

COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF PUBLIC WELFARE

CERTIFICATE OF COMPLIANCE

This Certificate is hereby granted to MERCY LIFE CENTER CORPORATION

LEGAL ENTITY

To operate OUTLOOK MANOR

NAME OF FACILITY OR AGENCY

Located at 3560 OUTLOOK DRIVE, WEST MIEFFLIN, PA 15122

(COMPLETE ADDRESS OF FACILITY OR AGENCY)

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

To provide Personal Care Homes

TYPE OF SERVICE(S) TO BE PROVIDED

The total number of persons which may be cared for at one time may not exceed 12
or the maximum capacity permitted by the Certificate of Occupancy, whichever is smaller.

(MAXIMUM CAPACITY)

Restrictions: _____

This certificate is granted in accordance with the Public Welfare Code of 1967, P.L. 31, as amended, and Regulations

55 Pa.Code Chapter 2600: Personal Care Homes

(MANUAL NUMBER AND TITLE OF REGULATIONS)

and shall remain in effect from September 13, 2010 until August 13, 2011,
unless sooner revoked for non-compliance with applicable laws and regulations.

No: 430080

Robert E. Robinson

ISSUING OFFICER

Kevin J. Casey

DEPUTY SECRETARY

NOTE: This certificate is issued for the above site(s) only and is not transferable
and should be posted in a conspicuous place in the facility.

PW 628 - 4/02



COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF PUBLIC WELFARE
PO BOX 2675
HARRISBURG, PENNSYLVANIA 17105-2675

ADULT RESIDENTIAL LICENSING

AUG 13 2010

PHONE: (717) 783-3670
FAX: (717) 783-5662

Mr. Richard J. Rach, Executive Director
Mercy Life Center Corporation
1200 Reedsdale Street
Pittsburgh, Pennsylvania 15233

RE: Outlook Manor
3560 Outlook Drive
West Mifflin, Pennsylvania 15122

Dear Mr. Rach:

As a result of the Department of Public Welfare's licensing inspection on July 12, 2010 of the above personal care home, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed Violation Report were found.

All violations specified on the enclosed Violation Report must be corrected by the dates specified on the Violation Report and continued compliance with 55 Pa.Code Ch. 2600 must be maintained. As soon as each violation is corrected, notify the Department's Regional Office of Adult Residential Licensing so that compliance can be verified.

A regular license is being issued based on the enclosed Violation Report. Your license is enclosed.

Sincerely,

A handwritten signature in cursive script that reads "Kevin T. Casey".

Kevin T. Casey
Deputy Secretary

Enclosures
License
Violation Report

VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa. Code Chapter 2600

Western Region

JUL 30 2010

NAME AND ADDRESS OF PERSONAL CARE HOME

Outlook Manor
 3560 Outlook Drive West Mifflin, Pa 15122

CURRENT LICENSE NUMBER
 Adult Residential Licensing

430080

INSPECTION DATE(S) (include all dates of the inspection)
 July 12, 2010

REGIONAL REPRESENTATIVE
 Jason Williams, Brenda McAfee

PRINTED NAME AND TITLE OF LEGAL ENTITY REPRESENTATIVE SIGNING PLAN OF CORRECTION (Required on FIRST PAGE only unless multiple representatives produce the plan)
 Sara Leitner, MS, PCHA, Residential Director

SIGNATURE OF LEGAL ENTITY REPRESENTATIVE

Sara Leitner

DATE

7/29/10

REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION

Joe J. Lyons (JJP)

DATE

7-30-10

1 REGULATION 55 Pa. Code § 2605.	2 VIOLATION	3 DATE BY WHICH CORRECTION WILL BE COMPLETED	4 PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	5 DATE COMPLIANCE VERIFIED BY DPW
105g-2 Lint shall be cleaned from the vent dust and internal and external ductwork of clothes dryers according to the manufacturer's instructions.	-The home's clothes dryer had a build-up of lint in the ductwork beyond the lint trap. -The home's external dryer vent had a built-up of lint inside the pipe.	7/29/10	Maintenance staff will ensure dryer vent is removed of all built up lint in the ductwork and beyond the lint trap. He completes a Monthly record and administrator will check that the work and that the cleaning record is completed. Administrator will educate staff on expectations of cleaning the dryer vent. Administrator will assign another staff to do this if the maintenance person is off.	Steps have been taken to correct violation; full compliance is not verifiable 7/30/10 Date Initials (DPW)

P. 03

Jul 29 2010 16:22

Fax: 412-326-0016

OUTLOOK MANOR

MERCY HEALTH ADMIN Fax: 412-329-4507

Jul 28 2010 15:52

P. 03

VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa. Code Chapter 2600

Adult Residential Licensing
 JUL 30 2010
 Page 2 of 2
430080

NAME AND ADDRESS OF PERSONAL CARE HOME
 Outlook Manor
 3560 Outlook Drive West Mifflin, Pa 15122

INSPECTION DATE(S) (Include all dates of the inspection)
 July 12, 2010

REGIONAL REPRESENTATIVE
 Jason Williams, Brenda McAfee

PRINTED NAME AND TITLE OF LEGAL ENTITY REPRESENTATIVE SIGNING PLAN OF CORRECTION (Required on FIRST PAGE only unless multiple representatives produce the plan)
 Sara Letera, MS, PCHA, Residential Director

SIGNATURE OF LEGAL ENTITY REPRESENTATIVE
Sara Letera

REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION
JSP
DATE
 7-30-10

1 REGULATION 55 Pa. Code § 2600.	2 VIOLATION	3 DATE BY WHICH CORRECTION WILL BE COMPLETED	4 PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	5 DATE COMPLIANCE VERIFIED BY DPW
171b5 If staff persons or volunteers of the home provide transportation for the residents, the vehicle shall have a first aid kit with the contents in 96.	The first aid kit in the home's van did not contain a breathing shield.	Completed while audit was taking place on 7/12/10	The LMI page regarding First Aid Kits is highlighted and hung in the Nurses Station. First Aid kit inclusions were added to the "Motor Vehicle Safety Inspection Checklist" that is already being completed monthly. Staff will be educated to check off what is missing and refill the supplies immediately. Administrator will monitor and check that staff have refilled supplies and checklists were completed.	7-30-10 JSP

OUTLOOK MANOR Fax: 412-326-0016 Jul 29 2010 16:21 P.02

MERCY BEHAV N.L.H. ADMIN Fax: 412-323-4607 Jul 28 2010 16:52 P.04