

COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF PUBLIC WELFARE

CERTIFICATE OF COMPLIANCE

This Certificate is hereby granted to THE SHOOK HOME

LEGAL ENTITY

To operate QUARTERS AT THE SHOOK

NAME OF FACILITY OR AGENCY

Located at 55 SOUTH SECOND STREET, CHAMBERSBURG, PA 17201

(COMPLETE ADDRESS OF FACILITY OR AGENCY)

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

To provide Personal Care Homes

TYPE OF SERVICE(S) TO BE PROVIDED

The total number of persons which may be cared for at one time may not exceed 45
or the maximum capacity permitted by the Certificate of Occupancy, whichever is smaller.

(MAXIMUM CAPACITY)

Restrictions: _____

This certificate is granted in accordance with the Public Welfare Code of 1967, P.L. 31, as amended, and Regulations

55 Pa.Code Chapter 2600: Personal Care Homes

(MANUAL NUMBER AND TITLE OF REGULATIONS)

and shall remain in effect from April 29, 2010 until April 29, 2011,
unless sooner revoked for non-compliance with applicable laws and regulations.

No: 355540

Robert E. Robinson

ISSUING OFFICER

Kevin J. Casey

DEPUTY SECRETARY

NOTE: This certificate is issued for the above site(s) only and is not transferable
and should be posted in a conspicuous place in the facility.

PW 628 - 4/02



COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF PUBLIC WELFARE
PO BOX 2675
HARRISBURG, PENNSYLVANIA 17105-2675

ADULT RESIDENTIAL LICENSING

APR 23 2010

PHONE: (717) 783-3670
FAX: (717) 783-5662

Ms. Debra K. Carbaugh, Administrator
The Shook Home
Quarters At The Shook
55 South Second Street
Chambersburg, Pennsylvania 17201

Dear Ms. Carbaugh:

As a result of the Department of Public Welfare's licensing inspection on February 22, 2010 of the above personal care home, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed Violation Report were found.

All violations specified on the enclosed Violation Report must be corrected by the dates specified on the Violation Report and continued compliance with 55 Pa.Code Ch. 2600 must be maintained. As soon as each violation is corrected, notify the Department's Regional Office of Adult Residential Licensing so that compliance can be verified.

A regular license is being issued based on the enclosed Violation Report. Your license is enclosed.

Sincerely,

A handwritten signature in cursive script that reads "Kevin T. Casey".

Kevin T. Casey
Deputy Secretary

Enclosures
License
Violation Report

VIOLATION REPORT
PERSONAL CARE HOMES – 55 Pa.Code Chapter 2600

NAME AND ADDRESS OF PERSONAL CARE HOME QUARTERS AT THE SHOOK 55 SOUTH SECOND STREET CHAMBERSBURG, PA - 17201		CURRENT LICENSE NUMBER 355540	
INSPECTION DATE(S) (Include all dates of the inspection) February 22, 2010		REGIONAL REPRESENTATIVE Ron Minnich & Denny Granahan	
SIGNATURE OF LEGAL ENTITY <i>Debra Carbaugh</i>	DATE 3/15/2010	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION <i>Michelle E. Stran</i>	DATE 4/12/10

1 REGULATION 55 Pa.Code § 2600.	2 VIOLATION	3 DATE BY WHICH CORRECTION WILL BE COMPLETED	4 PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	5 DATE COMPLIANCE VERIFIED BY DPW
54a Direct care staff persons shall have the following qualifications: (2) Have a high school diploma, GED diploma or active registry status on the Pennsylvania nurse aide registry.	Direct care staff person A, hired on 3/09/09 does not have a high school diploma, GED or active status on the nurse aide registry.	6/14/2010 Enrollment 7/2/2010 class completion 7/29/2010 - CNA registry	At time of hire, Direct Care Staff person A presented a document from Jefferson High School that appeared to be a diploma. DPW determined this was an unaccredited, on-line prep course; therefore, did not meet the requirement of 54A. Direct care staff person A will be enrolled in CNA training through Institute for Caregiver Education to begin on 6/14/2010 with expected completion date of 7/2/2010 at which time she will be scheduled to take CNA test for CNA Registry by July 23, 2010. Supporting documentation will be faxed to DPW when received.	Steps have been taken to correct violation; full compliance is not verifiable 4/12/10 Date <i>MES</i> Initials (DPW)

MAR 17 2010

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64c An administrator shall have at least 24 hours of annual training relating to the job duties.	Administrator B completed 23 hours of annual training during the 2009 training year.	7/31/2009 - Contacted DPW to Report Shortage of Training Hours	Administrator B completed 22.5 hrs. of annual training between July 1, 2008 and June 30, 2009. Administrator B attended Panpha Conference June 24, 25 and 26, 2009 and miscalculated # of training hours to be awarded. Received notification of 12.5 CEUs for Panpha conference after June 30th, 2009 and CEUs for 2008-2009 training year totaled 22.5. On July 31, 2009 Administrator contacted by phone Central Field Office and Gloria directed me to Kim Black for technical Assistance.	Steps have been taken to correct violation; full compliance is not verified. 4/13/10 <i>MES</i> Date Initials (DPW)

(Continues on page 2 A)

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64c An administrator shall have at least 24 hours of annual training relating to the job duties.	Administrator B completed 23 hours of annual training during the 2009 training year.	8/4/2009	to correct known violation. → Spoke with Kim Black who stated to implement plan of correction and show documentation of training hours completed for previous and current training year. By 8/3/2009 Administrator B had completed 6.5 hours of annual training on-line for the 2009-2010 training year and plans to attend the annual Panpha Conference in June 2010.	

(continues on 2B)

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64c An administrator shall have at least 24 hours of annual training relating to the job duties.	Administrator B completed 23 hours of annual training during the 2009 training year.	2/22/2010 8/5/2009 3/15/2010	At time of Annual Inspection Administrator B had 12.5 hours of annual training for 2009-2010 training year. Director of Human Resources began audits of PCH Administrator B training hours each month to ensure 24 hours of Annual Training are accrued by the end of the training year. Audit results will be reported to the Quality Assurance Committee and will continue until no longer deemed necessary by the committee.	