

COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF PUBLIC WELFARE

CERTIFICATE OF COMPLIANCE

This Certificate is hereby granted to MILESTONES, INC.

LEGAL ENTITY

To operate MILESTONES, INC./2538 GYPSY LANE

NAME OF FACILITY OR AGENCY

Located at 2538 GYPSY LANE, CHELTENHAM TOWNSHIP, PA 19038

(COMPLETE ADDRESS OF FACILITY OR AGENCY)

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

To provide Personal Care Homes

TYPE OF SERVICE(S) TO BE PROVIDED

The total number of persons which may be cared for at one time may not exceed 4
or the maximum capacity permitted by the Certificate of Occupancy, whichever is smaller.

(MAXIMUM CAPACITY)

Restrictions: _____

This certificate is granted in accordance with the Public Welfare Code of 1967, P.L. 31, as amended, and Regulations

55 Pa.Code Chapter 2600: Personal Care Homes

(MANUAL NUMBER AND TITLE OF REGULATIONS)

and shall remain in effect from June 3, 2010 until June 3, 2011,
unless sooner revoked for non-compliance with applicable laws and regulations.

No: 128340

Robert E. Robinson

ISSUING OFFICER

Kevin T. Casey

DEPUTY SECRETARY

NOTE: This certificate is issued for the above site(s) only and is not transferable
and should be posted in a conspicuous place in the facility.

PW 628 - 4/02



COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF PUBLIC WELFARE
PO BOX 2675
HARRISBURG, PENNSYLVANIA 17105-2675

ADULT RESIDENTIAL LICENSING

JUN 04 2010

PHONE: (717) 783-3670
FAX: (717) 783-5662

Mr. Francis J. McDonald, Operations Director
Milestones, Inc.
614 North Easton Road
Glenside, Pennsylvania 19038

RE: Milestones, Inc./2538 Gypsy Lane
2538 Gypsy Lane
Cheltenham Township, Pennsylvania 19038

Dear Mr. McDonald:

As a result of the Department of Public Welfare's licensing inspection on April 15, 2010 of the above personal care home, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed Violation Report were found.

All violations specified on the enclosed Violation Report must be corrected by the dates specified on the Violation Report and continued compliance with 55 Pa.Code Ch. 2600 must be maintained. As soon as each violation is corrected, notify the Department's Regional Office of Adult Residential Licensing so that compliance can be verified.

A regular license is being issued based on the enclosed Violation Report. Your license is enclosed.

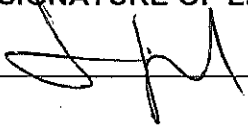
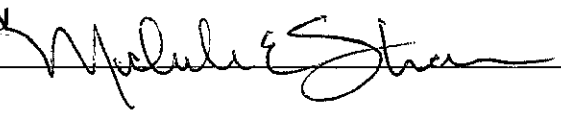
Sincerely,


A handwritten signature in cursive script that reads "Kevin T. Casey".

Kevin T. Casey
Deputy Secretary

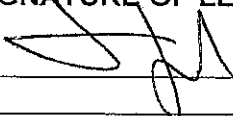
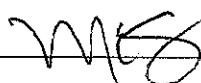
Enclosures
License
Violation Report


**VIOLATION REPORT
PERSONAL CARE HOMES – 55 Pa.Code Chapter 2600**

NAME AND ADDRESS OF PERSONAL CARE HOME Milestones, Inc., 2538 Gypsy Lane, Cheltenham Twp., PA 19038		CURRENT LICENSE NUMBER 128340	
INSPECTION DATE(S) (Include all dates of the inspection) April 15, 2010		REGIONAL REPRESENTATIVE Lynn Loudenslager and Mike Palermo	
PRINTED NAME AND TITLE OF LEGAL ENTITY REPRESENTATIVE SIGNING PLAN OF CORRECTION (Required on FIRST PAGE only unless multiple representatives produce the plan)			
SIGNATURE OF LEGAL ENTITY REPRESENTATIVE	DATE	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION	DATE
	5/27/10		5/27/10

