





COMMONWEALTH OF PENNSYLVANIA  
DEPARTMENT OF PUBLIC WELFARE  
PO BOX 2675  
HARRISBURG, PENNSYLVANIA 17105-2675

ADULT RESIDENTIAL LICENSING

AUG 23 2010

PHONE: (717) 783-3670  
FAX: (717) 783-5662

Ms. Kim Talamonti, Administrator  
Kendal-Crosslands Communities, Inc.  
Crosslands  
1660 East Street Road  
Kennett Square, Pennsylvania 19348

Dear Ms. Talamonti:

As a result of the Department of Public Welfare's licensing inspection on May 11, 2010 of the above personal care home, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed Violation Report were found.

All violations specified on the enclosed Violation Report must be corrected by the dates specified on the Violation Report and continued compliance with 55 Pa.Code Ch. 2600 must be maintained. As soon as each violation is corrected, notify the Department's Regional Office of Adult Residential Licensing so that compliance can be verified.

A regular license is being issued based on the enclosed Violation Report. Your license is enclosed.

Sincerely,

A handwritten signature in black ink that reads "Kevin T. Casey". The signature is written in a cursive style with a large initial 'K' and a stylized 'C'.

Kevin T. Casey  
Deputy Secretary

Enclosures  
License  
Violation Report

**VIOLATION REPORT**  
**PERSONAL CARE HOMES – 55 Pa.Code Chapter 2600**

*Thom Salamanti 6/4/10*

P. 2/19

To: 906102701147

<b>NAME AND ADDRESS OF PERSONAL CARE HOME</b> Crosslands 1600 East Street Road, Kennett Square, Pa. 19348		<b>CURRENT LICENSE NUMBER</b> 100980	
<b>INSPECTION DATE(S) (include all dates of the inspection)</b> May 11, 2010		<b>REGIONAL REPRESENTATIVE</b> Judith Folan, Mary Ellen Shoup	
<b>PRINTED NAME AND TITLE OF LEGAL ENTITY REPRESENTATIVE SIGNING PLAN OF CORRECTION (Required on FIRST PAGE only unless multiple representatives produce the plan)</b>			
<b>SIGNATURE OF LEGAL ENTITY REPRESENTATIVE</b> <i>Thom Salamanti</i>	<b>DATE</b> 6/4/10	<b>REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION</b> <i>Cherron Mitchell</i>	<b>DATE</b> 7/26/10

14847705700

JUL-24-2010 10:19 From: AUDLAND

1. REGULATION: 55 Pa.Code § 2600.	2. VIOLATION:	3. DATE BY WHICH CORRECTION WILL BE COMPLETED	4. PLAN OF CORRECTION: (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	5. DATE COMPLIANCE VERIFIED BY DPW
25c2 The contract shall specify a fee schedule that lists the actual amount of allowable resident charges for each of the home's available services.	Residents #1, 2, 3, and 4 each had an updated rate change to their contracts, effective April 1, 2010. A new contract or an addendum to the current contract indicating the new rate and signed by both parties was not available with the contracts.	5/12/10	Annual Rate Increase letter was updated to reflect actual amount each resident will pay monthly. New copies given to residents. Will specify new rate with each yearly increase. (Done by PC Administrator.)	Signed  Date 7/26/10 Initials (DPW) <i>DM</i>

Steps have been taken to correct violation; full compliance is not verifiable  
 Date 7/26/10  
 Initials (DPW) *DM*

**VIOLATION REPORT**  
**PERSONAL CARE HOMES – 55 Pa.Code Chapter 2600**

*Jim Salamonte 6/14/10*

P. 3/19

To: 9056102701147

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63a: At least one staff person for every 50 residents who is trained in first aid and certified in obstructed airway techniques and cardiopulmonary resuscitation shall be present in the home at all times.	Records were not available to confirm that at least one staff member with first aid training, was available at all hours for the census of 38 residents. Employees A, B, and C who worked during the hours of 10 p.m. to 7 a.m. on April 26, or between 8 p.m. to 8 a.m. on May 1 and May 2, 2010, lacked these credentials.	7/31/10	All non licensed staff will be trained in first aid.  Classes Scheduled for June, July 2010.  RAdm. will be responsible for making sure the required number of certified staff are on duty @ all times.	7/26/10 CRM

