER 218390 | |
| INSPECTION DATE(S) (Include all dates of the inspection) August 25, 2010 | | REGIONAL REPRESENTATIVE Leslie Patton and Anne Graziano | |
| PRINTED NAME AND TITLE OF LEGAL ENTITY REPRESENTATIVE SIGNING PLAN OF CORRECTION (Required on FIRST PAGE only unless multiple representatives produce the plan) | | | |
| SIGNATURE OF LEGAL ENTITY REPRESENTATIVE <i>M. A. Palermo</i> | DATE 9-11-10 | REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION <i>Jason Harvey</i> | DATE 9-2-10 |

| 1 REGULATION 55 Pa.Code § 2600. | 2 VIOLATION | 3 DATE BY WHICH CORRECTION WILL BE COMPLETED | 4 PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur) | 5 DATE COMPLIANCE VERIFIED BY DPW |
|---|--|--|--|---|
| 132e A fire drill shall be held during sleeping hours once every 6 months. | The home conducted sleeping hour drills on August 4, 2009 at 10:00 pm, April 6, 2010 at 10:00 pm and again on August 3, 2010 at 10:00 pm. The home did not conduct a sleeping drill every six (6) months as required. Repeated violation- 7/30/09 | <i>August 25, 2010</i> | <i>Sleeping hour drills will be held every 6 months. Staff will conduct fire drills at all times of day, including sleeping hours.</i> | Steps have been taken to correct violation; full compliance is not verifiable <i>9-24-10 JK</i> Date Initials (DPW) |

**VIOLATION REPORT
PERSONAL CARE HOMES – 55 Pa.Code Chapter 2600**

| | | | |
|--|--|---|---|
| NAME AND ADDRESS OF PERSONAL CARE HOME Tilburg's Home for the Young at Heart, 801 Market Street, Williamsport, Pennsylvania, 17701 | | CURRENT LICENSE NUMBER 218390 | |
| INSPECTION DATE(S) (Include all dates of the inspection) August 25, 2010 | | REGIONAL REPRESENTATIVE Leslie Patton and Anne Graziano | |
| PRINTED NAME AND TITLE OF LEGAL ENTITY REPRESENTATIVE SIGNING PLAN OF CORRECTION (Required on FIRST PAGE only unless multiple representatives produce the plan) | | | |
| SIGNATURE OF LEGAL ENTITY REPRESENTATIVE <i>M. A. Palermo</i> | | DATE 9-11-10 | REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION <i>Jason Hawley</i> |
| | | | DATE 9-24-10 |

| 1 REGULATION 55 Pa.Code § 2600. | 2 VIOLATION | 3 DATE BY WHICH CORRECTION WILL BE COMPLETED | 4 PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur) | 5 DATE COMPLIANCE VERIFIED BY DPW |
|---|---|--|--|--|
| 132f Alternate exit routes shall be used during fire drills. | The home conducted 13 fire drills between August of 2009 and August of 2010. Of those drills, 10 of them were conducted by using the home's front and/or back door. Interviews with residents show that many have only evacuated from one specific exit every time there is a fire drill. | <i>August 30, 2010</i> | <p><i>During the course of a fire drill, we simulate the location of the fire to train residents to use alternate exits.</i></p> <p><i>Staff will conduct fire drills at all hours of the day, including sleeping hours.</i></p> <p><i>The home will use ALTERNATIVE EXIT ROUTES during Fire drills.</i></p> | <p>Steps have been taken to correct violation; full compliance is not verifiable <i>9-24-10</i></p> <p>Date: _____ Initials (DPW): _____</p> |

9/24/10

VIOLATION REPORT
PERSONAL CARE HOMES – 55 Pa.Code Chapter 2600

| | | | |
|--|------------------------|---|------------------------|
| NAME AND ADDRESS OF PERSONAL CARE HOME Tilburg's Home for the Young at Heart, 801 Market Street, Williamsport, Pennsylvania, 17701 | | CURRENT LICENSE NUMBER 218390 | |
| INSPECTION DATE(S) (Include all dates of the inspection) August 25, 2010 | | REGIONAL REPRESENTATIVE Leslie Patton and Anne Graziano | |
| PRINTED NAME AND TITLE OF LEGAL ENTITY REPRESENTATIVE SIGNING PLAN OF CORRECTION (Required on FIRST PAGE only unless multiple representatives produce the plan) | | | |
| SIGNATURE OF LEGAL ENTITY REPRESENTATIVE <i>M. A. Palermo</i> | DATE 9-11-10 | REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION <i>Jason Harvey</i> | DATE 9-28-10 |

| 1 REGULATION 55 Pa.Code § 2600. | 2 VIOLATION | 3 DATE BY WHICH CORRECTION WILL BE COMPLETED | 4 PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur) | 5 DATE COMPLIANCE VERIFIED BY DPW |
|---|---|--|--|--|
| 183b Prescription medications, OTC medications, CAM and syringes shall be kept in an area or container that is locked. This includes medications and syringes kept in the resident's room. | The following medications prescribed to resident # 1 were left unlocked and unsecured on top of the medication cart in the home's dinning room: <ul style="list-style-type: none"> - Lumigan eye drops .03% - Dorzolamide-Timolo eye drops - Advair 250/50 Repeated violation- 7/30/09 | August 25, 2010 | This was corrected at the time of inspection. Staff were reminded, and a sign was placed on the medication cart, that all medications are to be secured at all times. | Steps have been taken to correct violation; full compliance is not verifiable 9-28-10 Date Initials (DPW) |

RECEIVED

SEP 15 2010

SCRANTON FIELD OFFICE
Adult Residential Licensing