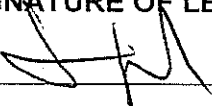
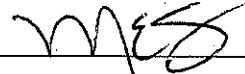
1 REGULATION 55 Pa.Code § 2600.	2 VIOLATION	3 DATE BY WHICH CORRECTION WILL BE COMPLETED	4 PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	5 DATE COMPLIANCE VERIFIED BY DPW
54a Direct care staff persons shall have the following qualifications: (2) Have a high school diploma, GED diploma or active registry status on the Pennsylvania nurse aide registry.	Staff person A, hired 3/10/10 to provide direct care services does not have a high school diploma, GED or active registry status on the PA nurse aide registry.	4/15/10	All staff members will have on file a high school diploma GED or active registry status on the PA nurse registry. The office administrator will obtain a copy at the time of hire. The change will be effective immediately. Staff person (A)'s diploma was placed in the file on 3/10/10. A review new hire packets will be completed by Office Manager. The Assistant Operations Director will review regulations 54A with office manager.	Steps have been taken to correct violation; full compliance is not verified. <u>5/27/10</u>  Date Initials (DPW)
MAY 25 2010				

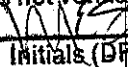
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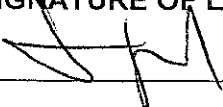
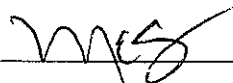
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81b and 202 81b Wheelchairs, walkers, prosthetic devices and other apparatus used by residents shall be clean, in good repair and free of hazards. 202 The following procedures are prohibited: (5) A mechanical restraint, defined as a device that restricts the movement or function of a resident or portion of a resident's body, is prohibited.	The twin bed for Resident 1 had full bed rails on both sides of the bed. Each rail measured approximately 5 feet.	4/15/10	The Bed rails will be removed for Resident 1. The Program Director will remove the bed rails and was completed on 4/15/10. The program director will review all regulations on the use of bed rails. The Assistant Operations Director will do periodic inspections to see if bed rails are in use and ensure the regulations are being followed.	Steps have been taken correct violation; full compliance is not verified. 5/27/10 Date Initials 

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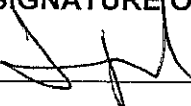
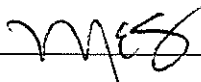
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100a The exterior of the building and the building grounds or yard shall be in good repair and free of hazards.	There is a path of individual flag stones leading from the parking lot to the front of the home. The flag stones are broken, uneven and misplaced creating a hazard for trips and falls. Several of the flag stones have moved from their original positions and are now sloped with the grade of the ground. Many of the stones have edges that are not flush with the ground.	6/11/10	A new walking path will be completed that will be flat and free from tripping hazards. A contractor has been hired and will begin construction on 6/7/10 and complete the job by 6/11/10. A semi annual safety inspection will be completed by our maintenance dept to ensure it is in good repair and free from hazards. Staff will be reminded to check the area periodically to ensure safety.	Steps have been taken to correct violation; full compliance is not verified. <u>5/27/10</u>  Date Initials (DPW)

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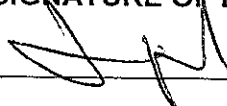

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107d The written emergency procedures shall be reviewed, updated and submitted annually to the municipal emergency management agency.	The home's emergency procedures were not reviewed within the last 12 months.	5/25/10	The written emergency procedure will be reviewed, updated and submitted annually to the municipal emergency management agency (if changes are made). The Assistant Operations Director will be responsible to add to our ongoing staff training sheet that it was reviewed. This will be done by 5/25/10. The Operations Director will do a periodic review to see that this is being followed. We will continue to review the Emergency procedure annually with all staff.	MEG 5/27/10

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<p>141a-2 The medical evaluation shall include the following:</p> <p>(7) Medication regimen, contraindicated medications, medication side effects and the ability to self-administer medications.</p>	<p>-The medical evaluation dated 4/7/10 for Resident 1, indicated a list of the medications was attached. The list was not dated or signed by the physician.</p> <p>-The medical evaluation dated 2/12/10 for Resident 2, indicated a list of the medications was attached. The list was not dated or signed by the physician.</p>	<p>5/24/10</p>	<p>Any residents who have an attached list of medication will be signed and dated by the physician. The Program Director will ensure that all attached lists are signed and dated. This was completed on 4/19/10 for Resident 1. In Resident 2 it will be completed by 4/18/10. The Assistant Operation Director will do a periodic review of all MA 513. The program director will review this periodically in staff meetings.</p>	<p>Steps have been taken to correct violation; full compliance is not verified.</p> <p>5/27/10 Date Initials (DPW)</p>

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187a A medication record shall be kept to include the following for each resident for whom medications are administered: (7) Route of administration.	The route of the medication was not listed for the medications in the MAR.	4/16/10	All MARs on the list of medication will include the route. The agency nurse along with the Program Director added the route to the MARs on 4/16/10. An agreement was made with our pharmacy to include the route on all MARs. This will be effective 5/1/10. The lead RA will check all incoming MARs to see that it includes the route. The program director will do periodic reviews to ensure route is listed on the MAR.	MES 5/27/10