*Firm Delamonte 6/4/10*

**VIOLATION REPORT  
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<b>SIGNATURE OF LEGAL ENTITY REPRESENTATIVE</b> <i>Firm Delamonte</i>	<b>DATE</b> 6/4/10	<b>REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION</b> <i>Cherwon Mitchell</i>	<b>DATE</b> 7/26/10

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107b The home shall have written emergency procedures that include the following:  (1) Contact information for each resident's designated person. (2) The home's plan to provide the emergency medical information for each resident that ensures confidentiality	The written emergency policy does not include procedures to access resident contact and medical information which is stored electronically.	7/31/10	A recommended draft has been submitted to the Kennel-Crosslands Communities Disaster Committee for approval on Friday June 25, 2010 to be included in the KCC Emergency Procedure Manual.  Policy has been updated to include procedures to access resident info. in event of emergency. Date approved 6/14/10 (see attachment)	7/26/10 CDM

**VIOLATION REPORT  
PERSONAL CARE HOMES – 55 Pa.Code Chapter 2600**

*Firm Salamanti 6/4/10*

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<b>SIGNATURE OF LEGAL ENTITY REPRESENTATIVE</b> <i>Firm Salamanti</i>	<b>DATE</b> <i>6/4/10</i>	<b>REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION</b> <i>Cheron Mitchell</i>	<b>DATE</b> <i>7/26/10</i>

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124 The home shall notify the local fire department in writing of the address of the home, location of the bedrooms and the assistance needed to evacuate in an emergency. Documentation of notification shall be kept.	The letter to the fire department does not indicate the location of the bedrooms that are licensed as the personal care area.	<i>5/17/10</i>	An updated letter to the Langwood Fire Company with attached floor plans of personal care unit was mailed on 5/17/10.  See attachments: a, b, c.  As residents needs change, PC Admin. will be responsible for updates to Langwood Fire Company.	<i>7/26/10 CEM</i>

*Charm Johnson 6/4/10*

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<b>SIGNATURE OF LEGAL ENTITY REPRESENTATIVE</b> <i>Charm Johnson</i>	<b>DATE</b>	<b>REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION</b> <i>Cherwon Mitchell</i>
		<b>DATE</b> 8/12/10

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132d Residents shall be able to evacuate the entire building to a public thoroughfare, or to a fire-safe area designated in writing within the past year by a fire safety expert within the period of time specified in writing within the past year by a fire safety expert	The letter from the fire department dated 12/23/2009 indicates that the fire safe area in an evacuation is the auditorium which conflicts with the home's procedure which states the evacuation areas are parking lots 3 and 4, the loading dock and the day care play yard.  Repeated Violation – 5/18/09	7/31/10	A recommended draft has been submitted to the Kennel-Crosslands Communities Disaster Committee for approval on Friday June 25, 2010 to be included in the KCC Emergency Procedure manual.  Policy corrected to reflect use of fire safe areas. (see attachment)	8/12/10 <i>CLW</i>

Jim Dolamonti 6/4/10

**VIOLATION REPORT  
PERSONAL CARE HOMES – 55 Pa.Code Chapter 2600**

P. 7/19  
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144c If smoking is permitted, the designated smoking room or area outside the home shall have fireproof receptacles and ashtrays, direct outside ventilation, no interior ventilation from the smoking room through other parts of the home, fire resistant furniture and fire extinguishers.	The outside smoking area did not have fireproof receptacles or ashtrays.	6/30/10	Sand was added to cans on date of inspection.  Daily checks will be done m-f by Health Services and Dietary Administrative Assistant. Utility Aide will check on weekends. See attached photos(a)	7/26/10 AJM